

AGENDA

Meeting: GWAS Joint Health Overview & Scrutiny Committee

Place: Council Chambers, Guildhall, High Street, Bath

Date: Friday 29 January 2010

Time: <u>11.00 am</u>

This Agenda and all the documents referred to within it are available on the Council's website at www.wiltshire.gov.uk



Agenda Annex













GREAT WESTERN AMBULANCE JOINT HEALTH OVERVIEW AND SCRUTINY COMMITTEE AGENDA (AMENDED)

Date & Time: 29th January 2010 at 11.00 am

Venue: Council Chamber, Guildhall, High Street, Bath, BA1 5AW.

Members of the Committee:

- Councillor Andrew Gravells, Gloucestershire County Council (Chair)
- Councillor Adrian Inker, Bath & North East Somerset Council
- Councillor Anthony Clarke, Bath & North East Somerset Council
- Councillor Sharon Ball, Bath & North East Somerset Council
- Councillor Lesley Alexander, Bristol City Council
- Councillor Sylvia Townsend, Bristol City Council
- Jenny Smith, Bristol City Council
- Councillor Ron Allen, Gloucestershire County Council
- Councillor Sheila Jeffery, Cotswold D C (Glos CC)
- Councillor Sandra Grant, South Gloucestershire Council
- Councillor Sue Hope, South Gloucestershire Council
- Councillor Andy Perkins, South Gloucestershire Council
- Councillor Ann Harley, North Somerset Council
- Councillor Anne Kemp, North Somerset Council
- Councillor Reyna Knight, North Somerset Council
- Councillor Andrew Bennett, Swindon Borough Council
- Councillor Michael Bray, Swindon Borough Council
- Councillor Peter Mallinson, Swindon Borough Council
- Councillor Christine Crisp, Wiltshire Council
- Councillor Mike Hewitt, Wiltshire Council
- Councillor Ian McLennan, Wilshire Council

Contact Officers:

Romayne de Fonseka, Bristol City Council, 0117 9222770, romayne.de.Fonseka@bristol.gov.uk or Norman Cornthwaite, Bristol City Council, 0117 9222390, norman.cornthwaite@bristol.gov.uk

Web site addresses:

Bath & North East Somerset Council - www.bathnes.gov.uk
Bristol City Council - www.bristol.gov.uk
Gloucestershire County Council - www.gloucestershire.gov.uk
South Gloucestershire Council - www.southglos.gov.uk
North Somerset Council - www.n-somerset.gov.uk
Swindon Borough Council - www.swindon.gov.uk
Wiltshire Council - www.wiltshire.gov.uk

AGENDA

Part 1 (Public Items)

1. Apologies for Absence

2. Declarations of Interest

Members are reminded that at the start of the meeting they should declare any know interests in any matter to be considered, and also during the meeting if it becomes apparent that they have an interest in the matters being discussed.

3. Public Question Time

See explanatory note below. Please contact the officers whose names and numbers appear at the top of this agenda if you need further guidance.

- 4. Chair's Update
- 5. Minutes of the Meeting Held 30th October 2009
 To approve the minutes of the meeting.
- 6. Monthly Performance Information for December 2009
 This will comprise:
 - Commissioners Monthly Report
 - Board Performance Report

(also included will be a full breakdown of handover times/delays by hospital, as per outstanding item from last meeting)

7. Benchmarking of GWAS – Performance and Financial Data

To consider the above.

8. Update from HOSCs

To note the above.

- 9. Short Life Group on Rural Response Times
 To note the progress
- **10. GWAS Declaration against Core Standards**To comment on the above
- 11. Future Draft Strategic Direction and Clinical Strategy of GWAS

To comment on the above

12. Work Programme

To agree the priorities for future meetings of the Committee.

13. Dates of Future Meetings

Proposed dates for 2010:

23rd April 2010 – venue South Gloucestershire

? July 2010 - venue - Swindon?

? October 2010 – venue – Gloucestershire?

14. Urgent Business

Date of Dispatch: 22nd January 2010

Public Question Time

Up to 15 minutes will be allowed at the start of all Joint Committee meetings for questions to the Chair from members of the public about the work of the Committee (except for confidential matters and specific planning applications). Questions must be relevant, clear and concise. Because of time constraints, Public Question Time is not an opportunity to make speeches or statements. Prior notice of a question to the Scrutiny Officers supporting the Joint Committee is desirable, particularly if detailed information is needed.

Access Arrangements

The Venue is wheelchair accessible and an infrared receiver hearing system is provided. If you would wish to attend the meeting but have any special requirement to enable you to do so please contact the Scrutiny Officers whose names and numbers appear at the top of this agenda as soon as possible prior to the date of the meeting.

If you would like to receive any of the pages contained in this agenda in a larger print size, please contact the Scrutiny Officers whose name and numbers appear at the top of this agenda.

Venue – Council Chamber, Guildhall, High Street, Bath, BA1 5AW.

A map is available at

http://maps.google.co.uk/maps?f=q&hl=en&geocode=&q=ba1+5aw&ie= UTF8&z=16&iwloc=addr&om=1

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Joint Great Western Ambulance Overview and Scrutiny Committee Friday 30th October 2009

Wiltshire Council, County Hall, Trowbridge

MINUTES

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Councillors:

Cllr Andrew Gravells (Gloucestershire County Council) – Chairman, Cllr Adrian Inker (Bath and North East Somerset Council), Cllr Anthony Clarke (Bath and North East Somerset Council), Cllr Lesley Alexander (Bristol City Council), Cllr Sylvia Townsend (Bristol City Council), Cllr Jenny Smith (Bristol City Council), Cllr Ron Allen (Gloucestershire County Council), Cllr Sheila Jeffery (Cotswold District Council), Cllr Sandra Grant (South Gloucestershire Council), Cllr Sue Hope (South Gloucestershire Council), Cllr Andy Perkins (South Gloucestershire Council), Cllr Ann Harley (North Somerset Council), Cllr Anne Kemp (North Somerset Council), Cllr Reyna Knight (North Somerset Council), Cllr Andrew Bennett (Swindon Borough Council), Cllr Christine Crisp (Wiltshire Council), Cllr Mike Hewitt (Wiltshire Council), Cllr Ian McLennan (Wiltshire Council).

Others:

Elizabeth Power (Gloucestershire County Council), Sam Mangon (Gloucestershire County Council), Andrew Bennett (Swindon Borough Council), Sally Smith (Swindon Borough Council), Shana Johnson (Bristol City Council), Jill Tompkins (Bath and North East Somerset LINK), Anna Farquhar (Wiltshire Involvement Network), Jill Crook (NHS Gloucestershire), Jonathan Lofthouse (Great Western Ambulance Service), David Whiting (Great Western Ambulance Service), Caroline Pickford (Wiltshire Council), Kim Morrissey (Great Western Ambulance Service), Simon Maggs (Great Western Ambulance Service), Kevin Dickens (Great Western Ambulance Service), Caerrie Braber (NHS North Somerset), Claire Beynon (NHS South Gloucestershire), Mark Durnford (Bath and North East Somerset), Becky Parish (NHS Gloucestershire), Victoria Eld (Great Western Ambulance Service), John Oliver (Great Western Ambulance Service), Rosemarie Phillips (Swindon Link).

Apologies:

Cllr Sharon Ball (Bath and North East Somerset), Cllr Andy Perkins (South Gloucestershire Council), Cllr Michael Bray (Swindon Borough Council), Cllr Peter Mallinson (Swindon Borough Council).

100 Declarations of Interest (Agenda Item 2)

Cllr Knight declared a personal interest as the Chairman of the Jubilee Day Care Centre.

101 Public Question Time (Agenda Item 3)

No questions were received from the public.

102 Chairman's Update (Agenda Item 4)

The Chairman expressed a warm welcome to those attending from Bath & North East Somerset Council and Wiltshire Council who had now appointed representatives on the Joint Committee.

The Chairman requested that Wiltshire Council write to the previous Wiltshire County Council members of the Joint Committee thanking them for their past participation.

The Chairman thanked Cllr Ann Harley for chairing the previous meeting held on 31st July 2009.

Minutes of the Meeting held 31st July 2009 (Agenda Item 5)

It was noted that, in relation to Item 94 (Great Western Ambulance NHS Trust Integrated Business Plan), Simon Davis was not present at the meeting as indicated.

Resolved:

1. That the minutes of the meeting held on 31st July 2009 be approved as a correct record subject to the amendments agreed by the Committee.

104 Update on the various CFR Schemes (Agenda Item 6)

Kim Morrisey, Simon Maggs and Kevin Dickens, Community First Responder Managers from the Great Western Ambulance Service covering Avon, Wiltshire and Gloucestershire provided a presentation to the Committee.

The presentation provided an overview of the role of Community Response Team, the vision for the future and how the community could provide support.

A copy of the presentation can be found at:

Ensuing discussion included:

- Locations of static defibrillator sites across Avon, Gloucestershire and Wiltshire;
- That public access defibrillators (piloted by Great Western Ambulance Service (GWAS)) – were placed in secure boxed locations across Wiltshire. Accessibility of the box was via a 999 phone call;
- CFR's were a valuable resource to GWAS;
- Location sites for defibrillators included: holiday parks, public transport locations, shopping centres, airports and prisons amongst other areas.
- There was no age limit to becoming a CFR but volunteers were required to be a minimum of 18 years old.
- Approximately 50% of volunteers were women and many used the role of the CFR as a stepping stone to becoming full time employees of GWAS.
- The relationship between CFRs and the Fire Service. Work had taken place with Hampshire Fire Service and continued with other Fire Services.
- How GWAS worked with private owners of defibrillators. A license was not required to purchase a defibrillator although equipment was usually inclusive of registration documents which in many instances were not completed;
- Whether contact information could be circulated to Councillors to allow them to contact CFR Managers to pursue ways of working together further and with proposed location site for public access defibrillators. Contact details were provided by the CFR Managers in attendance as detailed below: <u>kim.morrissey@gwas.nhs.uk</u> (Avon) <u>kevin.dickens@gwas.nhs.uk</u> (Gloucestershire) <u>simon.maggs@gwas.nhs.uk</u> (Wiltshire)
- That CFRs were only contacted within working hours. CFRs were required to sign on and off duty and would therefore only be contacted when on duty.
- How coverage could be improved in Gloucestershire. The Chief Executive for GWAS clarified this was being investigated.
- That areas within the Cotswolds would benefit from CFRs. The GWAS Chief Executive acknowledged this and confirmed that, with the help of the community, was working to address this.
- That sheltered housing complexes, sports centres and football grounds amongst other sites would be good locations for static defibrillators.
- Static defibrillators provided by GWAS did not require servicing for approximately 7 years after purchase. Any servicing costs thereafter would be met by the purchaser of the unit although

- applications could be made for financial contributions from GWAS where an appropriate need existed.
- What partnerships existed in the Winchcome area. The Fire Service was approached 18 months ago but did not engage. GWAS were now working with the Town Council.
- That GWAS could work to recruit CFRs from the MOD.
 Relationships did exist with the military and schemes were in
 place in Lynham, Shrivenham and Boscom Down. GWAS did
 not usually request CFR's work cross border but would
 investigate this option further.

The GWAS Chief Executive and Chairman of the Committee thanked the CFR Managers for their presentation.

105 Item 7 – STEMI presentation (Agenda Item 7)

David Coates, GWAS Clinical lead for reperfusion, provided a presentation on the steps to transport patients to specialist hospitals for primary angioplasty.

A copy of the presentation can be found via the following link: http://194.72.162.210/documents/dscgi/ds.py/View/Collection-1898

Ensuing discussion included:

- The GWAS region had good coverage regarding goal achievement on PPCI (the service in some other areas was not available).
- The target for the South West was for 95% of patients to receive appropriate PPCI care.
- Bristol Heart Institute covers North Somerset, Bristol and South Gloucestershire.
- Jill Crook NHS Gloucestershire confirmed as a member of the cardiac and stroke network that extensions to the service delivery hours proposed were likely to change.
- Discussions were still taking place on the number of 24/7 sites required to meet demand.
- Patient numbers would not justify a 24/7 service in all hospitals.
- Each site allows for patient transfer times which were currently set as no more than 150mins (previously 120mins).
- Although the priority would always be patient care a set budget existed and decisions on priority spend would always need be made based on the available budget. The Chairman commented that the Joint Committee may wish to take its own view of this to the SHA.
- The average number of STEMI patients equated to approximately 8 to 10 patients per month.
- There were no patients transferred outside of the area under the current scheme.

The Chairman thanked David Coates for his presentation.

106 Review of Issues arising from Board Performance Report, September 2009. (Agenda Item 8)

Members of the Committee were asked to note and comment as appropriate on the Board Performance Report (as presented to the Great Western Ambulance NHS Trust Board in October 2009) and Activity and Performance Commissioners' monthly report 2009/10.

Ensuing discussion included:

- The Chief Executive acknowledged formatting issues were present in the Activity and Performance Commissioners monthly report.
- Target and plan there had been different plan trajectories for delivery. The trajectory may change again although the year end forecast would remain unchanged.
- The Chairman requested explanation of Item A8 (Minute Target Performance) as outlined in the Commissioner's Monthly Report. The Chief Executive clarified that all ambulance services in England had been asked to consistently code their emergency transfers as per category A. GWAS had complied with this and slight improvements were shown.
- Handover delays (at A&E) over 15 minutes the Chairman requested a further breakdown of waiting times across all hospitals serviced by GWAS. John Oliver or Victoria Eld to provide.
- Jill Crook, NHS Gloucester, confirmed that financial penalties were being considered across the South West although it was hoped this would not be required. This was being lead by the Lead Commissioner who was looking to provide consistency across all new contracts in April 2010.
- The Chairman acknowledged that some of the recommendation made 12 months ago to the Lead Commissioner had been implemented.
- Acknowledgment was made that the Forest of Dean, Cotswold and Kennet (now part of Wiltshire Council) areas appeared the poorest performing in relation to response times. A suggestion was made for one member from each of the 3 areas to meet with GWAS outside of the meeting to work together to find ways of improving performance.

Resolved:

1. To note the report.

- 2. That members from Forest of Dean, Cotswold and Wiltshire (previously Kennet district) would meet with the Chief Executive of GWAS to form a Task and Finish Group in November/December 2009 to find ways of improving performance and provide the Committee with a report on the outcome of the Group meeting at its next meeting in January 2010.
- 107 Progress in addressing recommendations made by the Joint Committee in 'Interim Report and Recommendations', October 2008 (Agenda Item 9)

Members were requested to note the update by GWAS on progress made towards recommendations contained in the JHOSC report and to determine whether any further action was required by the Committee.

Ensuing discussion included:

- Clarification that each area of performance was showing improvement.
- GWAS were hitting national targets in A8 and A19 and on B19 (hard targets). It was felt that there was a lot more work to do but that GWAS were making progress.
- The GWAS Chief Executive confirmed he would share the outcome of Board meetings as a verbal update at future Committee meetings. The Chairman requested that this update should include information on how improvements were achieved, i.e examples of where improvements had taken place and how.
- An Improvement Plan is available to view via the GWAS internet site which clearly outlines the actions required to provide the improvements for 2009/10.
- Specific note was drawn to Recommendation 20 of the report where it was confirmed that an all points bulletin after each shift was now circulated to all staff.
- Members queried whether PCTs were able to offer different resources within their areas. It was suggested that individual authorities should liaise with their own PCTs to investigate further.

Resolved:

1. To note the report.

108 Update from Individual Health Overview and Scrutiny Committees (Agenda Item 10)

The Committee was asked to note the report from the Chairman of the Committee which provided details of relevant work undertaken by individual Health Scrutiny Committees in relation to ambulance services.

Resolved:

1. To note the written update.

109 Review of the Role of the Joint Committee (Agenda Item 11)

The Committee was asked to review the role of the Joint Committee and to determine whether future meetings should continue.

Resolved:

- 1. That the Committee will continue to meet on a quarterly basis.
- 2. That GWAS would supply the monthly activity and performance statistics by the tenth working day of each month.

110 CQC Report on Ambulance Service (Agenda Item 12)

The Committee was asked to note the update on the recent publication of the Care Quality Commission Annual Health Check rating for 2008-09 for GWAS, which included the improvements undertaken by the trust.

Resolved:

1. That the Committee note the report.

111 Work Programme (Agenda Item 13)

Members were requested to note the work programme provided and to agree on future priorities for the Committee.

The Chairman requested Benchmarking data should be made available and added to the Committee Agenda for January 2010.

The Chairman requested that the agenda and related paperwork should be made available to members of the Committee no later than 10 days before each Committee meeting.

Resolved:

1. That the Committee note the work programme.

112 Date of Future Meetings (Agenda Item 14)

Future meeting dates were confirmed as:

29th January 2010 23rd April 2010

Venues for both dates were to be arranged.

113 Urgent Business (Agenda Item 15)

None.

Review of Issues Arising from Performance Reports

Great Western Ambulance Joint Health Scrutiny Committee 29th January 2010

Author: Chair, Great Western Ambulance Joint Health Scrutiny Committee

Purpose

To present Members with:

- the Commissioners Monthly Report (December 2009)
- the Board Performance Report (November 2009)
- Handover times/delays broken down by hospital for December 2009

Recommendation

The Great Western Ambulance Joint Health Scrutiny Committee is requested to:

Consider the appended reports and identify any issues requiring further clarification or discussion with the Great Western Ambulance NHS Trust or NHS Gloucestershire as lead commissioners.

1.0 Reasons

1.1 The Great Western Ambulance Joint Health Scrutiny Committee had previously resolved to review the monthly "Managing Our Performance" Report that was presented to the Great Western Ambulance NHS Trust Board. This report has subsequently been revised and renamed as the "Board Performance Report".

2.0 Detail

- 2.1 The Commissioners Monthly Report (December 2009) outlines GWAS performance by month, broken down by sector, PCT and local authority. This is attached at Appendix 1.
- 2.2 The Board Performance Report (November 2009) is attached at Appendix 2.
- 2.3 Attached at Appendix 3 is a full breakdown of handover times/delays by hospital. This is being provided in response to a request by members at the last meeting of the JOSC, as the Board Performance Report only indicates average handover time.

3.0 Background Papers and Appendices

Appendices

Appendix 1: Commissioners Monthly Report (December 2009), Great Western Ambulance NHS Trust

Appendix 2: Board Performance Report (November 2009), Great Western Ambulance NHS Trust

Appendix 3: Breakdown of handover times/delays by hospital for December , Great Western Ambulance NHS Trust



ACTIVITY & PERFORMANCE

COMMISSIONERS' MONTHLY REPORT 2009/10



Great Western Ambulance Service NHS Trust

ACTIVITY & PERFORMANCE COMMISSIONERS' MONTHLY REPORT 2009/10

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TRUST SUMMARY - ACTIVITY AND PERFORMANCE AGAINST NATIONAL TARGETS

ACTIVITY:

Incidents with Response:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2008/09	17,985	19,135	18,490	19,251	18,751	18,814	19,883	19,474	22,163	*	*	*	173,946
2009/10 Contract	18,214	19,840	19,124	19,902	19,265	19,470	20,673	20,123	23,616	*	*	*	180,227
2009/10 Actual	19,747	21,086	20,642	21,623	21,072	20,683	22,493	21,570	23,647	*	*	*	192,563
Variance from Contract	1,533	1,246	1,518	1,721	1,807	1,213	1,820	1,447	31	*	*	*	12,336
Variance from Contract %	8.4%	6.3%	7.9%	8.6%	9.4%	6.2%	8.8%	7.2%	0.1%	*	*	*	6.8%
Variance from 2008/09	1,762	1,951	2,152	2,372	2,321	1,869	2,610	2,096	1,484	*	*	*	18,617
Variance from 2008/09 %	9.8%	10.2%	11.6%	12.3%	12.4%	9.9%	13.1%	10.8%	6.7%	*	*	*	10.7%

Incidents with Transport:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2008/09	11,619	12,107	11,751	12,212	11,886	12,033	13,057	12,958	14,476	*	*	*	112,099
2009/10 Contract	11,968	12,470	12,104	12,578	12,243	12,394	13,449	13,347	14,910	*	*	*	115,462
2009/10 Actual	13,304	14,027	13,477	13,777	13,706	13,793	14,901	14,354	15,611	*	*	*	126,950
Variance from Contract	1,336	1,557	1,373	1,199	1,463	1,399	1,452	1,007	701	*	*	*	11,488
Variance from Contract %	11.2%	12.5%	11.3%	9.5%	12.0%	11.3%	10.8%	7.5%	4.7%	*	*	*	9.9%
Variance from 2008/09	1,685	1,920	1,726	1,565	1,820	1,760	1,844	1,396	1,135	*	*	*	14,851
Variance from 2008/09 %	14.5%	15.9%	14.7%	12.8%	15.3%	14.6%	14.1%	10.8%	7.8%	*	*	*	13.2%

Conveyance Rates (Transports over Responses):

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2008/09	64.6%	63.3%	63.6%	63.4%	63.4%	64.0%	65.7%	66.5%	65.3%	*	*	*	64.4%
2009/10 Actual	67.4%	66.5%	65.3%	63.7%	65.0%	66.7%	66.2%	66.5%	66.0%	*	*	*	65.9%
Variance from 2008/09 %	2.8%	3.3%	1.7%	0.3%	1.7%	2.7%	0.6%	0.0%	0.7%	*	*	*	1.5%

PERFORMANCE:

Category A 8 Minute Target Performance:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2008/09	72.63%	71.54%	68.62%	72.36%	73.91%	66.55%	63.79%	65.30%	60.85%	68.81%	66.87%	71.15%	68.4%
2009/10 Target	74.00%	76.00%	75.50%	76.25%	76.25%	75.75%	76.25%	76.25%	75.25%	75.75%	75.75%	75.25%	75.0%
2009/10 Actual	75.90%	76.94%	75.71%	72.73%	75.92%	75.75%	74.69%	74.88%	69.91%	*	*	*	74.6%
Variance from Target	1.9%	0.9%	0.2%	-3.5%	-0.3%	0.0%	-1.6%	-1.4%	-5.3%	*	*	*	-0.4%
Variance from 2008/09	3.3%	5.4%	7.1%	0.4%	2.0%	9.2%	10.9%	9.6%	9.1%	*	*	*	6.2%

Category A 19 Minute Target Performance: *

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2008/09	94.69%	94.82%	93.45%	94.11%	95.54%	92.11%	91.86%	93.28%	91.90%	95.34%	94.47%	95.66%	93.9%
2009/10 Target	95.40%	95.40%	95.40%	95.40%	95.40%	95.40%	95.40%	95.40%	95.40%	95.40%	95.40%	95.40%	95.4%
2009/10 Actual	95.89%	96.45%	95.66%	95.27%	95.46%	95.68%	95.16%	95.18%	93.18%	*	*	*	95.3%
Variance from Target	0.5%	1.0%	0.3%	-0.1%	0.1%	0.3%	-0.2%	-0.2%	-2.2%	*	*	*	-0.1%
Variance from 2008/09	1.2%	1.6%	2.2%	1.2%	-0.1%	3.6%	3.3%	1.9%	1.3%	*	*	*	1.4%

Category B 19 Minute Target Performance: *

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2008/09	88.59%	86.89%	82.64%	84.93%	88.23%	83.38%	85.06%	88.06%	86.04%	91.75%	89.71%	91.47%	87.2%
2009/10 Target	93.40%	94.40%	94.40%	94.65%	94.65%	94.65%	94.90%	94.90%	94.90%	95.15%	95.15%	95.40%	95.0%
2009/10 Actual	92.33%	92.90%	92.34%	91.04%	91.73%	92.14%	89.71%	89.74%	86.36%	*	*	*	90.9%
Variance from Target	-1.1%	-1.5%	-2.1%	-3.6%	-2.9%	-2.5%	-5.2%	-5.2%	-8.5%	*	*	*	-4.1%
Variance from 2008/09	3.7%	6.0%	9.7%	6.1%	3.5%	8.8%	4.7%	1.7%	0.3%	*	*	*	3.7%

Category C Performance: *

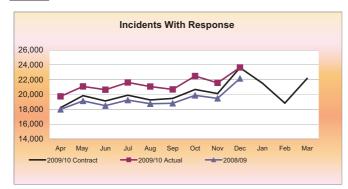
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2008/09	88.4%	85.8%	79.7%	82.8%	87.4%	83.5%	80.6%	85.5%	85.4%	92.5%	92.9%	92.1%	86.7%
2009/10 Target	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
2009/10 Actual	92.2%	92.4%	93.0%	91.6%	90.3%	90.8%	86.4%	85.9%	81.1%	*	*	*	89.1%
Variance from Target	-2.8%	-2.6%	-2.0%	-3.4%	-4.7%	-4.2%	-8.6%	-9.1%	-13.9%	*	*	*	-5.9%
Variance from 2008/09	3.7%	6.5%	13.3%	8.8%	2.9%	7.2%	5.9%	0.4%	-4.3%	*	*	*	2.4%

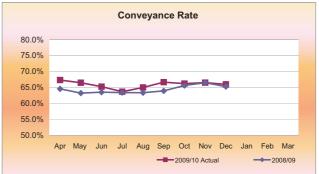




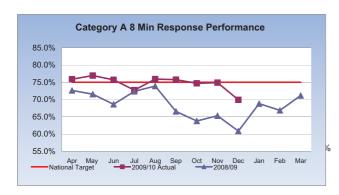
TRUST SUMMARY - ACTIVITY AND PERFORMANCE AGAINST NATIONAL TARGETS

ACTIVITY:

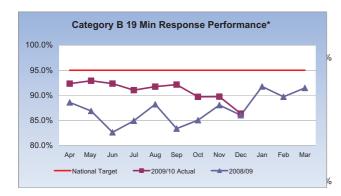


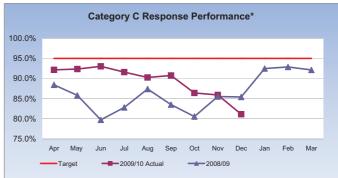


PERFORMANCE:









Category A 8 Minute Performa													
Category A Responses	A 00	May 00	Jun-09	Jul-09	Aug 00	Sam 00	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Avon	Apr-09 2895	May-09 2866	2799	3107	Aug-09 2862	Sep-09 2853	3271	3277	3688	Jan-10	* *	Mar-10	27,618
Gloucestershire Wiltshire	1586 2114	1540 2308	1546 2221	1671 2467	1637 2373	1555 2360	1797 2621	1791 2629	2054 2887	*	*	*	15,177 21,980
Other/Unknown	6	17	46	56	48	45	54	67	63	*	*	*	402
Total	6,601	6,731	6,612	7,301	6,920	6,813	7,743	7,764	8,692	*	*	*	65,177
Compliant Cat A Responses) (TERM
Avon	Apr-09 2231	May-09 2265	Jun-09 2194	Jul-09 2262	Aug-09 2283	Sep-09 2192	Oct-09 2435	Nov-09 2503	Dec-09 2642	Jan-10	Feb-10 *	Mar-10	YTD 21,007
Gloucestershire Wiltshire	1215 1564	1162 1748	1157 1644	1192 1848	1156 1808	1162 1795	1313 2021	1289 2015	1359 2068	*	*	*	11,005 16,511
Other/Unknown	0	4	11	8	7	12	14	7	8	*	*	*	71
Total	5,010	5,179	5,006	5,310	5,254	5,161	5,783	5,814	6,077	*	*	*	48,594
Cat A 8 Min Performance	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Avon	77.1%	79.0%	78.4%	72.8%	79.8%	76.8%	74.4%	76.38%	71.64%	*	*	*	76.1%
Gloucestershire Wiltshire	76.6% 74.0%	75.5% 75.7%	74.8% 74.0%	71.3% 74.9%	70.6% 76.2%	74.7% 76.1%	73.1% 77.1%	71.97% 76.65%	66.16% 71.63%	*	*	*	72.5% 75.1%
Other/Unknown	0.0%	23.5%	23.9%	14.3%	14.6%	26.7%	25.9%	10.45%	12.70%	*	*	*	17.7%
Total	75.9%	76.9%	75.7%	72.7%	75.9%	75.8%	74.7%	74.9%	69.9%	*	*	*	74.6%
Category A 8 Minute Performa	ance by PC1												
Category A Responses	A 00	M 00	I 00	11.00	A 00	0	0-4-00	N 00	D 00	1 40	F-1-40	M 40	VTD
Bath and North East Somerset	Apr-09 477	May-09 515	Jun-09 488	Jul-09 544	Aug-09 465	Sep-09 506	Oct-09 619	Nov-09 598	Dec-09 574	Jan-10	Feb-10 *	Mar-10	YTD 4,786
Bristol Gloucestershire	1,572 1,586	1,593 1,540	1,510 1,546	1,684 1,671	1,586 1,637	1,461 1,555	1,699 1,797	1,719 1,791	1,941 2,054	*	*	*	14,765 15,177
North Somerset South Gloucestershire	622 639	595 609	601 620	673 674	629 589	679 638	747 745	718 746	808 850	*	*	*	6,072 6,110
Swindon	528	595	577	586	612	597	589	687	811	*	*	*	5,582
Viltshire Other/Unknown	1,171 6	1,267 17	1,224 46	1,412 57	1,353 49	1,330 47	1,492 55	1,438 67	1,591 63	*	*	*	12,278 407
Total	6,601	6,731	6,612	7,301	6,920	6,813	7,743	7,764	8,692	*	*	*	65,177
Compliant Cat A Responses						,						<u> </u>	
Bath and North East Somerset	Apr-09 347	May-09 394	Jun-09 356	Jul-09 409	Aug-09 354	Sep-09 378	Oct-09 482	Nov-09 449	Dec-09 395	Jan-10	Feb-10	Mar-10	YTD 3,564
Bristol	1,272	1,354	1,275	1,332	1,364	1,255	1,397	1,416	1,523	*	*	*	12,188
Gloucestershire North Somerset	1,215 467	1,162 441	1,157 430	1,192 448	1,156 465	1,162 453	1,313 501	1,289 520	1,359 537	*	*	*	11,005 4,262
South Gloucestershire Swindon	455 456	427 546	452 510	437 534	420 560	440 524	488 540	514 620	539 689	*	*	*	4,172 4,979
Wiltshire Other/Unknown	798 0	851 4	815 11	950 8	928 7	937	1,048	999 7	1,027	*	*	*	8,353 71
	'	•											
Total	5,010	5,179	5,006	5,310	5,254	5,161	5,783	5,814	6,077	*	*	*	48,594
Cat A 8 Min Performance	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Bath and North East Somerset	72.7%	76.5%	73.0%	75.2%	76.1%	74.7%	77.87%	75.08%	68.82%	*	*	*	74.5%
Bristol Gloucestershire	80.92% 76.61%	85.00% 75.45%	84.44% 74.84%	79.10% 71.33%	86.00% 70.62%	85.90% 74.73%	82.22% 73.07%	82.37% 71.97%	78.46% 66.16%	*	*	*	82.5% 72.5%
North Somerset	75.08%	74.12%	71.55%	66.57%	73.93%	66.72% 68.97%	67.07% 65.50%	72.42% 68.90%	66.46% 63.41%	*	*	*	70.2% 68.3%
South Gloucestershire	71.21%	70.11%		64.84%									
Swindon	71.21% 86.36%	70.11% 91.76%	72.90% 88.39%	64.84% 91.13%	71.31% 91.50%	87.77%	91.68%	90.25%	84.96%	*	*	*	89.2%
Swindon Wiltshire									84.96% 64.55% 12.70%				89.2% 68.0% 17.4%
South Gloucestershire Swindon Wiltshire Other/Unknown	86.36% 68.15%	91.76% 67.17%	88.39% 66.58%	91.13% 67.28%	91.50% 68.59%	87.77% 70.45%	91.68% 70.24%	90.25% 69.47%	64.55%	*	*	*	68.0%
Swindon Wiltshire Other/Unknown	86.36% 68.15% 0.00% 75.9%	91.76% 67.17% 23.53% 76.9%	88.39% 66.58% 23.91% 75.7%	91.13% 67.28% 14.04% 72.7%	91.50% 68.59% 14.29%	87.77% 70.45% 25.53%	91.68% 70.24% 25.45%	90.25% 69.47% 10.45%	64.55% 12.70%	*	*	*	68.0% 17.4%
Swindon Wiltshire Other/Unknown Total Category A 8 Minute Performa	86.36% 68.15% 0.00% 75.9%	91.76% 67.17% 23.53% 76.9%	88.39% 66.58% 23.91% 75.7%	91.13% 67.28% 14.04% 72.7%	91.50% 68.59% 14.29%	87.77% 70.45% 25.53%	91.68% 70.24% 25.45%	90.25% 69.47% 10.45%	64.55% 12.70%	*	*	*	68.0% 17.4%
Swindon Willshire Other/Unknown Total Category A 8 Minute Performa Category A Responses	86.36% 68.15% 0.00% 75.9% Apr-09	91.76% 67.17% 23.53% 76.9% ict Council /	88.39% 66.58% 23.91% 75.7% Unitary Auth	91.13% 67.28% 14.04% 72.7%	91.50% 68.59% 14.29% 75.9%	87.77% 70.45% 25.53% 75.8%	91.68% 70.24% 25.45% 74.7%	90.25% 69.47% 10.45% 74.9%	64.55% 12.70% 69.9%	*	*	*	68.0% 17.4% 74.6%
Swindon Willshire Other/Unknown Total Category A 8 Minute Performa Category A Responses Bristol South Cloucestershire	86.36% 68.15% 0.00% 75.9% ance by Distri	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1,593 609	88.39% 66.58% 23.91% 75.7% Unitary Auth Jun-09 1,510 620	91.13% 67.28% 14.04% 72.7% norit: Jul-09 1,684 674	91.50% 68.59% 14.29% 75.9% Aug-09 1,586 589	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638	91.68% 70.24% 25.45% 74.7% Oct-09 1,699 745	90.25% 69.47% 10.45% 74.9% Nov-09 1,719 746	64.55% 12.70% 69.9% Dec-09 1,941 850	* *	* *	*	68.0% 17.4% 74.6% YTD 14,765 6,110
Swindon Wiltshire Other/Unknown Total Category A 8 Minute Performa Category A Responses Bristol South Gloucestershire North Somerset	86.36% 68.15% 0.00% 75.9% ance by Distri	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1,593	88.39% 66.58% 23.91% 75.7% Unitary Auth	91.13% 67.28% 14.04% 72.7% norit:	91.50% 68.59% 14.29% 75.9% Aug-09 1,586	87.77% 70.45% 25.53% 75.8% Sep-09 1,461	91.68% 70.24% 25.45% 74.7% Oct-09 1,699	90.25% 69.47% 10.45% 74.9% Nov-09 1,719	64.55% 12.70% 69.9% Dec-09 1,941	* *	* * * Feb-10 * * *	*	68.0% 17.4% 74.6% YTD 14,765
Swindon Willshire Other/Unknown Total Category A 8 Minute Performa Category A Responses Bristol South Gloucestershire Vorth Somerset Bath and North East Somerset Forest of Dean	86.36% 68.15% 0.00% 75.9% ance by Distri Apr-09 1,572 639 622 477 213	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1,593 609 595 515 210	88.39% 66.58% 23.91% 75.7% Unitary Auth Jun-09 1,510 620 601 488 181	91.13% 67.28% 14.04% 72.7% norit: Jul-09 1,684 674 673 544 195	91.50% 68.59% 14.29% 75.9% Aug-09 1,586 589 629 465 230	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 506 200	91.68% 70.24% 25.45% 74.7% Oct-09 1.689 745 747 619 207	90.25% 69.47% 10.45% 74.9% Nov-09 1,719 746 718 598 207	64.55% 12.70% 69.9% Dec-09 1,941 850 808 574 282	* *	* * * Feb-10	*	68.0% 17.4% 74.6% YTD 14,765 6,110 6,072 4,786 1,925
Swindon Willshire Other/Unknown Total Category A 8 Minute Performa Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	86.36% 68.15% 0.00% 75.9% ance by Distri Apr-09 1,572 639 622 477 213 193 187	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1,593 609 595 515 210 180 191	88.39% 66.58% 23.91% 75.7% Unitary Auth Jun-09 1,510 620 601 488 181 196 192	91.13% 67.28% 14.04% 72.7% norit: Jul-09 1,684 674 673 544 195 190 227	91.50% 68.59% 14.29% 75.9% 75.9% Aug-09 1,586 589 629 465 230 178 188	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 506 200 179 174	91.68% 70.24% 25.45% 74.7% Oct-09 1,699 745 747 619 207 216 224	90.25% 69.47% 10.45% 74.9% Nov-09 1,719 746 718 598 207 224 204	64.55% 12.70% 69.9% 69.9% 1,941 850 808 574 282 257 246	Jan-10 * * * * * * * * * * * * *	* * Feb-10 * * *	Mar-10	74.6% YTD 14,765 6,110 6,072 4,786 1,925 1,813 1,833
Swindon Millshire Other/Unknown Total Category A 8 Minute Performs Category A Responses Bristol South Gloucestershire Vorth Somerset South Gloucestershire Torest of Dean Cotswold Tewkesbury Theltenham	86.36% 68.15% 0.00% 75.9% ance by Distri Apr-09 1,572 639 622 477 213 193	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1,593 609 595 515 210 180	88.39% 66.58% 23.91% 75.7% Unitary Auth Jun-09 1,510 620 601 488 181 196	91.13% 67.28% 14.04% 72.7% norit: Jul-09 1,684 674 673 544 195 190	91.50% 68.59% 14.29% 75.9% Aug-09 1,586 589 629 465 230 178	87.77% 70.45% 25.53% 25.53% 75.8% Sep-09 1,461 638 679 506 200 179	91.88% 70.24% 25.45% 74.7% Oct-09 1.699 745 747 619 207 216	90.25% 69.47% 10.45% 74.9% Nov-09 1,719 746 718 598 207 224	64.55% 12.70% 69.9% 69.9% Dec-09 1,941 850 808 574 282 257	Jan-10 * * * * * * * * * * * * *	Feb-10 * * * * * * * * * * * * *	Mar-10	74.6% YTD 14,765 6,110 6,072 4,786 1,925 1,813
Swindon Millshire Other/Unknown Total Category A 8 Minute Performa Category A Responses Bristol South Gloucestershire North Somerset Jeath and North East Somerset orest of Dean Cotswold rewkesbury Chellenham Gloucester	86.36% 68.15% 0.00% 75.9% ance by Distri Apr-09 1,572 639 622 477 213 193 187 343 369 281	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1,593 609 595 515 210 180 191 292 409 258	88.39% 66.58% 23.91% 75.7% Unitary Auth 1,510 620 601 488 181 196 192 334 395 248	91.13% 67.28% 14.04% 72.7% torit Jul-09 1,684 674 673 544 195 190 227 329 444 288	91.50% 68.59% 14.29% 75.9% Aug-09 1,586 589 629 465 230 178 188 321 444 442 276	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 506 200 179 174 312 431 259	91.88% 70.24% 25.45% 74.7% Oct-09 1,699 745 747 619 207 216 224 369 465 316	90.25% 69.47% 10.45% 74.9% Nov-09 1,719 746 718 598 207 224 450 356 450	64.55% 12.70% 69.9% 69.9% 1,941 850 808 574 282 257 246 423 515	Jan-10 * * * * * * * * * * * * *	Feb-10	Mar-10	74.6% YTD 14,765 6,110 6,072 4,786 1,925 1,813 1,833 3,079 3,920 2,607
Swindon Willshire Other/Unknown Total Category A 8 Minute Performa Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Torest of Dean Cotswold Tewkesbury Cheltenham Gloucester Siroud Kennet Kennet Konth Wiltshire	86.36% 68.15% 0.00% 75.9% 8nce by Distri Apr-09 1.572 639 622 477 213 193 187 343 369 281 220 320	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1.593 699 595 515 210 180 191 292 499 258 177 343	88.39% 66.58% 23.91% 75.7% Unitary Auth Jun-09 1.510 620 601 488 181 196 192 334 395 248 198 335	91.13% 67.28% 14.04% 72.7% Norith Jul-09 1.684 673 544 195 190 227 329 442 228 234 388	91.50% 68.59% 14.29% 14.29% 75.9% Aug-09 1.586 599 629 465 230 178 188 321 444 444 444 444 276 221 356	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 506 200 179 174 312 259 236 341	91.88% 70.24% 25.45% 74.7% Oct-09 1.699 745 747 619 207 216 224 369 465 316 250 415	90.25% 69.47% 10.45% 10.45% 74.9% Nov-09 1,719 746 718 588 207 224 204 356 450 242 401	64.55% 12.70% 69.9% 69.99 1,941 850 808 574 282 257 246 423 515 331 259	Jan-10	Feb-10	Mar-10	68.0% 17.4% 74.6% 74.6% 14,765 6,110 6,072 4,786 1,813 1,833 3,079 3,920 2,607 2,037 2,335
Swindon Willshire Dither/Unknown Total Category A 8 Minute Performa Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet Vorth Wiltshire Swindon	86.36% 68.15% 0.00% 75.9% ance by Distri Apr-09 1.572 639 622 477 213 193 187 343 369 281 220 522 379	91.76% 67.17% 23.53% 76.9% ict Council /	88.39% 66.58% 23.91% 75.7% Unitary Auth 1510 66.18% 1510 601 488 181 196 192 334 395 248 198 335 570 342	91.13% 67.28% 14.04% 72.7% Norit 1,684 674 673 544 195 190 227 329 442 288 234 388 584 425	91.50% 68.59% 14.29% 14.29% 75.9% Aug-09 1.586 599 629 465 230 178 188 321 444 276 221 356 607 416	87.77% 70.45% 25.53% 75.8% Sep-09 1.461 6.38 679 200 179 312 431 259 236 341 588	91.68% 70.24% 25.45% 74.7% Oct-09 1.699 745 747 619 207 216 224 369 465 316 250 415 589 477	90.25% 69.47% 10.45% 74.9% Nov-09 1,719 746 718 598 207 224 204 356 450 350 242 441 686	64.55% 12.70% 69.9% 69.9% 69.9% 1,941 850 808 574 282 257 246 423 515 331 259 458 797 505	Jan-10	Feb-10	Mar-10	74.6% 74.6% 74.6% 74.6% 74.6% 14.765 6.110 6.072 4.786 1.925 1.813 3.079 3.920 2.607 2.037 3.357 5.534 3.745
Swindon Willshire Dther/Unknown Total Category A 8 Minute Performation Category A Responses Bristol South Gloucestershire Vorth Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Sitroud Kennet Willshire Swindon West Willshire Salisbury	86.36% 68.15% 0.00% 75.9% ance by Distri Apr-09 1,572 639 622 477 213 193 369 281 220 320 522	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1,593 609 595 515 210 180 191 292 409 258 1777 343 591 379 368	88.39% 66.58% 23.91% 275.7% Unitary Auth 575.7% Unitary Auth 520 601 488 181 192 334 395 248 335 570 342 349	91.13% 67.28% 14.04% 72.7% norit Jul-09 1.684 674 673 544 195 190 227 227 234 388 584	91.50% 68.59% 14.29% 75.9% 75.9% 75.9% Aug-09 1,586 589 629 465 230 178 188 321 444 276 221 356 607 416 360	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 179 174 312 431 259 236 341 341 358	91.88% 70.24% 25.45% 74.7% 0ct-09 1,699 745 747 620 207 216 224 465 316 250 415 589 477 350	90.25% 69.47% 10.45% 174.9% 174.9% 174.9% 174.9% 174.9% 174.9% 174.9% 207 224 204 350 450 242 401 886 452 371	64.55% 12.70% 69.9% 69.9% 69.99 1,941 850 808 574 282 257 246 423 331 259 459 459 459 369	Jan-10	Feb-10	Mar-10	68.0% 17.4% 74.6% 14,765 6,110 6,072 4,786 1,925 1,813 3,079 2,607 2,037 3,357 5,534 3,745 3,139
Swindon Milishire Dither/Unknown Fotal Category A 8 Minute Performs Category A Responses Bristol South Gloucestershire Worth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Chellenham Gloucester Stroud Gennet Worth Wiltshire Swindon West Willshire Swindon West Willshire Salisbury Cherr/Unknown	86.36% 68.15% 0.00% 75.9% ance by Distri Apr-09 1.572 639 622 477 213 187 343 369 281 220 320 320 322 325 252	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1,593 609 595 515 210 180 191 292 409 258 1777 343 379 368 21	88.39% 66.58% 23.91% 275.7% Unitary Auth 510 620 601 488 181 196 334 489 198 335 570 342 349 53	91.13% 67.28% 14.04% 72.7% norit 1,684 674 673 544 195 190 227 329 442 288 234 388 234 425 59	91.50% 68.59% 14.29% 75.9% 75.9% 1,586 589 629 485 230 178 188 321 444 276 607 416 360 54	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 179 174 312 431 259 236 341 588 3385 566	91.88% 70.24% 25.45% 74.7% 0ct-09 1,699 745 747 207 224 465 316 250 415 589 477 350 55	90.25% 69.47% 10.45% 174.9% 174.9% 174.9% 174.9% 174.9% 174.9% 174.9% 207 224 204 350 450 350 242 401 686 424 371 68	64.55% 12.70% 69.9% 69.9% 69.99 1,941 850 808 574 242 257 246 423 331 259 458 797 505 369 77	Jan-10	Feb-10	Mar-10	68.0% 17.4% 74.6% 14,765 6,110 6,072 4,786 1,925 1,813 3,079 2,607 2,037 3,357 5,534 3,745 3,139 455
Swindon Millshire Dither/Unknown Fotal Category A 8 Minute Performs Category A Responses Bristol South Gloucestershire dorth Somerset Jath and North East Somerset orest of Dean Cotswold Fewkesbury Chellenham Gloucester Stroud Kennet Worth Willshire Swindon West Willshire Salisbury Unter/Unknown Fotal	86.36% 68.15% 0.00% 75.9% ance by Distri Apr.09 1,572 639 622 477 213 193 369 220 320 320 327 252 379 252	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1,593 609 595 515 210 180 191 292 409 258 1777 343 591 379 368	88.39% 66.58% 23.91% 275.7% Unitary Auth 575.7% Unitary Auth 520 601 488 181 192 334 395 248 335 570 342 349	91.13% 67.28% 14.04% 72.7% norit Jul-09 1.684 674 673 544 195 195 127 329 442 227 329 442 234 388 584 425	91.50% 68.59% 14.29% 75.9% 75.9% 75.9% Aug-09 1,586 589 629 465 230 178 188 321 444 276 221 356 607 416 360	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 179 174 312 431 259 236 341 341 358	91.88% 70.24% 25.45% 74.7% 0ct-09 1,699 745 747 620 207 216 224 465 316 250 415 589 477 350	90.25% 69.47% 10.45% 174.9% 174.9% 174.9% 174.9% 174.9% 174.9% 174.9% 207 224 204 350 450 242 401 886 452 371	64.55% 12.70% 69.9% 69.9% 69.99 1,941 850 808 574 282 257 246 423 331 259 459 459 459 369	Jan-10	Feb-10	Mar-10	68.0% 17.4% 74.6% 14,765 6,110 6,072 4,786 1,925 1,813 3,079 2,607 2,037 3,357 5,534 3,745 3,139 455
Swindon Milishire Dither/Unknown Fotal Category A 8 Minute Performation Category A Responses Bristol South Gloucestershire North Somerset Journal House Journ	86.36% 68.15% 0.00% 75.9% ance by Distri Apr-09 1.572 639 622 477 213 187 343 369 281 1220 522 379 252 12	91.76% 67.17% 23.53% 76.9% ict Council / May-09 91.55 15 150 150 150 150 150 150 150 150 15	88.39% 66.58% 23.91% T5.7% Unitary Auth 1.510 620 601 1.510 192 334 196 198 199 53 344 198 53 49 53	91.13% 67.28% 14.04% 72.7% nority Jul-09 1,684 674 674 673 544 195 190 227 329 442 288 234 388 584 425 594 7,301	91.50% 68.59% 14.29% 75.9% Aug-09 1.596 589 629 465 230 178 188 321 444 276 607 416 360 54 Aug-09	87.77% 70.45% 25.53% 75.8% Sep-09 1.461 638 638 6200 179 174 312 431 259 236 341 588 398 355 56 6,813	91.88% 70.24% 25.45% 74.7% Oct-09 1.699 745 747 619 207 216 224 350 465 316 250 415 589 477 350 56 7,743	90.25% 69.47% 10.45% 10.45% 174.9% Nov-09 17.719 17.46 1719 224 204 350 450 450 450 450 471 686 471 687 7764 Nov-09	64.55% 12.70% 69.9% 69.9% 69.9% 1,941 850 808 574 282 257 246 423 515 331 259 458 797 77 77 78 8,692	Jan-10	Feb-10	Mar-10	68.0% 17.4% 74.6% 14,765 6,110 6,072 4,786 1,925 1,813 3,3,079 2,607 2,037 3,357 5,534 455 65,177
Swindon Willshire Dither/Unknown Fotal Category A 8 Minute Performa Category A Responses Bristol South Gloucestershire Worth Somerset South Gloucestershire Worth Somerset South Gloucestershire Worth Somerset Forest of Dean Clotswold Fewkesbury Chellenham Gloucester Stroud Gennet Worth Wiltshire Wiltshire Swindon West Wiltshire Salisbury Dither/Unknown Fotal Compiliant Cat A Responses	86.36% 68.15% 0.00% 75.9% ance by Distribution of the control of t	91.76% 67.17% 23.53% 76.9% ict Council / 76.9% ict Council / 76.9% ict Council / 76.9% 1.593 609 595 515 210 180 191 292 409 258 177 343 379 368 21 6,731	88.39% 66.58% 23.91% 75.7% Unitary Auth 175.7% Unitary Auth 25.7% Unitary Auth 25.7% 601 488 181 1992 334 489 335 248 189 335 570 342 349 53	91.13% 67.28% 14.04% 72.7% norit 1.684 674 673 544 195 190 227 329 442 288 234 425 365 59	91.50% 68.59% 14.29% 75.9% 75.9% 8.29 4.586 230 1.586 230 178 188 321 444 276 221 444 276 221 446 356 607 446 360 54	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 638 679 179 174 312 296 341 259 341 259 341 688 388 389 365 68813	91.88% 70.24% 25.45% 74.7% Oct-09 1.699 7.45 747 619 207 216 224 369 465 316 250 415 589 477 350 57,743	90,25% 69,47% 10,45% 10	64.55% 12.70% 69.9% 69.9% 69.9% 1.941 850 808 574 282 257 246 423 515 331 259 458 797 505 369 777	Jan-10	Feb-10	Mar-10	68.0% 17.4% 74.6% 14,765 6,110 6,072 4,786 1,925 1,813 3,3,079 2,607 2,037 3,357 5,534 455 65,177
Swindon Millshire Dither/Unknown Fotal Category A 8 Minute Performation Category A Responses Bristol South Gloucestershire Voorth Somerset Sath and North East Somerset Forest of Dean Cotswold Tewkesbury Chellenham Gloucester Stroud Gennet Vorth Willshire Windon West Willshire Swindon West Willshire Salisbury Cher/Unknown Fotal Compliant Cat A Responses Bristol South Gloucestershire Vorth Solicestershire Vorth Somerset	86.36% 68.15% 0.00% 75.9% ance by Distri Apr-09 1,572 639 622 477 213 193 369 220 320 329 522 379 252 12 46,601	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1,593 609 595 515 210 180 191 292 409 258 21 177 343 591 379 378 36 21 6,731	88.39% 66.58% 23.91% 23.91% 25.75% Unitary Auth 175.7% Unitary Auth 25.10 60.1 488 181 192 334 395 248 395 570 342 349 53 49 5	91.13% 67.28% 14.04% 72.7% norit 3ul-09 1.684 674 673 544 195 195 190 227 329 442 234 388 234 388 544 425 365 59 7,301	91.50% 68.59% 14.29% 14.29% 75.9% Aug-09 1,586 589 629 465 230 178 188 321 444 276 607 416 360 54 Aug-09 1,364 420 465	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 179 174 312 431 259 236 341 355 66 6,813	91.68% 70.24% 25.45% 74.7% Oct-09 1,699 745 747 747 619 207 216 224 365 316 250 415 589 477 350 0ct-09 1,397 488 501	90,25% 69,47% 10,45% 74,9% Nov-09 1,719 746 718 598 207 224 204 350 350 350 350 340 7,764 Nov-09 1,416 514 520	64.55% 12.70% 69.9% 69.9% 69.9% 1.941 850 808 574 222 257 246 423 515 517 259 458 797 505 77 8.692 Dec-09 1,523 539 537	Jan-10	Feb-10	Mar-10	68.0% 17.4% 74.6% YTD 14,765 6,110 6,072 4,786 1,925 1,813 1,833 3,079 2,037 3,950 2,607 5,534 3,745 65,177 YTD 12,188 4,172 4,262
Swindon Willshire Dither/Unknown Fotal Category A 8 Minute Performs Category A Responses Bristol South Gloucestershire Worth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Chellenham Sloucester Stroud Kennet Worth Willshire Willshire Willshire Willshire Willshire Worth Willshire Worth Willshire Swindon West Willshire South Gloucestershire Worth Willshire South Gloucestershire Worth Willshire South Gloucestershire Worth Willshire South Gloucestershire Worth Somerset Stroud Compliant Cat A Responses Bristol South Gloucestershire Worth Somerset Sath and North East Somerset	86.36% 68.15% 0.00% 0.00% ance by Distri Apr-09 1.572 639 622 477 213 193 369 281 220 320 252 12 6.601 Apr-09 1.272 455 467 347 133	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1,593 609 595 515 210 180 191 192 258 1777 343 591 379 667 191 191 191 191 191 191 191 191 191 19	88.39% 66.58% 23.91% 23.91% 25.00% 25	91.13% 67.28% 14.04% 72.7% norit 1,684 674 673 1,684 674 190 227 329 442 288 234 388 234 425 59 7,301	91.50% 68.59% 14.29% 14.29% 75.9% Aug-09 1,586 589 629 485 230 178 188 321 444 276 6.920 Aug-09 1,364 420 465 354 141	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 179 174 312 431 259 236 341 355 56 6.813	91.88% 70.24% 25.45% 74.7% Oct-09 1,699 745 747 61 207 207 224 365 316 325 325 415 350 55 7,743	90,25% 69,47% 10,45% 74,9% Nov-09 1,719 746 718 588 207 224 204 350 340 350 342 401 68 7,764 Nov-09 1,416 514 520 449 140	64.55% 12.70% 69.9% 69.9% 69.9% 1.941 850 808 574 225 257 246 423 515 515 369 77 8.692 Dec-09 1.523 537 395 160	Jan-10	Feb-10	Mar-10	68.0% 17.4% 74.6% YTD 14,765 6.110 6,072 4,786 6,172 4,786 3,079 3,920 18,131 3,337 3,520 456 65,177 YTD 12,188 4,172 4,262 3,564 4,172 4,262 3,564 1,177
Swindon Willshire Dither/Unknown Fotal Category A 8 Minute Performa Category A Responses Bristol South Gloucestershire North Somerset Josh And North East Somerset	86.36% 68.15% 0.00% 75.9% ance by Distri Apr-09 1.572 639 622 477 213 193 193 193 193 193 193 193 193 195 281 220 320 522 12 6.601 Apr-09 1.272 455 467 347	91.76% 67.17% 23.53% 76.9% ict Council / 76.9%	88.39% 66.58% 23.91% 23.91% 24.00 15	91.13% 67.28% 14.04% 72.7% Norit 1.684 674 673 544 195 190 227 329 442 288 234 425 368 59 7,301	91.50% 68.59% 14.29% 75.9% 75.9% 8.29 4.29 4.20 1.786 2.20 1.78 3.21 4.44 2.21 3.56 6.92 4.10 5.59 4.10 5.59 4.10 5.59 4.10 5.59 4.10 5.59 4.10 5.59 4.10 5.50 5.50 5.50 5.50 5.50 5.50 5.50 5	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 506 200 174 312 236 341 259 343 349 355 68 388 398 398 355 440 453 378	91.88% 70.24% 25.45% 74.7% Oct-09 1.699 745 747 619 207 216 216 216 217 369 415 589 477 350 7,743	90,25% 69,47% 10,45% 10,45% 10,45% 10,45% 10,45% 174,9% 1,719 1746 1718 1898 207 224 204 356 450 350 242 401 686 424 371 688 424 371 688 7,764 1,7164	64.55% 12.70% 69.9% 69.9% 69.9% 1.941 850 808 574 282 257 246 423 515 331 259 459 77 8.692	Jan-10	Feb-10	Mar-10	68.0% 17.4% 74.6% YTD 14,765 6.110 14,765 6.110 1,795 1,813 3,079 3,357 3,357 3,357 455 65,177
Swindon Willshire Dither/Unknown Fotal Category A 8 Minute Performa Category A Responses Bristol South Gloucestershire Voorth Somerset Sath and North East Somerset Forest of Dean Clotwold Fewkesbury Chellenham Gloucester Stroud Villshire Willshire Willshire Willshire Willshire Salisbury Dither/Unknown Fotal Compliant Cat A Responses Bristol South Gloucestershire Vorth Swindon Vest Willshire Salisbury Dither/Unknown Fotal Compliant Cat A Responses Bristol South Gloucestershire Vorth Somerset Bath and North East Somerset Forest of Dean Colswold Fewkesbury Fhellenham	86.36% 68.15% 0.00	91.76% 67.17% 23.53% 76.9% ict Council / 76.9% 1.593 6.09 5.95 5.15 2.10 1.90 1.91 1.90 2.58 1.77 3.43 3.94 1.354 4.27 4.41 1.36 1.00 1.355	88.39% 66.58% 23.91% 23.91% 25.00% 25	91.13% 67.28% 14.04% 72.7% 100 it 1.684 674 673 544 195 190 227 329 442 284 234 425 365 59 7,301 1.332 437 448 409 113 81 152	91.50% 68.59% 14.29% 14.29% 15.86 59% 15.86 589 465 230 178 188 321 444 276 607 416 360 54 420 465 364 420 465 354 141 74 125 275	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 506 200 179 174 312 431 296 341 296 341 681 681 385 566 6.813	91.88% 70.24% 25.45% 74.7% Oct-09 1.699 745 747 619 207 216 224 365 316 250 415 55 7,743 Oct-09 1.397 488 501 1.397 482 130 103 143 337	90,25% 69,47% 10,45% 74,9% Nov-09 1,719 746 718 598 207 224 204 350 450 350 450 7,764 Nov-09 1,416 514 514 514 514 514 514 514 514 514 514	64.55% 12.70% 69.9% 69.9% 69.9% 69.9% 69.9% 1.941 850 808 574 282 257 246 423 515 331 259 458 797 505 8.692 8.692	Jan-10	Feb-10	Mar-10	68.0% 17.4% 74.6% 17.4% 14.7656 6.110 14.7656 6.110 14.7656 1.110 14.7656 1.813 3.079 2.607 3.3457 5.534 3.745 65.177 12.188 4.172 4.262 3.564 4.172 4.262 3.564 1.177 878 878 1.272
Swindon Willshire Dither/Unknown Fotal Category A 8 Minute Performation Category A Responses Bristol South Gloucestershire Vorth Somerset Josh Andre East Somerset Forest of Dean Cotswold Fewkesbury Chellenham Sloucester Stroud Gennet Wiltshire Swindon West Wiltshire Salisbury Dither/Unknown Fotal Compliant Cat A Responses Bristol South Gloucestershire Vorth Wiltshire Salisbury Dither/Unknown Fotal Compliant Cat A Responses Bristol South Gloucestershire Vorth Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Chellenham Sloucester Stroud Fewkesbury Fewkesbury Fewkesbury Fewkesbury Fewkesbury Fired Fi	86.36% 68.15% 0.00	91.76% 67.17% 23.53% 76.9% ict Council / 76.9%	88.39% 66.58% 23.91% 23.91% 25.06 20 25.06 20 25.06 20 25.06	91.13% 67.28% 14.04% 72.7% nority Jul-09 1.684 674 673 544 195 190 227 329 442 288 388 554 425 365 59 7,301 Jul-09 1,332 437 448 409 113 81 152 138 148 149 153 163 163 163 163 163 163 163 163 163 16	91.50% 68.59% 14.29% 14.29% 15.89% 14.29% 75.9% 75.9% 75.9% 8.29 465 230 17.88 188 182 271 444 276 465 465 47.20 4	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 506 200 179 174 312 431 259 384 355 56 6,813 Sep-09 1,255 440 453 378 121 1255 440 453 378 121 1274 392 149	91.88% 70.24% 25.45% 74.7% Oct-09 1,699 745 747 619 207 216 224 465 316 250 415 559 477 7,743	90,25% 69,47% 10,45% 74,9% Nov-09 1,719 746 718 598 207 224 204 350 450 350 450 7,764 Nov-09 1,416 514 520 449 140 104 146 315 394	64.55% 12.70% 69.9% 69.9% 69.9% 69.9% 1.941 850 808 574 282 257 246 423 513 331 259 458 797 505 369 777 8.692	Jan-10	Feb-10	Mar-10	68.0% 17.4% 74.6% YTD 14.765 6.110 6.072 4.786 6.111 1.925 1.813 3.079 3.357 YTD YTD 4.260 65,177 YTD 4.262 3.584 4.172 3.584 4.172 3.584 4.172 3.584 4.172 3.584 4.172 5.685 3.419 5.685
Swindon Willshire Dither/Unknown Fotal Category A 8 Minute Performation Category A Responses Bristol South Gloucestershire Voorth Somerset Sath and North East Somerset Forest of Dean Closwold Tewkesbury Chellenham Gloucester Stroud Gennet Vorth Willshire Willshire Swindon West Willshire Salisbury Chellenham Gouth Gloucestershire Vorth Willshire Scott Gloan Control Gloucestershire Vorth Willshire Salisbury Chellenham Compliant Cat A Responses Bristol Compliant Cat A Responses Bristol Control Gloucestershire Vorth Somerset Salth and North East Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Fewkesbury Cheltenham Gloucester Stroud Fewkesbury Cheltenham Gloucester Stroud Fewkesbury Cheltenham Gloucester Stroud Ferwkesbury Cheltenham Gloucester Stroud Ferwkesbury Cheltenham Gloucester Stroud Ferwkesbury Cheltenham Gloucester Stroud Ferwkesbury Cheltenham Gloucester Stroud Fermed Fe	86.36% 68.15% 0.00	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1,593 609 259 1591 379 369 21 210 180 191 379 369 21 379 369 21 6,731 May-09 1,354 427 447 427 447 394 1394 1395 100 135 255 388 188 95 227	88.39% 66.58% 23.91% 23.91% 25.00% 20	91.13% 67.28% 14.04% 72.7% 100rit Jul-09 1.684 674 673 544 195 190 227 329 442 288 388 449 234 388 497 7.301 Jul-09 1,332 437 448 409 113 81 155 281 381 181 122 288	91.50% 68.59% 14.29% 14.29% 75.9% Aug-09 1,586 589 629 465 230 178 188 321 444 276 4607 416 360 54 420 426 420 426 420 427 420 427 420 427 420 427 420 427 420 428 420 429 420 420 420 420 420 420 420 420 420 420	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 174 312 431 256 566 6,813 Sep-09 1,255 440 453 378 121 96 130 274 392 149 149 149 149	91.88% 70.24% 25.45% 74.7% Oct-09 1,699 745 747 619 207 216 224 399 485 316 250 415 55 7,743 Oct-09 1,397 488 501 103 103 103 103 103 103 103 123 337 406	90,25% 69,47% 10,45% 74,9% Nev-09 1,719 746 718 598 207 224 204 350 450 350 451 7,764 Nev-09 1,416 514 520 449 104 146 315 394 190 124 286	64.55% 12.70% 69.9% 69.9% 69.9% 69.9% 69.9% 1,941 808 574 262 257 246 423 515 515 331 259 458 797 505 369 377 505 369 377 505 369 377 505 369 377 505 369 377 505 369 377 505 369 377 505 369 377 505 369 377 505 369 377 505 369 377 505 377 505 377 505 507 507 507 507 507 507 507 507 5	Jan-10	Feb-10	Mar-10	68.0% 17.4% 74.6% 17.4% 14.766 6.110 14.766 6.110 6.072 4.786 6.111 1.925 1.813 3.079 2.607 2.607 7.184 4.782 4.784 4.784 4.782 4.784 4.784 4.782 4.784 4.782 4.784 4.784 4.782 4.784 4.78
Swindon Willshire Dither/Unknown Fotal Category A 8 Minute Performation Category A Responses Bristol South Gloucestershire Voorth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Chellenham Sloucester Stroud Vorth Willshire Willshire Swindon Vest Willshire Sath and North East Somerset Forest of Dean Cought Stroud Compliant Cat A Responses Bristol South Gloucestershire Vorth Willshire Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Sloucestershire Vorth Somerset Sath and North East Somerset Fewkesbury Cheltenham Sloucester Stroud Fewkesbury Kest Willshire	86.36% 68.15% 0.00% 75.9% ance by Distri Apr-09 1.572 639 622 477 213 187 343 369 281 1220 522 379 252 12 6,601 Apr-09 1,272 455 467 347 133 103 143 3153 143 3163 326	91.76% 67.17% 23.53% 67.17% 23.53% 76.9% ict Council / May-09 1.593 609 595 151 180 191 191 292 409 368 177 368 21 6,731 May-09 1.354 427 441 136 100 135 258 368 188 95	88.39% 66.58% 23.91% 1.510 1.5	91.13% 67.28% 14.04% 72.7% 1.684 674 674 673 1.684 674 195 1.495 1.4042 227 329 442 288 234 388 584 425 365 59 7,301 Jul-09 1,332 437 448 409 113 81 1155 281 181	91.50% 68.59% 14.29% 14.29% 75.9% Aug-09 1.586 589 629 465 230 178 188 321 444 420 6.920 Aug-09 1.364 420 465 364 141 74 125 275 169	87.77% 70.45% 25.53% 75.8% Sep-09 1.461 638 679 679 679 679 174 312 431 588 341 588 345 56 6.813 Sep-09 1.255 440 453 378 121 96 130 274 130 274 130 274 130 274 130 274 130	91.88% 70.24% 25.45% 74.7% Oct-09 1.699 745 747 619 207 216 224 350 465 316 250 477 350 55 7,743 Oct-09 1.397 488 501 130 103 143 337 406	90.25% 69.47% 10.45% 74.9% Nov-09 1.719 746 718 598 207 224 204 350 424 401 688 7.764 Nov-09 1.416 514 520 449 140 104 146 315 394	64.55% 12.70% 69.9% 69.9% 69.9% 1,941 850 808 574 282 257 246 423 515 331 259 458 797 8.692 Dec-09 1,523 539 537 395 160 105 152 345 152 345 160 1152	Jan-10	Feb-10	Mar-10	68.0% 17.4% 74.6% 17.4% YTD 14.7656 6.110 6.072 4.7666 7.110 14.7655 6.110 14.7655 6.110 14.7655 6.110 14.7655 6.117 77D 12.1883 455 65.177 4.762 4.76
Swindon Willshire Dither/Unknown Fotal Category A 8 Minute Performa Category A Responses Bristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Chelenham Sloucester Stroud Kennet North Willshire Swindon West Willshire South Gloucestershire North Willshire South Gloucestershire North Willshire South Gloucestershire Order Order Compliant Cat A Responses Bristol South Gloucestershire North Somerset Sorth Somerset South Gloucestershire North Somerset Sort of Dean Cotswold Fewkesbury Cheltenham Sloucester Stroud Kennet North Willshire Swindon North Somerset Sort of Dean South Gloucestershire North Somerset Sort of Dean South Gloucestershire North Somerset Sort of Dean South Gloucestershire North Somerset Sort of Dean South Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury	86.36% 68.15% 0.00% 75.9% ance by Distri Apr-09 1,572 639 622 477 213 193 187 343 369 281 220 320 522 12 6,601 Apr-09 1,272 455 467 133 103 143 315 326 192 123 212 2454 289	91.76% 67.17% 23.53% 76.9% ict Council / 76.9%	88.39% 66.58% 23.91% 23.91% 25.00 10.1 219 111 219 243 242 242 242 242 242 242 242 242 243 244 243 244 244	91.13% 67.28% 14.04% 72.7% 1.684 674 673 1.684 674 673 1.684 190 1.227 329 442 288 388 584 425 365 59 7.301 Jul-09 1.332 437 448 409 113 81 155 281 381 181 181 182 2258 306	91.50% 68.59% 14.29% 14.29% 15.86 5.89% 14.29% 15.86 5.89 6.29 465 230 178 188 321 178 444 276 221 356 6.920 465 5.4 6.920 1.364 420 465 334 141 74 125 275 372 123 238 5.59 314 253	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 638 679 120 174 312 256 341 1259 6,813 Sep-09 1,255 66 130 200 179 174 312 236 341 259 140 453 378 121 96 130 274 392 274	91.88% 70.24% 25.45% 74.7% Oct-09 1.699 745 747 619 207 216 224 369 405 316 250 415 589 477 7,743 Oct-09 1.397 488 501 1.397 488 501 1.397 489 481 103 143 3337 406 194 194 194 194 195 260	90.25% 69.47% 10.45% 10.45% 10.45% 174.9% Nov-09 1,719 746 718 598 207 224 204 350 424 401 686 424 371 68 7,764 Nov-09 1,416 514 520 449 140 146 315 384 190 124 286	64.55% 12.70% 69.9% 69.9% 69.9% 69.9% 1.941 850 808 574 282 257 246 423 515 331 259 458 797 8.692 Dec-09 1.523 339 537 395 160 105 152 345 429 168 135 129 168 135 291	Jan-10	Feb-10	Mar-10	68.0% 17.4% 74.6% YID 14,7656 6.110 14,7656 6.110 14,7656 1.110 13,337 3,357 13,339 1455 14,172 14,262 14,766 11,171 1787 1883 1,272 1,2
Swindon Willshire Dither/Unknown Fotal Category A 8 Minute Performa Category A Responses Bristol South Gloucestershire Worth Somerset Sath and North East Somerset Forest of Dean Colswold Fewkesbury Cheltenham Sloucester Stroud Gennet Worth Willshire Willshire Wildshire Wildshire South Gloucestershire Worth Wildshire Worth Wildshire South Gloucestershire Worth Wildshire South Gloucestershire Worth Somerset Bath and North East Somerset Forest of Dean Conswold Fewkesbury Cheltenham Sloucestershire Wildshire Side South Gloucestershire Wildshire	86.36% 68.15% 0.00% 75.9% ance by Distri Apr-09 1.572 639 622 477 213 193 187 343 369 281 220 320 522 12 6,601 Apr-09 1,272 455 467 347 133 103 143 315 326 195 123 212 212 214 289	91.76% 67.17% 23.53% 76.9% ict Council / 76.9%	88.39% 66.58% 23.91% T5.7% Unitary Auti Jun-09 1,510 620 601 488 181 196 629 620 601 488 181 196 620 601 488 181 196 620 601 488 181 198 620 601 198 335 648 651 6612 198 661	91.13% 67.28% 14.04% 72.7% 1.084 674 673 1.684 674 673 544 195 227 329 442 288 284 425 365 59 7.301 Jul-09 1.332 437 448 449 113 81 155 281 381 181 122 288 386	91.50% 68.59% 14.29% 14.29% 15.86 599 1.586 599 220 178 444 276 221 356 607 416 360 54 122 123 238 455 354 141 74 125 275 372 199 123 238 8	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 638 679 10.461 312 236 341 312 236 341 125 588 398 395 1,255 56 6,813	91.88% 70.24% 25.45% 74.7% Oct-09 1.699 745 747 619 207 216 224 369 405 316 250 415 55 7,743 Oct-09 1.397 488 501 1.397 488 501 1.397 488 501 1.397 482 130 103 143 337 406 194 153 273 406 144	90,25% 69,47% 10,45% 74,9% Nov-09 1,719 746 718 598 207 224 204 356 450 350 47,764 7,764 7,764 8,1416 514 520 449 140 146 345 340 140 146 345 394 190 124 286 620 319 270 7	64.55% 12.70% 69.9% 69.9% 69.9% 69.9% 69.9% 1.941 850 808 574 282 257 246 423 515 331 259 458 797 8.692 Dec-09 1.523 339 539 539 539 160 105 152 345 429 168 169 169 165 345 129	Jan-10	Feb-10	Mar-10	68.0% 17.4% 74.6% YTD 14,7656 6.110 14,7656 6.110 14,7656 1.110 12,188 3,079 12,188 13,307 12,188 14,172 12,202 12,173 13,145 14,172 14,262 15,174 177 187 187 187 187 187 187 187 187 187
Swindon Villshire Otter/Unknown Cotal Category A 8 Minute Performation Category A Responses Seristol South Gloucestershire Horth Somerset	86.36% 68.15% 0.00	91.76% 67.17% 23.53% 76.9% ict Council / 76.9%	88.39% 66.58% 23.91% 23.91% 25.00 10.1 219 111 219 243 242 242 242 242 242 242 242 242 243 244 243 244 244	91.13% 67.28% 14.04% 72.7% 1.684 674 673 1.684 674 673 1.684 190 1.227 329 442 288 388 584 425 365 59 7.301 Jul-09 1.332 437 448 409 113 81 155 281 381 181 181 182 2258 306	91.50% 68.59% 14.29% 14.29% 15.86 5.89% 14.29% 15.86 5.89 6.29 465 230 178 188 321 178 444 276 221 356 6.920 465 5.4 6.920 1.364 420 465 334 141 74 125 275 372 123 238 5.59 314 253	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 638 679 120 174 312 256 341 1259 6,813 Sep-09 1,255 66 130 200 179 174 312 236 341 259 140 453 378 121 96 130 274 392 274	91.88% 70.24% 25.45% 74.7% Oct-09 1.699 745 747 619 207 216 224 369 405 316 250 415 589 477 7,743 Oct-09 1.397 488 501 1.397 488 501 1.397 489 481 103 143 3337 406 194 194 194 194 195 260	90.25% 69.47% 10.45% 74.9% Nov-09 1.719 746 718 598 207 224 204 356 450 350 7.764 Nov-09 1.416 68 7.764 1.416 520 449 140 146 345 394 140 146 394 124 286 620 319	64.55% 12.70% 69.9% 69.9% 69.9% 69.9% 1.941 850 808 574 282 257 246 423 515 331 259 458 797 8.692 Dec-09 1.523 339 537 395 160 105 152 345 429 168 135 129 168 135 291	Jan-10	Feb-10	Mar-10	68.0% 17.4% 74.6% YTD 14,7656 6.110 14,7656 6.110 14,7656 1.110 12,188 3,079 12,188 13,307 12,188 14,172 12,202 12,173 13,145 14,172 14,262 15,174 177 187 187 187 187 187 187 187 187 187
Swindon Willshire Dither/Unknown Fotal Category A 8 Minute Performation Category A Responses Bristol South Gloucestershire dorth Somerset Jord Willshire Jord Somerset Jord Willshire Jord Somerset Jord Millshire Jord Somerset Jord Millshire Jord Somerset Jord Millshire Jord South Gloucestershire Jord South Gloucestershire Jord South Gloucestershire Jord Somerset	86.36% 86.15% 0.00% 75.9% ance by Distri Apr-09 1,572 639 622 477 213 193 187 343 369 281 220 320 320 12 6,601 Apr-09 1,272 455 467 347 133 103 143 103 143 103 144 145 128 195 129 174 289 174	91.76% 67.17% 23.53% 76.9% ict Council / 76.9%	88.39% 66.58% 23.91% 75.7% Unitary Auth Jun-09 1,510 620 601 488 181 196 192 334 395 570 342 349 53 486 6,612 Jun-09 1,275 452 430 356 112 112 1298 351 150 1111 219 509 243 242 12 5,006	91.13% 67.28% 14.04% 72.7% 100rit 3ul-09 1.884 674 673 544 195 190 227 329 442 288 234 388 584 425 59 7.301 3ul-09 1,332 437 448 409 113 81 15 281 381 181 122 288 306 264 10 5,3310	91.50% 68.59% 14.29% 14.29% 15.886 559 1,386 188 188 221 321 444 276 465 607 416 360 54 420 485 365 364 420 485 365 364 420 485 365 365 365 365 365 365 365 365 365 36	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 174 638 679 174 312 431 259 1,255 440 453 378 121 96 130 274 392 149 133 240 151 15 5,161	91.88% 70.24% 25.45% 74.7% Oct-09 1,699 745 747 619 207 216 224 399 485 316 250 415 55 7,743 Oct-09 1,397 488 501 133 143 337 406 194 153 273 540 557 5783	90.25% 69.47% 10.45% 74.9% Nov-09 1,719 746 718 598 207 224 204 350 450 350 451 7,764 Nov-09 1,416 514 520 449 1104 146 514 520 449 1104 124 286 620 319 270 7	64.55% 12.70% 69.9% 69.9% 69.9% 69.9% 69.9% 1.941 850 808 574 282 257 246 423 515 531 259 458 797 505 331 259 1.523 539 537 395 160 105 152 345 291 182 345 291 685 336 243 12 6.077	Jan-10	Feb-10	Mar-10	74.6% 74.6% 74.6% 74.6% 17.4% 14.765 6.110 6.072 4.786 1.925 1.813 3.079 3.920 2.607 2.037 3.357 5.534 3.745 3.139 455 65,177 YTD 12.188 4.172 4.262 2.697 3.564 1.119 2.244 4.965 2.781 2.209 85
Swindon Willshire Dither/Unknown Fotal Category A 8 Minute Performation Category A Responses Bristol South Gloucestershire Voorth Somerset Sath and North East Somerset Forest of Dean Cloused Fewkesbury Chellenham Gloucester Stroud Gennet Voorth Willshire Willshire Swindon West Willshire South Gloucestershire Voorth Somerset South Gloucestershire Voorth Somerset South Gloucestershire Voorth Somerset South Gloucestershire Voorth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Chellenham Gloucester Stroud Gennet Voorth Willshire Swindon Vorth Willshire South Gloucestershire Voorth Willshire South Gloucestershire Voorth Willshire South Gloucestershire Voorth Willshire Salisbury Chellenham Gloucester Stroud Gennet Vest Willshire Salisbury Chell Cat A 8 Min Performance Spiritol South Gloucestershire	86.36% 86.15% 0.00% 75.9% ance by Distri Apr-09 1,572 639 622 477 213 193 187 243 369 281 220 320 261 6,601 Apr-09 1,272 455 467 347 133 103 143 315 326 129 320 320 457 457 347 349 455 467 347 349 455 467 347 349 455 467 347 349 455 467 347 349 455 467 347 349 455 467 347 349 455 467 347 349 455 467 347 349 455 467 347 349 455 467 347 347 348 315 326 326 320 320 320 320 320 320 320 320 320 320	91.76% 67.17% 23.53% 76.9% ict Council / 7.89%	88.39% 66.58% 23.91% 75.7% Unitary Auth Jun-09 1,510 620 601 488 181 196 192 334 395 248 198 335 198 355 70 342 198 351 198 351 198 352 488 198 351	91.13% 67.28% 14.04% 72.7% 100rit 3ul-09 1.684 674 673 544 195 190 227 329 442 234 388 234 388 544 425 59 7,301 3ul-09 1,332 437 448 409 113 81 155 158 158 11 122 288 306 264 100 5,310	91.50% 68.59% 14.29% 175.9% Aug-09 1,586 589 629 465 230 178 188 321 444 276 607 416 360 54 Aug-09 1,364 420 465 354 125 364 141 74 125 1275 372 189 123 288 559 314 283 55,254	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 174 312 431 259 236 341 451 385 56 6,813 Sep-09 1,255 440 453 378 121 96 130 274 392 274 392 274 392 274 392 274 392 551 55,161	91.88% 70.24% 25.45% 74.7% Oct-09 1,699 745 747 747 619 207 224 365 316 250 415 350 55 7,743 Oct-09 1,397 488 103 143 337 406 194 153 273 540 55,783	90,25% 69,47% 10,45% 74,9% Nov-09 1,719 746 718 598 207 224 204 350 450 350 450 471 68 77,764 Nov-09 1,416 514 520 449 1104 146 146 147 189 190 124 190 104 148 180 190 190 190 190 190 190 190 190 190 19	64.55% 12.70% 69.9% 69.9% 69.9% 69.9% 69.9% 1.941 850 808 574 282 257 246 423 515 533 1259 458 458 797 505 336 515 259 1.523 539 537 395 105 105 105 125 291 488 125 498 126 6,077	Jan-10	Feb-10	Mar-10	74.6% 74.6% 74.6% 74.6% 74.6% 17.4% 14.765 6.110 6.072 4.786 1.925 1.813 3.079 3.920 2.607 2.037 3.357 455 65,177 7TD 7TD 12,188 4.172 4.262 2.695 3.491 1.272 2.695 3.419 1.272 2.695 3.419 1.272 2.695 3.419 1.272 2.695 3.419 1.272 2.695 3.459 4.8594
Swindon Milishire Dither/Unknown Fotal Category A 8 Minute Performation Category A Responses Bristol South Gloucestershire Worth Somerset Jordan and Worth East Somerset Jordan and Worth Willishire Swindon West Willishire Selisbury Dither/Unknown Fotal Compliant Cat A Responses Bristol South Gloucestershire Worth Somerset Jordan Andre East Somerset Jordan Willishire Swindon West Willishire Salisbury Dither/Unknown Fotal Cat A 8 Min Performance Bristol Jordin Gloucestershire Jordin Gl	86.36% 86.15% 0.00% 75.9% ance by Distri Apr-09 1.572 213 187 213 187 343 369 281 122 6,601 Apr-09 1,272 455 467 347 133 103 103 143 315 123 212 454 289 174 2 5,010	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1.593 609 595 515 210 180 181 180 181 181 292 409 258 177 343 591 368 21 6,731 May-09 1.354 427 441 136 100 135 258 188 95 227 545 545 577 541 578	88.39% 66.58% 23.91% 75.7% Unitary Auti 1.510 620 601 1.510 620 848 181 196 192 334 198 198 335 570 342 248 198 305 570 342 349 53 46.612 Jun-09 1.275 452 430 356 103 112 1143 286 103 112 143 287 150 111 219 509 243 242 12 12 15,006	91.13% 67.28% 14.04% 72.7% 1.684 674 673 1.684 674 673 1.684 674 195 1.484 195 195 195 195 195 195 195 195 195 195	91.50% 68.59% 14.29% 14.29% 75.9% Aug-09 1.586 589 629 465 230 178 188 321 444 276 6.920 Aug-09 1.364 420 465 360 54 141 74 125 275 169 221 354 354 354 355 354 355 354 355 355 355	87.77% 70.45% 25.53% 75.8% Sep-09 1.461 638 679 1.461 638 679 1.74 312 431 588 398 355 56 6.813 Sep-09 1.255 440 453 378 6130 274 313 241 313 241 588 595 66.813	91.88% 70.24% 25.45% 74.7% Oct-09 1.699 745 745 747 619 207 216 224 365 316 250 465 316 250 477 350 55 7,743 Oct-09 1,397 488 501 103 337 406 194 153 273 406 194 155 280 14 5,783	90.25% 69.47% 10.45% 74.9% Nov-09 1.719 746 718 598 207 224 204 350 424 401 688 424 371 68 77.764 Nov-09 1.416 514 520 449 140 104 520 319 140 104 521 535 535 545 545 551 545 551 551 551 551 551 55	64.55% 12.70% 69.9% 69.9% 69.9% 69.9% 69.9% 1,941 850 808 574 850 808 574 282 257 246 423 515 331 259 458 777 8.692 Dec-09 1,523 537 395 537 395 160 105 152 345 429 168 358 243 12 12 12 16.077	Jan-10	Feb-10	Mar-10	68.0% 17.4% 17.46% 17.46% 14.765 6.110 6.072 4.786 1.925 1.813 3.079 3.920 2.607 2.037 3.357 5.534 3.139 455 65.177 YTD 12.188 4.172 4.262 3.419 1.514 1.717 8.78 1.272 2.695 3.419 1.514 1.174 4.965 2.781 2.244 4.965 2.781 2.244 4.965 2.781 2.244 4.965 2.781 2.244 4.965 2.781 2.259 85
Swindon Milishire Dither/Unknown Fotal Category A 8 Minute Performa Category A Responses Bristol South Gloucestershire Vorth Somerset Josephan Green Josepha	86.36% 86.15% 0.00% 75.9% ance by Distri Apr-09 1.572 639 622 477 213 187 343 369 281 220 522 379 252 12 6.601 Apr-09 1.272 455 467 347 133 103 143 315 329 195 123 124 2454 289 174 2 15.010	91.76% 67.17% 23.53% 67.17% 23.53% 67.17% 23.53% 76.9% ict Council / 1.593 609 1.593 609 595 515 210 191 292 409 258 177 343 591 379 368 21 6,731 67.75 67.75 67.75 67.75 67.75 67.75 67.75 67.75 67.75 67.75 67.75 67.75 67.75 67.76 67.76% 67.	88.39% 66.58% 23.91% 75.7% Unitary Auti 1.510 6.20 601 1.510 6.20 601 1.510 1.90 1.90 1.90 1.90 1.90 1.90 1.90 1.	91.13% 67.28% 14.04% 72.7% 1.000 72.7% 1.000 1.684 674 673 544 195 544 195 190 227 329 344 228 388 584 425 365 97 7,301 381 1113 1155 281 181 195 195 1932 288 190 1,332 490 11332 490 11332 491 11381 1155 281 110 5.310	91.50% 68.59% 14.29% 175.9% Aug-09 1.586 589 629 1465 230 465 230 466 6.920 Aug-09 1.364 444 420 465 364 6.920 Aug-09 1.364 420 465 364 141 174 125 275 189 384 188 385 384 188 385 384 188 385 385 385 385 386 387 387 387 388 388	87.77% 70.45% 25.53% 75.8% 8ep-09 1.461 638 679 679 179 174 312 431 259 341 588 398 355 66 6.813 8ep-09 1.255 440 453 378 121 458 459 460 453 474 474 475 475 475 476 476 476 476 476 476 476 476 476 476	91.88% 70.24% 25.45% 74.7% Oct-09 1.699 7.45 74.7 619 207 74.5 619 207 360 465 316 250 415 599 477 350 0ct-09 1.397 488 501 501 443 337 406 194 153 273 406 194 55.783	90.25% 69.47% 10.45% 74.9% Nov-09 1.719 746 718 998 207 224 204 350 401 686 450 350 442 401 414 520 449 1416 514 520 449 1416 514 520 449 140 146 315 394 190 124 286 620 319 270 7 5.814	64.55% 12.70% 69.9% 69.9% 69.9% 69.9% 69.9% 1.941 850 808 574 828 2257 246 423 515 331 259 458 797 8.692 Dec-09 1.523 339 537 8.692 Dec-09 1.523 345 429 160 105 152 345 429 160 105 160 107 178 188 188 189 197 107 107 107 107 107 107 107 107 107 10	Jan-10	Feb-10	Mar-10	68.0% 17.4% 17.46% 17.46% 14.765 6.110 6.072 4.786 1.925 1.813 3.079 3.920 2.607 2.037 3.357 5.534 3.139 455 65.177 YTD 12.188 4.172 4.262 3.419 1.177 8.78 8.1.272 2.697 2.697 3.419 1.218 1.272 2.698 3.419 1.272 4.965 2.781 2.209 85 48.594
Swindon Willshire Dther/Unknown Total Category A 8 Minute Performate Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Cotswold Tewkesbury Chellenham Gloucester Stroud Gennet North Willshire Swindon West Willshire Salisbury Dther/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Willshire South Gloucestershire North Willshire South Gloucestershire North Simerset Bath and North East Somerset Torest of Dean Cotswold Tewkesbury Chellenham Gloucester Sitroud Kennet South Gloucestershire North Willshire Salisbury Dther/Unknown Total Cat A 8 Min Performance Bristol South Gloucestershire North Willshire Salisbury Dther/Unknown Total	86.36% 86.15% 0.00% 75.9% ance by Distri Apr-09 1,572 639 622 477 213 193 187 343 369 281 1220 320 320 522 12 12 456 6,601 Apr-09 1,272 455 467 347 133 315 326 195 123 212 454 457 347 133 103 143 212 454 289 80.9% 71,214 2 5,010	91.76% 67.17% 23.53% 76.9% ict Council / 74.9% ict Council / 75.9% ict Council / 76.9%	88.39% 66.58% 23.91% 175.7% Unitary Auth 175.7% Unitary Auth 175.7% Unitary Auth 175.7% 15.10 620 601 488 181 196 192 43.344 395 570 342 349 53.355 150 342 349 53.355 112 12 195.006 1111 219 243 242 12 12 5.006 1111 50.006 115% 72.95% 72.95% 72.95% 72.95% 72.95% 72.95% 72.95% 72.95% 72.95% 74.48% 74.48%	91.13% 67.28% 14.04% 72.7% 14.04% 72.7% 10.01t 1.084 674 673 544 195 1.084 674 195 1.084 674 195 1.084 195 190 1.084 195 190 10.084 195 190 10.084 190 10.084 190 10.084	91.50% 68.59% 14.29% 175.9% Aug-09 1,586 559 629 465 230 178 188 321 444 276 607 416 360 54 420 465 354 420 465 354 420 465 354 420 465 354 420 465 354 420 465 354 420 465 354 420 465 354 420 465 354 420 465 354 420 465 354 420 465 354 420 465 354 420 465 354 420 465 354 420 465 354 420 465 354 420 465 354 420 465 354 437 43393 559 314 427 372 638 66 698 66.9% 77.3.93% 76.13% 76.13% 76.13%	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 506 200 179 174 312 431 259 381 382 381 6,813 Sep-09 1,255 440 453 378 1,255 440 453 378 121 133 240 521 149 133 251 15 5,161 Sep-09 85.9% 68.97% 74.70%	91.88% 70.24% 25.45% 74.7% Oct-09 1,999 745 747 619 207 216 224 465 316 250 415 250 415 589 477 7,743 Oct-09 1,397 488 501 1397 488 501 1397 488 501 14 5,783 504 153 504 17,773 507 67,774 57,783	90,25% 69,47% 10,45% 74,9% Nov-09 1,719 746 718 598 207 224 204 350 450 350 450 350 47,764 Nov-09 1,416 514 514 514 514 514 514 514 514 514 514	64.55% 12.70% 69.9% 69.9% 69.9% 69.9% 69.9% 1.941 850 808 574 850 808 574 282 257 246 423 515 331 259 458 797 70 8.692 Dec-09 1.523 345 150 152 345 429 1685 336 120 6,0777	Jan-10	Feb-10	Mar-10	68.0% 17.4% 17.4% 17.4% 17.4% 17.4% 14.766 6.110 14.766 6.110 14.766 6.110 14.766 1.110 12.188 13.30 13.920 12.607 12.188 13.33 1.393 13.57 15.534 1.172 12.188 13.133 13.133 13.135 13.133 13.135 13.
Swindon Milishire Dither/Unknown Fotal Category A 8 Minute Performs Category A Responses Bristol South Gloucestershire Worth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Swindon West Willshire Swindon West Willshire Swindon West Willshire South Gloucestershire Worth Somerset Forest of Dean Cotswold Frewkesbury Cheltenham Gloucester Stroud Gennet Worth Willshire Swindon West Willshire Swindon West Willshire Swindon West Willshire Swindon West Willshire South Gloucestershire Worth Willshire Swindon West Willshire Sundon Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Worth Willshire Swindon West Willshire Swindon West Willshire Swindon West Willshire Swindon Fotal Cat A 8 Min Performance Stristol South Gloucestershire Worth Somerset South Gloucestershire Worth Somerset Satistol South Gloucestershire Worth Somerset Fotal Cat A 8 Min Performance Stristol South Gloucestershire Worth Somerset Forest of Dean Cotswold Fewkesbury Cheltenham South Gloucestershire Worth Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Heat Responses Forest of Dean Cotswold Fewkesbury Cheltenham	86.36% 86.15% 0.00% 75.9% ance by Distri Apr-09 1.572 457 213 193 187 343 369 281 220 522 379 252 12 6.601 Apr-09 1.272 455 467 347 133 103 143 315 326 195 123 212 454 229 5.010	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1.593 609 595 515 210 180 191 180 191 379 368 21 6,731 May-09 1.354 421 421 3343 1591 100 1355 409 11355 40	88.39% 66.58% 23.91% 75.7% Unitary Auth 75.7% Unitary Auth 1510 620 601 488 181 196 192 334 49395 6.612 Jun-09 1.275 452 430 366 103 111 219 509 112 143 298 351 150 111 219 509 449 53 449 53 540 55 56.91% 57.14% 72.90% 71.55% 56.91% 57.14% 74.48%	91.13% 67.28% 14.04% 72.7% 1007it 1.884 674 673 1.884 674 673 1.884 674 673 1.884 190 227 329 442 288 388 388 388 388 388 388 388 388 38	91.50% 68.59% 14.29% 14.29% 15.99% 15.99% 1.586 589 629 15.896 629 455 230 178 188 321 444 276 6.920 Aug-09 1.364 420 465 334 141 74 125 275 372 189 238 559 314 253 86.09% 71.31% 73.93% 71.31% 73.93% 71.31% 73.93% 76.13% 61.30% 61.30% 61.30% 61.30% 66.99%	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 1,461 638 679 174 312 431 588 398 398 1,255 66 6,813 Sep-09 1,255 440 453 378 121 96 130 274 453 378 121 96 521 15 5,161	91.88% 70.24% 25.45% 74.7% Oct-09 1.999 745 747 747 19 207 216 224 369 465 316 250 415 250 415 350 55 7,743 Oct-09 1.997 488 2130 103 143 337 406 194 153 273 540 55783	90.25% 69.47% 10.45% 74.9% Nov-09 1,719 746 718 598 207 224 204 350 424 204 351 68 7,764 Nov-09 1,416 514 520 449 104 146 531 520 449 109 124 286 620 319 270 7 5,814	64.55% 12.70% 69.9% 69.9% 69.9% 1,941 850 808 574 82 22 257 246 423 515 531 259 458 777 8.692 Dec-09 1,523 539 150 152 345 160 105 152 345 125 166 63.41% 66.677 68.82% 56.777	Jan-10	Feb-10	Mar-10	68.0% 17.4% 174.6% 174.6% 14,765 6,110 6,0772 4,786 1,925 1,813 3,079 3,920 2,607 2,037 3,357 5,534 3,139 455 65,177 YTD 12,188 4,172 4,262 3,564 1,171 8,78 1,272 4,262 3,564 1,179 8,244 4,965 2,781 2,244 4,96
Swindon Willshire Other/Unknown Total Category A 8 Minute Performs Category A Responses Bristol South Gloucestershire Vorth Somerset Sath and North East Somerset Corest of Dean Cotswold Tewkesbury Cheltenham Gloucester Swindon West Wiltshire Salisbury Other/Unknown Total Compiliant Cat A Responses Bristol South Gloucestershire Vorth Somerset South Gloucestershire Vorth Somerset South Gloucestershire Vorth Wiltshire Salisbury Cheltenham Gloucester Stroud Cennet Vorth Wiltshire South Gloucestershire Vorth Somerset South Gloucestershire Vorth Somerset South Gloucestershire Vorth Wiltshire Salisbury Cheltenham Gloucester Stroud Cennet Vorth Wiltshire Swindon West Wiltshire Salisbury Cheltenham Gloucester Stroud Cennet Vorth Wiltshire Salisbury Cheltenham Gloucester Stroud Connet Cotsvold Irewkesbury Chotal Cat A 8 Min Performance Bristol South Gloucestershire Vorth Somerset South Gloucestershire Vorthername South Gloucestershire Vorthernam	86.36% 86.15% 0.00% 75.9% ance by Distri Apr-09 1,572 639 622 477 213 193 187 343 369 281 220 522 379 252 12 6,601 Apr-09 1,272 455 467 347 133 103 143 315 326 195 123 212 454 467 347 47 47 47 47 47 47 47 5,010	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1.593 609 515 210 180 191 180 191 180 191 180 191 191 292 409 258 1777 379 368 21 6,731 May-09 1.354 427 441 334 136 100 1355 4427 441 334 138 100 101 1355 555 57,779	88.39% 66.58% 23.91% 75.7% Unitary Auth 75.7% Unitary Auth 1510 620 601 620 601 488 181 196 192 334 493 55 570 342 248 198 6.612 Jun-09 1.275 452 430 336 103 361 111 219 298 361 110 111 219 509 243 242 12 5,006	91.13% 67.28% 14.04% 72.7% 1007it 1.684 674 673 1.684 674 673 674 673 1.684 195 195 195 195 195 195 195 195 195 195	91.50% 68.59% 14.29% 14.29% 15.896 15.89 629 15.896 629 455 230 178 188 188 321 444 276 6.920 Aug-09 1.364 420 465 3364 141 74 125 275 372 169 360 54 4420 371 384 4420 485 384 471 474 475 475 476 477 477 477 477 477 477 477 477 477	87.77% 70.45% 25.53% 75.8% Sep-09 1.461 6.38 6.79 1.461 6.38 6.79 1.74 312 431 259 236 341 588 395 56 6.813 Sep-09 1.255 440 1.255 440 1.274 313 241 1.31 274 313 240 55.21 1.31 274 313 240 55.21 55.161	91.88% 70.24% 25.45% 74.7% Oct-09 1.999 745 747 747 91 207 216 224 369 465 316 250 415 360 250 7,743 360 55 7,743 360 362 260 362 260 14 5,783	90.25% 69.47% 10.45% 74.9% Nov-09 1.719 746 718 588 207 224 204 350 450 450 450 350 441 686 47.764 Nov-09 1.416 514 514 520 449 104 146 5315 520 449 104 146 5315 520 449 17 55.814	64.55% 12.70% 69.9% 69.9% 69.9% 1,941 850 808 574 82 22 257 246 423 515 331 259 458 4797 505 369 77 8.692 Dec-09 1,523 395 160 105 152 345 12 12 60.77 Dec-09 78.46% 63.41% 66.46% 63.41% 66.46% 68.82% 68.82% 68.82% 68.82% 68.82% 68.82% 68.83.00% 68.83.00% 88.300% 88.300% 59.76% 88.300%	Jan-10	Feb-10	Mar-10	68.0% 17.4% 174.6% 174.6% 14,765 6,110 6,072 4,786 1,925 1,813 3,079 3,920 2,607 2,037 5,534 3,139 455 65,177 YTD 12,188 4,172 4,262 3,564 1,174 4,262 3,564 1,174 4,262 3,564 1,174 4,262 3,564 1,174 4,262 4,174 4,177 4,178 4,17
Swindon Milishire Dither/Unknown Fotal Category A 8 Minute Performs Category A Responses Bristol South Gloucestershire Worth Somerset Sath and North East Somerset Genet West Wiltshire Salisbury Unter/Unknown Fotal Compiliant Cat A Responses Bristol South Gloucestershire West Wiltshire Salisbury Unter/Unknown Fotal Compiliant Cat A Responses Bristol South Gloucestershire Worth Somerset Forest of Dean Colswold Fewkesbury Cheltenham Gloucestershire Worth Somerset Seristol South Gloucestershire Worth Somerset Forest of Dean Colswold Fewkesbury Cheltenham Gloucester Stroud Gennet Worth Wiltshire Salisbury Cheltenham Gloucester Stroud Control Gloucestershire Worth Somerset Bristol South Gloucestershire Worth Wiltshire Salisbury Cheltenham Gloucester Stroud Cennet Worth Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucestershire Worth Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucestershire Worth Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Fire Cotswold Fewkesbury Fewty Fe	86.36% 86.15% 0.00% 75.9% ance by Distri Apr-09 1.572 213 183 369 281 220 320 522 12 6.601 Apr-09 1.272 455 467 347 133 103 143 315 326 424 455 467 347 174 174 289 1721 5,010	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1.593 609 595 515 210 180 181 180 181 182 409 252 409 368 21 6,731 May-09 1.3544 427 441 136 100 1354 427 441 136 100 1354 427 441 136 100 1354 427 441 136 100 1355 555 555 577 6555	88.39% 66.58% 23.91% 75.7% Unitary Auth 75.7% Unitary Auth 1.510 620 601 620 601 1.510 620 601 1.510 620 601 1.510 620 601 1.510 620 601 1.510 620 601 1.510 620 601 1.510 620 601 1.510 620 601 1.510 601 601 601 601 601 601 601 601 601 6	91.13% 67.28% 14.04% 72.7% 1.60rit 3ui-09 1.684 674 673 1.684 674 673 1.684 674 673 2.79 1.684 674 1.95 1.95 1.95 1.95 1.95 1.95 1.95 1.95	91.50% 68.59% 14.29% 75.9% Aug-09 1.586 589 629 14.586 6589 465 230 178 188 321 444 276 607 416 360 54 Aug-09 1.364 420 426 426 426 427 427 428 428 428 428 428 429 426 4364 4364 4364 4364 4364 4364 4364	87.77% 70.45% 25.53% 75.8% Sep-09 1.461 638 679 1.461 638 679 1.74 131 259 236 341 1588 389 355 66 8.813 Sep-09 1.255 433 240 453 371 130 274 453 372 149 130 274 131 259 149 159 155 161	91.88% 70.24% 25.45% 74.7% Oct-09 1.699 7.45 747 747 19 207 1.699 465 224 369 465 316 250 415 589 465 316 250 7,743 350 55 7,743 Oct-09 1.397 488 481 337 406 141 5,783	90.25% 69.47% 10.45% 74.9% Nov-99 1.719 748 718 588 207 224 204 350 460 350 442 401 688 450 7.764 Nov-99 1.416 514 520 449 104 104 104 105 106 107 107 108 109 109 109 109 109 109 109 109 109 109	64.55% 12.70% 69.9% 69.9% 69.9% 69.9% 69.9% 1,941 850 808 574 850 808 574 282 257 246 423 515 331 259 458 777 8.692 Dec-09 1,523 359 537 395 530 160 152 345 429 168 429 168 63.64% 68.62% 63.64% 68.82% 66.34% 68.82% 65.777	Jan-10	Feb-10	Mar-10	68.0% 17.4% 17.4.6% 17.4.6% 14.765 6.110 6.072 4.786 1.925 1.813 3.079 3.920 2.607 2.037 3.357 5.534 3.139 455 65.177 YTD 12.188 4.172 4.262 3.564 1.179 8.2.695 68.3% 74.59 48.594 YTD 82.5% 68.3% 74.5% 68.3% 74.5% 68.3% 74.5% 68.4% 69.4%
Swindon Wiltshire Dither/Unknown Fotal Category A 8 Minute Performation Category A Responses Bristol South Gloucestershire Worth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Chellenham Sloucester Stroud Wiltshire Swindon West Wiltshire Salisbury Dither/Unknown Fotal Compliant Cat A Responses Bristol South Gloucestershire Worth Wiltshire Salisbury Dither/Unknown Fotal Compliant Cat A Responses Bristol South Gloucestershire Worth Somerset Sath and North East Somerset Fewkesbury Chellenham Sloucester Stroud Gennet West Wiltshire Salisbury Dither/Unknown Fotal Cat A 8 Min Performance Spiritol South Gloucestershire Worth Somerset Salisbury Dither/Unknown Fotal Cat A 8 Min Performance Spiritol South Gloucestershire Worth Somerset Salisbury Dither/Unknown Fotal Cat A 8 Min Performance Spiritol South Gloucestershire Worth Somerset Salisbury Dither/Unknown Fotal Cat A 8 Min Performance Spiritol South Gloucestershire Worth Somerset Salisbury Dither/Unknown Fotal Cat A 8 Min Performance Spiritol South Gloucestershire Worth Somerset Forest of Dean Coloucester Forest of Dean Coloucester Forester of Dean Coloucester Forenter Forester Fore	86.36% 86.15% 0.00% 75.9% ance by Distri Apr-09 1,572 639 622 477 213 193 187 243 369 281 220 320 252 12 6,601 Apr-09 1,272 455 467 347 343 315 329 193 193 193 193 193 194 494 495 497 495 497 497 497 497 497 497 497 497 497 497	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1,593 609 1593 609 1595 515 210 180 191 191 292 409 258 21 177 343 394 135 4427 441 394 16.75 16.75 16.75 16.75 16.75 16.75 17.75	88.39% 66.58% 23.91% 75.7% Unitary Auti 1.510 620 601 1.510 620 601 1.510 620 601 1.510 620 601 1.510 620 601 1.510 620 601 1.510 620 601 1.510 620 601 1.510 620 601 1.510 620 601 1.510 620 601 1.510 620 601 1.510 601 601 601 601 601 601 601 601 601 6	91.13% 67.28% 14.04% 72.7% 1007it 3ul-09 1.884 674 673 544 195 190 227 329 442 288 425 389 7.301 381 181 122 288 437 448 409 11338 111 81 15 1281 381 112 281 381 181 122 588 532 306 64.84% 66.51% 79.1% 66.51% 57.95%	91.50% 68.59% 14.29% 175.9% Aug-09 1,586 589 629 465 230 178 188 321 444 276 607 416 360 54 420 436 6,920 Aug-09 1,364 420 420 420 420 420 420 420 430 430 430 430 430 430 430 430 430 43	87.77% 70.45% 25.53% 75.8% Sep-09 1,461 638 679 174 638 679 174 312 431 236 341 431 236 341 431 237 431 240 238 388 385 56 6,813 Sep-09 1,255 440 453 378 121 96 130 274 392 274 392 274 392 274 392 274 392 57 57 53,63% 66,67% 67,72% 67,72% 67,77% 67,72% 67,72% 67,72% 67,72% 67,72% 67,72% 67,72% 67,73% 67,53% 68,97% 68,9	91.88% 70.24% 25.45% 74.7% Oct-09 1,699 745 747 747 61 207 224 365 316 250 415 250 415 350 55 7,743 Oct-09 488 488 501 1337 488 61.25% 62.26% 67.07% 77.87% 62.80% 67.07% 62.80% 67.07% 62.80% 67.07% 62.80% 63.84% 91.33% 66.384% 91.33% 66.384% 91.33% 66.384% 91.33% 66.384% 91.33% 66.384% 91.33%	90.25% 69.47% 10.45% 74.9% Nov-09 1,719 746 718 598 207 224 204 350 450 350 450 451 47.764 Nov-09 1,416 514 520 449 11,416 514 520 439 558 450 527 5814	64.55% 12.70% 69.9% 69.9% 69.9% 69.9% 69.9% 69.9% 1.941 850 809 1.941 850 809 574 282 257 246 423 515 331 259 458 458 797 505 369 1553 377 1523 395 160 105 152 345 242 6.077 Dec-09 78.46% 68.2% 66.474% 40.86% 66.46% 66.82% 56.74% 40.86% 56.74% 40.86% 56.74% 56.674% 56.674% 56.674% 56.674% 56.674% 56.674% 56.6776% 55.12%	Jan-10	Feb-10	Mar-10	74.6% 74.6% 74.6% 74.6% 74.6% 17.4% 14.765 6.110 6.072 4.786 1.925 1.813 3.079 3.920 2.607 2.037 3.357 5.534 3.745 3.139 455 65.177 YTD 12.188 4.172 4.262 2.697 5.344 4.172 4.262 2.697 5.344 4.172 4.262 5.694 65.177 878 1.272 2.695 65.177 878 1.272 2.695 65.177 878 1.272 2.695 65.177 878 1.272 2.695 65.177 878 1.272 4.262 8.594 68.3% 70.2% 74.5% 61.1% 48.4% 69.4% 87.5% 69.4% 69.4% 69.4% 69.4% 69.4% 69.4% 69.4% 69.4% 69.4% 69.4% 69.4% 69.4%
Swindon Willshire Dither/Unknown Fotal Category A 8 Minute Performate Category A Responses Bristol South Gloucestershire Worth Somerset Sath and North East Somerset Forest of Dean Clouweld Fewkesbury Chellenham Gloucester Stroud Cennet Willshire Swindon West Willshire Swindon Cotal Compliant Cat A Responses Bristol South Gloucestershire Worth Somerset South Gloucestershire Worth Swindon West Willshire Satisbury Chellenham Gloucester Siroud Cennet Cotal Compliant Cat A Responses Bristol South Gloucestershire Worth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Chellenham Gloucester Sloucester Siroud Gennet West Willshire Salisbury Dither/Unknown Fotal Cat A 8 Min Performance Bristol South Gloucestershire Worth Somerset Salishoury Cotal Cat A 8 Min Performance Bristol South Gloucestershire Worth Somerset Salish and North East Somerset Forest of Dean Cotswold Fewkesbury Chellenham Gloucester Sloucester Slouces	86.36% 86.15% 68.15% 68.15% 68.15% 68.15% 68.15% 68.15% 68.15% 68.27% 40.00% Apr-09 1.572 639 622 477 213 193 187 343 369 281 220 320 320 320 320 12 454 467 347 133 103 143 315 326 123 123 124 54 67 75.08% 72.75% 62.44% 53.37% 64.47% 75.08% 76.47% 69.40% 68.35% 69.40% 68.55% 66.27%	91.76% 67.17% 23.53% 76.9% ict Council / May-09 1,593 609 1,593 609 555 515 210 180 191 180 191 292 409 258 1777 343 378 388 21 6,731 May-09 1,354 427 441 394 136 100 1355 255 368 95 177 252 55 5,179 May-09 85,0% 70.11% 74.12% 76.61 87,731	88.39% 66.58% 23.91% 75.7% Unitary Auth Jun-09 1,510 620 601 488 181 196 192 334 199 335 570 342 199 335 6,812 Jun-09 1,275 452 430 356 103 366 103 112 143 298 351 112 143 298 351 150 111 150 191 509 243 242 12 5,006	91.13% 67.28% 14.04% 72.7% 1007it 3ul-09 1.684 674 673 447 673 544 195 190 227 329 442 288 284 234 388 284 425 59 7.301 3ul-09 1.332 437 448 409 113 81 155 281 181 122 88 181 155 281 181 122 88 536 64 64 64 65.18% 67,39% 68.28%	91.50% 68.59% 14.29% 75.9% Aug-09 1,586 589 629 485 589 629 485 230 178 188 321 444 276 607 416 360 54 Aug-09 1,364 420 485 354 141 74 125 275 372 288 599 123 314 253 86.0% 71.31% 73.93% 74.157% 73.93% 61.20% 66.49% 86.6% 71.31% 66.69% 83.78% 61.23% 61.23% 66.68% 85.66% 85.66% 85.66% 85.66% 85.66% 85.66% 85.66%	87.77% 70.45% 25.53% 75.8% \$\frac{\text{Sep-09}}{1,461}\$ 6.881 6.813 \$\frac{\text{Sep-09}}{1,255}\$ 6.813 \$\frac{\text{Sep-09}}{1,255}\$ 6.813 \$\frac{\text{Sep-09}}{1,255}\$ 6.813 \$\frac{\text{Sep-09}}{1,255}\$ 6.813 \$\frac{\text{Sep-09}}{1,255}\$ 6.813	91.88% 70.24% 25.45% 74.7% Oct-09 1,699 745 747 747 1699 745 747 747 636 366 0ct-09 1,397 488 103 103 1337 488 103 103 103 103 103 103 103 103 103 103	90.25% 69.47% 10.45% 74.9% Nov-09 1,719 746 718 588 207 224 204 204 350 350 242 240 1371 68 7,764 Nov-09 1,416 514 520 449 104 146 315 329 431 90 124 88.48% 7,5814	64.55% 12.70% 69.9% 69.9% 69.9% 69.9% 69.9% 1.941 850 808 574 850 282 257 246 423 515 533 539 777 505 8.692 86.692 86.692 60.777 87.75 86.692 86.692 86.692 86.693	Jan-10	Feb-10	Mar-10	68.0% 17.4% 17.46% 17.46% 17.46% 14.765 6.110 6.072 4.786 1.925 1.813 3.079 3.920 2.607 2.037 3.357 5.534 3.745 3.139 455 65,177 878 1.272 2.695 3.419 1.272 2.695 3.419 1.272 2.695 3.419 1.272 2.695 3.419 1.272 2.695 3.419 1.272 2.695 3.419 1.272 2.695 3.419 1.272 2.695 3.419 1.272 3.664 1.119 2.244 4.965 2.781 2.209 85 48.594

ategory A Responses	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
von loucestershire	2895 1586	2866 1540	2799 1546	3107 1671	2862 1637	2853 1555	3271 1797	3277 1791	3688 2054	*	*	*	27,618 15,177
Viltshire	2114	2308	2221	2467	2373	2360	2621	2629	2887	*	*	*	21,980
Other/Unknown	6	17	46	56	48	45	54	67	63	· ·	•		402
otal	6,601	6,731	6,612	7,301	6,920	6,813	7,743	7,764	8,692		1		65,177
Compliant Cat A Responses	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Avon Gloucestershire	2817 1503	2811 1474	2722 1474	2975 1601	2755 1556	2752 1480	3134 1707	3172 1681	3496 1882	*	*	*	26,634 14,358
Wiltshire	2005	2193	2096	2338	2255	2253	2486	2487	2680	*	*	*	20,793
Other/Unknown	5	14	33	42	40	34	41	50	41			*	300
otal	6,330	6,492	6,325	6,956	6,606	6,519	7,368	7,390	8,099	*	*	*	62,085
Cat A 19 Min Performance	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Avon Gloucestershire	97.3% 94.8%	98.1% 95.7%	97.2% 95.3%	95.8% 95.8%	96.3% 95.1%	96.5% 95.2%	95.8% 95.0%	96.8% 93.9%	94.79% 91.63%	*	*	*	96.4% 94.6%
Wiltshire Other/Unknown	94.8%	95.0% 82.4%	94.4% 71.7%	94.8% 75.0%	95.0% 83.3%	95.5% 75.6%	94.8% 75.9%	94.6% 74.6%	92.83% 65.08%	*	*	*	94.6%
	83.3%				•	•						*	74.6%
otal	95.9%	96.4%	95.7%	95.3%	95.5%	95.7%	95.2%	95.2%	93.2%	1 -		•	95.3%
Category A 19 Minute Perform	ance by PC	I											
Category A Responses	Apr-09	May-09	Jun-09	Jul-09	Aug 00	Son 00	Oct-09	Nov-09	Dec-09	lan 10	Ech 10	Mar-10	YTD
Bath and North East Somerset	477	515	488	544	Aug-09 465	Sep-09 506	619	598	574	Jan-10	Feb-10	*	4,786
Bristol Bloucestershire	1,572 1,586	1,593 1,540	1,510 1,546	1,684 1,671	1,586 1,637	1,461 1,555	1,699 1,797	1,719 1,791	1,941 2,054	*	*	*	14,765 15,177
North Somerset	622	595	601	673	629	679	747	718	808	*	*	*	6,072
South Gloucestershire Swindon	639 528	609 595	620 577	674 586	589 612	638 597	745 589	746 687	850 811	*	*	*	6,110 5,582
Viltshire Other/Unknown	1,171 6	1,267 17	1,224 46	1,412 57	1,353 49	1,330 47	1,492 55	1,438 67	1,591 63	*	*	*	12,278 407
otal	6,601	6,731	6,612	7,301	6,920	6,813	7,743	7,764	8,692	*	*	*	65,177
	0,001	, 5,751	0,012	, 7,001	, 5,520	, 5,515	,,,,,,	, ,,,,,,,,	, 3,032				. 55,177
Compliant Cat A Responses	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Bath and North East Somerset Bristol	438 1,548	491 1,579	459 1,486	512 1,649	443 1,553	480 1,443	582 1,671	576 1,684	529 1,881	*	*	*	4,510 14,494
Gloucestershire North Somerset	1,503 596	1,474 570	1,474 570	1,601 618	1,556 586	1,480 624	1,707	1,681	1,882 740	*	*	*	14,358 5,664
South Gloucestershire	618	595	600	640	563	614	712	722	799	*	*	*	5,863
Swindon Viltshire	523 1,099	588 1,181	572 1,131	576 1,317	605 1,259	591 1,251	582 1,390	678 1,321	801 1,426	*	*	*	5,516 11,375
Other/Unknown	5	14	33	43	41	36	42	50	41	*	*	*	305
otal	6,330	6,492	6,325	6,956	6,606	6,519	7,368	7,390	8,099	*	*	*	62,085
Cat A 19 Min Performance													
Bath and North East Somerset	Apr-09 91.8%	May-09 95.3%	Jun-09 94.1%	Jul-09 94.1%	Aug-09 95.3%	Sep-09 94.9%	Oct-09 94.02%	Nov-09 96.32%	Dec-09 92.16%	Jan-10	Feb-10	Mar-10	YTD 94.2%
Bristol	98.47%	99.12% 95.71%	98.41% 95.34%	97.92% 95.81%	97.92% 95.05%	98.77% 95.18%	98.35% 94.99%	97.96% 93.86%	96.91% 91.63%	*	*	*	98.16% 94.6%
	0.4 779/		33.34 /6		93.16%	91.90%	91.30%	94.43%	91.58%	*	*	*	93.3%
Gloucestershire North Somerset	94.77% 95.82%	95.80%	94.84%	91.83%									
Gloucestershire North Somerset South Gloucestershire			94.84% 96.77% 99.13%	91.83% 94.96% 98.29%	95.59% 98.86%	96.24% 98.99%	95.57% 98.81%	96.78% 98.69%	94.00% 98.77%	*	*	*	96.0% 98.8%
Gloucestershire North Somerset South Gloucestershire Swindon Miltshire	95.82% 96.71% 99.05% 93.85%	95.80% 97.70% 98.82% 93.21%	96.77% 99.13% 92.40%	94.96% 98.29% 93.27%	95.59% 98.86% 93.05%	96.24% 98.99% 94.06%	95.57% 98.81% 93.16%	98.69% 91.86%	98.77% 89.63%	* * * * * * * * * * * * * * * * * * * *	* * * * * *	* * *	98.8% 92.6%
iloucestershire orth Somerset outh Gloucestershire windon vilitshire ther/Unknown	95.82% 96.71% 99.05% 93.85% 83.33%	95.80% 97.70% 98.82% 93.21% 82.35%	96.77% 99.13% 92.40% 71.74%	94.96% 98.29% 93.27% 75.44%	95.59% 98.86%	96.24% 98.99%	95.57% 98.81%	98.69%	98.77%	*		*	98.8%
Sloucestershire Journal State	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist	95.80% 97.70% 98.82% 93.21% 82.35% 96.4% trict Council May-09 1,593	96.77% 99.13% 92.40% 71.74% 95.7% / Unitary Aut	94.96% 98.29% 93.27% 75.44% 95.3% thorit:	95.59% 98.86% 93.05% 83.67% 95.5% Aug-09 1,586	96.24% 98.99% 94.06% 76.60% 95.7% Sep-09	95.57% 98.81% 93.16% 76.36% 95.2% Oct-09 1,699	98.69% 91.86% 74.63% 95.2% Nov-09 1,719	98.77% 89.63% 65.08% 93.2% Dec-09	*		*	98.8% 92.6% 74.9% 95.3% YTD 14,765
Sloucestershire Journal of the Control of the Contr	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist	95.80% 97.70% 98.82% 93.21% 82.35% 96.4% trict Council	96.77% 99.13% 92.40% 71.74% 95.7% / Unitary Au	94.96% 98.29% 93.27% 75.44% 95.3% thority	95.59% 98.86% 93.05% 83.67% 95.5%	96.24% 98.99% 94.06% 76.60% 95.7%	95.57% 98.81% 93.16% 76.36% 95.2%	98.69% 91.86% 74.63% 95.2% Nov-09	98.77% 89.63% 65.08% 93.2% Dec-09 1,941 850 808	* *	*	* *	98.8% 92.6% 74.9% 95.3%
Gloucestershire North Somerset South Gloucestershire Swindon Millishire Dither/Unknown Total Category A 19 Minute Perform Category A Responses Bristol South Gloucestershire North Somerset Sath and North East Somerset	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist Apr-09 1,572 639 622 477	95.80% 97.70% 98.82% 93.21% 82.35% 96.4% trict Council May-09 1,593 609 595 515	96.77% 99.13% 92.40% 71.74% 95.7% / Unitary Aut Jun-09 1,510 620 601 488	94.96% 98.29% 93.27% 75.44% 95.3% thorit: Jul-09 1,684 674 673 544	95.59% 98.86% 93.05% 83.67% 95.5% Aug-09 1,586 589 629 465	96.24% 98.99% 94.06% 76.60% 95.7% Sep-09 1,461 638 638 679 506	95.57% 98.81% 93.16% 76.36% 95.2% Oct-09 1,699 745 747 619	98.69% 91.86% 74.63% 95.2% Nov-09 1,719 746 718 598	98.77% 89.63% 65.08% 93.2% Dec-09 1,941 850 808 574	* *	*	* *	98.8% 92.6% 74.9% 95.3% YTD 14,765 6,110 6,072 4,786
Gloucestershire North Somerset South Gloucestershire Swindon Willishire Dither/Unknown Total Category A 19 Minute Perform Category A Responses 3ristol South Gloucestershire South Gloucestershire North Somerset Jarl and North East Somerset Forest of Dean Cotswold	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist Apr-09 1,572 639 622 477 213	95.80% 97.70% 98.82% 93.21% 82.35% 96.4% trict Council May-09 1,593 609 595 515 210	96.77% 99.13% 99.13% 92.40% 71.74% 95.7% / Unitary Au Jun-09 1,510 620 601 488 181 196	94.96% 98.29% 93.27% 75.44% 95.3% thorit: Jul-09 1,684 674 673 544 195 190	95.59% 98.86% 93.05% 83.67% 95.5% 95.5% Aug-09 1,586 589 629 465 230 178	96.24% 98.99% 94.06% 76.60% 95.7% Sep-09 1,461 638 679 506 200 179	95.57% 98.81% 93.16% 76.36% 95.2% Oct-09 1,699 745 747 619 207 216	98.69% 91.86% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224	98.77% 89.63% 65.08% 93.2% Dec-09 1,941 850 808 574 282 257	Jan-10	Feb-10	* * * * * * * * * * * * * * * * * * *	98.8% 92.6% 74.9% 95.3% 95.3% YTD 14,765 6,110 6,072 4,786 1,925 1,813
Joint South	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% lance by Dist Apr-09 1,572 639 622 477 213	95.80% 97.70% 98.82% 93.21% 82.35% 96.4% trict Council May-09 1,593 609 595 515	96.77% 99.13% 92.40% 71.74% 95.7% / Unitary Aut Jun-09 1,510 620 601 488 181	94.96% 98.29% 93.27% 75.44% 95.3% thorit: Jul-09 1,684 674 673 544 195	95.59% 98.86% 93.05% 83.67% 95.5% Aug-09 1,586 589 629 465 230	96.24% 98.99% 94.06% 76.60% 95.7% Sep-09 1,461 638 679 506 200	95.57% 98.81% 93.16% 76.36% 95.2% Oct-09 1,699 745 747 619 207	98.69% 91.86% 74.63% 95.2% Nov-09 1,719 746 718 598 207	98.77% 89.63% 65.08% 93.2% Dec-09 1,941 850 808 574 282	Jan-10 * * * * * * * * * * * * * * * * * * *	Feb-10	* * * * Mar-10 * * * *	98.8% 92.6% 74.9% 95.3% 95.3% 14,765 6,110 6,072 4,786 1,925
Gloucestershire North Somerset South Gloucestershire Windon Willishire Dither/Unknown Total Category A 19 Minute Perform Category A Responses Bristol South Gloucestershire North Somerset South Gloucestershire North Somerset Cotswold Tewkesbury Cheltenham Sloucester	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% Apr-09 1,572 639 622 477 213 187 343 369	95.80% 97.70% 98.82% 93.21% 82.35% 96.4% trict Council May-09 1,593 609 595 515 210 180 191 292 409	96.77% 99.13% 92.40% 71.74% 95.7% / Unitary Au Jun-09 1,510 620 601 488 181 196 192 334 395	94,96% 98,29% 93,27% 75,44% 95,3% thorit Jul-09 1,684 674 673 544 195 190 227 329 442	95.59% 98.86% 93.05% 83.67% 95.5% 95.5% 465 230 178 188 321 444	96.24% 98.99% 94.06% 76.60% 95.7% 95.7% Sep-09 1,461 638 679 506 200 179 174 312 431	95.57% 98.81% 93.16% 76.36% 95.2% Oct-09 1,699 745 747 619 207 216 224 369 465	98.69% 91.86% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 356 450	98.77% 89.63% 65.08% 93.2% Dec-09 1,941 850 808 574 282 257 246 423 515	Jan-10 * * * * * * * * * * * * * * * * * * *	Feb-10	* * * * Mar-10 * * * *	98.8% 92.6% 74.9% 95.3% 95.3% 14,765 6,110 6,072 4,786 1,925 1,813 1,833 3,079 3,920
Gloucestershire North Somerset South Gloucestershire Swindon Willishire Dither/Unknown Total Category A 19 Minute Perform Category A Responses Bristol South Gloucestershire Worth Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Chellenham Gloucester Stroud Kennet	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist Apr-09 1.572 639 622 477 213 187 343 369 281	95.80% 97.70% 98.82% 93.21% 82.35% 96.4% trict Council May-09 1.593 609 595 210 191 292 409 258 177	96,77% 99,13% 92,40% 71,74% 95,7% / Unitary Aut 1,510 620 601 488 181 192 334 395 248	94.96% 98.29% 93.27% 75.44% 95.3% thorit 1.684 674 673 544 195 190 227 329 442 288 234	95.59% 98.86% 93.05% 83.67% 95.5% 95.5% Aug-09 1,586 589 629 465 230 188 321 444 276 221	96,24% 98.99% 94.06% 76.60% 95.7% Sep-09 1,461 638 679 506 200 174 312 431 259 236	95.57% 98.81% 93.16% 76.36% 95.2% Oct-09 1,699 745 747 619 207 207 224 369 365 316 250	98.69% 91.86% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 350 450 350 242	98.77% 89.63% 65.08% 93.2% Dec-09 1,941 850 808 574 282 257 246 423 515 331 259	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 95.3% 14,765 6,110 6,072 4,786 1,925 1,813 1,883 3,079 3,920 2,807 2,037
Sloucestershire Journal of the Control of the Contr	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist Apr-09 1,572 639 622 477 213 193 369 281 220 320 320	95.80% 97.70% 98.82% 93.21% 82.35% 96.4% trict Council May-09 1.593 609 595 515 210 191 292 409 258 177 343 591	96.77% 99.13% 92.40% 71.74% 95.7% / Unitary Aut 1.510 620 601 488 181 196 192 248 335 188 335 570	94.96% 98.29% 93.27% 75.44% 95.3% thorit 1,684 674 673 544 195 190 227 329 442 288 294 388 584	95.59% 98.86% 93.05% 83.67% 95.5% Aug-09 1,586 589 465 230 178 188 321 444 276 221 356 607	96,24% 98,99% 94,06% 76,60% 95,7% Sep-09 1,461 638 679 506 200 179 174 312 431 259 341 341 588	95.57% 98.81% 93.16% 76.36% 95.2% Oct-09 1.699 745 745 745 746 207 619 207 224 336 346 328 346 347 348 348 348 348 348 348 348 348	98.69% 91.86% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 356 450 242 401 686	98.77% 89.63% 65.08% 93.2% 93.2% 1,941 850 808 574 282 257 246 423 515 331 259 458 797	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 95.3% 95.3% 14,765 6,110 6,072 4,786 1,925 1,813 1,833 3,079 3,920 2,607 2,037 3,357 5,534
Sloucestershire Journ South Solucestershire Journ Solucestershire Journ Solucestershire Joher/Unknown Jotal Category A 19 Minute Perform Category A Responses Sistol Journ Solucestershire Journ Solucestershire Journ Solucestershire Journ Solucestershire Journ Solucestershire Journ Solucestershire Journ Solucester Journ Solucester Journ Solucester Journ Solucester Journ Millshire Journ Willshire Journ Willshire Journ Willshire Journ Millshire Journ Millshi	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% Apr-09 1.572 639 622 477 213 193 187 343 369 281 220 320	95.80% 97.70% 98.82% 93.21% 82.35% 196.4% trict Council May-09 1.593 609 595 515 210 180 191 292 409 258 177 343	96.77% 99.13% 92.40% 71.74% 95.7% / Unitary Aut Jun-09 1,510 620 601 488 181 196 192 248 198 334 198 335	94,96%, 98,29%, 93,27%, 75,44%, 95,3% thorit; Jul-09 1,684 674 673 544 195 190 227 329 442 288 234 388	95.59% 98.86% 93.05% 83.67% 95.5% 95.5% Aug-09 1.586 589 629 465 230 178 188 321 444 276 221 356	96.24% 98.99% 94.06% 76.60% 95.7% Sep-09 1,461 638 679 506 200 179 174 312 431 259 236 341	95.57% 98.81% 93.16% 76.36% 95.2% Oct-09 1.699 745 747 747 216 224 369 465 316 250 415	98.69% 91.88% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 356 450 350 242 401	98.77% 89.63% 65.08% 93.2% 93.2% 93.2% 93.2% 93.2% 93.2% 93.2% 94.24 95.24 96.257 97.246 97.2	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3%
Siducestershire Journal of the Comment Journa	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% Apr-09 1.572 639 622 477 213 183 187 343 369 281 220 320 522 379	95.80% 97.70% 98.82% 93.21% 96.4% trict Council May-09 1,593 609 595 515 510 180 191 292 409 258 409 343 591 379	96.77% 99.13% 92.40% 71.74% 95.7% / Unitary Aut 1,510 620 601 488 181 196 192 248 198 334 395 570 342	94.96% 98.29% 93.27% 75.44% 95.3% thorit Jul-09 1,684 674 674 674 544 195 190 227 329 442 288 294 388 584 425	95.59% 98.86%, 93.05%, 83.67% 95.5% 95.5% Aug-09 1,586 589 465 230 178 188 321 444 444 444 444 444 444 444 4	96.24% 98.99% 94.06% 76.60% 95.7% Sep-09 1,461 638 679 506 200 179 174 312 431 431 431 588 398	95.57% 98.81% 93.16% 76.36% 95.2% Oct-09 1,699 745 747 747 207 216 224 369 465 316 250 415 589 477	98.69% 91.88% 74.63% 95.2% 95.2% Nov-09 1,719 746 718 598 207 224 204 356 450 350 242 401 686 424	98.77% 89.63% 65.08% 93.2% 93.2% 93.2% 93.2% 93.2% 93.2% 850 808 574 282 257 246 423 515 331 259 458 797 505	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 14,765 6,110 6,072 4,766 1,925 1,613 1,833 3,079 2,607 2,207 2,537 3,557 5,554 3,745
Siducestershire Journal Season	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist Apr-09 1.572 639 622 477 213 187 343 369 281 220 320 322 329 325 325 325 325 325 325 325 325	95.80% 97.70% 98.82% 93.21% 82.35% 196.4% 1593 1593 1593 1095 1191 1292 1777 343 369 1777 343 379 368	96.77% 99.13% 92.40% 71.74% 95.7% V Unitary Aut 1,510 620 601 488 181 196 192 248 198 199 334 395 248 199 335 570 344	94.96% 98.29% 93.27% 75.44% 95.3% thorit 1,684 674 673 544 195 190 227 329 442 288 234 388 584 425 365	95.59% 98.86% 93.05% 83.67% 95.5% Aug-99 1.586 589 629 465 230 178 188 321 444 427 607 416 360	96,24%, 98,99%, 94,06%, 76,60%, 95,7%, Sep-09 1,461 638 679 506 200 179 174 312 431 259 236 341 588 398	95.57% 98.81% 93.16% 76.38% 95.2% Oct-09 1,699 745 747 619 207 216 224 465 316 250 415 589 477 350	98.69% 91.88% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 350 450 242 401 686 424 371	98.77% 89.63% 65.08% 93.2% 93.	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 95.3% 95.3% 14,765 6,110 6,072 4,786 1,925 1,813
sloucestershire louth Solution of Solution Solut	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% Apr-09 1.572 639 622 477 213 187 343 369 281 220 320 320 320 320 321 321 321 321 321 321 321 321	95.80% 97.70% 98.82% 93.21% 82.35% 96.4% trict Council May-09 1.593 609 595 210 191 292 409 258 177 343 379 368 21 6,731	96.77% 99.13% 92.40% 71.74% 95.7% Jun-09 1.510 620 620 620 1.81 196 192 334 198 335 248 335 570 342 349 53 6,612	94.96% 98.29% 93.27% 75.44% 95.3% thorit; Jul-09 1.684 673 544 195 190 227 329 442 288 234 388 588 589 7,301	95.59% 98.86% 93.05% 83.67% 95.5% 95.5% Aug-09 1.586 589 465 230 178 188 321 444 276 221 356 607 416 360 465 589 589 589 589 589 589 589 58	96,24% 98,99% 94,06% 76,60% 95,7% Sep-09 1,461 638 679 506 200 179 174 312 431 259 341 588 399 355 56 6,813	95.57% 98.81% 93.16% 76.36% 95.2% Oct-09 1,699 747 619 207 216 224 369 465 316 250 415 55 7,743	98.69% 91.88% 74.63% 95.2% 95.2% 95.2% Nov-09 1,719 746 718 598 207 224 204 356 450 350 242 401 686 424 371 68	98.77% 89.63% 65.08% 93.2% 93.	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 95.3% 95.3% 95.3% 14,765 6,110 6,072 4,786 1,925 1,813 3,920 2,607 2,037 3,357 5,534 3,745 3,1745 3,1745 4,755 65,177
Siducestershire Journal States of the Control of th	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% Apr-09 1,572 639 622 477 213 193 187 343 369 281 220 320 320 522 12 477 477 213 193 187 343 369 281 291 302 303 403 404 405 405 405 405 405 405 405	95.80% 97.70% 98.82% 93.21% 82.35% 96.4% trict Council May-09 1,593 609 595 515 210 191 292 409 258 177 343 379 368 21 6,731	96.77% 99.13% 92.40% 71.74% 95.77% Unitary Aut Jun-09 1.510 620 620 620 621 181 198 198 334 335 570 342 349 6.612 Jun-09 1,486	94.96% 98.29% 93.27% 75.44% 95.3% thorit; Jul-09 1.684 674 673 544 185 190 227 329 442 288 234 388 584 425 365 59 7,301	95.59% 98.86% 93.05% 83.67% 85.57% 95.57% Aug-09 1.586 589 629 465 230 178 321 444 276 221 356 607 416 360 54 6,920 Aug-09 1.553	96,24% 98,99% 94,06% 76,60% 95,77% Sep-09 1,461 638 679 500 179 312 431 259 341 588 398 398 355 66 6,813	95.57% 98.81% 98.81% 97.636% 95.2% Oct-09 1.6999 7.45 747 619 207 216 224 369 465 316 250 415 589 477 350 65 7,743	98.69% 91.88% 74.63% 95.2% 95.2% Nov-09 1,719 746 718 598 207 224 204 356 450 350 442 401 688 424 7,764	98.77% 89.63% 65.08% 93.2% 93.2% Dec-09 1,941 850 808 574 282 257 246 423 515 331 259 458 797 77 8,692	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 14.765 6,110 6,072 4,786 1,925 1,813 1,834 1,834
Siducestershire Journal of the Comment Journa	95.82% 96.71% 99.67% 99.05% 93.85% 83.33% 95.9% ance by Dist Apr-09 1,572 639 622 477 213 187 243 369 281 220 320 320 322 379 252 12 477 477 477 478 479 477 479 477 477 478 479 477 477 478 477 478 478 478 478	95.80% 97.70% 98.82% 93.21% 82.35% 196.4% trict Council May-09 1.593 1.693 595 515 210 180 191 292 409 258 177 343 591 379 368 21 6,731	96.77% 99.13% 92.40% 71.74% 95.7% 95.7% Jun-09 1,510 620 601 488 191 196 192 334 395 570 342 349 53 6.612 Jun-09 1,486 600 570	94.96% 98.29% 93.27% 75.44% 95.3% thorit Jul-09 1.684 674 673 544 195 190 227 329 442 288 234 348 584 425 365 59 7,301	95.59% 98.86% 98.86% 93.05% 83.67% 95.5% Aug-99 1,586 589 629 465 230 178 188 321 444 444 276 607 416 360 54 6,920 Aug-99 1,553 563 586	96,24% 98,99% 94,06% 76,60% 95,7% 95,7% Sep-09 1,461 638 679 506 200 179 174 312 431 259 236 341 588 398 355 56 6,813	95.57% 98.81% 93.16% 76.36% 95.2% Oct-09 1,699 745 747 619 207 216 224 465 316 250 455 589 477 370 0ct-09 1,671 712 682	98.69% 91.86% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 356 450 242 401 686 424 371 68 7,764	98.77% 89.63% 65.08% 93.2% 93.2% Dec-09 1,941 850 808 574 282 257 246 423 515 331 5259 458 797 505 369 77 8,692	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 95.3% 95.3% 95.3% 14,765 6,110 6,072 4,786 1,925 1,613 1,833 3,079 3,920 2,607 2,2037 3,357 5,534 3,139 455
Siloucestershire Journ Soloucestershire Journ Soloucester Journ Soloucest	95.82% 96.71% 99.05% 93.85% 93.85% 83.33% 95.9% ance by Disl Apr-09 1,572 639 622 477 213 193 343 369 281 220 320 522 379 252 12 6,601	95.80% 97.70% 98.82% 93.21% 96.4% trict Council May-09 1,593 609 595 210 180 292 409 258 409 258 409 379 368 21 6,731	96.77% 99.13% 92.40% 71.74% 95.7% Jun-09 1.510 620 601 488 181 196 192 334 395 570 342 349 53 6.612 Jun-09 1.486 600 570	94.96% 98.29% 93.27% 75.44% 95.3% thorit Jul-09 1,684 674 673 544 195 190 227 329 442 288 294 425 365 59 7,301 Jul-09 1,640 648 678	95.59% 98.86%, 93.05%, 83.67% 95.5% 95.5% 95.5% Aug-09 1,586 589 465 230 178 321 444 444 447 607 416 360 54 6,920 Aug-09 1,553 563 563 564 443	96,24% 98,99% 94,06% 76,60% 95,77% Sep-09 1,461 638 679 506 200 179 312 431 431 259 236 6,813 Sep-09 1,443 614 624 480	95.57% 98.81% 93.16% 76.36% 95.2% Oct-09 1,699 745 747 747 216 224 369 465 316 250 415 589 7,743	98.69% 91.88% 74.63% 74.63% 95.2% Nov-09 1.719 746 718 598 207 224 204 356 450 350 242 401 686 424 371 688 7.764	98.77% 89.63% 65.08% 93.2% Dec-09 1.941 850 808 574 282 257 246 423 515 331 259 458 797 70 8.692	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 95.3% 95.3% 95.39 95.39 14,765 6,110 6,072 4,786 1,925 1,813 1,833 3,079 2,607 2,037 3,357 5,534 3,139 455 65,177
Siloucestershire Journal County Count	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist 83.33% 95.9% ance by Dist 639 622 477 213 187 343 369 281 220 320 522 379 252 12 6,601 Apr-09	95.80% 97.70% 98.82% 93.21% 96.4% trict Council May-09 1.593 609 595 515 210 191 292 409 258 177 343 379 368 21 6,731 May-09 1,579 491 199 150	96.77% 99.13% 92.40% 71.74% 95.7% 95.7% Jun-09 1.510 620 601 488 191 196 192 334 198 335 570 6.612 Jun-09 1.486 600 570 489 164	94.96% 98.29% 93.27% 75.44% 95.3% thorit; Jul-09 1,684 674 673 544 195 190 227 329 442 288 234 425 365 59 7,301 Jul-09 1,640 618 512 181	95.59% 98.86% 93.05% 83.67% 95.5% 95.5% 95.5% 95.5% 95.5% 95.5% 95.5% 465 230 178 465 230 178 321 444 276 276 276 467 360 69 49 49 40 40 40 40 40 40 40 40 40 40	96.24% 98.99% 94.06% 76.60% 95.77% Sep-09 1.461 638 679 506 200 179 431 259 236 341 588 395 6.813 Sep-09 1.444 624 480 182	95.57% 98.81% 93.16% 76.36% 95.2% Oct-09 1,699 745 747 619 207 216 224 369 465 316 250 415 589 7,743 Oct-09 1,671 350 55 7,743	98.69% 91.88% 74.63% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 356 450 350 242 401 686 424 371 68 7,764 Nov-09 1,884 722 678 183	98.77% 89.63% 65.08% 93.2% 93.2% 93.2% Dec-09 1,941 850 808 574 282 257 246 423 515 515 331 259 458 797 70 8.692	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 95.3% 95.3% 95.3% 95.3% 95.39 14,765 6,110 6,072 4,786 1,925 1,813 3,920 2,607 2,037 3,357 5,534 3,745 3,139 455 65,177 YTD 14,494 4,583 5,683 5,683 5,684 4,610 1,755 1,765
Siloucestershire doubt Siloucestershire South Gloucestershire South Gloucester South Gloucestershire South Glouc	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist Apr-09 1,572 639 622 477 213 193 369 281 1220 320 320 320 15.72 193 187 433 369 281 1220 320 320 15.72 16.601 Apr-09 1,548 618 618 618 619 618 619 619 619 619 619 619 619 619	95.80% 97.70% 98.82% 93.21% 82.35% 196.4% 196.4% 1593 1593 1593 1095 1593 1095 1191 1292 1095	96.77% 99.13% 92.40% 71.74% 95.7% 95.7% Jun-09 1.510 620 601 488 181 196 192 334 198 335 570 6,612 Jun-09 1.486 600 570 1.486 600 570 489 164 188 330	94 96% 98.29% 98.29% 75.44% 95.3% thorit; Jul-09 1,684 674 673 544 195 190 227 329 442 288 234 388 584 425 365 7,301 Jul-09 1,640 618 610 611 611 612 612 613 614	95.59% 98.86% 93.05% 83.67% 95.5% 95.5% 95.5% Aug-09 1,586 589 465 230 178 321 444 276 221 356 607 416 360 59 465 321 444 276 447 448 449 449 449 449 449 449 449	96,24% 96,24% 98,99% 94,06% 76,60% 95,77% Sep-09 1,461 638 679 506 200 179 174 431 588 398 395 56 6,813 Sep-09 1,443 614 624 480	95.57% 98.81% 93.16% 76.36% 95.29% Oct-09 1,699 745 747 619 207 216 224 465 316 250 455 589 477 7,743	98.69% 91.88% 74.63% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 355 450 350 242 401 686 424 371 68 7,764 Nov-09 1,884 722 678 576 183 188 196	98.77% 89.63% 65.08% 93.2% 93.2% 93.2% Dec-09 1,941 850 808 574 282 257 246 423 515 515 331 259 458 797 70 8,692 Dec-09 1,881 799 740 249 183 237	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 95.3% 95.3% 14,765 6,110 6,072 4,786 1,925 1,813 1,833 3,079 3,920 2,607 2,037 3,357 5,534 3,745 3,745 3,739 455 65,177 YTD 14,494 5,863 5,664 4,510 1,755
Siloucestershire bounds of the Compliant Cat A Responses of the Compliant Cat A Response of the Cat A Response of th	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist Apr-09 1.575 639 622 477 213 193 187 343 369 281 220 522 379 252 12 6,601 Apr-09 1.548 618 596 438 194 156 183 340 366	95.80% 97.70% 98.82% 97.70% 98.82% 93.21% 82.35% 196.4% trict Council May-09 1,593 609 595 515 210 180 191 180 191 379 368 21 6,731 May-09 1,579 595 570 491 199 1566 290 407	96.77% 99.13% 92.40% 71.74% 95.77% 95.77% Jun-09 1,510 620 601 488 181 196 248 181 198 334 395 570 342 349 53 570 1,486 6,612 Jun-09 1,486 6,612 Jun-09 1,486 184 188 339 184 188 339 184	94.96% 98.29% 93.27% 75.44% 95.3% thorit Jul-09 1.684 673 544 195 190 227 329 442 288 284 254 365 9 7,301 Jul-09 1.649 640 618 512 181 154 226 325 437	95.59% 98.86% 93.05% 83.67% 95.5% 95.5% 95.5% 95.5% 1.586 589 465 230 178 321 444 276 607 416 360 692 465 465 230 178 188 321 446 276 407 416 360 465 467 418 418 418 418 418 418 418 418	96,24% 98,99% 94,06% 76,60% 95,77% 95,77% 95,77% 95,77% 95,77% 95,77% 96,813 96,813	95.57% 98.81% 93.16% 76.36% 95.2% 95.2% 95.2% 95.2% 96.20% 97.45 747 747 619 207 216 250 445 589 477 350 55 7,743	98.69% 91.86% 74.63% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 356 450 350 242 401 686 424 7,764 Nov-09 1,884 7,764 Nov-09 1,884 722 678 576 183 188 196 350 443	98.77% 89.63% 65.08% 93.2% Dec-09 1,941 850 808 574 282 257 246 423 515 331 259 77 8.692 Dec-09 1,881 799 740 529 1433 237 413 507	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 95.3% 95.3% 14,765 6,110 6,072 4,786 1,925 1,813 1,883 3,079 2,037 2,037 2,037 2,037 3,357 5,534 3,745 5,534 3,745 5,634 3,745 5,664 4,510 1,755 1,461 1,797 3,039 3,870
Siloucestershire bounds of Siloucestershire bound Gloucestershire bound Gloucester	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist Apr-09 1.572 639 622 477 213 187 243 369 281 220 320 522 379 252 12 6,601 Apr-09 1,548 618 596 438 194 156 183 340 264	95.80% 97.70% 98.82% 97.70% 98.82% 93.21% 82.35% 196.4% trict Council May-09 1.593 595 515 210 180 191 292 409 258 1777 343 591 379 368 21 May-09 1.579 595 570 491 199 150 180 199 150 180 290 407 242	96.77% 99.13% 92.40% 71.74% 95.7% Jun-09 1,510 620 601 488 181 196 192 334 395 570 342 349 53 6,612 Jun-09 1,486 600 570 488 330 488 188 330 488 331 488 331 531 531 531 531 531 531 531 531 531	94.96% 98.29% 93.27% 75.44% 95.3% thority Jul-09 1,684 674 673 544 195 190 227 329 442 288 234 388 584 425 365 59 7,301 Jul-09 1,684 618 512 181 154 226 325 437 278	95.59% 98.86% 93.05% 83.67% 95.5% 95.5% 95.5% 95.5% 95.5% 95.5% 95.5% 96.29 465 230 178 321 444 276 221 356 607 416 360 54 360 54 465 54 360 54 465 467 416 467 468 468 469 469 469 469 469 469 469 469	96,24% 98,99% 94,06% 76,60% 95,77% Sep-09 1,461 638 679 506 200 179 312 431 312 431 588 398 355 56 6,813	95.57% 98.81% 93.16% 76.36% 95.2% 95.2% 95.2% 95.2% 96.20% 97.45 747 619 207 216 224 369 465 55 7,743 97.45 77.743 98.81% 99.81%	98.69% 91.86% 74.63% 74.63% 95.2% Nov-09 1,719 746 718 598 207 7224 204 356 450 356 450 461 7,764 Nov-09 1,884 7,764 Nov-09 1,884 7,764 183 188 189 350 443 321	98.77% 89.63% 99.2	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3%
Sloucestershire Journal of the Compliant Cat A Responses Journal Coloucestershire Journal Colouc	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist 83.33% 95.9% ance by Dist 1.572 639 622 477 213 193.25% 281 220 320 522 12 12 15.548 618 596 433 194 156 183 340 366 264	95.80% 97.70% 98.82% 97.70% 98.82% 93.21% 82.35% 96.4% trict Council May-09 1.593 609 595 515 210 210 292 409 258 177 343 379 368 21 6,731	96.77% 99.13% 92.40% 71.74% 95.7% 95.7% Jun-09 1.510 620 601 488 181 196 192 334 198 335 53 6.612 Jun-09 1.486 600 53 42 349 1486 600 53 601 1481 1486 600 53 601 1489 1489 1489 1489 1489 1489 1489 148	94.96% 98.29% 98.29% 93.27% 75.44% 95.3% thorit Jul-09 1,684 674 673 544 195 190 227 329 442 288 294 425 365 59 7,301 Jul-09 1,649 640 618 512 181 154 226 325 437 278 202 371	95.59% 98.86% 93.05% 83.67% 95.5% 95.5% 95.5% Aug-09 1.586 589 465 230 178 321 444 276 221 356 607 416 300 443 244 443 244 443 244 443 244 443 244 443 244 443 244 443 244 444 4	96,24% 98,99% 94,06% 76,60% 95,7% Sep-09 1,461 638 679 506 200 179 312 431 259 341 342 431 614 624 480 182 480 182 143 174 317 481 481 480 482 481	95.57% 98.81% 98.81% 97.636% 98.81% 98.81% 99.81% 99.82% 9	98.69% 91.88% 74.63% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 356 450 350 242 401 686 424 722 678 7,764	98.77% 89.63% 65.08% 93.2% 93.2% 93.2% 93.2% Dec-09 1,941 850 808 574 282 257 246 423 515 331 259 458 797 77 8,692 Dec-09 1,881 799 740 529 249 183 237 413 507 293	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 74.9% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 97.00 14.765 6,110 6,072 4,786 1,925 1,813 1,833 1,845 1,841 1,745 1,745 1,745 1,745 1,745 1,745 1,745 1,745 1,745 1,745 1,745 1,745 1,745 1,745 1,746 1,775 1,746 1,747 1,746 1,747 1
sloucestershire louth Somerset louth Gloucestershire louth Willshire louth Gloucestershire louth Gloucester louth Gloucester louth Gloucester louth Gloucester louth Gloucester louth Gloucester louth Willshire louth Gloucester louth Gloucester louth Gloucester louth Gloucester louth Gloucestershire louth Gloucester lottend Gleukester lottend Gleucester lottend Gleukester lottend Gle	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist 83.33% 95.9% ance by Dist 1.572 639 622 477 213 193.25% 252 272 12 6,601 40.05% 281 1.548 618 596 438 194 156 183 340 366 264 189 305 518 362	95.80% 97.70% 98.82% 97.70% 98.82% 93.21% 82.35% 196.4% 15.83 609 15.83 609 595 515 210 191 292 409 258 177 343 591 379 368 21 6,731 May-09 1,579 595 570 491 199 150 186 290 407 242 159 242 159 242 155 84	96.77% 99.13% 92.40% 71.74% 95.77% Unitary Aut Jun-09 1.510 601 488 181 192 334 198 335 548 349 349 349 198 6.612	94.96% 98.29% 98.29% 93.27% 75.444% 95.3% thorit; Jul-09 1.684 674 673 544 185 190 227 329 442 288 234 425 365 59 7,301 Jul-09 1.649 640 648 859 47 1.549 640 648 512 1154 226 325 437 1554 427 278 202 371 574	95.59% 98.86% 93.05% 83.67% 83.67% 95.5% 95.5% 95.5% 1.586 589 629 465 230 178 321 444 276 221 356 607 416 360 54 45 45 46 47 47 418 48 49 49 49 49 40 40 40 40 40 40 40 40 40 40	96,24% 98,99% 94,06% 76,60% 95,7% Sep-09 1,461 638 679 500 179 312 431 259 341 588 398 398 355 6,813	95.57% 98.81% 98.81% 93.16% 76.36% 95.2% Oct-09 1.6999 7.45 7.47 619 207 216 224 369 465 316 250 415 589 477 350 7,743 Oct-09 1,671 712 682 582 1881 1811 221 364 453 364 453 364 453 364	98.69% 91.86% 74.63% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 350 350 242 401 68 7,764 Nov-09 1,684 722 678 576 183 188 196 350 350 350 350 350 350 350 350 350 350	98.77% 89.63% 99.32% 99.26% 99.27% 99.77% 99.77% 98.692 Dec-09 1,941 850 808 574 282 257 246 423 515 331 5259 458 797 70 505 77 8,692 Dec-09 1,881 799 740 529 249 183 237 413 507 293 221 400 787	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 97.00 14.786 1.813 1.833 3.079 3.920 2.607 3.557 5.544 3.745 3.139 455 65,177 YTD 14.494 5.863 5.664 4.510 1.755 1.461 1.797 3.039 3.870 2.436 1.797 3.039 3.871 3.197 3.039 3.873
sloucestershire looth Somerset looth Gloucestershire looth Somerset lath and North East Somerset looth Somerset lath and North East Somerset looth Gloucester looth Gloucester looth Willshire looth Willshire looth Gloucestershire looth Gloucester looth Willshire looth Willshire looth Willshire lailsbury Vest Willshire lailsbury	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist Apr-09 1.572 639 622 477 213 343 369 281 220 320 522 12 6,601 Apr-09 1,548 618 596 438 194 156 183 340 366 264 189 305	95.80% 97.70% 98.82% 97.70% 98.82% 93.21% 82.35% 196.4% trict Council May-09 1.593 1.59	96.77% 99.13% 92.40% 71.74% 95.7% Jun-09 1,510 620 601 488 181 196 192 334 395 570 342 349 53 6,612 Jun-09 1,486 600 570 489 184 188 188 330 394 248 188 330 394 248 389 395 342 349 355	94.96% 98.29% 98.29% 93.27% 75.44% 95.3% thorit Jul-09 1,684 674 673 544 195 190 227 329 442 288 294 425 365 59 7,301 Jul-09 1,649 640 618 512 181 154 226 325 437 278 202 371	95.59% 98.86% 93.05% 83.67% 95.5% 95.5% 95.5% 95.5% 95.5% 95.5% 95.5% 95.5% 96.29 465 230 178 321 444 276 221 444 4276 607 416 360 54 45 54 46 54 46 54 46 54 46 54 46 54 46 54 46 54 46 54 46 54 46 54 46 54 46 54 46 54 46 54 46 54 46 54 46 54 46 54 46 46 54 46 46 46 46 46 46 46 46 46 4	96,24% 98,99% 94,06% 76,600% 95,77% Sep-09 1,461 638 679 506 200 179 312 431 259 236 341 588 398 355 6,813	95.57% 98.81% 93.16% 76.36% 95.2% 95.2% 95.2% 95.2% 95.2% 95.2% 95.2% 95.2% 96.20% 1,699 745 747 216 224 369 465 316 250 369 455 7,743 96.20% 1,671 712 682 189 181 221 364 453 299 367 369 369 369 369 37 37 350 369 369 369 369 37 37 350 369 369 369 369 37 37 350 369 369 369 369 369 369 369 369 369 369	98.69% 91.86% 74.63% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 356 450 350 242 401 686 424 371 68 7,764 Nov-09 1,884 7,764 183 183 183 186 350 360 361 361 361 361 361 361 361 361 361 361	98.77% 89.63% 99.2	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 92.6% 74.9% 95.3% 95.3% 14.765 6,110 6,072 4,786 1,925 1,813 1,833 3,079 3,920 2,037 3,357 5,534 3,139 455 65,177 YTD 14,494 5,863 5,664 4,510 1,755 1,755 1,755 1,765 1,775 1,797 3,0370 3,370 2,437
iloucestershire orth Somerset outh Gloucestershire windon ilfitshire ither/Unknown otal stategory A 19 Minute Perform ategory A Responses ristol outh Gloucestershire orth Somerset ath and North East Somerset orth Wiltshire windon orth Wiltshire alisbury ther/Unknown otal ompliant Cat A Responses ristol outh Gloucestershire orth Somerset ath and North East Somerset orth Somerset orth Wiltshire alisbury ther/Unknown otal ompliant Cat A Responses ristol outh Gloucestershire orth Somerset or	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist 83.33% 95.9% ance by Dist 15.72 639 622 477 213 369.281 220 320 522 379 252 12 6,601 40.00 6,601 618 596 438 194 156 183 340 366 183 340 366 264 189 305 518 518 362 243	95.80% 97.70% 98.82% 93.21% 96.4% trict Council May-09 1.593 609 595 515 210 191 292 409 258 177 343 379 368 21 6,731 May-09 1,57	96.77% 99.13% 92.40% 71.74% 95.7% 95.7% Jun-09 1,510 620 601 488 181 196 192 334 198 395 570 342 349 349 188 6,612 Jun-09 1,486 600 570 459 164 188 330 394 234 198 394 234 198 394 234 197 331 399	94.96% 98.29% 98.29% 75.44% 95.3% thorit Jul-09 1,684 674 673 544 195 190 227 329 442 288 234 425 365 59 7,301 Jul-09 1,640 618 512 181 154 226 325 437 278 202 371 274 400	95.59% 98.86% 93.05% 83.67% 95.5% 95.5% 95.5% 95.5% 95.5% 95.5% 95.5% 95.5% 95.5% 96.29 465 230 178 321 444 276 221 366 607 416 360 54 58 465 58 465 58 465 58 465 58 465 58 465 58 465 58 465 58 465 58 465 58 465 58 465 58 465 58 465 58 465 58 465 58 466 607 416 58 466 607 416 58 48 48 48 48 48 48 48 48 48 4	96.24% 98.99% 94.06% 76.60% 95.77% Sep-09 1,461 638 679 506 200 179 312 431 259 236 6,813 Sep-09 1,443 614 624 480 182 143 174 310 424 247 216 313 582 382 340	95.57% 98.81% 93.16% 76.36% 95.2% 95.2% 95.2% 95.2% 95.2% 95.2% 95.2% 95.2% 96.20% 1,699 745 747 216 224 369 465 451 559 7,743 96.256 7,743 97.2662 189 181 221 364 453 229 387 352 226 387 382 445 332	98.69% 91.86% 74.63% 74.63% 95.2% Nov-09 1,719 746 718 598 207 356 450 451 356 68 6 7,764 Nov-09 1,884 7,764 Nov-09 1,884 7,764 183 183 196 350 443 321 207 377 395	98.77% 89.63% 99.2	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 92.6% 74.9% 95.3%
ioucestershire iouth Gomerset outh Gloucestershire windon vilishire tategory A 19 Minute Perform ategory A Responses ristol outh Gloucestershire outh Somerset ath and North East Somerset orest of Dean obswold ewkesbury heltenham isloucester itroud cennet orth Wiltshire windon overst willshire alisbury outh Gloucestershire outh Gloucestershire orth Somerset ath and North East Somerset orth Gloucestershire orth Gloucestershire outh Gloucestershire outh Gloucestershire orth Somerset ath and North East Somerset orest of Dean outh Gloucestershire orth Somerset the And North East Somerset orest of Dean outh Gloucestershire orth Somerset the And North East Somerset orest of Dean olicusester troud cennet forth Wiltshire windon viest Wiltshire alisbury wither/Unknown	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist 83.33% 95.9% ance by Dist 95.9% 95.9	95.80% 97.70% 98.82% 97.70% 98.82% 93.21% 82.35% 196.4% trict Council May-09 1,593 609 595 515 210 180 191 180 191 292 409 258 1777 343 343 3591 379 1575 595 570 491 199 156 290 407 242 159 329 325 343 359 186 290 497 186 290 497 186 290 497 186 290 491 186 290 491 186 290 491 186 290 491 186 290 491 186 290 491 186 290 491 186 290 491 186 290 491 186 359 338	96.77% 99.13% 92.40% 71.74% 95.7% Jun-09 1,510 620 601 488 181 196 192 334 198 334 198 6,612 Jun-09 1,486 600 570 488 339 1,486 6,612 488 339 1486 6,612	94.96% 94.96% 98.29% 93.27% 75.44% 95.3% thority Jul-09 1,684 674 673 544 195 190 227 329 442 288 234 388 584 425 365 59 7,301 Jul-09 1,684 618 512 181 154 226 325 347 278 202 371 574 400 344 45	95.59% 98.86% 93.05% 83.67% 95.5% 95.5% Aug-09 1,586 589 629 465 230 178 321 444 276 221 356 607 416 360 54 413 414 416 317 418 317 418 317 418 317 418 317 418 418 414 414 414 414 418 418 418 418	96,24% 96,24% 98,99% 94,06% 76,60% 95,77% Sep-09 1,461 638 679 506 200 179 312 431 259 236 341 588 398 355 56 6,813 Sep-09 1,443 61443 6	95.57% 98.81% 93.16% 76.36% 95.2% 95.2% 95.2% 95.2% 95.2% 96.26% 97.45 747 619 207 216 224 369 465 55 7,743 97.45 77.743 98.87	98.69% 91.86% 74.63% 74.63% 95.2% Nov-09 1,779 746 718 598 207 224 204 356 450 350 242 204 371 686 7,764 Nov-09 1,884 7,764 Nov-09 1,884 7,764 183 188 196 350 350 350 350 350 350 350 350 350 350	98.77% 89.63% 99.2	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 95.3% 14,765 6,110 6,072 4,786 1,925 1,813 1,883 3,079 2,037 2,037 3,357 5,534 3,745 5,634 3,745 5,634 3,745 1,777 YTD 14,494 4,510 1,797 3,039 1,797 3,039 1,797 3,120 2,436 1,797 3,120 2,436 1,797 3,120 2,436 1,797 3,120 3,649 3,517 2,9436 1,797 3,120 3,649 3,517
siloucestershire louth Somerset louth Gloucestershire louth Gloucester litroud louth Gloucestershire louth Gloucester louth Gloucestershire louth Gloucestershire louth Gloucestershire louth Gloucestershire louth Gloucestershire louth Gloucester louth Glouces	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist 83.33% 95.9% ance by Dist 1.572 639 622 477 213 193 187 220 320 252 12 12 15.54 618 596 438 618 596 438 194 156 183 340 366 264 189 305 518 362 243 10 1 6,330	95.80% 97.70% 98.82% 97.70% 98.82% 93.21% 82.35% 96.4% trict Council May-09 1.593 609 595 515 210 191 292 409 288 21 6,731 May-09 1,579 595 595 515 595 515 590 407 491 199 150 150 150 150 150 150 150 150 150 150	96.77% 99.13% 92.40% 71.74% 95.7% 95.7% Jun-09 1.510 620 601 488 181 196 192 334 198 335 570 342 349 198 345 346 6.612 Jun-09 164 188 188 188 189 188 189 189 189 189 189	94.96% 98.29% 98.29% 75.444% 95.3% thorit; Jul-09 1.664 673 544 195 190 227 329 442 288 234 485 59 7,301 Jul-09 1.649 618 512 181 154 226 325 437 278 202 371 574 400 344 45 6,956	95.59% 98.86% 93.05% 83.67% 83.67% 95.5% Aug-09 1.586 589 465 230 178 321 444 276 221 356 607 418 360 465 380 443 424 43 444 439 456 443 439 46 6,606	96.24% 96.24% 98.99% 94.06% 76.60% Sep-09 1.461 638 679 506 200 179 312 431 259 341 588 398 355 6 6.813 Sep-09 1,443 614 424 480 182 444 480 182 340 45 562 340 45 6,519	95.57% 98.81% 98.81% 97.636% 98.81% 98.81% 99.81% 99.81% 99.82% 9	98.69% 91.86% 74.63% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 356 450 356 450 368 424 401 68 7226 678 88 77,764 Nov-09 Nov-09 Nov-09	98.77% 98.77% 89.63% 65.08% 93.2% 93.2% 1.941 850 808 574 282 257 246 423 515 331 517 259 458 458 797 70 8,692 Dec-09 1,881 799 740 529 431 507 740 529 481 83 227 413 334 557 471 334 507 787 471 334 509 8,099	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 96.100 14.765 6.110 6.072 4.786 1.813 1.833 3.920 2.607 3.920 2.607 3.557 4.745 5.863 5.664 4.510 1.755 1.461 1.797 3.039 3.870 2.436 1.797 3.039 3.870 3.410 2.436 1.797 3.039 3.517 2.436 1.797 3.039 3.517 2.436 1.797 3.039 3.517 2.436 1.797 3.120 5.469 3.517 2.441 352 62.085
Sloucestershire Journal Cate A Responses Journal County Street Jou	95.82% 96.71% 99.05% 93.85% 96.73% 99.05% 93.85% 98.33% 95.9% ance by Dist 95.9% ance by Dist 95.9% 96.7% 96	95.80% 97.70% 98.82% 97.70% 98.82% 93.21% 82.35% 196.4% 197.10% 15.83 609 15.83 609 15.83 609 15.83 609 15.83 609 15.83 609 15.83 16.731 18.83 18.83 18.84 18.84 18.84 18.97.70% 18.97.70% 19.97.70% 19.97.70% 19.97.70%	96.77% 99.13% 92.40% 71.74% 95.77% Unitary Aut Jun-09 1.510 620 601 488 181 196 192 334 198 335 6.612 Jun-09 459 164 164 164 164 164 164 164 164 164 164	94.96% 94.96% 98.29% 75.444% 95.3% thorit; Jul-09 1.684 673 544 195 190 227 329 442 288 234 425 365 7,301 Jul-09 1.649 640 6418 512 181 154 228 437 278 202 371 574 400 344 444 56,956	95.59% 96.89% 98.86% 93.05% 83.67% 95.5% Aug-09 1.586 589 465 230 178 321 444 276 221 356 607 416 360 69.20 Aug-09 1.553 583 586 443 214 186 367 439 258 200 336 600 3394 46 6,606	96.24% 96.24% 98.99% 94.06% 76.60% 95.77% Sep-09 1.461 638 679 506 200 179 312 431 259 341 588 398 398 355 66,813 Sep-09 1,443 614 624 480 182 340 182 341 588 6,813	95.57% 95.87% 98.81% 93.16% 76.36% 95.2% Oct-09 1.699 745 747 619 207 216 224 369 455 316 250 415 555 7,743 Oct-09 1.671 712 662 252 2582 189 181 221 189 226 387 387 582 189 286 387 582 485 332 445 332 42 7,368	98.69% 91.86% 74.63% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 350 350 242 401 68 7,764 Nov-09 1,684 722 678 576 183 188 196 350 343 188 196 350 371 377 395 349 7,390	98.77% 98.77% 99.77% 99.65.08% 99.28 93.28 93.28 1.941 850 808 1.941 850 808 1.941 282 257 246 423 515 331 5259 458 797 70 18.692 Dec-09 1,881 799 740 529 424 183 237 413 507 293 221 400 787 293 221 400 787 471 334 555 8,099	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 92.6% 74.9% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 96.0%
Siloucestershire both of the Compliant Cat A Responses Count Gloucestershire Siloucestershire Siloucestershi	95.82% 96.71% 99.63% 83.33% 95.9% ance by Dist 83.33% 95.9% ance by Dist 95.00% 93.85% 95.9% 96.71% 95.82% 96.71% 96.82% 91.82%	95.80% 95.80% 97.70% 98.82% 97.70% 98.82% 93.21% 82.35% May-09 1.593 609 595 515 210 180 191 292 409 259 1777 343 379 368 21 6,731 May-09 1,579 595 570 491 190 150 180 292 409 150 180 407 242 409 407 242 409 407 409 407 409 407 409 407 409 409 407 409 407 409 409 407 409 409 407 409 409 407 409 409 409 409 409 409 409 409 409 409	96.77% 99.13% 92.40% 71.74% 99.13% 92.40% 17.74% 95.77% Unitary Aut Jun-09 1.510 6.50 6.601 488 181 192 334 198 335 570 342 349 198 6.612 Jun-09 1,486 600 570 498 181 184 188 189 180 184 184 184 184 184 184 184 184 184 184	94.96% 94.96% 98.29% 93.27% 75.44% 95.3% thorit; Jul-09 1.684 674 673 544 185 190 227 329 442 288 234 425 365 59 7,301 Jul-09 1,649 640 648 59 1,649 640 648 59 7,301 Jul-09 97.9% 94.96 97.9% 94.96 94.96% 91.83%	95.59% 98.86% 93.05% 83.67% 83.67% 95.5% Aug-09 1.586 589 629 465 589 629 465 6321 178 321 444 276 221 356 607 416 360 6,920 Aug-09 1,553 563 563 564 43 317 439 258 46 317 439 49 46 6,606 Aug-09 97.9% 93.16%	96.24% 98.99% 98.99% 94.06% 76.60% Sep-09 1.461 638 679 500 1774 312 431 259 341 588 398 395 56 6,813 Sep-09 1,443 614 624 480 182 480 182 143 174 310 424 174 310 424 586 6,519 Sep-09 98.87% 96.24% 99.20%	95.57% 95.87% 98.81% 93.16% 76.36% 95.2% Oct-09 1.6999 745 747 619 207 216 224 369 455 316 250 415 589 477 350 7,743 Oct-09 1,871 712 682 582 183 181 221 364 453 32 42 7,368 Oct-09 98.357% 99.557% 91.00%	98.69% 91.86% 74.63% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 401 686 424 401 686 7,764 Nov-09 1,684 722 678 183 188 196 350 443 321 207 370 677 370 677 3795 51 7,390 Nov-09 97.96% 94.43% 94.43%	98.77% 89.63% 99.26% 99.27% 99.77% 99.77% 99.65.08% 99.26% 99.27%	Jan-10 Jan-10 Jan-10 Jan-10 Jan-10 Jan-10 Jan-10 Jan-10	Feb-10	Mar-10 Mar-10 Mar-10 Mar-10 Mar-10 Mar-10 Mar-10	98.8% 92.6% 74.9% 74.9% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 96.10 14.765 6.110 6.072 4.786 1.813 1.833 3.079 2.607 2.037 3.357 5.534 3.745 3.349 455 65.177 YTD 14.494 5.863 1.755 1.461 1.797 3.039 3.870 2.436 4.510 1.775 1.461 1.797 3.039 3.870 2.436 1.797 3.039 3.670 2.436 1.797 3.039 3.670 2.436 1.797 3.039 3.670 2.436 1.797 3.039 3.670 2.436 1.797 3.039 3.670 2.436 1.797 3.039 3.670 2.436 4.510 1.797 3.039 3.670 2.436 4.510 1.797 3.039 3.670 2.436 4.510 1.797 3.039 3.670 2.436 4.510 1.797 3.039 3.870 2.436 4.510 1.797 3.039 3.870 2.436 4.500 3.670
Siloucestershire Journal County Count	95.82% 96.71% 99.05% 98.71% 99.05% 93.85% 83.33% 95.9% Apr-09 1,572 639 622 477 213 183 343 369 281 220 320 522 379 252 12 6,601 Apr-09 1,548 618 596 438 194 1556 183 340 194 1556 183 340 194 1556 183 340 194 1556 183 340 194 1556 183 340 194 1556 183 340 194 1556 183 340 194 1556 183 340 194 1556 183 340 194 1556 183 340 194 195 185 184 366 189 366 189 366 264 189 366 264 189 366 278 379 385 386 386 386 386 386 386 386 386 386 386	95.80% 97.70% 98.82% 97.70% 98.82% 97.70% 98.82% 96.4% trict Council May-09 1.593 1.693 1.593 1.593 1.593 1.593 1.693 1.593	96.77% 99.13% 92.40% 71.74% 95.7% 95.7% Jun-09 1,510 620 601 488 181 196 192 334 198 349 345 53 6.612 Jun-09 1,486 600 570 488 188 189 48 395 570 1486 600 570 489 164 188 330 394 234 177 313 365 319 384 394 395 384 399 98.47% 96.77%	94.96% 94.96% 98.29% 75.44% 95.3% thorit; Jul-09 1,684 674 673 544 195 190 227 329 442 288 234 425 365 97.301 Jul-09 1,640 618 512 181 154 226 325 437 278 202 371 400 344 45 6,956	95.59% 98.86% 93.05% 83.67% 95.5% Aug-09 1,586 589 629 465 230 178 321 444 276 221 356 607 416 360 455 443 321 444 276 360 6,920 Aug-09 1,583 583 244 366 6,920 Aug-09 1,583 586 443 244 46 6,920 Aug-09 1,583 586 600 387 488 600 388 600 388 600 389 600 389 600 389 95.59% 95.59% 95.57%	96.24% 96.24% 98.99% 94.06% 76.60% 95.77% Sep-09 1.461 638 679 506 200 179 312 431 259 236 341 388 395 56 6.813 Sep-09 1,443 114 624 480 182 247 216 319 382 340 45 6.519	95.57% 98.81% 93.16% 76.36% 95.2% 0ct-09 1,699 745 747 619 207 216 254 369 465 316 250 415 589 1,671 350 415 589 42 477 350 461 362 465 362 465 362 465 362 465 362 465 363 477 368	98.69% 91.86% 74.63% 95.2% Nov-09 1,719 746 718 598 207 7224 204 204 356 450 350 242 401 686 68 7,764 Nov-09 1,884 7,764 Nov-09 1,884 7,764 Nov-09 1,884 7,764 Nov-09 1,884 196 350 403 321 7,7390	98.77% 89.63% 99.2% 99.2% 99.2% 99.2% 99.2% 99.2% 99.2% 99.2% 99.9	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 92.6% 74.9% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 96.3% 96.3% 96.3% 96.2% 96.3% 96.3%
Sloucestershire South Gloucestershire Swindon Wiltshire Jither/Unknown Fotal Category A 19 Minute Perform Category A Responses Bristol South Gloucestershire Swindon Wiltshire Jither/Unknown Fotal Category A Responses Bristol South Gloucestershire Worth Somerset Jath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Jioucester Stroud Gennet Worth Wiltshire Wiltshire Wiltshire Wiltshire Joucester Stroud Gennet Journal Journa	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist 83.33% 95.9% ance by Dist 95.25%	95.80% 97.70% 98.82% 97.70% 98.82% 93.21% 96.4% trict Council May-09 1.593 609 595 515 210 191 292 409 258 211 77 343 379 368 21 6,731	96.77% 99.13% 92.40% 71.74% 95.7% 95.7% Jun-09 1.510 620 601 1.81 196 192 334 198 335 570 198 342 349 355 6,612 Jun-09 1.486 600 570 1.488 188 188 339 42 434 177 331 356 6612	94.96% 94.96% 98.29% 75.44% 95.3% thorit; Jul-09 1,684 674 673 544 195 190 227 329 442 288 234 425 365 97.301 Jul-09 1,649 640 618 512 181 154 226 325 437 278 202 371 574 400 94.96% 99.96%	95.59% 98.86% 93.05% 83.67% 95.57% 95.57% Aug-09 1,586 589 465 230 178 321 444 276 221 356 607 416 360 453 583 321 444 276 360 453 46 6,606 Aug-09 47.97% 95.59% 93.16% 95.27% 93.16% 95.27% 93.98,4% 79.78%	96.24% 96.24% 98.99% 94.06% 76.60% 95.7% Sep-09 1.461 638 679 506 200 179 312 431 259 236 341 588 399 1.443 431 259 236 6,813 Sep-09 1,443 174 312 424 431 658 679 1,443 679 1,444 679 1	95.57% 98.81% 98.81% 97.636% 98.81% 99.81% 99.22% 99.22% 99.745 747 619 207 216 224 369 455 316 250 415 589 7,743 Oct-09 1,677 350 7,743 Oct-09 1,677 350 55 7,743 Oct-09 1,677 368 Oct-09 98.35% 95.57% 94.02% 99.35% 99.66% 83.80%	98.69% 91.86% 74.63% 95.2% Nov-09 1,719 746 718 598 207 7224 204 204 356 450 350 242 401 686 424 371 686 7,764 Nov-09 1,684 722 678 576 183 196 350 443 321 7,790 Nov-09 97.96% 96.78% 96.82% 88.39% 96.82%	98.77% 98.77% 89.63% 65.08% 93.2% Dec-09 1.941 850 808 574 282 257 246 423 515 531 259 458 797 77 78 8.692 Dec-09 1,881 799 740 529 249 1881 799 740 529 249 1881 579 787 787 787 787 787 787 88.099	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 92.6% 74.9% 95.3% 95.3% 14.765 6,110 6,072 4,766 1,925 1,813 1,833 1,833 3,079 3,920 2,037 3,357 5,534 3,139 45.863 5,664 4,510 1,755 1,461 1,797 3,120 2,437 3,139 4,510 3,617 1,797 3,120 2,436 1,797 3,120 2,547 3,139 3,870 2,437 3,139 4,510 2,941 3,52 4,510 98.0% 98.0%
Silvacestershire looth Sources of	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% Apr-09 1,572 639 622 477 213 369 281 220 320 320 477 213 369 281 6,601 Apr-09 4,548 618 596 438 194 156 183 340 366 438 194 156 183 369 437 47 47 488 488 488 488 488 488 488 488	95.80% 95.80% 97.70% 98.82% 93.21% 96.4% trict Council May-09 1,593 609 595 515 210 191 292 409 258 177 343 379 368 21 6,731 May-09 1,579 595 570 491 1,579 595 570 491 1,579 150 188 6,492 May-09 99.1% 97.70% 95.80% 99.32% 99.51%	96.77% 99.13% 92.40% 71.74% 95.7% 95.7% 10.174% 96.7% 96.7% 97.7% 96.7% 1.510 620 1.510 620 1.510 621 181 196 192 334 196 192 334 349 335 570 6.612 1.486 6.600 570 1.486 6.600 570 1.488 188 339 44 349 177 342 349 349 355 36 6.612	94.96% 94.96% 98.29% 75.44% 95.3% thorit; Jul-09 1,684 674 673 544 195 190 227 329 442 288 234 425 365 97 7,301 Jul-09 1,684 674 673 640 618 512 181 154 226 325 437 278 202 371 574 400 618 40 6,956 Jul-09 97.9% 94.96% 96.78% 99.58% 98.78%	95.59% 98.86% 93.05% 83.67% 95.57% Aug-09 1,586 589 465 230 178 321 444 276 621 356 607 416 360 453 403 404 404 407 418 404 407 408 408 408 409 409 409 409 409 409 409 409 409 409	96.24% 96.24% 98.99% 94.06% 76.60% 95.77% Sep-09 1.461 638 679 506 200 179 312 431 259 236 341 588 385 56 6,813 Sep-09 1,443 1143 1174 310 424 480 480 480 480 480 480 480 480 480 48	95.57% 98.81% 98.81% 97.636% 98.81% 97.636% 99.22% 99.24% 99.24% 99.25% 99.25% 99.25% 99.25% 99.25% 99.25% 99.35% 99.35% 99.35% 99.35% 99.35% 99.35% 99.35% 99.35% 99.35% 99.35% 99.35% 99.35% 99.36% 99.86% 99.86%	98.69% 91.86% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 204 356 450 350 242 401 686 424 371 686 7,764 Nov-09 1,684 722 678 576 183 196 350 443 321 207 370 370 370 370 370 370 370 370 370 3	98.77% 89.63% 99.2% 99.2% 99.2% 99.2% 99.2% 99.2% 99.2% 90.2	Jan-10	Feb-10 Feb-10 Feb-10 Feb-10 Feb-10 Feb-10 Feb-10 Feb-10	Mar-10	98.8% 92.6% 74.9% 92.6% 74.9% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 96.3% 96.0% 98.7% 98.7% 98.7%
Soute Stershire South Gloucestershire South	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% Apr-09 1.572 639 622 477 213 187 243 369 281 220 320 320 320 427 252 12 6,601 Apr-09 1.548 618 618 618 618 618 618 618 618 618 61	95.80% 97.70% 98.82% 97.70% 98.82% 97.70% 98.82% 96.4% trict Council May-09 1.593 609 595 515 210 180 191 180 191 292 409 258 1777 343 343 359 1379 595 570 491 199 150 180 6,492	96.77% 99.13% 92.40% 71.74% 95.77% 95.77% Jun-09 1,510 620 601 488 181 196 192 334 395 53 6,612 Jun-09 1,486 600 570 488 330 40 5334 40 5334 53 6,612	94.96% 94.96% 93.27% 75.44% 95.3% thorit Jul-09 1,684 674 673 544 195 190 227 329 442 288 234 388 584 425 365 59 7,301 Jul-09 1,640 618 512 181 154 226 325 365 59 Jul-09 1,640 618 512 640 618 512 640 618 512 640 618 619 640 618 619 640 618 619 640 618 619 640 618 619 640 618 619 640 618 619 640 618 619 640 618 618 619 640 618 618 619 640 618 618 619 640 618 618 619 640 618 618 619 640 618 618 619 640 618 618 619 640 618 618 619 640 618 618 619 660 618 618 619 660 618 618 618 618 618 618 618 618 618 618	95.59% 98.86% 93.05% 83.67% 95.5% 95.5% Aug-09 1,586 589 629 465 230 178 321 444 276 221 356 607 416 360 54 369 465 321 444 444 476 360 6,920 Aug-09 1,553 586 443 214 444 186 317 439 258 200 384 339 46 6,606 Aug-09 97.9% 95.59% 93.16% 95.27% 98.87% 98.87% 98.87% 98.87%	96.24% 96.24% 98.99% 94.06% 76.60% 95.77% 95.77% 95.77% 95.77% 95.77% 95.77% 95.77% 96.77% 96.77% 96.77% 96.77% 96.77% 96.77% 96.77% 96.77% 96.77% 96.77% 97.89% 98.88% 99.36% 99.98% 99.98%	95.57% 98.81% 93.16% 76.36% 95.2% 95.2% 95.2% 95.2% 96.2% 96.2% 97.45 747 619 207 216 224 369 465 555 7,743 96.2% 96.2% 97.368 96.6% 97.488	98.69% 91.86% 74.63% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 356 450 350 242 204 371 68 7,764 Nov-09 1,884 7,764 Nov-09 1,884 7,764 Nov-09 1,894 321 321 321 321 321 321 321 321 327 370 677 395 349 349 349 349 349 349 349 349 349 349	98.77% 89.63% 93.2% Dec-09 1.941 850 808 574 282 257 246 423 515 331 259 458 797 505 369 77 8.692 Dec-09 1.881 799 740 529 420 249 433 413 557 471 471 334 471 334 471 334 555 8.099	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 14,765 6,110 6,072 4,786 1,925 1,813 1,833 1,8
Solucestershire South Gloucestershire South Gloucester Gloucester South Gloucestershire	95.82% 96.71% 99.05% 93.85% 43.33% 95.9% Apr-09 1.575 639 622 477 213 187 343 369 281 220 320 522 379 252 12 6,601 Apr-09 1,548 618 596 438 194 156 183 340 626 438 194 156 183 340 638 194 156 183 340 638 194 166 183 340 638 194 166 183 340 638 194 156 183 340 638 194 156 183 340 638 194 194 156 183 340 10 6,330	95.80% 97.70% 98.82% 97.70% 98.82% 97.70% 98.82% 96.4% trict Council May-09 1.593 609 595 515 210 180 191 180 191 292 409 258 1777 379 368 21 May-09 1.579 180 6,731 May-09 1.579 180 180 181 6,731 May-09 1.579 180 180 181 6,731	96.77% 99.13% 92.40% 71.74% 95.77% 95.77% Jun-09 1,510 620 601 488 181 196 192 334 395 570 342 349 355 570 488 188 389 94 487 94.67% 94.67% 94.67% 94.67% 94.67% 94.68% 99.75% 98.80% 99.75% 98.80% 99.75% 98.80% 99.75%	94.96% 94.96% 98.29% 93.27% 75.44% 95.3% thorit Jul-09 1,684 674 673 544 195 190 227 329 442 288 294 425 365 59 7,301 Jul-09 1,640 618 512 181 154 226 325 437 278 202 371 474 400 344 45 6,956 Jul-09 97.9% 94.96% 91.83% 94.12% 99.56% 81.05% 99.68% 81.05% 99.68% 81.05% 99.68% 86.32% 99.68% 86.32%	95.59% 98.86% 93.05% 83.67% 95.5% Aug-09 1,586 589 465 230 178 321 444 276 221 444 276 360 607 416 360 46 43 39 46 43 214 444 186 367 48 39 46 6,606	96.24% 96.24% 98.99% 94.06% 76.60% 95.77% 95.77% 95.77% 95.77% 95.77% 95.77% 95.77% 96.77% 96.77% 96.77% 96.77% 97.97% 98.87% 99.88% 99.36% 99.88% 99.36% 99.88% 99.36% 99.88% 99.36% 99.88% 99.36% 99.88% 99.36% 99.88%	95.57% 98.81% 93.16% 76.36% 95.2% 95.2% 95.2% 95.2% 95.2% 96.2% 96.2% 97.45 747 747 619 207 216 224 369 465 316 250 415 559 7.743 90.2% 91.80% 92.28 42 42 99.35% 95.57% 91.30% 98.66% 97.42% 99.40% 98.66% 97.42% 99.40% 99.25%	98.69% 91.86% 74.63% 95.2% Nov-09 1,719 746 718 598 207 748 224 204 356 450 356 450 445 371 68 7,764 Nov-09 1,684 83 321 207 370 677 395 576 183 381 88 395 96,78% 94,43% 96,28% 83,99% 96,28%	98.77% 98.77% 98.65.08% 99.2% 93.2% 93.2% 93.2% 1.941 850 808 8574 282 257 246 423 515 369 77 8.692 Dec-09 1.881 799 740 529 249 183 321 413 507 249 183 3237 413 555 8.099 Dec-09 1.881 799 740 529 639 777 678 685 692	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 14.765 6,110 14.765 6,110 6,072 4,786 1,925 1,813 1,833 3,079 2,037 3,357 5,534 3,745 5,634 3,745 5,664 4,510 1,785 1,481 1,797 3,103 5,664 4,510 1,795 1,481 1,797 3,120 5,489 3,517 2,941 1,797 3,120 5,489 3,517 2,941 1,797 3,120 5,489 3,517 2,941 1,797 3,120 5,489 3,517 2,941 1,797 3,120 5,489 3,517 2,941 1,797 3,120 5,489 3,517 2,941 1,797 3,120 5,489 3,517 2,941 1,797 3,120 5,489 3,517 2,941 3,522 8,688 98.7% 98.7% 98.7% 98.7%
siloucestershire looth Somerset looth Gloucestershire looth Wiltshire listlishury lither/Unknown lootal looth Gloucestershire looth	95.82% 96.71% 99.05% 93.85% 43.33% 95.9% Apr-09 1.572 639 622 477 213 343 369 281 220 320 522 379 252 12 6,601 Apr-09 1,548 618 596 438 194 156 183 340 10 Apr-09 1,548 618 189 305 518 362 243 10 Apr-09 1,548 618 360 6264 189 305 518 362 243 10 6,330	95.80% 97.70% 98.82% 97.70% 98.82% 93.21% 82.35% 196.4% trict Council May-09 1.593 595 515 210 180 191 292 409 258 1777 343 591 368 21 6,731 May-09 1.579 180 180 191 190 190 190 190 190 190 190 190 19	96.77% 99.13% 92.40% 71.74% 95.7% 95.7% Jun-09 1,510 620 601 488 181 196 192 334 198 395 248 198 355 570 342 349 355 570 460 570 470 488 389 9127% 94.66% 96.77% 98.80% 99.75% 98.80%	94.96% 94.96% 98.29% 93.27% 75.44% 95.3% thorit Jul-09 1,684 674 673 544 195 190 227 329 442 288 234 438 584 425 365 59 7,301 Jul-09 1,640 618 512 181 154 226 325 437 278 202 371 400 344 45 6,956	95.59% 98.86% 93.05% 83.67% 95.57% 95.57% Aug-09 1,586 589 465 230 178 321 444 276 221 386 607 416 360 7416 360 416 360 416 360 416 414 414 4276 418 404 418 404 418 404 418 404 418 407 418 408 407 418 408 408 408 408 408 408 408 408 408 40	96.24% 96.24% 98.99% 94.06% 76.60% 95.77% 95.77% 95.77% 95.77% 95.77% 95.77% 95.77% 95.77% 95.87% 96.24% 96.24% 96.24% 96.24% 96.24% 96.26% 96.26% 96.26% 96.27% 96.28% 96.24% 96.24% 96.24% 96.25% 96.24% 96.25% 96	95.57% 98.81% 93.16% 76.36% 95.2% 95.2% 95.2% 95.2% 95.2% 96.2% 96.2% 97.45 97.47 97.45 98.81% 98.86%	98.69% 91.86% 74.63% 95.2% Nov-09 1,719 746 718 598 207 746 718 598 207 356 450 242 401 686 424 371 68 7,764 Nov-09 1,884 722 678 576 183 188 189 350 443 321 727 370 677 395 51 7,390 Nov-09 97.96% 96.78% 94.43% 83.93% 96.32% 88.41% 88.31% 98.31% 98.31% 98.31% 98.31% 98.31% 98.31% 98.31% 98.41% 88.56% 99.31%	98.77% 98.89.63% 65.08% 93.2% 1.941 850 808 574 282 257 246 423 515 369 77 8,692 Dec-09 1,881 799 740 183 237 413 259 249 483 237 413 259 249 484 98.75% 99.16% 88.50% 98.75% 99.27%	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 92.6% 74.9% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 96.072 4,786 1,192 4,786 1,192 4,786 1,183 1,833 3,079 3,920 2,037 3,357 5,534 3,139 455 95.34 3,139 455 65,177 YTD 14,494 5,863 5,664 4,510 1,755 1,461 1,777 3,039 5,469 1,787 3,129 5,489 3,517 2,941 352 96.0% 93.3% 94.2% 96.0% 98.7% 98.7% 98.7% 98.7% 98.7% 98.7% 98.7% 98.7% 98.7% 98.7% 98.7% 98.7% 98.7% 98.7% 98.7% 98.7% 98.7% 98.7% 98.7% 98.8% 98.8%
Siloucestershire lottle Siloucester lottle	95.82% 96.71% 99.05% 93.85% 83.33% 95.9% ance by Dist Apr-09 1,572 639 622 477 213 369 281 187 343 369 281 187 343 369 1220 320 320 320 320 320 320 320 320 320	95.80% 97.70% 98.82% 97.70% 98.82% 93.21% 82.35% May-09 1,583 609 595 515 210 191 292 409 409 258 177 343 543 16,731 May-09 1,579 595 570 491 1,579 491 1,50 188 290 407 407 407 408 3333 81 18 6,492	96.77% 99.13% 92.40% 71.74% 95.77% 95.77% 195.77% 195.77% 196.77% 197.74% 198.34 198.334 198.335 198.357	94.96% 94.96% 98.29% 93.27% 75.44% 95.3% thorit; Jul-09 1.664 673 544 195 190 227 329 442 288 234 485 84 425 365 59 7,301 Jul-09 1.649 640 641 651 618 618 618 618 619 640 640 640 640 640 641 640 640 640 640 640 640 640 640 640 640	95.59% 98.86% 93.05% 83.67% 83.67% 95.5% 95.5% Aug-09 1.586 589 465 230 178 321 444 276 221 356 607 418 360 465 339 465 483 494 497 498.75% 93.46% 99.57% 98.94% 98.75% 99.85% 99.85% 99.85% 99.85% 99.85% 99.85%	96.24% 96.24% 98.99% 94.06% 76.60% 95.77% Sep-09 1.461 638 679 506 200 179 312 431 259 341 312 431 614 624 624 624 624 624 624 624 624 624 62	95.57% 95.87% 98.81% 93.16% 76.36% 95.2% 95.2% 0ct-09 1,699 747 619 207 216 224 369 465 316 250 415 55 7,743 0ct-09 1,671 1,671 1,671 1,671 1,671 262 252 284 294 27,368 0ct-09 98.35% 99.35% 99.35% 99.35% 99.35% 99.35% 99.35% 99.35% 99.35% 99.35% 99.55% 91.30% 98.66% 98.66% 98.66% 98.66% 98.66% 98.66% 98.66% 98.66% 98.66%	98.69% 91.86% 74.63% 74.63% 95.2% Nov-09 1,719 746 718 598 207 224 204 401 401 68 424 401 68 7,764 Nov-09 1,684 722 678 188 196 350 443 321 207 370 377 395 349 51 7,390 Nov-09 97.98% 94.43% 96.08% 98.44% 99.27%	98.77% 98.65.08% 99.2% 99.2% 99.2% 1.941 850 808 1.941 850 808 1.941 850 808 1.941 850 808 1.941 850 808 1.941 850 808 1.941 88.692 1.981 8.693 8.693	Jan-10	Feb-10	Mar-10	98.8% 92.6% 74.9% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 95.3% 96.10 14.785 6.110 6.072 2.037 3.577 2.037 3.577 3.577 3.577 5.534 3.745 5.664 4.510 1.755 5.683 5.664 4.510 1.775 5.683 5.664 4.510 1.797 3.039 3.3

ategory B Responses	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
von Bloucestershire	3390 1935	3598 2144	3549 1932	3362 1855	3143 1771	3077 1760	3219 1826	2991 1745	3279 1852	*	*	*	29,608 16,820
Viltshire	2572	2882	2738	2644	2620	2495	2743	2550	2858	*	*	*	24,102
Other/Unknown	34	52	84	105	96	77	85	89	92	*	*	*	714
otal	7,931	8,676	8,303	7,966	7,630	7,409	7,873	7,375	8,081	*	*	*	71,244
ompliant Cat B Responses	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Avon Gloucestershire	3074 1827	3309 2029	3231 1811	2996 1716	2836 1645	2790 1656	2788 1699	2611 1614	2749 1599	*	*	*	26,384 15,596
Viltshire Other/Unknown	2398 24	2688 34	2563 62	2464 76	2455 63	2330 51	2519 57	2330 63	2575 56	*	*	*	22,322 486
	7,323	8,060	7,667	7,252	6,999	6,827	7,063	6,618	6,979	*	*	*	64,788
otal	1,323	0,000	7,007	1,252	6,999	0,027	7,003	0,010	6,979				04,700
at B 19 Min Performance	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Avon Gloucestershire	90.7% 94.4%	92.0% 94.6%	91.0% 93.7%	89.1% 92.5%	90.2% 92.9%	90.7% 94.1%	86.6% 93.0%	87.3% 92.5%	83.84% 86.34%	*	*	*	89.1% 92.7%
Viltshire Other/Unknown	93.2% 70.6%	93.3% 65.4%	93.6% 73.8%	93.2% 72.4%	93.7% 65.6%	93.4% 66.2%	91.8% 67.1%	91.4% 70.8%	90.10% 60.87%	*	*	*	92.6% 68.1%
otal	92.3%	92.9%	92.3%	91.0%	91.7%	92.1%	89.7%	89.7%	86.4%	*		*	90.9%
			92.3%	91.0%	91.776	92.176	09.7%	09.7%	00.4%				90.9%
Category B 19 Minute Perforn	nance by PC I												
Category B Responses	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Bath and North East Somerset Bristol	605	653	540	527	537	526	636	573	609	*	*	*	5,206
Gloucestershire	1,816 1,935	1,983 2,144	1,995 1,932	1,834 1,855	1,748 1,771	1,626 1,760	1,840 1,826	1,608 1,745	1,794 1,852	*	*	*	16,244 16,820
North Somerset South Gloucestershire	777 701	820 721	753 727	715 729	700 625	732 658	630 678	647 648	689 709	*	*	*	6,463 6,196
Swindon	621	702	701	692	633	618	688	650	755	*	*	*	6,060
Viltshire Other/Unknown	1,442 34	1,600 53	1,571 84	1,509 105	1,520 96	1,412 77	1,490 85	1,415 89	1,581 92	*	*	*	13,540 715
otal	7,931	8,676	8,303	7,966	7,630	7,409	7,873	7,375	8,081	*		*	71,244
ompliant Cat B Responses										-			
Bath and North East Somerset	Apr-09 553	May-09 597	Jun-09 504	Jul-09 486	Aug-09 492	Sep-09 492	Oct-09 567	Nov-09 516	Dec-09 541	Jan-10	Feb-10	Mar-10	YTD 4,748
Bristol	1,656	1,834	1,841	1,665	1,602	1,508	1,621	1,435	1,544	*	*	*	14,706
Gloucestershire North Somerset	1,827 696	2,029 747	1,811 669	1,716 614	1,645 612	1,656 640	1,699 524	1,614 542	1,599 563	*	*	*	15,596 5,607
South Gloucestershire	641	665 689	653 692	649	565	593	586	559	577	*	*	*	5,488
Swindon Viltshire	614 1,312	1,464	1,435	684 1,362	625 1,395	604 1,283	665 1,344	633 1,256	725 1,374	*	*	*	5,931 12,225
Other/Unknown	24	35	62	76	63	51	57	63	56	*	_ * _	*	487
otal	7,323	8,060	7,667	7,252	6,999	6,827	7,063	6,618	6,979	*	*	*	64,788
at B 19 Min Performance	Apr-09	May-09	Jun-09	Jul-09	A.u. 00	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Bath and North East Somerset	91.4%	91.4%	93.3%	92.2%	Aug-09 91.6%	93.5%	89.15%	90.05%	88.83%	*	*	*	91.2%
	91.19%	92.49%	92.28% 93.74%	90.79% 92.51%	91.65% 92.89%	92.74% 94.09%	88.10% 93.04%	89.24% 92.49%	86.06% 86.34%	*	*	*	90.5% 92.7%
		l 94.64% l						83.77%	81.71%	*	*	*	86.8%
Sloucestershire lorth Somerset	94.42% 89.58%	94.64%	88.84%	85.87%	87.43%	87.43%	83.17%						00.00/
Gloucestershire North Somerset South Gloucestershire Swindon	94.42% 89.58% 91.44% 98.87%	91.10% 92.23% 98.15%	88.84% 89.82% 98.72%	85.87% 89.03% 98.84%	90.40% 98.74%	90.12% 97.73%	86.43% 96.66%	86.27% 97.38%	81.38% 96.03%	*	*	*	88.6% 97.9%
Gloucestershire North Somerset South Gloucestershire Swindon Miltshire	94.42% 89.58% 91.44%	91.10% 92.23%	88.84% 89.82%	85.87% 89.03%	90.40%	90.12%	86.43%	86.27%	81.38%	* * * *	* * * *	* * * * *	
cloucestershire florth Somerset fouth Gloucestershire windon vilitshire ther/Unknown	94.42% 89.58% 91.44% 98.87% 90.98%	91.10% 92.23% 98.15% 91.50%	88.84% 89.82% 98.72% 91.34%	85.87% 89.03% 98.84% 90.26%	90.40% 98.74% 91.78%	90.12% 97.73% 90.86%	86.43% 96.66% 90.20%	86.27% 97.38% 88.76%	81.38% 96.03% 86.91%	*	*	*	97.9% 90.3%
Gloucestershire Jorth Somerset South Gloucestershire Swindon Wittshire Uther/Unknown	94.42% 89.58% 91.44% 98.87% 90.98% 70.59%	91.10% 92.23% 98.15% 91.50% 66.04%	88.84% 89.82% 98.72% 91.34% 73.81%	85.87% 89.03% 98.84% 90.26% 72.38%	90.40% 98.74% 91.78% 65.63%	90.12% 97.73% 90.86% 66.23%	86.43% 96.66% 90.20% 67.06%	86.27% 97.38% 88.76% 70.79%	81.38% 96.03% 86.91% 60.87%	*	*	*	97.9% 90.3% 68.1%
Sloucestershire Jorth Somerset South Gloucestershire Swindon Willshire Sither/Unknown Total Category B 19 Minute Perforn	94.42% 89.58% 91.44% 98.87% 90.98% 70.59%	91.10% 92.23% 98.15% 91.50% 66.04%	88.84% 89.82% 98.72% 91.34% 73.81%	85.87% 89.03% 98.84% 90.26% 72.38%	90.40% 98.74% 91.78% 65.63%	90.12% 97.73% 90.86% 66.23%	86.43% 96.66% 90.20% 67.06%	86.27% 97.38% 88.76% 70.79%	81.38% 96.03% 86.91% 60.87%	*	*	*	97.9% 90.3% 68.1%
Gloucestershire Vorth Somerset South Gloucestershire South Gloucestershire Windon Willshire Other/Unknown Fotal Category B 19 Minute Perforn Category B Responses	94.42% 89.58% 91.44% 98.87% 90.98% 70.59% 92.3% nance by Dist	91.10% 92.23% 98.15% 91.50% 66.04% 92.9% rict Council	88.84% 89.82% 98.72% 91.34% 73.81% 92.3% / Unitary Au	85.87% 89.03% 98.84% 90.26% 72.38% 91.0% thorit:	90.40% 98.74% 91.78% 65.63% 91.7%	90.12% 97.73% 90.86% 66.23% 92.1%	86.43% 96.66% 90.20% 67.06% 89.7%	86.27% 97.38% 88.76% 70.79% 89.7%	81.38% 96.03% 86.91% 60.87% 86.4%	*	*	*	97.9% 90.3% 68.1% 90.9%
Gloucestershire North Somerset South Gloucestershire Swindon Wiltshire Uther/Unknown Total Category B 19 Minute Perforn Category B Responses Bristol	94.42% 89.58% 91.44% 98.87% 90.98% 70.59% 92.3%	91.10% 92.23% 98.15% 91.50% 66.04% 92.9%	88.84% 89.82% 98.72% 91.34% 73.81% 92.3%	85.87% 89.03% 98.84% 90.26% 72.38% 91.0%	90.40% 98.74% 91.78% 65.63%	90.12% 97.73% 90.86% 66.23%	86.43% 96.66% 90.20% 67.06% 89.7%	86.27% 97.38% 88.76% 70.79% 89.7%	81.38% 96.03% 86.91% 60.87% 86.4%	* *	* *	*	97.9% 90.3% 68.1% 90.9%
Gloucestershire North Somerset South Gloucestershire Wildshire Uther/Unknown Total Category B 19 Minute Perforn Category B Responses Bristol South Gloucestershire North Somerset	94.42% 89.58% 91.44% 98.87% 90.98% 70.59% 92.3% nance by Dist Apr-09 1,816 701 777	91.10% 92.23% 98.15% 91.50% 66.04% 92.9% rict Council May-09 1,983 1,983 221 820	88.84% 89.82% 98.72% 91.34% 73.81% 92.3% / Unitary Au Jun-09 1,995 753	85.87% 89.03% 98.84% 90.26% 72.38% 91.0% thorit: Jul-09 1,834 729 715	90.40% 98.74% 91.78% 65.63% 91.7% Aug-09 1,748 625 700	90.12% 97.73% 90.86% 66.23% 92.1% Sep-09 1,626 658 732	86.43% 96.66% 90.20% 67.06% 89.7% Oct-09 1,840 678 630	86.27% 97.38% 88.76% 70.79% 89.7% Nov-09 1,608 648 647	81.38% 96.03% 86.91% 60.87% 86.4% Dec-09 1,794 709 688	* *	* *	* * * * Mar-10	97.9% 90.3% 68.1% 90.9% YTD 16,244 6,196 6,463
Cloucestershire John Schrift State John Schrift Schrift State John Schrift Sch	94.42% 89.58% 91.44% 98.87% 90.98% 70.59% 92.3% mance by Dist Apr-09 1,818 701 777 605 256	91.10% 92.23% 98.15% 91.50% 66.04% 92.9% rict Council May-09 1,983 721 820 653 243	88.84% 89.82% 98.72% 91.34% 73.81% 92.3% / Unitary Au Jun-09 1,995 727 753 540 247	85.87% 89.03% 98.84% 90.26% 72.38% 91.0% thorit: Jul-09 1,834 729 715 527 231	90.40% 98.74% 91.78% 65.63% 91.7% 91.7% Aug-09 1,748 625 700 537 236	90.12% 97.73% 97.73% 90.86% 66.23% 92.1% Sep-09 1,626 658 732 526 232	86.43% 96.66% 90.20% 67.06% 89.7% Oct-09 1,840 678 630 636 240	86.27% 97.38% 88.76% 70.79% 89.7% Nov-09 1,608 648 647 573 215	81.38% 96.03% 86.91% 60.87% 86.4% Dec-09 1,794 709 689 609 257	* *	* * * Feb-10 *	* * * Mar-10 * *	97.9% 90.3% 68.1% 90.9% YTD 16,244 6,196 6,463 5,206 2,157
Siducestershire Jordh Somerset Jouth Gloucestershire Jouth Gloucestershire Jouth Gloucestershire Joher/Unknown Total Category B 19 Minute Perform Category B Responses Firstol Jouth Gloucestershire Jouth Gloucestershir	94.42% 89.58% 91.44% 98.87% 90.98% 70.59% 92.3% nance by Dist Apr-09 1,816 701 777 605	91.10% 92.23% 98.15% 91.50% 66.04% 92.9% rict Council May-09 1,983 721 820 653	88.84% 99.82% 98.72% 91.34% 73.81% 92.3% / Unitary Au Jun-09 1,995 727 753 540	85.87% 89.03% 98.84% 90.26% 72.38% 91.0% thorit: Jul-09 1,834 729 715 527	90.40% 98.74% 91.78% 65.63% 91.7% Aug-09 1,748 625 700 537	90.12% 97.73% 90.86% 66.23% 92.1% Sep-09 1,626 658 732 526	86.43% 96.66% 90.20% 67.06% 89.7% Oct-09 1,840 678 630 636	86.27% 97.38% 88.76% 70.79% 89.7% Nov-09 1,608 648 647 573	81.38% 96.03% 86.91% 60.87% 86.4% Dec-09 1,794 709 689 609	* *	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% YTD 16,244 6,196 6,463 5,206
Category B 19 Minute Perforn Category B Responses Siristol South Gloucestershire Withority Category B 19 Minute Perforn Category B Responses Siristol South Gloucestershire Withority South Gloucestershire South Gloucestershire South So	94.42% 89.58% 91.44% 98.87% 90.98% 70.59% 92.3% nance by Dist Apr-09 1,818 701 777 605 256 246 215 399	91.10% 92.23% 93.15% 91.50% 66.04% 92.9% rict Council 92.9% 1,983 721 820 653 243 268 259 445	88.84% 89.82% 98.72% 91.34% 73.81% Jun-09 1.995 7.27 753 540 247 247 231 379	85.87% 89.03% 98.84% 90.26% 72.38% 91.0% thority Jul-09 1,834 729 715 527 231 255 211 361	90.40% 98.74% 91.78% 65.63% 91.7% 91.7% Aug-09 1,748 625 700 537 236 198 202 353	90.12% 97.73% 90.86% 66.23% 92.1% Sep-09 1,626 658 732 526 232 224 205 352	86.43% 96.66% 90.20% 67.06% 89.7% 0ct-09 1,840 678 636 240 208 215 386	86.27% 97.38% 88.76% 70.79% 89.7% 89.7% Nov-09 1,608 648 647 573 215 186 226 357	81.38% 96.03% 86.91% 60.87% 86.4% Dec-09 1,794 709 689 609 257 247 238 354	* *	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% 90.9% YTD 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386
Concestershire Joint Somerset Joint South Gloucestershire Joint Somerset Joint So	94.42% 95.58% 91.44% 98.67% 90.96% 70.59% 92.3% Apr-09 1,816 701 777 605 256 246 215 399 483 336	91.10% 92.23% 98.15% 91.50% 66.04% 92.9% rict Council . May-09 1,983 721 820 663 243 268 259 445 523	88.84% 89.82% 98.72% 98.72% 91.34% 73.81% 92.3% / Unitary Au Jun-09 1,995 727 753 540 247 247 247 247 3379 497 331	85.87% 89.03% 89.03% 99.84% 90.26% 72.38% 191.0% thorit: Jul-09 1,834 729 715 527 231 255 211 361 464 333	90.40% 98.74% 91.78% 65.63% 91.77% 91.77% 91.7748 625 700 537 236 198 202 353 479 303	90.12% 97.73% 90.86% 66.23% 92.1% Sep-09 1,626 658 732 526 232 224 224 225 352 427 320	86.43% 96.686 90.20% 67.06% 89.7% 89.7% 0ct-09 1,840 678 630 636 240 208 215 386 482 295	86.27% 97.38% 88.76% 70.79% 89.7% 89.7% Nov-09 1,608 648 647 573 215 186 226 357 451 310	81.38% 96.03% 86.91% 60.87% 86.49% 86.49% 86.49% 1,794 709 689 609 257 247 238 354 435 321	* *	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% 90.9% 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,955
Gloucestershire North Somerset South Gloucestershire Wildshire Willshire Wiltshire Wil	94.42%, 89.58%, 91.44%, 98.87%, 90.98%, 70.59%, 192.3%, nance by Dist Apr-09 1,816 701 777 605 256 246 215 399 483 336 245	91.10% 92.23% 98.15% 91.50% 96.04% 92.9% rict Council 1.983 721 820 653 243 245 259 445 523 406	88.84% 89.82% 98.72% 91.34% 91.34% 92.3% VUnitary Au Jun-09 1.995 7.27 753 540 247 247 231 379 497 331	85.87% 89.03% 98.84% 90.26% 91.09% 1.834 72.98% 72.987 71.5 527 231 361 464 333 244	90.40% 98.74% 91.78% 65.63% 91.77% 91.77% 4.029 1.748 6.25 700 2.36 198 2.02 3.34 4.79 3.03 2.32 2.32	90.12% 97.73% 90.86% 66.23% 92.1% Sep-09 1,626 658 732 526 526 527 224 427 320 239	86.43% 96.68% 90.20% 67.06% 89.7% 89.7% 0ct-09 1,840 678 630 636 240 240 240 240 240 240 240 240	86.27% 97.38% 88.76% 70.79% 89.7% 89.7% Nov-09 1,608 648 647 573 215 186 226 331 310 235	81.38% 96.03% 86.91% 60.87% 86.44% Dec-09 17.794 17.99 689 257 247 238 354 435 321 276	* *	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% YTD 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,955 2,211
Gloucestershire North Somerset South Gloucestershire Wildshire Willshire Wiltshire Wil	94.42%, 89.58%, 91.44%, 98.87%, 90.98%, 70.59%, 192.3%, nance by Dist Apr-09 1,816 701 777 605 256 246 215 399 483 336 245 338 614	91.10% 92.23% 98.15% 91.50% 96.04% 92.9% rict Council. May-09 1.983 721 820 653 244 259 445 529 447 441 869	88.84% 89.82% 98.72% 91.34% 973.81% 92.3% / Unitary Au Jun-09 1.995 727 753 540 247 247 247 247 247 247 255 429 497 331	85.87% 89.03% 98.84% 99.26% 972.38% 91.0% thorit Jul-09 1.834 729 715 527 231 255 211 464 333 244 414 684	90.40% 98.74% 91.78% 65.63% 91.77% Aug-09 1,748 625 700 537 236 198 202 353 479 303 232 392 322	90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1.626 668 732 526 232 224 205 320 239 360 668	86.43% 96.66% 90.20% 67.06% 89.7% 89.7% 0ct-09 1,840 678 630 636 240 208 482 295 238 402 687	86.27% 97.38%, 88.76% 70.79% 89.7% 89.7% 89.7% Nov-09 1,608 648 647 573 215 186 226 327 451 310 235 367 648	81.38% 96.03% 86.91% 60.87% 86.44% 86.44% 86.44% 86.49% 17.794 709 689 609 257 247 238 354 435 321 276 412 741	* *	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,955 2,211 3,525 6,005
Siducestershire Jordh Somerset Jouth Gloucestershire Jouth Gloucestershire Jouth Gloucestershire Joher/Unknown Jotal Category B 19 Minute Perform Category B Responses Jordh Somerset Jouth Gloucestershire Jouth Gloucestershire Jouth Somerset John Somerset John Somerset John Somerset John Somerset John Somerset Joucester Jordh Gloucester Jordh	94.42% 89.58% 91.44% 98.87% 90.98% 70.59% 92.3% nance by Dist Apr.09 Apr.09 Apr.09 483 399 483 336 245 338 614 472 387	91.10% 92.23% 98.15% 91.50% 91.50% 66.04% 92.9% rict Council 820 653 243 245 259 445 523 406 247 418 699 506	88.84% 89.82% 98.72% 91.34% 73.81% 92.3% / Unitary Au Jun-09 1,995 727 753 540 247 247 247 247 247 255 429 497 331 4255 427 447 447 477	85.87% 89.03% 98.84% 90.26% 72.38% 91.0% thorit Jul-09 1,834 729 715 527 231 255 211 361 464 474 474 474 377	90.40% 98.74% 91.78% 65.63% 91.77% 91.77% Aug-09 1,748 625 700 537 236 198 202 332 3479 303 232 392 629 501 395	90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1.626 658 732 526 232 427 320 239 360 608 454 359	86.43%, 96.68%, 90.20%, 67.06%. 89.7%	86.27% 97.38%, 88.76% 70.79% 89.7% 89.7% 89.7% 89.7% 1.608 648 647 573 215 186 226 357 451 310 235 367 461 369 369 369 369 369 369 369 369	81.38% 96.03% 86.91% 60.87% 86.44% 86.44% 86.44% 86.49 709 689 609 257 247 238 435 321 276 412 276 419 9398	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% YTD 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,955 2,211 3,525 6,005 4,338 3,368
Siducestershire lotorth Somerset louth Gloucestershire windon with Gloucestershire windon with Gloucestershire windon on the Category B 19 Minute Performategory B Responses suristol louth Gloucestershire louth Gloucestershire louth Somerset leath and North East Somerset loath and North East Somerset louth Gloucestershire louth Gloucestershire louth Gloucester l	94.42% 89.58% 91.44% 98.67% 90.98% 70.59% 192.3% nance by Dist Apr-09 1,816 701 777 605 256 246 215 399 483 336 245 339 483 338 614 472 387 411	91.10% 92.23% 98.15% 91.50% 91.50% 66.04% 92.9% rict Council 	88.84% 89.82% 98.72% 91.34% 73.81% 92.3% / Unitary Au Jun-09 1.995 7.27 7.53 540 247 247 247 247 247 255 427 447 27 379 497 331 379 497 497 497 497 497 497 497 497 497 4	85.87% 89.03% 98.84% 90.26% 72.38% 91.0% thorit Jul-09 1,834 729 715 527 231 255 211 361 464 414 414 414 414 414 414 414 414 4	90.40% 98.74% 91.78% 65.63% 91.77% 91.77% 91.77% Aug-09 1,748 625 700 537 236 198 202 353 479 303 303 232 629 501 501 502 503 503 503 503 503 503 503 503	90.12% 97.73% 90.86% 66.23% 92.1% Sep-09 1,626 658 732 524 205 232 224 205 352 320 360 608 454 359 86	86.43%, 96.68%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%	86.27% 97.38%, 88.76%, 70.79% 89.7% 89.7% 89.7% 1,608 648 647, 573 215 186 226 357 451 310 235 461 462 463 464 462 464 464 465 464 465 464 465 465	81.38% 96.03% 86.91% 60.87% 86.4% 86.4% 86.4% 86.4% 86.4% 1,794 709 689 609 257 247 238 435 321 276 445 339 406	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% 90.996 16,244 6.196 6.463 5.206 2.157 2.079 2.002 3.386 4.241 2.955 2.211 3.525 6.005 4.336 3.3468 769
iloucestershire orth Somerset outh Gloucestershire windon wittishire wither/Unknown otal category B 19 Minute Perforn ategory B Responses wristol outh Gloucestershire outh Gloucestershire outh Gloucestershire outh Gloucestershire outh Somerset ath and North East Somerset orest of Dean otswold ewkesbury heltenham iloucester stroud cennet forth Wiltshire windon Vest Wiltshire windon withshire windon wither/Unknown	94.42% 89.58% 91.44% 98.87% 90.98% 70.59% 92.3% nance by Dist Apr.09 Apr.09 Apr.09 483 399 483 336 245 338 614 472 387	91.10% 92.23% 98.15% 91.50% 91.50% 66.04% 92.9% rict Council 820 653 243 245 259 445 523 406 247 418 699 506	88.84% 89.82% 98.72% 91.34% 73.81% 92.3% / Unitary Au Jun-09 1,995 727 753 540 247 247 247 247 247 255 429 497 331 4255 427 447 447 477	85.87% 89.03% 98.84% 90.26% 72.38% 91.0% thorit Jul-09 1,834 729 715 527 231 255 211 361 464 474 474 474 377	90.40% 98.74% 91.78% 65.63% 91.77% 91.77% Aug-09 1,748 625 700 537 236 198 202 332 3479 303 232 392 629 501 395	90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1.626 658 732 526 232 427 320 239 360 608 454 359	86.43%, 96.68%, 90.20%, 67.06%. 89.7%	86.27% 97.38%, 88.76% 70.79% 89.7% 89.7% 89.7% 89.7% 1.608 648 647 573 215 186 226 357 451 310 235 367 461 369 369 369 369 369 369 369 369	81.38% 96.03% 86.91% 60.87% 86.44% 86.44% 86.44% 86.49 709 689 609 257 247 238 435 321 276 412 276 419 9398	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% YTD 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,955 2,211 3,525 6,005 4,338 3,368
iloucestershire looth Somerset looth Gloucestershire looth Gloucestershire littlishire lit	94.42%, 88.58%, 91.44%, 98.77%, 90.96%, 70.59%, 92.3%, nance by Dist Apr.09 1,816 707 777 605 246 215 399 483 336 245 338 614 472 387 41 7,931	91.10% 92.23% 98.15% 91.50% 91.50% 60.04% 92.9% rict Council 1.983 721 820 653 243 245 259 445 523 406 447 448 699 506 448 506 449 506 448 506 448 506 448 506 448 506 506 448 506 506 506 506 506 506 506 506 506 506	88.84% 89.82% 98.72% 91.34% 91.34% 92.3% VUnitary Au Jun-09 1.995 7.27 753 540 247 247 247 247 247 247 247 247 247 247	85.87% 89.03% 98.84% 90.26% 91.09% thorit Jul-09 1.834 72.98 715 527 231 255 211 361 464 333 244 414 414 414 377 113	90.40% 98.74% 91.78% 65.63% 91.776 91.776 1.748 625 700 537 700 537 236 198 202 303 303 322 629 501 7,630	90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1,626 658 732 526 232 224 205 352 427 320 239 360 608 454 359 86	86.43% 96.66% 90.20% 67.06% 89.7% 89.7% 89.7% 0ct-09 1,840 678 630 630 630 240 208 241 208 245 245 246 247 482 295 386 482 295 386 482 386 487 495 368 495 495 495 868 787 878	86.27% 97.38% 88.76% 70.79% 89.77% 89.77% 89.77% Nov-09 1,608 648 647 573 215 186 226 357 451 310 235 367 648 462 351 367 7,375	81.38% 96.03% 86.91% 60.87% 86.4% 86.4% 86.4% 86.4% 86.4% 86.4% 87.794 709 689 609 609 257 247 248 238 354 445 321 425 445 394 495 398 106 88.81	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% 90.99 90.99 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,955 4,241 3,525 6,005 4,336 3,468 769
iloucestershire looth Somerset looth Gloucestershire windon littishire wither/Unknown lotal Category B 19 Minute Perforn category B Responses wirstol looth Gloucestershire looth Gloucestershire looth Gloucestershire looth Somerset lath and North East Somerset lorth Somerset lorth Somerset lorth Somerset lorth Somerset lorth Gloucestershire lorth Wiltshire windon Vest Wiltshire salisbury lotter/Unknown lotal looth Gloucester lorth Wiltshire lathand looth Wiltshire lorth Wiltshire latibury lotter/Unknown lotal looppilant Cat B Responses	94.42% 89.58% 91.44% 98.67% 90.98% 70.59% 192.3% nance by Dist Apr.09 1,816 701 777 605 256 246 215 399 483 336 245 339 483 336 614 472 387 41 7,931	91.10% 92.23% 98.15% 91.50% 96.04% 92.9% rict Council 1.983 721 820 653 244 259 445 529 445 529 445 529 445 529 56 68 267 68 268 27 48 28 48 28 48 28 48 48 48 48 48 48 48 48 48 48 48 48 48	88.84% 89.82% 98.72% 91.34% 91.34% 92.3% / Unitary Au Jun-09 1.995 7.27 753 540 247 247 247 247 247 247 247 247 247 247	85.87% 89.03% 98.84% 90.26% 91.09% 1.634 72.98% 91.09 1.634 729 715 527 7231 525 211 464 4333 244 414 414 417 417 419 7.966	90.40% 98.74% 91.78% 65.63% 91.77% Aug-09 1.748 625 700 537 236 198 202 203 303 324 479 303 303 325 629 100 100 100 100 100 100 100 10	90.12% 97.73% 90.86% 66.23% 92.1% Sep-09 1,626 658 658 732 522 224 205 232 224 227 320 380 608 454 359 86 7,408	86.43% 96.66% 90.20% 67.06% 89.7% 89.7% 89.7% 89.7% 630 636 636 630 638 240 208 215 386 402 295 238 402 687 495 366 787 495 366 787 495 407 408 409 409 409 409 409 409 409 409	86.27% 97.38% 88.76% 70.79% 89.77% 89.77% 89.77% 89.77% 89.77% 10.08 648 647 573 215 186 226 357 451 310 235 367 648 462 351 367 648 462 351 17.7375	81.38% 96.03% 86.91% 60.87% 86.4% 86.4% 86.4% 86.4% 86.4% 86.4% 86.4% 86.9 669 669 669 669 67 257 247 247 248 354 445 321 445 321 445 388 106 8.081	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% 90.99 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,955 6,005 4,336 3,488 769 71,243
iloucestershire ionth Somerset outh Gloucestershire windon wildshire wither/Unknown otal category B 19 Minute Perform ategory B Responses viristol outh Gloucestershire windon west of Dean olswoold ewkesbury chellenham cloucester troud ennet outh Gloucester windon west will willshire windon west willshire windon outher willshire outher windon outher willshire outher windon outher willshire outher windon outher willshire outher windon	94.42%, 89.58%, 91.44%, 98.67%, 90.98%, 90.98%, 70.59%, 92.3% nance by Dist 7777 605 246 245 399 483 336 245 3387 41 1 7,931	91.10% 92.23% 98.15% 91.50% 91.50% 92.9% rict Council. May-09 1.983 721 820 653 243 268 269 445 523 406 247 418 699 506 8.676	88.84% 89.82% 98.72% 91.34% 73.81% 92.3% / Unitary Au Jun-09 1.995 540 247 241 231 379 497 331 255 422 695 477 417 90 8,303	85.87% 89.03% 98.84% 90.26% 72.38% 91.0% thorit Jui-09 1.834 7.29 7.15 527 231 527 231 464 464 333 244 474 377 113 7,966	90.40% 98.74% 91.78% 65.63% 91.77% 91.776 91.778 02.27 03.37 03	90.12% 97.73% 90.86% 66.23% 92.1% Sep-09 1,626 658 732 224 225 224 227 320 239 360 608 454 359 86 7,408	86.43%, 96.66%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%	86.27% 97.38%, 88.76%, 70.79% 89.7% 89.7% 89.7% 89.7% Nov-09 1.608 648 647 573 215 186 226 357 451 180 225 367 451 191 7,375	81.38% 96.03% 86.91% 60.87% 86.4% 86	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% 90.996 90.906 90.906 90.906 90.906 90.906 90.906 90.906 90.906 90.906 90.906
iloucestershire ionth Somerset outh Gloucestershire windon wildshire wither/Unknown otal category B 19 Minute Perform ategory B Responses rristol outh Gloucestershire outh Gloucestershire orth Somerset ath and North East Somerset orest of Dean closwold ewkesbury thellenham dioucester itroud ennet windon over with the control of the control windon over with the control windon over with the control windon over with the control outh Gloucestershire outh Gloucester iristol outh Gloucestershire outh Gloucester iristol outh Gloucestershire outh Gloucestershire outh Gloucestershire outh Gloucestershire outh Gloucestershire outh Gloucestershire outh Somerset	94.42%, 98.58%, 91.44%, 98.57%, 90.98%, 91.44%, 98.67%, 90.98%, 70.59%, 90.98%, 70.59%, 90.98%, 70.59%, 90.98%	91.10% 92.23% 98.15% 91.50% 96.04% 66.04% 67.000 1.983 721 820 653 243 268 259 445 523 406 427 418 699 699 698 698 698 698 698 69	88.84% 89.82% 98.72% 91.34% 97.381% 92.3% Jun-09 1,995 727 753 540 247 221 379 497 331 255 422 695 477 417 90 8,303 Jun-09 1,841 653 669 504	85.87% 89.03% 98.84% 90.26% 72.38% 91.09% thorit: Jul-09 1,834 729 715 527 231 265 2211 361 464 474 337 7,966 Jul-09 1,665 649 614	90.40% 99.74% 91.78% 65.63% 91.77% Aug-09 1,748 625 700 139 236 202 202 353 239 202 399 1,748 625 700 7,630	90.12% 97.73% 90.86% 66.23% 92.1% Sep-09 1,626 658 732 224 205 362 427 320 239 360 608 7,408 Sep-09 1,508 598 640 492	86.43% 96.66% 90.20% 67.06% 89.7% 89.7% 89.7% 89.7% 0ct-09 1,840 678 630 240 208 215 386 482 295 238 402 687 495 355 86 7,873	86.27% 97.38% 88.76% 70.79% 89.77% 89.77% 89.77% 89.77% 1,608 649 647 573 215 186 627 648 451 367 648 462 357 451 367 648 469 47.7375 87.7375	81.38% 96.03% 86.91% 60.87% 88.4% 88.4% 88.4% 90.87% 88.4% 90.9 1,794 709 689 609 257 247 248 354 445 321 276 442 741 276 445 398 106 88.81	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.99 90.99 90.99 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 3,525 4,236 4,336 3,468 769 71,243
Concestershire Joint Somerset South Gloucestershire South Gloucester Stroud Gennet South Gloucester Stroud South Gloucester Stroud South Gloucester Stroud South Wiltshire South Wiltshire South Wiltshire South Gloucester South Gloucester South Gloucester South Gloucester South Gloucester South Gloucester South Gloucestershire Sou	94.42%, 89.58%, 91.44%, 98.67%, 90.98%, 91.44%, 98.67%, 90.98%, 70.59%, 92.3%, ance by Dist 70.777, 60.5 246, 215, 39.9 483, 336, 245, 215, 39.9 483, 336, 614, 472, 387, 41, 7,931, 656, 641, 656, 656, 656, 656, 656, 656, 656, 65	91.10% 92.23% 98.15% 91.50% 98.15% 91.50% 92.97% rict Council 1.983 721 820 653 243 246 259 445 523 406 429 506 8.676	88.84% 89.82% 98.72% 91.34% 91.34% 92.3% VUnitary Au Jun-09 1.995 727 753 540 247 247 247 247 247 247 247 291 8.303	85.87% 89.03% 98.84% 90.26% 91.09% thority thority 1.834 72.98% 72.98% 72.98% 72.98% 72.98% 72.98% 72.97 11.361 72.966 73.333 72.966 74.444 74.4377 72.966 75.649 75.649 75.649 75.649 75.649 75.649 75.665	90.40% 99.74% 91.78% 65.63% 91.776 Aug-09 1,748 625 700 137 236 198 202 202 353 392 629 303 392 629 100 7,630 Aug-09 1,605 482 492 492 492 492 492 492 492 492 492 49	90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1.626 658 732 232 224 205 352 224 207 320 3360 608 7,408 Sep-09 1.528 529 427 320 427 329 340 451 452 453 454 454 455 455 455 455 455	86.43% 96.66% 90.20% 67.06% 89.77% 89.77% 89.77% 0ct-09 1,840 678 630 240 208 215 386 482 295 385 402 687 7,873 0ct-09 1,621 586 524 587 7,873	86.27% 97.38% 88.76% 70.79% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 1,608 648 647 573 215 186 226 357 451 367 648 462 351 367 648 462 351 367 649 573 573 573 573 573 573 573 573	81.38% 96.03% 86.91% 60.87% 86.4% 86.4% 86.4% 86.4% 86.4% 86.4% 89.699 1.794 709 689 699 699 257 247 238 354 435 321 472 472 473 384 475 388 106 8.081	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% 90.99 90.99 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,955 4,241 3,525 6,005 4,336 3,488 769 71,243 71,706 5,488 5,607 71,243
iloucestershire looth Somerset looth Gloucestershire windon with similar total category B 19 Minute Perform lategory B Responses livistol looth Gloucestershire looth Gloucestershire looth Gloucestershire looth Gloucestershire looth Somerset lath and North East Somerset lootswold looth Gloucestershire looth Somerset lath and North East Somerset lootswold looth Gloucestershire looth Willshire looth Gloucestershire looth Willshire looth Willshir	94.42% 89.58% 91.44% 98.67% 90.98% 70.59% 192.3% nance by Dist 605 256 246 215 256 246 215 399 483 336 245 338 614 472 387 41 7,931 7,931	91.10% 92.23% 98.15% 91.50% 92.9% 66.04% 92.9% rict Council 820 653 243 268 259 445 523 446 649 659 56 66.04% 66.0	88.84% 89.82% 98.72% 91.34% 91.34% 92.3% / Unitary Au Jun-09 1.995 727 753 540 247 247 247 247 247 247 247 247 247 247	85.87% 89.03% 99.884% 90.26% 91.0% thorit Jul-09 1,834 729 715 527 231 255 211 361 464 474 414 414 414 414 414 414 414 414 41	90.40% 99.74% 91.78% 65.63% 91.77% 91.77% Aug-09 1,748 625 700 537 236 198 202 353 479 303 232 629 501 7,630 Aug-09 1,630 Aug-09 1,602 565 612 492 205	90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1,626 658 732 222 224 205 362 427 320 608 454 457 468 7,408 Sep-09 1,508 593 640 492 216	86.43%, 96.66%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%	86.27% 97.38% 88.76% 70.79% 89.7% 89.7% 89.7% 89.7% 1,608 648 647 573 215 186 226 357 451 235 367 648 462 351 91 7,375 Nov-09 1,435 559 542 516 195	81.38% 96.03% 86.91% 60.87% 86.4% 86.4% 86.4% 86.4% 86.4% 86.4% 86.4% 86.4% 86.4% 86.4% 86.4% 86.9 257 247 238 354 435 321 276 445 398 106 88.081 1.544 577 563 563 541 204	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% 90.99 16,244 6.196 6.463 5.206 2.157 2.079 2.002 3.386 4.241 2.955 2.211 3.525 6.005 4.336 3.488 769 71,243
iloucestershire looth Somerset looth Gloucestershire looth Gloucestershire looth Gloucestershire littlishire littl	94.42%, 89.58%, 91.44%, 98.67%, 90.98%, 91.44%, 98.67%, 90.98%, 70.59%, 92.3%, annee by Dist 1,816 701 777 605 256 246 215 399 483 336 614 472 387 41 7,931 7,931 7,931	91.10% 92.23% 98.15% 91.50% 96.04% 91.50% 166.04% 92.9% rict Council 1.983 721 820 1.983 445 523 446 645 247 448 499 566 8.676 May-09 1.834 429 56 8.676	88.84% 89.82% 99.72% 91.34% 73.81% 92.3% / Unitary Au Jun-09 1.995 540 247 247 247 247 247 247 247 247 247 247	85.87% 89.03% 99.84% 90.26% 72.38% 91.0% thorit Jul-09 1,834 729 715 527 231 527 231 464 437 444 484 474 477 113 7,966 Jul-09 1,665 641 486 641	90.40% 99.74% 91.78% 65.63% 91.77% 91.77% 91.77% 91.7748 625 700 537 7236 198 202 363 479 303 232 392 629 501 395 601 7,630 Aug-09 1,602 565 612 492 205 152 492 205 153 488	90.12% 90.12% 97.73% 90.86% 66.23% 92.11% 92.11% 92.11% 92.11% 92.11% 92.11% 92.11% 92.11% 92.11% 93.12%	86.43%, 96.66%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%	86.27% 97.38%, 88.76%, 70.79% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 1,608 648 647 573 215 186 627 451 186 226 357 451 187 451 7,375 842 843 842 843 844 844 844 844 845 845 846 847 847 848 848 848 848 848 848	81.38% 96.03% 86.91% 60.87% 86.44% 86	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% 90.99 90.996 90.996 91.6,244 6,196 6,463 2,157 2,002 2,002 2,002 3,386 4,241 2,211 3,525 6,005 4,348 769 71,243 769 71,243
Conceptershire Journal of the Control of the Contro	94.42%, 89.58%, 91.44%, 98.67%, 90.98%, 91.44%, 98.67%, 90.98%, 70.59%, 92.3%, annee by Dist 1,816 701 777 605 256 246 215 215 399 483 336 245 3387 41 17,931 7,931 7,931	91.10% 92.23% 98.15% 91.50% 91.50% 91.50% 92.9% rict Council. May-09 1.983 268 268 268 268 269 445 422 441 418 699 506 8.676 May-09 1.834 665 747 597 220 216 437 515 390	88.84% 89.82% 99.72% 91.34% 73.811% 92.3% / Unitary Au Jun-09 1.995 5-40 247 247 247 231 379 497 331 255 402 417 90 Jun-09 1.841 669 5427 417 90 Jun-09 1.841 669 5427 417 90 Jun-09 1.841 669 5427 417 90 Jun-09 1.841 689 544 231 1851 689 544 373 379 578 578 578 578 578 578 578 578 578 578	85.87% 89.03% 99.84% 90.26% 72.38% 91.0% thorit Jul-09 1.834 729 715 527 231 527 231 464 464 333 244 414 684 477 113 7,966 Jul-09 1.665 649 611 488 6208 207 193 3352 449 611 488 6208 207 193	90.40% 99.74% 91.78% 65.63% 91.77% 91.77% 91.7748 625 700 537 236 198 202 353 479 303 232 392 392 392 629 501 1,602 566 612 492 205 152 492 205 152 492 205 152 205 152 205	90.12% 90.12% 97.73% 90.86% 66.23% 92.11% 92.11% 92.11% 92.11% 92.11% 92.11% 92.11% 92.11% 93.12%	86.43%, 96.66%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%	86.27% 97.38% 88.76% 70.79% 89.7% 89.7% 89.7% 89.7% Nov-09 1,608 648 647 573 215 186 226 357 451 186 226 357 451 190 1,435 559 542 516 195 140 213 363 243 270	81.38% 96.03% 86.91% 60.87% 86.44% 86	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% YTD 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,211 3,525 6,005 4,243 769 71,243 YTD 14,706 5,488 5,607 4,748 5,607 4,748 1,926 1,631 1,902 3,325 4,143 2,669
iloucestershire iouth Gloucestershire windon Witshire Wither/Unknown otal Category B 19 Minute Perform category B Responses Iristol iouth Gloucestershire windon with Gloucestershire iouth Gloucester istoud denenet iouth Wiltshire dislibury windon Vest Wiltshire dislibury ther/Unknown otal compiliant Cat B Responses iristol iouth Gloucestershire iout	94.42%, 88.58%, 91.44%, 98.67%, 90.96%, 91.44%, 98.77%, 90.96%, 70.59%, 92.3%, nance by Dist 70.777, 60.5 246, 215, 39.9 483, 336, 614, 472, 387, 41, 7,931, 656, 656, 656, 656, 656, 656, 656, 65	91.10% 92.23% 98.15% 91.50% 98.15% 91.50% 92.97% iriet Council 92.97% May-09 1.983 721 820 653 243 268 259 445 523 406 407 4118 699 506 429 56 8.676	88.84% 89.82% 98.72% 91.34% 91.34% 92.3% Vunitary Au Jun-09 1.995 727 753 540 247 247 247 247 247 247 247 247 331 379 497 331 8.303	85.87% 89.03% 99.84% 90.26% 91.09% 1.834 72.98% 91.09 1.834 729 715 527 231 525 521 111 333 244 414 414 414 414 414 414 414 414 414	90.40% 99.74% 91.78% 65.63% 91.776 Aug-09 1,748 625 700 537 7236 198 202 353 303 232 392 629 629 100 7,630 Aug-09 1,602 1,602 1,602 1,602 1,602 1,602 1,602 1,602 1,602 1,602 1,602 1,602 1,602 1,602 1,602 1,602 1,602 1,602 1,602 1,603 1,602 1,603 1,603 1,602 1,603 1,60	90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1,626 658 658 658 732 232 224 205 352 224 207 320 380 608 454 369 7,408 Sep-09 1,508 1,50	86.43% 96.66% 90.20% 67.06% 89.7% 89.7% 89.7% 89.7% 89.7% 630 636 636 240 208 215 386 482 295 238 402 687 495 365 86 7,873 Cot-09 1,621 586 524 1621 586 586 7,873	86.27% 97.38% 88.76% 70.79% 89.77%	81.38% 96.03% 86.91% 60.87% 86.4% 86	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.99 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,955 6,005 4,336 3,488 769 71,243 YTD 14,706 5,488 5,607 4,748 1,926 1,631 1,932 1
Siducestershire looth Siducestershire looth Somerset looth Gloucestershire looth Gloucester	94.42% 89.58% 91.44% 98.67% 90.98% 70.59% 192.3% nance by Dist 777.59% 1,816 701 777 605 256 246 245 338 614 472 387 41 7,931	91.10% 92.23% 98.15% 91.50% 98.15% 91.50% 91.50% 66.04% 92.9% rict Council May-09 1.983 721 820 653 243 249 245 247 418 699 506 429 56 8.676 May-09 1.834 665 747 597 220 216 251 437 551 5390 209 394 686	88.84% 89.82% 99.72% 91.34% 91.34% 92.3% / Unitary Au Jun-09 1,995 727 753 540 247 247 247 247 247 247 247 379 497 331 379 497 331 417 90 8.303 Jun-09 1,841 653 669 504 231 195 220 375 487 303 220 375 487 303 220 376 686	85.87% 89.03% 99.26% 99.26% 99.26% 99.26% 91.0% thorit Jul-09 1,834 72.98% 715 527 715 527 231 255 211 464 474 414 414 414 414 414 414 414 414 41	90.40% 99.74% 91.78% 65.63% 91.79% Aug-09 1.748 625 625 625 625 625 625 625 625 625 625	90.12% 97.73% 90.86% 66.23% 92.1% Sep-09 1,626 658 658 658 658 658 658 658 65	86.43% 96.66% 90.20% 67.06% 89.7% 89.7% 89.7% 89.7% 89.7% 630 636 630 636 632 240 208 215 386 402 295 238 402 485 482 295 365 7,873 7,873	86.27% 97.38% 88.76% 70.79% 89.77%	81.38% 96.03% 86.91% 60.87% 88.4% 88	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% 90.99 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,955 2,211 3,525 6,005 4,348 769 71,243 769 71,243 771 14,706 5,488 5,607 4,748 1,926 1,631 1,926 1,631 1,926 1,631 1,926 1,631 1,926 1,631 1,926 1,631 1,926 1,631 1,926 1,931 1,932 1,
iloucestershire iouth Gloucestershire windon ittishire	94.42%, 89.58%, 91.44%, 98.67%, 90.98%, 91.44%, 98.67%, 90.98%, 70.59%, 18.16%, 70.59%, 18.16%, 70.17%, 60.5 256, 245, 256, 246, 245, 256, 246, 245, 256, 246, 246, 245, 256, 246, 246, 246, 245, 256, 246, 246, 246, 246, 246, 246, 246, 24	91.10% 92.13% 98.15% 91.50% 98.15% 91.50% 91.50% 92.9% rict Council. May-09 1.983 721 820 653 243 268 269 445 523 446 429 56 8.676 May-09 1.834 669 1.834 665 747 7597 220 216 251 437 216 251 437 216 251 437	88.84% 89.82% 99.72% 91.34% 73.61% 92.3% / Unitary Au Jun-09 1.995 5-40 247 247 247 247 247 247 247 247 247 247	85.87% 89.03% 98.84% 90.26% 72.38% 1.834 91.09 1.834 729 71.55 27 231 527 231 255 211 361 464 4377 113 7,966 Jul-09 1.665 649 641 484 207 193 3352 449 614 489 614 499 614 499 619 676	90.40% 99.74% 91.78% 65.63% 91.77% Aug-09 1,748 625 700 537 236 198 202 353 232 629 395 100 7,630 Aug-09 1,602 566 612 492 205 152 195 348 472 207 366 200 3662	90.12% 90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1,626 656 732 224 225 224 227 320 239 360 608 7.408 Sep-09 1,508 86 7.408	86.43%, 96.66%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%	86.27% 97.38% 88.76% 70.79% 89.77% 89	81.38% 96.03% 86.91% 60.87% 86.41% 60.87% 86.44% 86.45% 86	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 3,525 6,005 4,243 3,468 769 71,243 YTD 14,706 5,488 5,607 4,748 1,926 1,631 1,632
iloucestershire orth Somerset outh Gloucestershire windon filtishire ilithishire inter/Unknown otal ategory B 19 Minute Perform ategory B Responses ristol outh Gloucestershire orth Somerset ath and North East Somerset orest of Dean olswold ewkesbury heltenham iloucester troud emnet orth Willshire windon otal ompliant Cat B Responses ristol outh Gloucestershire orth Willshire windon otal ompliant Cat B Responses ristol outh Gloucestershire orth Willshire alisbury ther/Unknown otal ompliant Cat B Responses ristol outh Gloucestershire orth Somerset ath and North East Somerset ords of Dean olswold ewkesbury heltenham loucester troud ennet orth Willshire sidh and North East Somerset orest of Dean olswold ewkesbury heltenham loucester troud ennet orth Willshire windon enset disbury ther/Unknown	94.42%, 89.58%, 91.44%, 98.67%, 90.98%, 91.44%, 98.67%, 90.98%, 70.59%, 90.98%, 70.59%, 90.98%, 70.59%, 90.98%, 90.98%, 90.98%, 90.98%, 90.98%, 90.98%, 90.98%, 90.98%, 90.98%, 90.99%	91.10% 92.13% 98.15% 91.50% 98.15% 91.50% 91.50% 92.9% rict Council. May-09 1.983 268 269 445 523 446 699 566 4247 418 699 56 427 418 699 1,834 666 429 56 747 7597 220 216 251 437 216 251 437 216 251 3394	88.84% 89.82% 99.72% 91.34% 73.81% 92.3% Unitary Au Jun-09 1.995 540 247 241 247 247 247 247 247 247 247 247 247 247	85.87% 89.03% 98.84% 90.26% 72.38% 72.38% 1.834 729 71.55 211 361 464 333 244 414 684 474 377 113 7,966 Jul-09 1,665 649 614 486 200 207 193 352 449 307 193 352 449 307	90.40% 99.74% 91.78% 65.63% 91.77% Aug-09 1,748 625 700 139 1,748 625 700 1537 236 198 202 353 232 202 355 198 479 303 232 232 199 303 247 290 305 1,602 565 612 492 205 152 195 348 472 203 356 222 27 348 472 273 366 222 474	90.12% 90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1,626 658 732 224 225 224 225 362 239 360 608 7,408 Sep-09 1,508 369 454 418 291 418 291 418 291 418 291 420 332	86.43% 96.66% 90.20% 67.06% 89.7% 89.7% 89.7% 89.7% 89.7% 1,840 678 630 240 208 215 386 482 295 238 402 487 495 355 86 7,873 Cet-09 1,620 378 478 266 378 478 266 378 478 478 478 478 478 478 478 4	86.27% 97.38% 88.76% 70.79% 89.77% 89	81.38% 96.03% 86.91% 60.87% 88.44% 88.44% 88.44% 88.44% 88.44% 88.45% 88	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% YTD 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,955 2,211 3,525 6,005 4,336 3,468 769 71,243 YTD 14,708 5,607 4,748 1,926 1,631 1,902 3,325 4,143 2,669 3,325 4,143 2,669 3,324 1,631 1,902 3,325 4,143 2,669 3,241 5,877 4,011
iloucestershire forth Somerset outh Gloucestershire windon wildshire wither/Unknown otal category B 19 Minute Perform ategory B Responses rristol outh Gloucestershire outh Gloucestershire outh Gloucestershire outh Gloucestershire outh Gloucestershire outh Somerset atth and North East Somerset orest of Dean obswold ewkesbury heltenham iloucester itroud ennet forth Wiltshire alisbury therefore windon outh Gloucestershire outh Gloucestershire orth Somerset alisbury therefore outh Gloucestershire orth Gloucestershire orth Gloucestershire orth Somerset atth and North East Somerset orest of Dean obswold ewkesbury heltenham iloucester itroud ennet orth Somerset orth Gloucestershire orth Somerset ortest of Dean obswold ewkesbury heltenham iloucester itroud ennet orth Wiltshire windon vest Wiltshire alisbury wherfunknown	94.42%, 89.58%, 91.44%, 98.67%, 90.98%, 91.44%, 98.67%, 90.98%, 70.59%, 1.816 701 777 605 246 215 399 463 336 614 472 387 417 605 256 641 215 399 476 314 41 41 41 41 41 41 41 41 41 41 41 41 4	91.10% 92.23% 98.15% 91.50% 98.15% 91.50% 92.97% iriet Council 92.97% May-09 1.983 721 820 653 243 268 259 445 523 406 424 418 699 506 8.676 May-09 1.834 1.834 1.835 1.837 3390 209 3094 4337 338	88.84% 89.82% 98.72% 91.34% 91.34% 92.3% VUnitary Au Jun-09 1,995 727 753 540 247 247 2431 379 497 331 255 422 695 477 417 90 8,303 Jun-09 1,841 653 669 653 669 433 220 375 487 303 220 3686 686 439 380 68	85.87% 89.03% 98.84% 90.26% 91.09% thority 1.834 72.98% 72.98% 72.97 15.527 231 255 211 361 464 4333 7,966 1,665 649 614 486 208 207 193 352 449 307 209 375 209 375 209 375 209 375 209 375 209 375 209 375 209 375 209 375 209	90.40% 99.74% 91.78% 65.63% 91.776 91.778 4.09 1.748 625 700 1.748 625 700 1.748 625 198 202 232 392 479 303 353 479 303 232 392 629 1802 629 1905 1.602 482 205 152 195 348 472 273 348 472 273 200 366 666	90.12% 90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1,626 658 732 232 224 205 352 224 205 352 427 320 239 360 608 7,408 Sep-09 1,508 593 640 492 216 183 199 349 418 291 190 3328 60	86.43%, 96.66%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%, 67.06%, 90.20%	86.27% 97.38% 88.76% 70.79% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 80	81.38% 96.03% 86.91% 60.87% 86.4% 97.10 98.03% 86.91% 96.03% 96.0	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% 16.244 6.196 6.463 5.206 2.157 2.079 2.002 2.023 3.366 4.241 3.525 6.005 4.243 5.607 71.243 YTD 14,706 5.488 5.607 4,748 1,926 1,631 1,902 3,225 4,143 2,669 3,225 4,143 2,669 3,225 4,163 1,902 3,245 4,631 1,902 3,245 4,631 1,902 3,245 4,631 1,902 3,245 4,631 1,902 3,245 4,631 1,902 3,245 4,631 1,902 3,245 4,631 1,902 3,245 4,631 1,902 3,245 4,631 1,902 3,245 4,631 1,902 3,245 4,631 1,902 3,245 4,631 1,902 3,245 4,631 1,902 3,245 4,631 1,902 3,245 4,631 1,902 3,245 4,011 3,311
illoucestershire iouth Gloucestershire windon Withshire Wither/Unknown Cotal Category B 19 Minute Perform category B Responses Irristol iouth Gloucestershire iouth Gloucester istroud dennet iouth Wiltshire windon Vest Wiltshire salisbury their Charles Irristol iouth Gloucestershire iouth Gloucester istroud dennet iouth Gloucestershire iouth Gloucestershire iouth Gloucestershire iouth Gloucestershire iouth Gloucestershire iouth Gloucestershire iouth Somerset ath and North East Somerset orest of Dean iockswold wwkesbury heitelnam Gloucester istroud dennet iouth Wiltshire windon vest Wiltshire iolitshire windon vest Wiltshire iolitshire windon vest Wiltshire iolitshire i	94.42%, 89.59%, 91.44%, 98.67%, 90.99%, 91.44%, 98.67%, 90.99%, 70.59%, 92.3%, nance by Dist. 70.59%, 1.816, 701, 777, 605, 246, 215, 256, 245, 245, 245, 245, 245, 245, 245, 245	91.10% 92.23% 98.15% 91.50% 98.15% 91.50% 92.97% irict Council May-09 1.983 721 820 653 243 259 445 523 406 407 418 699 506 429 56 8,676 May-09 1,834 665 747 597 220 216 251 437 515 539 209 334 686 437 437 597 380 8,060	88.84% 89.82% 99.72% 91.34% 91.34% 92.3% / Unitary Au Jun-09 1.995 7.27 753 540 247 247 247 247 247 247 247 247 247 247	85.87% 89.03% 99.24% 90.26% 91.09% 1.834 72.98% 91.09 1.834 72.97 715 527 715 527 231 255 241 464 333 244 414 414 418 337 113 7.966 489 207 113 352 449 307 209 339 340 340 340 340 340 340 340 340 340 340	90.40% 99.74% 91.78% 65.63% 91.776 91.778 Aug-09 1,748 625 700 537 7236 198 202 203 303 222 392 629 629 629 100 7,630 Aug-09	90.12% 97.73% 90.86% 66.23% 92.1% Sep-09 1.626 658 732 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 27 320 339 360 608 454 359 418 399 418 291 183 199 349 418 291 202 332 594 421 328 60 6,826	86.43% 96.66% 90.20% 67.06% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 80.00% 630 630 630 240 208 215 386 482 295 238 402 687 7,873 86 7,873 86 7,873 86 7,663	86.27% 97.38% 88.76% 70.79% 89.77% 89	81.38% 96.03% 86.91% 60.87% 88.4% 86.91% 60.87% 88.4%	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% 90.9% 90.9% 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,955 6,005 4,336 3,468 769 71,243 71,243 71,243 71,243 71,243 71,243 71,243 71,243 71,243 71,243 71,243 71,243 71,243 71,243 71,243
Category B 19 Minute Perform Category B 19 Mi	94.42%, 98.58%, 91.44%, 98.75%, 91.44%, 98.75%, 91.44%, 98.75%, 91.45%	91.10% 92.23% 98.15% 91.50% 98.15% 91.50% 91.50% 66.04% 92.9% rict Council May-09 1.983 721 820 653 623 445 523 440 654 523 440 665 747 418 809 506 429 56 8.676 May-09 1.834 665 747 597 220 216 251 437 515 51390 209 394 686 8.660	88.84% 89.82% 98.72% 91.34% 91.34% 92.33% / Unitary Au Jun-09 1.995 7.27 7.53 540 247 247 247 247 247 247 247 247 247 247	85.87% 89.03% 99.84% 99.26% 99.84% 99.26% 91.0% thorit Jul-09 1,834 72.98% 715 527 715 527 231 464 433 331 444 411 414 414 414 414 414 41	90.40% 99.74% 91.78% 65.63% 91.79% Aug-09 1,748 625 625 625 625 700 537 700 66 66 66 66 66 66 66 66 66 66 66 66 6	90.12% 90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1,626 658 732 224 225 528 232 224 277 320 380 608 454 359 86 7,408 7,408 Sep-09 1,508 183 199 418 199 214 329 349 418 199 608 608 608 608 608 608 608 608 608 608	86.43% 96.66% 90.20% 67.06% 89.77%	86.27% 86.27% 97.38% 88.76% 70.79% 89.77% 89.77% 89.77% 89.77% Nov-09 1.608 648 647 573 215 186 628 647 573 310 226 357 451 310 235 367 648 462 351 310 235 367 648 462 351 310 323 631 449 91 7,375	81.38% 96.03% 86.91% 60.87% 88.4% 88	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% YTD 16,244 6,196 6,493 5,206 2,157 2,079 2,002 3,386 4,241 3,525 6,005 4,348 769 71,243 YTD 14,706 5,488 5,607 4,748 1,926 1,631 1,902 3,325 4,143 1,902 3,325 4,143 1,902 3,241 5,877 4,011 3,111 540 64,787
Concestershire North Somerset South Gloucestershire	94.42%, 89.58%, 91.44%, 98.67%, 90.98%, 91.44%, 98.67%, 90.98%, 70.59%, 92.3%, ance by Dist 70.59%, 1.816, 701, 777, 605, 246, 215, 256, 246, 215, 256, 246, 246, 246, 245, 256, 246, 246, 246, 246, 246, 246, 246, 24	91.10% 92.23% 98.15% 91.50% 91.50% 91.50% 92.9% rict Council May-09 1.983 268 268 268 268 269 445 523 406 247 418 699 506 8.676 May-09 1.834 666 6747 597 220 216 437 515 390 209 394 88,660	88.84% 89.82% 99.134% 99.134% 91.34% 92.3% Unitary Au Jun-09 1.995 540 247 747 231 379 497 331 255 402 407 417 90 Jun-09 1.841 666 69 504 77 67 303 303 203 666 439 380 68 7,667	85.87% 89.03% 99.84% 90.26% 72.38% 91.0% thorit Jul-09 1.834 729 715 527 231 527 231 527 231 464 437 449 474 488 477 113 7,966 Jul-09 1.665 649 614 488 6208 207 193 335 449 307 209 379 676 439 307 209 379 676 439 307 209 379 676	90.40% 99.74% 91.78% 65.63% 91.77% 31.778 91.778 Aug-09 1,748 625 700 537 236 198 202 353 232 202 355 198 479 303 232 629 100 7.630 Aug-09 1,602 566 612 492 205 152 195 348 472 273 200 366 66 6999	90.12% 90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1,626 658 732 224 225 232 224 227 320 239 608 7,408 Sep-09 1,508 359 640 492 216 183 199 349 418 291 202 332 60 608 6826	86.43% 96.66% 90.20% 67.06% 89.7% 89.7% 89.7% 89.7% 89.7% 1,840 678 630 240 208 215 386 482 295 288 402 495 355 86 7,873 Ct-09 1,621 586 524 495 563 57,873 Ct-09 1,621 586 587 587 587 587 588 7,063	86.27% 97.38% 88.76% 70.79% 89.77%	81.38% 96.03% 86.91% 60.87% 86.44% 86.44% 86.45% 86	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% YTD 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,411 2,412 2,660 71,243 YTD 14,706 5,488 5,607 4,748 5,607 4,748 1,902 3,324 1,802 3,241 1,802 3,241 5,877 4,011 5,401 64,787
Gloucestershire North Somerset South Gloucestershire Willfalm Willshire Dither/Unknown Fotal Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Chellenham Gloucester Stroud Gennet Worth Wiltshire Salisbury Dither/Unknown Fotal Bouth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Chellenham Gloucester Stroud Gennet Vorth Wiltshire Salisbury Dither/Unknown Fotal Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Clotswold Fewkesbury Chellenham Gloucester Stroud Gennet North Somerset Salisbury Dither/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Forest of Dean Clotswold Fewkesbury Chellenham Gloucester Stroud Gennet North Wiltshire Salisbury Dither/Unknown Fotal Lat B 19 Min Performance Bristol Fototh Gloucestershire North Somerset John Miltshire Salisbury Dither/Unknown Fotal Lat B 19 Min Performance Bristol Fototh Gloucestershire North Somerset John Miltshire Salisbury Dither/Unknown Fotal Lat B 19 Min Performance	94.42%, 98.58%, 91.44%, 98.67%, 90.98%, 91.44%, 98.67%, 90.98%, 70.59%, 91.49%, 90.98%, 70.59%, 91.49%, 90.98%, 90.98%, 90.98%, 90.98%, 90.98%, 90.98%, 90.98%, 91.49%	91.10% 92.19% 98.15% 91.50% 98.15% 91.50% 91.50% 92.9% rict Council. May-09 1.983 268 269 243 268 269 445 523 406 4247 418 699 566 4247 418 699 566 429 56 429 56 437 438 699 1,834 666 747 7597 220 216 251 437 216 251 437 38 8,060	88.84% 89.82% 99.72% 91.34% 73.81% 92.3% Unitary Au Jun-09 1.995 540 247 247 247 247 247 247 247 247 247 247	85.87% 89.03% 98.84% 90.26% 91.0% thorit Jul-09 1.834 7.29 715 527 231 527 231 464 464 333 244 414 684 474 377 113 7,966 Jul-09 1,665 649 641 480 200 379 6439 335 84 7,252	90.40% 99.74% 91.78% 65.63% 91.776 91.776 Aug-09 1,748 625 700 137 236 198 202 232 392 479 303 363 1802 629 1805 661 482 492 205 152 152 152 152 155 156 66 66 6999 91.65% 90.40% 87.43% 91.62% 86.86%	90.12% 90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1,626 658 732 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 352 224 205 360 608 86 7,408 Sep-09 1,508 349 418 291 183 199 349 418 291 202 332 60 6,826 Sep-09 92.74% 90.12% 90.12% 97.43% 93.54% 93.54%	86.43% 96.66% 90.20% 67.06% 89.7% 89.7% 89.7% 89.7% Oct-09 1,840 678 630 240 208 215 386 482 295 238 402 687 7,873 Oct-09 1,621 586 524 485 3355 86 7,873 Oct-09 1,621 586 524 587 7,873	86.27% 97.38% 88.76% 70.79% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.27% 89.27% 89.27% 89.24% 86.27% 89.24% 86.27% 90.05% 99.07%	81.38% 96.03% 86.91% 60.87% 86.4% 97.00 86.4% 86	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% YTD 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,955 2,211 3,525 6,005 4,336 3,468 769 71,243 YTD 14,708 5,408 1,926 1,631 1,992 3,325 4,143 2,669 3,241 5,877 4,011 5,401 64,787
Gloucestershire North Somerset South Gloucestershire Swindon Willshire Ulther/Unknown Fotal Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Frewkesbury Cheltenham Gloucester Siroud Gennet North Wiltshire Swindon Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Salisbury Stroud Gennet North Wiltshire Salisbury Stroud Compliant Cat B Responses Bristol South Gloucestershire North Somerset South Gloucestershire North Somerset Salisbury Stroud Gennet North Wiltshire Salisbury Stroud Cennet North Wiltshire Swindon Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset South Gloucestershire North Wiltshire Swindon Forest of Dean Sloucester Stroud Gennet North Wiltshire Swindon Fotal Cat B 19 Min Performance Bristol South Gloucestershire North Somerset	94.42%, 98.58%, 91.44%, 98.67%, 90.98%, 91.44%, 98.67%, 90.98%, 91.44%, 98.67%, 90.98%, 70.59%, 92.3%, ance by Dist 70.59%, 1.816 701 777 605 246 245 245 256 245 245 246 245 245 256 246 245 245 246 245 246 246 246 246 246 246 246 246 246 246	91.10% 92.23% 98.15% 91.50% 98.15% 91.50% 92.23% 98.15% 91.50% 92.9% May-09 1.983 721 820 653 243 259 259 247 418 699 506 8.676 May-09 1.834 665 747 597 220 218 259 445 387 389 8.060	88.84% 89.82% 99.172% 91.34% 91.34% 92.3% Vunitary Au Jun-09 1.995 727 753 540 247 247 247 247 247 247 247 247 247 247	85.87% 89.03% 99.24% 90.26% 91.09% 1.834 72.98% 91.09% 1.834 72.97 715 527 731 251 261 464 333 244 414 414 414 414 414 414 414 414 414	90.40% 99.74% 91.78% 65.63% 91.776 91.776 Aug-09 1,748 625 700 537 236 198 202 202 353 392 629 303 392 629 100 7,630 Aug-09 1,602 492 205 152 205 152 206 6,999 407 91.65% 90.40% 91.65% 90.40% 87.43% 91.62% 88.68% 87.43% 91.62%	90.12% 90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1.626 658 732 224 205 352 224 205 360 608 7.408 Sep-09 1.508 492 216 1.508 609 1.508 609 1.508 609 7.408 Sep-09 1.508 609 609 609 609 609 609 609 609 609 609	86.43% 96.66% 90.20% 67.06% 89.7% 89.7% 89.7% 89.7% Oct-09 1,840 678 630 636 240 208 215 386 482 295 385 402 687 7,873 Oct-09 1,621 687 7,873 Oct-09 88.10% 88.17% 89.15% 99.83% 88.17% 89.15% 99.83% 78.37%	86.27% 97.38% 88.76% 70.79% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.27% 89.24% 86.27% 89.24% 86.27% 89.24% 86.27% 90.05% 90.05% 90.05% 90.05% 90.05%	81.38% 96.03% 86.91% 60.87% 86.4% 86	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% 16.244 6.196 6.463 5.206 2.157 2.079 2.002 2.023 3.366 4.241 3.525 6.005 4.336 3.468 71.243 YTD 14,706 5.488 5.607 4,748 1,926 1,631 1,902 3,245 4,143 2,669 3,225 4,143 2,669 4,744 1,926 4,631 1,902 3,245 1,631 1,902 3,245 1,631 1,902 3,245 1,631 1,902 3,245 1,631 1,902 3,245 1,631 1,902 3,255 4,011 5,877 4,011 5,877 4,011 5,877 4,011 5,877 5,978 5,9
Gloucestershire North Somerset South Gloucestershire Wiltshire Wil	94.42%, 98.58%, 91.44%, 98.67%, 90.98%, 91.44%, 98.67%, 90.98%, 70.59%, 92.3% Apr-09 1,816 701 777 605 246 215 256 246 215 399 483 338 614 472 387 41 7,931 Apr-09 1,656 641 696 553 229 199 190 399 483 330 472 387 41 41 7,931	91.10% 92.23% 98.15% 91.50% 92.23% 98.15% 91.50% 92.9% May-09 1.983 721 820 1.983 721 820 663 443 663 268 269 445 523 406 247 418 669 247 418 669 1.834 665 747 597 220 216 251 437 515 390 394 688 8.060 May-09 92.23% 91.10%	88.84% 89.82% 99.72% 91.34% 92.3% / Unitary Au 92.3% / Unitary Au Jun-09 1.995 7.27 7.53 540 247 247 247 247 247 247 247 247 247 247	85.87% 89.03% 99.84% 90.26% 91.0% thorit Jul-09 1,834 72.98% 91.0% thorit Jul-09 1,834 729 715 527 231 255 251 1464 464 333 244 414 414 414 414 414 414 414 414 414	99.40% 99.74% 91.78% 65.63% 91.77% 31.748 625 700 1,748 625 700 236 198 202 235 339 202 353 198 202 215 399 479 303 222 474 366 66 6999 Aug-09 6,999 Aug-09 6,999 Aug-09 6,999 Aug-09 6,999	90.12% 90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1,626 656 732 224 224 225 232 224 233 260 608 454 4359 457 4320 239 1,508 860 7,408 Sep-09 1,508 86 183 369 66 682 666 Sep-09 1,508 682 666 682 682 682 683 684 684 684 685 685 686 687 687 687 687 687 687 687 687 687	86.43% 96.66% 90.20% 67.06% 89.77% 89.77% 89.77% 0ct-09 1,840 208 240 208 241 208 245 386 482 295 386 7,873 0ct-09 1,621 586 524 208 215 586 524 586 7,873	86.27% 97.38% 88.76% 70.79% 89.7% 89.7% 89.7% 89.7% Nov-09 1,608 648 647 573 215 186 627 451 186 226 357 451 186 226 357 451 186 191 7,375 Nov-09 1,435 559 542 516 195 140 213 363 443 270 190 332 631 419 343 270 190 332 631 419 343 449 345 65 6,618	81.38% 96.03% 86.91% 60.87% 86.44% 86	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% YTD 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,955 2,211 3,525 6,005 4,338 769 71,243 YTD 14,706 5,488 769 71,243 YTD 14,706 5,488 769 71,243 YTD 14,706 5,488 769 71,243
Category B 19 Minute Perform Category B Responses Category B Response	94.42%, 98.58%, 91.44%, 98.67%, 90.98%, 91.44%, 98.67%, 90.98%, 70.59%, 92.3%,	91.10% 92.23% 98.15% 91.50% 92.23% 98.15% 91.50% 92.9% rict Council May-09 1.983 721 820 268 259 445 523 406 247 418 669 247 418 699 506 8.676 May-09 1.834 665 747 597 727 220 216 437 515 390 394 685 474 387 515 390 394 8.060	88.84% 89.82% 99.134% 99.134% 91.34% 92.3% / Unitary Au Jun-09 1.995 7.27 753 540 247 247 247 247 247 247 247 247 247 247	85.87% 89.03% 99.84% 90.26% 72.38% 10.09 1.834 72.98% 1.834 72.97 1.834 72.97 1.834 72.97 1.834 72.97 1.834 72.97 1.834 72.97 1.834 72.97 1.834 72.97 1.834 72.97 1.834 72.97 1.834 72.97 1.834 72.97 1.834 72.97 1.834 72.97 1.834 72.97 1.834 72.97 1.834 72.986 1.834 72.986 1.834 72.986 1.844 72.99 1.848 1.	99.40% 99.74% 91.78% 65.63% 91.77% Aug-09 1,748 625 700 537 236 198 202 353 232 232 352 199 100 7,630 Aug-09 1,602 566 612 492 205 152 152 152 152 155 614 472 273 200 365 66 66 6999 Aug-09 91.65% 99.40% 91.62% 86.86% 99.53% 98.53% 98.53% 98.53% 98.53% 98.53%	90.12% 90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1,626 658 732 224 227 224 227 320 239 608 7,408 Sep-09 1,508 86 7,408 Sep-09 1,508 86 1,508 86 1,508 86 1,508 86 1,508 86 1,508 86 1,508 86 1,508 86 1,508 86 1,508 86 1,508 86 1,508 86 1,508 86 1,508 87,408	86.43% 96.66% 90.20% 67.06% 89.77% 89.77% 89.77% Oct-09 1,840 678 630 636 240 208 215 386 482 295 386 482 482 482 482 482 482 482 482 482 482	86.27% 97.38% 88.76% 70.79% 89.7% 89.7% 89.7% 89.7% Nov-09 1,608 648 647 573 215 186 627 357 367 451 310 235 367 648 462 351 310 235 367 648 462 351 361 91 7,375	81.38% 96.03% 86.91% 80.87% 88.44% 88.44% 89.609 1,794 709 89.609 257 247 238 354 412 278 381 412 278 419 383 364 412 384 419 385 391 106 8.081 8.081	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% YTD 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,411 2,431 3,525 6,005 4,348 769 71,243 YTD 14,706 5,488 5,607 4,748 1,902 1,902 3,326 1,802 3,411 5,877 4,011 3,111 5,401 64,787
Concestershire Journal of the Concester Stroud Journ	94.42%, 98.58%, 91.44%, 98.67%, 90.98%, 91.44%, 98.67%, 90.98%, 70.59%, 91.816, 70.59%, 91.816, 70.59%, 91.816, 70.59%, 91.816, 70.59%, 91.816, 70.59%, 91.816, 70.59%, 91.816, 70.59%, 91.816, 70.59%, 91.816, 70.59%, 91.816, 70.59%, 91.816, 70.59%, 91.816, 70.59%, 91.816, 70.59%, 91.816, 70.59%, 91.44%	91.10% 92.23% 98.15% 91.50% 96.04% 192.99% 106.04% 107.04% 108.04% 108.04% 108.04% 108.04% 108.04% 108.04% 108.04% 108.04% 108.04% 108.04% 108.04% 108.04% 108.04% 108.04% 108.04% 108.04% 109.05% 100.05% 100	88.84% 89.82% 98.72% 91.34% 73.81% 92.3% / Unitary Au Jun-09 1.995 5-40 247 747 231 331 255 640 247 247 247 247 247 231 379 497 331 255 695 477 90 Jun-09 1.841 669 504 7.667 Jun-09 1.841 669 669 67 669 68 7.667	85.87% 89.03% 99.84% 90.26% 91.0% thorit Jul-09 1.834 729 71.5 527 231 527 231 361 464 437 439 333 244 414 684 474 684 474 684 474 684 477 113 7,966 Jul-09 1,665 643 640 641 486 644 474 486 644 477 175 655 665 649 676 685 84 7,252	99.40% 99.74% 91.78% 65.63% 91.77% 91	90.12% 90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1,626 658 732 224 225 224 227 320 239 360 608 454 359 86 7,408 Sep-09 1,508 369 492 216 180 190 349 419 291 419 291 419 291 419 291 419 291 419 419 419 419 419 419 419 419 419 4	86.43% 96.66% 90.20% 67.06% 89.7% 89.7% 89.7% 0ct-09 1,840 678 630 636 240 208 215 386 482 295 336 482 295 336 7,873 0ct-09 1,621 588 524 495 567 218 163 202 378 478 200 363 7,063	86.27% 97.38% 88.76% 70.79% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.27% 89.28% 88.77% 80.85% 99.28% 88.77% 80.85%	81.38% 96.03% 86.91% 60.87% 86.41% 60.87% 86.44% 86.45% 86	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% YTD 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,411 3,525 6,005 4,338 5,607 4,748 5,609 6,787
Concestershire Journal of the Concester Street Journal of Journal of Journal of Journal Journal o	94.42%, 98.55%, 91.44%, 98.75%, 91.44%, 98.75%, 91.44%, 98.75%, 91.44%, 98.75%, 91.45%	91.10% 92.23% 98.15% 91.50% 92.23% 98.15% 91.50% 92.99% rict Council May-09 1.983 721 820 653 243 268 259 445 523 400 247 418 699 506 8.676 May-09 1.834 665 747 591 220 216 251 437 515 513 390 209 247 437 517 517 517 517 520 218 8.660	88.84% 89.82% 99.72% 91.34% 91.34% 92.33% / Unitary Au Jun-09 1,995 7.27 7.53 540 247 247 247 247 247 247 247 247 247 247	85.87% 89.03% 99.10% 99.84% 90.26% 91.09% 1,834 72.38% 91.09% 1,834 72.97 715 527 715 527 231 255 211 464 433 361 464 433 377 113 7,966 49 614 486 208 207 439 307 209 307 307 307 307 307 307 307 307 307 307	90.40% 99.74% 91.78% 65.63% 91.776 91.778 65.63% 91.776 1.748 625 700 1.748 625 202 203 303 202 303 202 309 100 7.630 Aug-09 11.602 479 100 7.630 Aug-09 11.602 492 205 669 492 494 494 495 496 6699 Aug-09 91.65% 666 66999	90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1,626 658 658 658 658 658 658 658 658 658 668 66	86.43% 96.66% 90.20% 67.06% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 0ct-09 1,840 208 240 208 241 208 245 386 482 295 386 482 295 386 482 295 386 482 295 386 7,873 0ct-09 1,621 586 524 567 218 381 478 260 206 363 367 478 478 478 478 478 478 478 478 478 47	86.27% 97.38% 88.76% 70.79% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.28%	81.38% 96.03% 86.91% 60.87% 88.4% 88.4% 88.33% 99.00% 88.38% 99.59% 99.10% 88.38% 99.20% 94.35% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.20% 94.35% 99.20% 94.35% 99.20% 94.35% 99.20% 94.35% 99.20% 94.35% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 88.23% 99.59% 89.20% 94.35% 99.59% 88.23% 99.59% 89.20% 99.59% 99.5	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% YTD 16,244 6,196 6,463 5,206 2,157 2,079 2,002 3,386 4,241 2,955 2,211 3,525 6,005 4,348 769 71,243 YTD 14,706 5,488 769 1,826 1,631 1,902 3,325 4,143 2,669 1,863 1,902 3,321 4,011 3,111 540 64,787
Category B 19 Minute Performance Signatury Stricts South Gloucestershire South Gloucestershire South Gloucestershire South Gloucestershire Signatury Stricts Signatury	94.42%, 98.58%, 91.44%, 98.77%, 90.96%, 91.44%, 98.77%, 90.96%, 70.59%, 92.3%, nance by Dist. Part of the property of the prop	91.10% 92.23% 98.15% 91.50% 92.23% 98.15% 91.50% 92.9% rict Council May-09 1.983 721 820 653 243 258 259 445 523 406 247 418 659 56 247 418 8.676 May-09 1.834 665 747 597 220 216 216 217 338 8.060 May-09 9.24% 387 388 8.060	88.84% 89.82% 99.72% 91.34% 92.3% / Unitary Au Jun-09 1,995 727 753 540 247 247 247 247 247 247 247 247 247 247	85.87% 89.03% 99.10% 10% 10% 10% 10% 10% 10% 10% 10% 10%	90.40% 99.74% 91.78% 65.63% 91.77% Aug-09 1,748 625 625 625 625 627 336 188 202 353 391 610 7.630 Aug-09 1,7630 Aug-09 1,748 627 392 629 501 7,630 Aug-09 1,602 479 479 479 479 479 479 474 472 472 474 474 475 477 478 478 477 474 478 478 477 474 478 478	90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1,626 658 732 528 232 224 205 352 224 27 320 386 7,408 7,408 Sep-09 1,508 183 199 414 418 291 202 332 594 417 329 60 6,826 Sep-09 92.74% 93.10% 87.43% 93.10% 81.70% 97.07% 99.138% 99.12% 97.07% 99.138%	86.43% 96.66% 90.20% 67.06% 89.7% 89.7% 89.7% 89.7% 89.7% 89.7% 0ct-09 1,840 678 630 636 636 240 208 215 386 482 295 238 402 265 368 7,873 7,873 7,873 7,873 7,873 7,063	86.27% 97.38% 88.76% 70.79% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.27% 89.27% 89.27% 89.28% 88.76% 88.76% 89.28% 88.77% 99.05% 99.05% 99.05% 98.88% 87.70% 97.38% 88.77%	81.38% 96.03% 86.91% 60.87% 88.4% 88.4% 88.38% 99.02% 94.45% 90.71% 88.4%	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% 16.244 6.196 6.463 5.266 2.157 2.079 2.002 3.386 4.241 2.955 2.211 3.525 6.005 4.336 769 71,243 YTD 14,706 5.488 769 71,243 YTD 14,706 5.408 769 1,802 3.326 1,802 3.324 1,902 3.325 4,143 2.669 1,802 3.324 1,902 3.325 4,143 2.669 1,802 3.324 1,902 3.325 4,143 2.669 1,802 3.241 5.877 4,011 3.111 540 64,787
Gioucestershire North Somerset South Gloucestershire Swindon Wittshire Other/Unknown Total Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Gloucester Swindon West Wiltshire Salisbury Other/Unknown Total Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Cat B Responses Bristol South Gloucestershire North Somerset Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Cat B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Cat B 19 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total	94.42%, 98.58%, 91.44%, 98.57%, 90.98%, 91.44%, 98.67%, 90.98%, 70.59%, 91.816, 70.59%, 91.816, 70.177	91.10% 92.19% 98.15% 91.50% 98.15% 91.50% 91.50% 66.04% 92.9% rict Council. May-09 1.983 268 269 268 269 445 523 406 247 418 699 506 8.676 May-09 1.834 665 6747 597 220 216 287 297 218 20 218 387 38 8.060 May-09 92.29% 98.14% 99.29% 98.20% 98.20% 98.20% 98.20% 98.20% 98.14% 98.14%	88.84% 89.82% 98.72% 91.34% 73.81% 92.3% Unitary Au Jun-09 1.995 5-40 247 747 231 331 255 649 497 331 255 695 477 90 Jun-09 1.841 686 69 504 77.667 Jun-09 92.28% 89.82% 88.84% 93.33% 99.35% 89.94% 97.99% 98.94% 97.99% 98.94% 97.99% 98.94% 97.99% 98.94% 98.71%	85.87% 89.03% 99.84% 90.26% 91.0% thorit Jul-09 1.834 729 71.5 527 231 527 231 527 231 464 463 4377 113 7,966 Jul-09 1.685 649 614 484 474 474 474 474 474 474 474 474 47	90.40% 99.74% 91.78% 65.63% 91.776 91.778 91.7778	90.12% 90.12% 97.73% 90.86% 66.23% 92.11% Sep-09 1.626 658 732 224 225 362 224 227 320 239 360 608 7.408 Sep-09 1.503 640 492 216 183 199 418 291 421 328 60 6.826 Sep-09 92.74% 90.12% 93.10% 81.70% 99.15% 97.78% 99.15% 97.78% 99.15% 97.89% 99.15% 97.70% 99.15%	86.43% 96.66% 90.20% 67.06% 89.7% 89.7% 89.7% 89.7% 0ct-09 1,840 678 630 240 208 215 386 482 295 336 482 295 3386 482 295 3355 86 7,873 0ct-09 1,621 586 524 495 5355 86 7,873 0ct-09 1,621 586 587 495 587 495 587 495 587 488 588 7,873	86.27% 97.38% 88.76% 70.79% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.77% 89.87% 89.88% 99.27% 99.68% 99.42% 88.88% 99.46% 99.88% 99.88% 99.88% 99.88% 99.88% 97.38% 97.38% 97.38%	81.38% 96.03% 86.91% 80.87% 88.4% Dec-09 1,794 709 1,794 709 689 609 257 247 248 248 258 354 445 321 276 412 276 412 276 412 276 412 276 412 276 412 276 412 276 412 276 412 495 398 106 8.081	Jan-10	Feb-10	Mar-10	97.9% 90.3% 68.1% 90.9% YTD 16,244 6,196 6,463 5,206 2,187 2,079 2,002 3,336 4,241 3,525 6,005 4,241 1,706 5,488 5,607 4,748 1,926 1,631 1,902 3,324 1,631 1,902 3,324 1,631 1,902 3,324 1,632 1,689 1,882 3,241 5,887 4,011 5,877 4,011 5,111 5,40 YTD 90.5% 88.6% 86.8% 86.8% 86.8% 98.2% 91.2% 99.3% 84.2% 91.2% 99.3% 84.2% 99.3% 84.2% 99.3% 84.2% 99.3%

Category C Compliance by Sector

tegory C Responses	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
von	2082	2327	2240	2544	2628	2610	2823	2550	2695	*	*	*	22,499
Gloucestershire	1447	1474 1799	1521	1601 2124	1688 2106	1712	1794	1706 2090	1818 2248	*	*	*	14,761
Viltshire Other/Unknown	1634 7	13	1879 19	31	28	2044 28	2161 38	40	46	*	*		18,085 250
otal	5,170	5,613	5,659	6,300	6,450	6,394	6,816	6,386	6,807	*	*	*	55,595
Compliant Category C Responses	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Avon	1864	2099	2040	2231	2292	2270	2310	2089	2053	*		*	19,248
Gloucestershire Wiltshire	1361 1533	1406 1668	1407 1799	1493 2018	1502 2002	1587 1918	1621 1924	1497 1862	1491 1935	*	*	*	13,365 16,659
Other/Unknown	7	11	19	29	26	28	35	39	44	*	*	*	238
Гotal	4,765	5,184	5,265	5,771	5,822	5,803	5,890	5,487	5,523	*	*	*	49,510
Catagory C Compliance													
Category C Compliance	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Avon	89.5%	90.2%	91.1%	87.7%	87.2%	87.0%	81.8%	81.9%	76.18%	*	*	*	85.6%
Gloucestershire Wiltshire	94.1% 93.8%	95.4% 92.7%	92.5% 95.7%	93.3% 95.0%	89.0% 95.1%	92.7% 93.8%	90.4% 89.0%	87.7% 89.1%	82.01% 86.08%	*	*		90.5% 92.1%
Other/Unknown	100.0%	84.6%	100.0%	93.5%	92.9%	100.0%	92.1%	97.5%	95.65%	*	*	*	95.2%
Total	92.2%	92.4%	93.0%	91.6%	90.3%	90.8%	86.4%	85.9%	81.1%	*	*	*	89.1%
Catagon, C Compliance by BC	· T												
Category C Compliance by PC	,1												
Category C Responses	A 00	M 00	I 00	lul oo	4	000	0-4.00	N 00	D 00	I 40	F-1-40	M 40	YTD
Bath and North East Somerset	Apr-09 382	May-09 401	Jun-09 394	Jul-09 466	Aug-09 437	Sep-09 460	Oct-09 487	Nov-09 501	Dec-09 513	Jan-10	Feb-10 *	Mar-10	4.041
Bristol	974	1,124	1,074	1,266	1,229	1,311	1,360	1,207	1,269	*	*	*	10,814
Gloucestershire North Somerset	1,447 429	1,474 441	1,521 473	1,601 497	1,688 585	1,712 511	1,794 554	1,706 510	1,818 570	*	*	*	14,761 4,570
South Gloucestershire	616	701	631	714	737	712	831	744	762	*	*	*	6,448
Swindon Viltshire	361 954	402 1,057	417 1,130	459 1,266	491 1,254	443 1,215	484 1,268	474 1,204	523 1,306	*	*	*	4,054 10,654
Other/Unknown	7	13	1,130	31	29	30	38	40	46	*	*		253
	E 170								6,807	*	*	*	
Fotal	5,170	5,613	5,659	6,300	6,450	6,394	6,816	6,386	108,0	_		-	55,595
Compliant Category C Responses	A 00	Marr 00	lum 00	Jul 60	A 00	e ^^	0-4.00	Nov. 00	D ^^	Inn 40	E-6 40	Mar 40	VTD
Bath and North East Somerset	Apr-09 357	May-09 360	Jun-09 368	Jul-09 443	Aug-09 405	Sep-09 432	Oct-09 430	Nov-09 434	Dec-09 420	Jan-10	Feb-10	Mar-10	YTD 3,649
Bristol	868	1,021	962	1,110	1,083	1,134	1,111	984	955	*	*	*	9,228
Gloucestershire North Somerset	1,361 392	1,406 403	1,407 443	1,493 433	1,502 518	1,587 457	1,621 452	1,497 433	1,491 465	*	*	*	13,365 3,996
South Gloucestershire	552	616	583	626	625	617	681	603	568	*	*	*	5,471
Swindon	348	390	405	443	476	419	447	431	476	*	*	*	3,835
Viltshire Other/Unknown	880 7	977 11	1,078 19	1,194 29	1,186 27	1,127 30	1,113 35	1,066 39	1,104 44	*	*	*	9,725 241
	4,765	5,184	5,265	5,771	5,822	5,803	5,890	5,487	5,523	*		* "	49,510
Total	4,765	5,184	5,265	5,771	5,822	5,803	5,890	5,487	5,523			,	49,510
Category C Compliance	A 00	M 00	I 00	lul oo	A 00	000	0-4.00	N 00	D 00	I 40	F-1-40	M 40	VTD
	Apr-09 93.46%	May-09 89.78%	Jun-09 93.40%	Jul-09 95.06%	Aug-09 92.68%	Sep-09 93.91%	Oct-09 88.30%	Nov-09 86.63%	Dec-09 81.87%	Jan-10	Feb-10	Mar-10	90.3%
Rath and North East Somerset				87.68%	88.12%	86.50%	81.69%	81.52%	75.26%	*	*	*	85.3%
	89.12%	90.84%	89.57%					87.75%	82.01%	*	*	*	90.5%
Bristol Gloucestershire	89.12% 94.06%	95.39%	92.50%	93.25%	88.98%	92.70%	90.36%						
Bristol Gloucestershire North Somerset	89.12% 94.06% 91.38%	95.39% 91.38%	92.50% 93.66%	93.25% 87.12%	88.55%	89.43%	81.59%	84.90%	81.58%	*	*	*	87.4%
Bristol Gloucestershire North Somerset South Gloucestershire Swindon	89.12% 94.06% 91.38% 89.61% 96.40%	95.39% 91.38% 87.87% 97.01%	92.50% 93.66% 92.39% 97.12%	93.25% 87.12% 87.68% 96.51%	88.55% 84.80% 96.95%	89.43% 86.66% 94.58%	81.59% 81.95% 92.36%	84.90% 81.05% 90.93%	81.58% 74.54% 91.01%	*	*	* *	87.4% 84.8% 94.6%
Sristol Discounter Spring Spri	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00%	95.39% 91.38% 87.87% 97.01% 92.43% 84.62%	92.50% 93.66% 92.39% 97.12% 95.40% 100.00%	93.25% 87.12% 87.68%	88.55% 84.80%	89.43% 86.66%	81.59% 81.95%	84.90% 81.05%	81.58% 74.54%	*	*	*	87.4% 84.8%
Sristol Gloucestershire North Somerset South Gloucestershire Windon Wiltshire Windon Cotal Category C Compliance by Di Category C Responses	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% 92.25% strict Counci	95.39% 91.38% 87.87% 97.01% 92.43% 84.62% 92.44% I/ Unitary At	92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority	93.25% 87.12% 87.68% 96.51% 94.31% 93.55% 91.6%	88.55% 84.80% 96.95% 94.58% 93.10% 90.3%	89.43% 86.66% 94.58% 92.76% 100.00% 90.8%	81.59% 81.95% 92.36% 92.36% 87.78% 92.11% 86.4%	84.90% 81.05% 90.93% 88.54% 97.50% 85.9%	81.58% 74.54% 91.01% 84.53% 95.65% 81.1%	* * * *	* * * *	* * * * * * *	87.4% 84.8% 94.6% 91.3% 95.3% 89.1%
Bristol Gloucestershire North Somerset Social Gloucestershire Swindon Wiltshire Total Category C Compliance by Di Category C Responses Bristol South Gloucestershire	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% strict Counci Apr-09 974 616	95.39% 91.38% 97.38% 97.01% 92.43% 84.62% 92.4% I / Unitary All May-09 1,124 701	92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1,074 631	93.25% 87.12% 87.68% 96.51% 94.31% 93.55% 91.6% Jul-09 1,266 714	88.55% 84.80% 96.95% 94.58% 93.10% 90.3% Aug-09 1,229 737	89.43% 86.66% 94.58% 92.76% 100.00% 90.8% Sep-09 1,311 712	81.59% 81.95% 92.36% 92.36% 92.11% 86.4% Oct-09 1,360 831	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% Nov-09 1,207 744	81.58% 74.54% 91.01% 84.53% 95.65% 81.1% Dec-09 1,269 762	* * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	*	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10,814 6,448
Bristol Gloucestershire Vorth Somerset South Gloucestershire Windon Willshire Other/Unknown Total Category C Compliance by Di Category C Responses Bristol South Gloucestershire South Gloucestershire Vorth Somerset	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% 8trict Counci Apr-09 974 616 429	95.39% 91.38% 97.38% 97.01% 92.43% 84.62% 92.4% I / Unitary Ar May-09 1,124 701 441	92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1,074 631 473	93.25% 87.12% 87.68% 96.51% 94.31% 93.55% 91.6% Jul-09 1,266 714 497	88.55% 84.80% 96.95% 94.58% 93.10% 90.3% Aug-09 1,229 737 585	89.43% 86.66% 94.58% 92.76% 100.00% 90.8% Sep-09 1,311 712 511	81.59% 81.95% 92.36% 87.78% 92.11% 86.4% Oct-09 1.360 831 554	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% Nov-09 1,207 744 510	81.58% 74.54% 91.01% 84.53% 95.65% 81.1% Dec-09 1,269 762 570	* * *	* * *	*	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10,814 6,448 4,570
Bristol Gloucestershire North Somerset South Gloucestershire Windon Willshire Dither/Unknown Fotal Category C Compliance by Di Category C Responses Bristol South Gloucestershire Vorth Somerset Bath and North East Somerset	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% strict Counci Apr-09 974 616 429 382 168	95.39% 91.38% 97.87% 97.01% 92.43% 84.62% 92.4% I / Unitary Ai May-09 1,124 701 441 401 177	92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1,074 631 473 394 196	93.25% 87.12% 87.68% 96.51% 94.31% 93.55% 91.6% Jul-09 1,266 714 497 466 196	88.55% 84.80% 96.95% 94.58% 93.10% 90.3% Aug-09 1,229 737 585 437 239	89.43% 86.66% 94.58% 92.76% 100.00% 90.8% Sep-09 1,311 712 511 460 220	81.59% 81.95% 92.36% 87.78% 92.11% 86.4% Oct-09 1,360 831 554 487 230	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% Nov-09 1,207 744 510 222	81.58% 74.54% 91.01% 84.53% 95.65% 81.1% Dec-09 1,269 762 570 513 247	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10,814 6,448 4,570 4,041 1,895
Bristol Gloucestershire North Somerset South Gloucestershire Windon Willshire Dither/Unknown Fotal Category C Compliance by Di Category C Responses Bristol South Gloucestershire Vorth Somerset Jeath and North East Somerset Forest of Dean Cotswold	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% strict Counci Apr-09 974 616 429 382 168 217	95.39% 91.38% 97.38% 97.01% 92.43% 84.62% 1 / Unitary Ar May-09 1,124 701 441 401 177 227	92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1,074 631 473 394 196 265	93.25% 87.12% 87.68% 96.51% 94.31% 93.55% 91.6% Jul-09 1,266 714 497 466 196 240	88.55% 84.80% 96.95% 94.58% 93.10% 90.3% Aug-09 1,229 737 585 437 239 283	89.43% 86.66% 94.58% 92.76% 100.00% 90.8% Sep-09 1,311 712 511 460 220 275	81.59% 81.95% 92.36% 87.78% 92.11% 86.4% Oct-09 1,360 831 554 487 230 286	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% Nov-09 1,207 744 510 501 222 236	81.58% 74.54% 91.01% 84.53% 95.65% 81.1% Dec-09 1,269 762 570 513 247 280	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10,814 6,448 4,570 4,041 1,895 2,309
Bath and North East Somerset Bristol Gloucestershire North Somerset South Gloucestershire South Gloucestershire Swindon Willshire Other/Unknown Total Category C Compliance by Di Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Chellenham	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% strict Counci Apr-09 974 616 429 382 168	95.39% 91.38% 97.87% 97.01% 92.43% 84.62% 92.4% I / Unitary Ai May-09 1,124 701 441 401 177	92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1,074 631 473 394 196	93.25% 87.12% 87.68% 96.51% 94.31% 93.55% 91.6% Jul-09 1,266 714 497 466 196	88.55% 84.80% 96.95% 94.58% 93.10% 90.3% Aug-09 1,229 737 585 437 239	89.43% 86.66% 94.58% 92.76% 100.00% 90.8% Sep-09 1,311 712 511 460 220	81.59% 81.95% 92.36% 87.78% 92.11% 86.4% Oct-09 1,360 831 554 487 230 286 194	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% Nov-09 1,207 744 510 222	81.58% 74.54% 91.01% 84.53% 95.65% 81.1% Dec-09 1,269 762 570 513 247	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10,814 6,448 4,570 4,041 1,895
Bristol Gloucestershire North Somerset Sobolind Gloucestershire Windon Willshire United Gloucestershire Windon Willshire Category C Compliance by Di Category C Responses Bristol South Gloucestershire North Somerset Forest of Dean Colswold Tewkesbury Cheltenham Gloucester	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% 407.00 97.4 616 429 382 168 217 170 331 300	95,39% 91,38% 87,87% 97,01% 92,43% 84,62% 92,4% I / Unitary Ai May-09 1,124 701 441 401 177 227 176 319 341	92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 100.00% 1074 631 473 394 196 265 159 339 329	93,25% 87,12% 87,68% 96,51% 94,31% 93,55% 91,6% Jul-09 1,266 196 196 199 189 365 344	88.55% 84.80% 96.95% 94.58% 93.10% 90.3% 90.3% Aug-09 1.229 737 585 437 239 283 189 331	89.43% 86.66% 94.58% 92.76% 100.00% 90.8% Sep-09 1.311 712 511 460 220 275 191 369 371	81.59% 81.95% 92.36% 87.78% 92.11% 86.4% Oct-09 1.360 831 554 487 230 286 194 412 411	84.90% 81.05% 99.93% 88.54% 97.50% 85.9% Nov-09 1.207 744 510 501 222 236 195 380	81.88% 74.54% 91.01% 84.53% 95.65% 81.11% Dec-09 1.269 762 570 513 247 240 213 392 388	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6,448 4,570 4,041 1,895 2,309 1,676 3,298
Bristol Gloucestershire Vorth Somerset South Gloucestershire Windon Willshire Other/Unknown Total Category C Compliance by Di Category C Responses Bristol South Gloucestershire Worth Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Chellenham Gloucester Stroud	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% 192.2% Strict Counci Apr-09 974 616 429 382 168 217 170 331 300 261	95,39% 91,38% 87,87% 97,01% 84,62% 92,43% 84,62% 92,4% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 176 319 341 234	92.50% 92.39% 97.12% 95.40% 100.00% 93.0% 107.074 631 473 394 473 394 159 265 159 265 159 223	93,25% 87,12% 87,68% 96,51% 94,31% 93,55% 91,6% Jul-09 1,266 714 497 466 240 189 365 344 267	88.55% 84.80% 96.95% 94.58% 93.10% 90.3% Aug-09 1,229 737 585 437 239 283 391 358 228	89.43% 86.66%, 94.58% 92.76%, 100.00% 90.8% 90.8% Sep-09 1,311 712 511 460 220 275 19369 371 286	81.59% 81.95% 82.36% 87.78% 92.11% 86.4% Cct-09 1,360 831 554 487 230 286 194 412 411 261	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% Nov-09 1,207 744 510 501 222 236 1380 387 286	81.58% 74.54% 91.01% 84.53% 95.65% 81.1% Dec-09 1,269 762 570 513 247 280 213 392 388 298	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6.448 4.570 4.041 1.895 2.309 1.676 3.298 3.298 3.229
Bristol Gloucestershire North Somerset South Gloucestershire Windon Willshire Other/Unknown Total Category C Compliance by Di Category C Responses Bristol South Gloucestershire Vorth Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Chellenham Gloucester Stroud Gloucester Stroud Kennet Kennet Kennet Kennet Kennet Konth Wiltshire	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% 102.00% 429.22% 8trict Counci Apr.09 97.4 616 429 382 168 217 170 331 300 261 142 248	95.39% 91.38% 87.87% 97.01% 84.62% 92.43% 84.62% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 319 341 147 234	92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1.074 631 473 394 473 394 195.265 195.339 225 339 329 339 339 339 339 339 339	93.25% 87.12% 87.68% 96.51% 94.31% 93.55% 91.6% Jul-09 1,266 714 497 466 240 198 365 344 365 347 194 359	88.55% 84.80% 96.95% 94.98% 93.10% 90.3% Aug-09 1.229 73.7585 437 239 283 189 391 358 228 228	89.43% 86.66% 94.58% 92.76% 100.00% 90.8% Sep-09 1.311 712 511 460 220 275 193 369 371 286 221 308	81.59% 81.95% 92.36% 97.78% 92.11% 86.4% Cct-09 1,360 13.560 487 230 286 194 412 411 261 220 343	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% Nov-09 1,207 74.207 74.4 510 501 222 236 195 387 286 180 288	81.58% 74.54% 91.01% 84.53% 95.65% 81.1% Dec-09 1.269 75.70 513 247 280 213 392 388 298 223	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6.448 4.570 4.041 1.895 2.309 1.676 3.298 3.229 2.354 1.722 2.837
Bristol Gloucestershire North Somerset South Gloucestershire Worth Gloucestershire Swindon Wiltshire Category C Compliance by Di Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet Worth Wiltshire Swindon	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% strict Counci Apr-09 974 616 429 382 168 217 170 331 300 261 142 248	95,39% 91,38% 87,87% 97,01% 92,43% 84,62% 1/ Unitary Ar May-09 1,124 401 177 227 176 349 341 421 441 441 441 441 441 441 441 441 4	92.50% 92.39% 92.39% 97.12% 95.40% 100.00% 100.00% 107.04 631 473 394 473 394 196 265 159 329 329 329 329 339 340 473 473 473 473 473 474 475 476 477 478 479 479 479 479 479 479 479 479	93,25% 87,12% 87,68% 96,51% 94,31% 93,55% 91,6% Jul-09 1,266 7,14 497 496 496 196 240 189 365 344 497 194 395 345 445 455	88.55% 84.80% 96.95% 94.58% 93.10% 90.3% 90.3% Aug-09 1,229 737 585 437 239 283 189 228 381 388 485 485 485 485 485 485 485 485 485 4	89.43% 86.66% 94.58% 92.76% 100.00% 90.8% Sep-09 1,311 712 511 460 220 275 191 369 371 281 308 437	81.59% 81.95% 92.36% 97.78% 86.44% Oct-09 1,360 831 554 487 230 286 194 411 261 411 261 343 483 483 483 484 487 487 487 487 487 487 487 487 487	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 85.9% 80.000 1,207 744 510 222 236 195 387 286 180 387 286 471	81.58% 74.54% 91.01% 84.53% 85.65% 81.11% Dec-09 1,269 762 570 513 247 280 213 392 223 366 519	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10,814 6,448 4,570 4,041 1,895 2,309 1,676 3,298 3,229 2,354 1,722 2,837 4,011
Bristol Gloucestershire North Somerset South Gloucestershire Windon Willshire Dither/Unknown Fotal Category C Compliance by Di Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Sitroud Gloucester Sitroud Willshire Swindon West Willshire Salisbury	89.12% 94.06% 91.38% 89.61% 96.40% 92.22% Apr-09 974 616 429 382 168 217 170 300 242 249 359 312 249	95,99% 91,38% 87,87% 97,01% 84,62% 92,43% 84,62% 1/ Unitary Ar May-09 1,124 701 441 401 177 176 349 341 227 176 341 244 147 227 279 383 371 260	92.50% 92.39% 92.39% 97.12% 95.40% 100.00% 93.0% Jun-09 1.074 631 473 394 186 159 329 329 329 331 409 342	93,25% 87,12% 87,68% 96,51% 94,31% 93,55% 91,6% Jul-09 1,266 714 497 466 198 198 365 344 267 194 355 441 355 455 441 355 441 302	88.55% 84.80% 96.95% 94.58% 93.10% 90.3% 90.3% 90.3% Aug-09 1,229 737 585 437 239 283 391 358 205 338 425 427 427 427 427 427 427 427 427 427 427	89,43% 86,66% 94,58% 92,76% 100,00% 90,8% Sep-09 1,311 712 511 460 220 275 191 369 371 286 221 308 437 391 295	81.59% 81.95% 92.36% 87.78% 92.11% 86.4% Oct-09 1,360 831 554 487 230 286 194 411 220 343 483 378 327	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 85.9% Nov-09 1,207 744 510 222 236 195 387 286 180 288 471 419 317	81.58% 74.54% 91.01% 84.53% 85.65% 81.11% Dec-09 1,269 762 570 513 247 280 213 382 298 223 360 213 396 327	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 89.1% YTD 10.814 6,448 4.570 4,041 1,895 2,309 1,676 3,298 3,229 2,354 1,722 2,837 4,011 3,440 2,655
Sristol Gloucestershire North Somerset South Gloucestershire Willshire Ulther/Unknown Fotal Category C Compliance by Di Category C Responses Siristol South Gloucestershire North Somerset South Gloucestershire North Somerset Gress of Dean Clotswold Tewkesbury Chellenham Gloucester Stroud Gloucester Stroud Millshire Swindon Nest Willshire Swindon Nest Willshire Salisbury	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% Apr-09 974 616 429 382 168 217 170 331 261 142 249 352 363 373 373 375 375 375 375 375 37	95.39% 91.38% 87.87% 97.01% 84.62% 92.43% 84.62% 92.4% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 1319 341 1234 147 279 393 371	92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1.074 631 473 394 196 265 193 329 233 190 342 449 342	93,25% 87,12% 87,68% 96,51% 94,31% 93,355% 91,69% Jui-09 1,266 714 497 466 196 240 189 365 344 267 194 359 455 441	88.55% 84.80% 96.95% 94.98% 93.10% 90.3% 90.3% 90.3% 90.3% 90.38 1.229 7.37 5.85 4.37 2.29 2.83 3.91 3.91 3.92 2.83 3.93 3.94 3.93 3.94 3.93 3.94 3.93 3.94 3.93 3.94 3.93 3.94 3.93 3.94 3.94	89.43% 86.66% 94.58% 92.76% 100.00% 90.8% Sep-09 1.311 712 511 460 220 275 1369 371 286 237 286 437 391	81.59% 81.95% 92.36% 87.78% 92.11% 86.4% Oct-09 1.360 1.360 1.361 2.30 2.66 4.87 2.30 2.66 4.12 4.12 4.11 2.61 2.61 2.61 2.61 2.61 2.61 2.61 2	84.90% 81.05% 90.93% 88.54% 87.50% 85.99% 85.99% 85.99% 86.207 744 510 501 501 502 222 236 380 387 288 471 419	81.58% 74.54% 91.01% 84.53% 81.11% 81.11% 81.11% 95.65% 96.65% 97.62 570 513 247 280 213 392 388 298 298 298 298 396	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% 89.1% YTD 10,814 4,6448 4,570 4,041 1,895 2,309 1,676 3,229 2,354 1,722 2,837 4,011
Sristol Joliucusetershire Jorth Somerset South Gloucestershire Journal Somerset Journal South	89.12% 94.06% 91.38% 89.61% 96.40% 92.22% Apr-09 974 616 429 382 168 217 170 300 242 249 359 312 249	95,99% 91,38% 87,87% 97,01% 84,62% 92,43% 84,62% 1/ Unitary Ar May-09 1,124 701 441 401 177 176 349 341 227 176 341 244 147 227 279 383 371 260	92.50% 92.39% 92.39% 97.12% 95.40% 100.00% 93.0% Jun-09 1.074 631 473 394 186 159 329 329 329 331 409 342	93,25% 87,12% 87,68% 96,51% 94,31% 93,55% 91,6% Jul-09 1,266 714 497 466 198 198 365 344 267 194 355 441 355 455 441 355 441 302	88.55% 84.80% 96.95% 94.58% 93.10% 90.3% 90.3% 90.3% Aug-09 1,229 737 585 437 239 283 391 358 205 338 425 427 427 427 427 427 427 427 427 427 427	89,43% 86,66% 94,58% 92,76% 100,00% 90,8% Sep-09 1,311 712 511 460 220 275 191 369 371 286 221 308 437 391 295	81.59% 81.95% 92.36% 87.78% 92.11% 86.4% Oct-09 1,360 831 554 487 230 286 194 411 220 343 483 378 327	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 85.9% Nov-09 1,207 744 510 222 236 195 387 286 180 288 471 419 317	81.58% 74.54% 91.01% 84.53% 85.65% 81.11% Dec-09 1,269 762 570 513 247 280 213 382 298 223 360 213 396 327	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 89.1% YTD 10.814 6,448 4.570 4,041 1,895 2,309 1,676 3,298 3,229 2,354 1,722 2,837 4,011 3,440 2,655
Joristol Jointon Journal of the Compliance by Dia Journal of the C	89.12% 94.06% 91.38% 89.61% 96.40% 92.22% Apr-09 974 616 429 382 168 217 170 300 249 349 249 359 312 249 359 312 252 9	95,39% 91,38% 87,87% 97,01% 84,62% 92,43% 84,62% 92,4% 1/ Unitary Ai May-09 1,124 701 441 401 177 176 319 341 427 176 319 341 447 227 176 329 339 371 260 22	92.50% 92.39% 92.39% 97.12% 95.40% 100.00% 93.0% Jun-09 1.074 631 473 394 196 159 339 329 329 329 331 409 342 244 27	93,25% 87,12% 87,68% 96,51% 94,31% 93,55% 91,6% Jul-09 1,266 714 497 496 198 240 189 365 344 267 194 359 455 441 302 35	88.55% 84.80% 96.95% 94.58% 93.10% 90.3% 90.3% Aug-09 1,229 737 585 437 239 283 189 351 228 205 338 427 427 437 437 239 243 437 243 437 243 437 243 437 437 437 437 437 437 437 437 437 4	89,43% 86,66% 94,58% 92,76% 100,00% 90.8%	81.59% 81.95% 92.36% 97.78% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 87.250 88.11% 88	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% Nov-09 1,207 744 510 222 236 195 387 286 180 288 471 419 317 43	81.58% 74.54% 91.01% 84.53% 95.65% 81.11% Dec-09 1,269 762 570 513 247 280 213 392 223 388 223 360 219 396 327 50	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 89.1% YTD 10.814 6.448 4.570 4.041 1.895 2.309 1.676 3.298 3.229 2.354 4.011 3.440 2.555 2.96
Sristol Gloucestershire North Somerset South Gloucestershire Windon Willshire Category C Compliance by Di Category C Responses Stristol South Gloucestershire Worth Somerset South Gloucestershire Worth Somerset Sath and North East Somerset Forest of Dean Cotswold Frewkesbury Cheltenham Gloucester Stroud Gennet Worth Willshire Stroud Gennet Worth Willshire Sindon West Willshire Salisbury Dither/Unknown Fotal Compliant Category C Responses	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% Apr-09 974 616 429 382 168 217 170 331 300 261 142 249 382 252 9 9 371 371 371 371 371 371 371 371	95.39% 91.38% 87.87% 97.01% 88.462% 92.43% 84.62% 92.44% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 319 341 147 229 393 371 260 22 5,613	92.50% 92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1.074 631 473 394 473 394 265 265 339 229 3314 409 342 284 27 5,6559	93.25% 87.12% 87.68% 96.51% 99.55% 91.6% 91.6% 91.6	88.55% 84.80% 96.95% 96.95% 93.10% 90.3% Aug-09 1.229 1.229 437 585 437 289 283 189 351 228 205 338 485 420 291 35 6,450	89,43% 86,66% 94,58% 94,58% 92,76% 100,00% 90,8% Sep-09 1,311 1,311 460 220 275 191 369 371 286 221 309 437 391 295 36 6,394	81.59% 81.95% 92.36% 92.36% 87.78% 86.47% 86.47% 86.47% 86.47% 86.476 Oct-09 1.360 1.	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% Nov-09 1.207 744 510 501 222 236 380 387 286 180 288 471 43 6,386	81.58% 74.54% 91.01% 84.53% 85.65% 81.11% Dec-09 1.269 1.269 1.269 1.269 1.269 2.670 2.670 2.87	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6,448 4,570 1,676 2,309 1,676 3,298 3,229 2,354 1,722 2,837 4,011 3,440 2,655 2,96 55.595
Sristol Giloucestershire Jouth Gloucestershire Jouth Gloucestershire Jouth Gloucestershire Jouth Gloucestershire Jouth Gloucestershire Jouth Gloucestershire Jouther/Unknown Category C Compliance by Di Category C Responses Sristol Jouth Gloucestershire Jouth Gloucester Jouth Gloucestershire Jouth Gloucester Jouth Glouces	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% 92.22% strict Counci Apr-09 974 616 429 382 168 217 170 331 142 248 359 312 252 9 5,170 Apr-09 868	95,99% 91,38% 87,87% 97,01% 92,43% 84,62% 92,4% I / Unitary Ar May-09 1,124 701 441 401 177 176 319 341 227 176 349 341 244 147 279 383 371 260 22 5,613	92.50% 92.39% 92.39% 97.12% 95.40% 100.00% 93.0% 107.74 631 473 394 196 196 199 223 329 329 329 329 329 344 409 342 244 27 5.659	93,25% 87,12% 87,68% 96,51% 94,31% 93,55% 91,6% Jul-09 1,266 714 497 496 198 198 267 199 365 344 267 194 359 455 411 302 35 455 411 302 35 455 411 302 35 455 468 477 478 478 478 478 478 478 47	88.55% 84.80% 96.95% 94.58% 97.05% 98.75% 98.75% 98.75% 98.75% 98.75% 98.75% 98.75% 98.75% 99.35% 99	89.43% 86.66% 94.58% 92.76% 100.00% 90.8% Sep-09 1.311 712 511 460 220 275 191 286 371 286 389 371 391 295 36 6,394	81.59% 81.95% 92.36% 97.78% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 87.230 88.154 487 286 194 411 281 282 412 411 281 343 378 378 378 39 6,816	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% Nov-09 1,207 744 510 222 236 195 387 286 180 387 286 180 387 441 419 317 43	81.58% 74.54% 91.01% 84.53% 85.55% 81.11% B1.1269 762 570 513 247 280 213 392 223 360 519 396 6,807	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 89.1% YTD 10.814 6.448 4.570 4.041 1.895 2.309 1.676 3.229 2.354 1.722 2.837 4.011 3.440 2.655 55.595
Sristol Jointon Jointo	89.12% 94.06% 91.38% 89.61% 96.40% 91.38% 89.61% 96.40% 92.24% 100.00% 42.25% Strict Counci Apr-09 974 616 429 382 168 217 170 331 300 261 142 248 359 312 252 9 5,170 Apr-09 868 552 392	95,99% 91,38% 87,87% 97,01% 84,62% 92,43% 84,62% 92,44% 1/ Unitary Ai May-09 1,124 701 441 401 177 176 319 341 427 176 319 341 227 176 393 371 260 22 5,613	92.50% 92.39% 92.39% 97.12% 95.40% 100.00% 93.0% 1,074 631 473 394 196 265 159 329 329 329 329 329 329 329 32	93.25% 87.12% 87.68% 96.51% 99.51% 99.51% 99.51% 99.55% 91.6	88.55% 84.80% 96.95% 94.58% 97.00% 99.3% 9	89,43% 86,66% 94,58% 92,76% 100,00% 100,00% 90,8% Sep-09 1,311 712 511 460 220 275 191 389 371 286 221 308 437 391 295 36 6,394	81.59% 81.95% 92.36% 92.36% 87.78% 86.44% Oct-09 1,360 831 554 487 230 286 194 412 220 343 378 327 39 6,816	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% Nov-09 1,207 744 510 501 222 236 195 380 387 286 180 288 471 419 317 43 6.386 Nov-09 984 603 433	81.58% 74.54% 91.01% 84.53% 85.65% 81.11% B1.11% B1.1289 762 570 513 247 280 213 392 223 380 213 396 327 50 50 50 50 50 50 50 50 50 50 50 50 50	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6,448 4,570 4,041 1,895 2,309 1,676 3,298 3,229 2,354 4,071 3,440 2,655 296 55,595
Sristol Jointon Siloucestershire Journ Somerset Jou	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% 100.00% 100.00% 42.23% strict Counci 42.23 168 217 170 331 300 261 142 248 359 312 252 9 5.170 Apr-09 868 552 392 392 393 394 395 395 395 395 395 395 395 395	95.39% 91.38% 87.87% 97.01% 92.43% 84.62% 92.4% I Unitary Ai May-09 1,124 701 441 401 177 227 701 341 234 147 227 179 393 341 249 561 616 616 403 360	92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1,074 631 473 394 196 265 199 339 233 190 233 190 342 244 409 342 284 27 5,6559	93,25% 87,12% 87,68% 96,51% 94,31% 93,55% 91,6% 94,31% 93,55% 91,6% 91,266 714 497 466 196 240 189 365 344 349 455 411 302 35 6,300 Jul-09 1,110 626 433 443	88.55% 84.80% 96.95% 94.58% 94.58% 99.310% 90.33% 90.33% Aug-09 1,229 737 239 283 391 389 391 389 228 205 338 420 291 36,450 Aug-09 1,083 625 518	89.43% 86.66% 94.58% 92.76% 100.00% 90.8% Sep-09 1,311 712 511 460 220 275 191 369 371 286 221 309 437 391 295 6,394	81.59% 81.95% 92.36% 92.36% 97.78% 92.11% 86.44% Oct-09 1,360 831 554 487 230 286 194 412 411 261 220 343 379 327 6,816 Oct-09 1,1116 681 681 681 681	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% Nov-09 1,207 74.207 74.510 501 222 238 380 387 286 195 380 387 286 195 387 286 180 288 471 419 317 43 Nov-09 984 603 433 433	81.58% 74.54% 91.01% 84.53% 81.11% 81	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 89.1% 89.1% YTD 10.814 6,448 4,570 4,041 1,895 2,309 1,676 3,298 3,298 1,722 2,354 1,722 2,354 1,722 2,655 2,725 2
Sinistol Jointopestershire Jointopestershire Joint Holoucestershire	89.12% 94.06% 91.38% 89.61% 96.40% 91.38% 89.61% 96.40% 92.24% 100.00% 42.25% Strict Counci Apr-09 974 616 429 382 168 217 170 331 300 261 142 248 359 312 252 9 5,170 Apr-09 868 552 392	95,99% 91,38% 87,87% 97,01% 84,62% 92,43% 84,62% 92,44% 1/ Unitary Ai May-09 1,124 701 441 401 177 176 319 341 427 176 319 341 227 176 393 371 260 22 5,613	92.50% 92.39% 92.39% 97.12% 95.40% 100.00% 93.0% 1,074 631 473 394 196 265 159 329 329 329 329 329 329 329 32	93.25% 87.12% 87.68% 96.51% 99.51% 99.51% 99.51% 99.55% 91.6	88.55% 84.80% 96.95% 94.58% 97.00% 99.3% 9	89,43% 86,66% 94,58% 92,76% 100,00% 100,00% 90,8% Sep-09 1,311 712 511 460 220 275 191 389 371 286 221 308 437 391 295 36 6,394	81.59% 81.95% 92.36% 92.36% 87.78% 86.44% Oct-09 1,360 831 554 487 230 286 194 412 220 343 378 327 39 6,816	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% Nov-09 1,207 744 510 501 222 236 195 380 387 286 180 288 471 419 317 43 6.386 Nov-09 984 603 433	81.58% 74.54% 91.01% 84.53% 85.65% 81.11% B1.11% B1.1289 762 570 513 247 280 213 392 223 380 213 396 327 50 50 50 50 50 50 50 50 50 50 50 50 50	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6,448 4,570 4,041 1,895 2,309 1,676 3,298 3,229 2,354 4,071 3,440 2,655 296 55,595
Siristol Journal of the Compliance by Dia Category C Compliance by Di Category C Responses Pristol Journal of Dean Journal of	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% strict Counci Apr-09 974 616 429 382 168 217 170 331 300 261 142 248 359 312 252 9 5,170 Apr-09 868 552 392 357 153 203 165	95.99% 97.01% 97.01% 87.87% 97.01% 92.43% 84.62% 92.44% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 176 319 341 147 229 393 371 260 22 5,613 May-09 1,021 616 403 380 167 200 177	92.50% 92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthorit) Jun-09 1,074 631 473 394 473 394 265 159 265 159 329 329 329 3314 409 342 284 27 5,6559 Jun-09 962 585 443 388 443 388 443 388 186 223	93.25% 87.12% 87.68% 96.51% 94.31% 93.55% 91.6% 91.666 714 497 466 240 189 365 344 267 194 305 341 302 35 6,300 36 300 36 37 48 49 49 49 49 49 40 40 40 40 40 40 40 40 40 40	88.55% 84.80% 96.95% 94.58% 99.10% 99.37% 99	89,43% 86,66% 94,58% 94,58% 92,76% 100,00% 90,8% Sep-09 1,311 712 511 460 220 275 191 389 371 286 321 391 391 391 395 36 437 391 1,134 617 457 457 457 207 239	81.59% 81.95% 92.36% 92.36% 87.78% 86.44% 86.44% Oct-09 1.360 831 554 487 230 266 194 411 261 220 343 483 378 39 6,816 Oct-09 1.111 681 452 430 220 231 179	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 85.9% Nov-09 1,207 744 510 501 222 236 185 180 288 471 419 43 6,386 Nov-09 984 603 433 434 4201 187	81.58% 74.54% 91.01% 84.53% 84.53% 85.65% 81.11% Dec-09 1,269 762 570 513 247 280 213 382 223 388 223 389 223 389 223 50 6,807 Dec-09 955 588 420 200 214	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6.448 4.570 4.041 1.895 2.309 1.676 3.229 2.354 1.722 2.837 4.011 3.440 2.555 2.96 55,595 YTD 9.228 5.471 3.996 3.649 1.731 1.945
Sristol Jointopestershire Journ Somerset Journ Some	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% 92.25% strict Counci 429 974 616 429 974 616 429 382 168 217 170 331 169 359 312 259 5,170 Apr-09 5,170 Apr-09 5,170	95.99% 97.18% 87.87% 97.01% 92.43% 84.62% 92.44% I / Unitary Ai May-09 1,124 701 441 401 177 227 1309 5,613 May-09 1,021 616 403 380 167 200 171	92.50% 92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1,074 631 473 394 196 265 199 339 233 344 409 342 264 27 5,659 Jun-09 92 983 443 368 186 186	93.25% 87.12% 87.68% 96.51% 99.55% 91.67% 91.67% 91.67% 91.67% 92.55% 91.67% 92.66 7714 497 466 196 240 189 365 344 267 196 6.300 91.110 626 433 35 6.300 91.110 628 433 185 2178 336	88.55% 88.480% 96.95% 94.58% 99.310% 90.33% 90.33% 90.33% 90.33% 80.310% 90.33% 90.33% 80.310% 90.33% 80.310% 90.33% 80.310% 90.33% 80.310% 90.33% 80.310% 90.33% 80.310% 90.33% 80.310% 90.33% 80.310% 90.33% 80.33%	89,43% 86,66% 94,58% 92,76% 100,00% 90.8% Sep-09 1,311 712 511 460 220 275 191 369 371 266 221 308 437 391 457 457 457 457 457 457 457 457 457 457	81.59% 81.95% 92.36% 92.36% 97.78% 92.11% 86.44% Oct-09 1,360 1,361 381 554 487 230 286 194 412 261 261 261 261 378 378 327 39 Cct-09 1,111 681 452 430 220 221 179 378	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 86.9	81.58% 74.54% 91.01% 84.53% 81.11%	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 89.1% **YTD 10.814 6.448 4.570 4.041 1.895 2.309 1.676 3.229 2.354 1.722 2.837 4.011 3.440 2.655 55.595 **YTD 9.228 5.471 3.996 3.649 1.731 1.940 1.545 3.031
Sristol Journal of the Compliance by Dia Category C Compliance by Di Category C Responses Sristol Journal of Dean Journal of D	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% 100.	95.99% 97.19% 98.79% 97.01% 92.43% 84.62% 92.44% 1/ Unitary Ai 441 401 177 227 441 401 177 227 341 234 441 234 401 177 279 393 371 260 22 5.613	92.50% 92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1,074 631 473 394 196 265 159 339 329 3314 409 342 244 255 5,6559 Jun-09 962 583 368 186 223 145 226 1316	93.25% 87.12% 87.68% 96.51% 99.55% 91.69% 91	88.55% 88.480% 96.95% 94.58% 99.310% 90.33% Aug-09 1,229 737 585 437 239 283 189 226 338 420 291 35 6,450 Aug-09 1,083 625 518 405 212 233 174 352 335	89,43% 86,66% 94,58% 92,76% 100,00% 100,00% 90,8% Sep-09 1,3111 712 511 460 220 275 191 286 371 281 389 371 286 6,394 Sep-09 1,134 617 457 432 207 239 185 341 350	81.59% 81.95% 92.36% 97.78% 98.64% 86.44% 86.44% Oct-09 1.360 831 554 487 230 286 194 412 220 343 378 327 39 6,816 Oct-09 1,1111 681 482 430 220 231 179 378 377	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 85.9% 86.99% 86.99% 86.99% 86.99% 87.44 510 222 236 195 288 471 419 317 43 6,386 Nov-09 984 603 433 434 201 187 177 347 349 236	81.58% 74.54% 91.01% 84.53% 85.65% 81.11% 81.1269 762 570 513 247 280 213 388 283 360 519 396 327 50 6,807	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6.448 4.570 4.041 1.895 2.309 1.676 3.229 2.554 1.722 2.837 4.011 3.440 2.655 55.595 YTD 9.228 5.471 3.996 3.649 1.731 1.940 1.540
Dristol Gloucestershire North Somerset South Gloucestershire Willshire Dither/Unknown Fotal Category C Compliance by Di Category C Responses Bristol South Gloucestershire Worth Somerset South Gloucestershire Worth Willshire Swindon West Willshire Swindon West Willshire Swindon West Willshire South Gloucestershire Worth Somerset South Gloucestershire Worth Somerset South Gloucestershire Worth Somerset Safistol South Gloucestershire Worth Safistol South Safis	89.12% 94.06% 91.38% 89.61% 98.61% 98.61% 99.22% Strict Counci Apr-09 974 616 429 382 168 217 170 331 300 261 142 248 359 312 252 9 5,170 Apr-09 868 552 392 357 153 203 315 315 315 315 328 237	95.99% 97.01% 98.787% 97.01% 87.87% 92.43% 84.62% 92.44% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 319 341 147 229 393 371 260 22 21 1021 616 403 360 167 200 1771 309 332 227	92.50% 92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1.074 631 473 394 473 394 265 159 139 329 150 150 150 150 150 150 150 150 150 150	93.25% 87.12% 87.68% 96.51% 97.65% 99.55% 91.69% 91	88.55% 84.80% 96.95% 94.58% 93.10% 90.37% Aug-09 1.229 737 585 427 283 384 485 420 291 35 6.450 Aug-09 1.083 625 518 405 212 233 574 405 405 407 407 407 407 407 407 407 407 407 407	89,43% 86,66% 94,58% 94,58% 92,76% 100,00% 90,8% Sep-09 1,311 712 511 460 220 275 389 371 286 321 369 371 457 457 457 457 432 437 239 185 341 350 265 207	81.59% 81.95% 92.36% 92.36% 87.78% 86.44% 86.44% 86.44% 86.45% 86.	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 85.9% 86.9% 86.9% 86.9% 87.50% 86.9% 87.50% 86.9% 87.50% 88.64% 88.64	81.58% 74.54% 91.01% 84.53% 84.53% 85.65% 81.17% Dec-09 1.269 1.269 1.269 1.269 2.67 2.67 2.87 2.87 2.87 2.87 2.87 2.87 2.87 2.8	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6,448 4,570 4,041 1,895 3,298 3,229 2,354 1,722 2,837 4,011 3,440 2,655 296 YTD 9,228 55,595 YTD 9,228 1,731 1,946 3,696 3,696 3,698 3,696 3,698 3,696 3,697 1,731 1,946 3,031 3,010 2,108
Sinistol Journal of the Compliance of the Compliant Category C Responses Journal of Dean Journ	89.12% 94.06% 91.38% 89.61% 96.40% 92.22% Strict Counci Apr-09 974 616 429 974 170 331 300 261 142 248 359 312 252 9 5,170 Apr-09 868 552 392 357 153 203 305 315 3155 3155 3155 3186 288 237	95.99% 97.01% 97.01% 87.87% 97.01% 92.43% 84.62% 92.44% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 701 341 224 147 279 393 341 260 22 May-09 1,021 616 403 360 167 200 171 309 332 227 130 332 259	92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1.074 631 473 394 473 394 265 199 329 233 190 329 329 329 329 329 329 329 329 329 329	93,25% 87,12% 87,12% 87,68% 96,51% 97,12% 94,31% 93,55% 91,6% 91,66% 91,266 714 497 466 196 240 189 395 455 4411 302 35 451 411 302 35 1210 178 334 443 185 210 178 334 4250 189 334 250 189 334 250 189 336 443	88.55% 84.80% 96.95% 94.58% 93.10% 90.37% Aug-09 1.229 737 585 437 239 381 489 391 358 420 201 36 6,450 Aug-09 1,083 625 518 405 212 233 174 355 212 233 174 355 2192 319	89,43% 86,66% 94,58% 94,58% 94,58% 100,00% 90,8% Sep-09 1,311 460 220 275 191 369 371 286 321 329 36 3391 437 391 457 457 452 207 239 185 341 345 345 345 345 347 347 347 347 347 347 347 347 347 347	81.59% 81.95% 92.36% 92.36% 87.78% 86.44% 86.44% 86.44% 86.45% 86.	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 85.9% 86.9% 86.9% 87.50% 86.9% 87.50% 86.9% 87.50% 88.64% 88.64	81.58% 74.54% 91.01% 84.53% 84.53% 85.65% 81.17% Dec-09 1.269 1.269 1.269 1.269 2.670 2.13 2.47 2.80 2.13 3.92 2.93 3.80 2.93 3.90 6.807 Dec-09 9.55 5.68 4.65 4.20 2.00 2.11 3.28 2.29 3.29 3.29 3.27 5.00 3.27 5.00 3.27 5.00 3.27 5.00 4.171 4.280 4.29 4.29 4.30 4.30 4.30 4.30 4.30 4.30 4.30 4.30	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6.448 4.570 4.041 1.895 2.309 1.676 3.229 2.554 1.722 2.837 4.011 3.440 2.655 55.595 YTD 9.228 5.471 3.996 3.649 1.731 1.940 1.540
Gristol Groupsetershire North Somerset South Gloucestershire North Somerset South Gloucestershire North Somerset South Gloucestershire North Somerset Souther/Unknown Fotal Category C Compliance by Di Category C Responses Bristol South Gloucestershire North Somerset South Gloucestershire North Somerset South Gloucestershire North Somerset Solucester Siroud Gennet North Wiltshire Siroud North East Somerset South Gloucestershire North Wiltshire Salisbury Dither/Unknown Fotal Compliant Category C Responses Bristol South Gloucestershire North Somerset Saristol South Gloucestershire North Somerset South Gloucestershire North Wiltshire South Gloucestershire North Wiltshire	89.12% 94.06% 91.38% 89.61% 96.40% 91.38% 89.61% 96.40% 92.24% 100.00% 407.00 974 616 429 974 616 429 382 168 217 170 331 300 261 142 248 359 315 252 9 15,170 Apr-09 868 552 392 357 157 253 203 165 315 288 237 127 233 346	95.99% 97.18% 87.87% 97.01% 87.87% 92.43% 84.62% 92.44% Unitary Ai Unitary Ai	92.50% 92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1.074 631 473 394 196 265 339 329 331 475 5.6559 Jun-09 92 583 348 348 348 186 223 145 186 223 145 228 147 300 397 326	93.25% 87.12% 87.68% 96.51% 94.31% 99.355% 91.6% 91.6% 91.60% 91.	88.55% 88.55% 84.80% 96.95% 94.58% 93.10% 93.10% 90.3% Aug-09 1,229 737 585 427 239 283 189 205 338 420 291 35 6.450 Aug-09 1,083 625 518 405 212 233 199 35 198 35 198 35 198 35 198 35 198 35 198 36 37 38 38 38 38 38 38 38 38 38 38 38 38 38	89,43% 86,66% 94,58% 92,76% 100,00% 90,8% Sep-09 1,311 712 511 460 220 275 191 389 371 286 6,394 Sep-09 1,134 617 457 432 207 239 11,134 617 457 432 207 239 1413 356	81.59% 81.95% 92.36% 92.36% 87.78% 86.44% 86.44% Oct-09 1,360 831 554 487 230 286 194 411 281 281 281 483 378 39 6,816 Oct-09 1,1111 681 482 430 220 231 179 378 378 377 39 378 327 39 378 327 39 378 327 39 38446	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 86.99% 86.99% 87.44 510 501 222 236 195 387 286 195 387 286 60.3 431 419 317 43 60.386	81.58% 74.54% 91.01% 84.53% 95.65% 81.11% 81.1289 762 570 513 247 280 213 392 388 298 223 380 213 396 327 50 Dec-09 955 588 420 200 214 473 328 329 249 189 229 473 329	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6,448 4,570 4,041 1,895 2,309 1,676 3,298 3,229 2,354 1,722 2,837 4,011 3,440 2,655 296 YTD 9,228 5,471 3,996 3,698 1,731 1,940 1,545 3,031 3,010 2,108 1,656 3,793 3,018
Sristol Joincestershire Journ Somerset Journ Somerset Journ Solowestershire Journ Solowestershire Journ Solowestershire Journ Solowestershire Journ Jo	89.12% 94.06% 91.38% 89.61% 96.40% 92.22% Strict Counci Apr-09 974 616 429 974 170 331 300 261 142 248 359 312 252 9 5,170 Apr-09 868 552 392 357 153 203 305 315 3155 3155 3155 3186 288 237	95.39% 97.01% 87.87% 97.01% 87.87% 92.43% 84.62% 92.4% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 701 341 234 147 279 393 371 260 22 5,613 May-09 1,021 616 403 360 167 200 171 309 332 227 130 259 381 341	92.50% 93.66% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1.074 631 473 394 196 265 193 394 196 265 196 339 329 233 190 314 409 342 284 477 7 5.6559 Jun-09 962 583 368 186 186 223 145 326 316 212 179 300 326	93.25% 87.12% 87.68% 96.51% 94.31% 93.55% 91.69% 91.69% 91.69% 92.50% 91.69% 92.60% 92	88.55% 84.80% 96.95% 99.31% 90.37% Aug-09 1,229 1229 137 585 283 189 391 358 228 205 338 485 420 291 1,083 625 518 405 212 233 174 352 2335 189 3174 362 375 385 387 387 388 485 420 387 388 485 420 420 420 420 420 420 420 420 420 420	89,43% 86,66% 94,58% 94,58% 92,76% 100,00% 90,8% Sep-09 1,311 1,311 460 220 275 191 369 371 286 6,394 Sep-09 1,134 617 457 452 207 239 185 361 369 185 371 457 452 207 239 185 361 360 265 267 277	81.59% 81.95% 92.36% 92.36% 87.78% 92.11% 86.4% Oct-09 1.360 1.3	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% Nov-09 1.207 744 510 501 222 238 195 180 387 286 180 387 286 471 431 43 434 431 433 433 434 201 177 347 349 236 288 362 289	81.58% 74.54% 91.01% 84.53% 84.53% 85.65% 81.17% Dec-09 1.269 1.269 1.269 1.269 2.670 2.13 2.47 2.80 2.13 3.92 2.93 3.80 2.93 3.90 6.807 Dec-09 9.55 5.68 4.65 4.20 2.00 2.11 3.28 2.29 3.29 3.29 3.27 5.00 3.27 5.00 3.27 5.00 3.27 5.00 4.171 4.280 4.29 4.29 4.30 4.30 4.30 4.30 4.30 4.30 4.30 4.30	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6,448 4,570 1,076 4,041 1,895 2,309 1,676 3,298 3,229 2,354 1,722 2,337 4,011 3,440 2,655 2,656 55,595 YTD 9,228 57,471 3,996 3,649 1,731 1,940 1,545 3,001 2,108 1,545 3,010 2,108 1,565 2,566
Joint of John Control of John	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 100.00% 97.4 616 429 97.4 616 429 168 217 170 331 160 331 252 9 5,170 Apr-09 Apr-09 Apr-09 331 252 392 252 392 357 153 305 165 335 288 237 127 233 346 286 287	95.39% 97.01% 97.01% 87.87% 97.01% 92.43% 84.62% 92.44% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 130 341 234 147 279 393 371 260 22 5,613 May-09 1,021 616 403 360 167 200 171 309 332 227 130 259 381 341 247 20	92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1,074 631 473 394 196 265 193 399 233 190 243 342 244 27 5,6559 Jun-09 962 583 186 186 223 145 3368 186 223 145 337 327 3397 326 327 327	93.25% 87.12% 87.68% 96.51% 94.31% 99.355% 91.69% 91.69% 92.50% 9	88.55% 88.55% 84.80% 96.95% 94.58% 94.58% 93.10% 90.33% 90.33% 90.33% 80.33% 1.229 1.229 1.229 1.229 1.239 1.231 189 1.283 189 199 190 190 190 190 190 190 190 190 19	89.43% 86.66% 94.58% 92.76% 94.58% 92.76% 100.00% 90.8% Sep-09 1,311 712 511 460 220 275 191 369 371 396 6,394 Sep-09 1,313 41 350 226 527 432 207 279 413 366	81.95% 81.95% 92.36% 92.36% 97.78% 92.11% 86.44% 86.44% 86.45% 86.	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 86.99% 86.99% 86.99% 86.99% 87.207 7.	81.58% 74.54% 91.01% 84.53% 81.11% 82.53% 81.11% 81.11% 82.53% 83.11% 83.11% 83.11% 83.11% 84.53% 85.11% 85.11% 85.11% 85.11% 86.11	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6,448 4,570 4,041 1,895 2,309 1,676 3,299 2,354 1,722 2,837 4,011 3,440 2,655 55,595 YTD 9,228 5,471 3,906 1,573 3,010 1,545 3,031 1,940 1,741 1,741
Joint of John Control of John	89.12% 94.06% 91.38% 89.61% 96.40% 92.24% 1000.00% 1000.00% 1000.00% 42.25% strict Counci 42.25% 168 217 170 331 300 261 142 248 359 312 252 9 5,170 Apr-09 868 552 392 397 197 197 197 197 197 197 197 1	95.39% 97.01% 87.87% 97.01% 87.87% 92.43% 84.62% 92.4% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 701 341 234 147 279 393 371 260 22 5,613 May-09 1,021 616 403 360 167 200 171 309 332 227 130 259 381 341	92.50% 93.66% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1.074 631 473 394 196 265 193 394 196 265 196 339 329 233 190 314 409 342 284 477 7 5.6559 Jun-09 962 583 368 186 186 223 145 326 316 212 179 300 326	93.25% 87.12% 87.68% 96.51% 94.31% 93.55% 91.69% 91.69% 91.69% 92.50% 91.69% 92.60% 92	88.55% 84.80% 96.95% 99.31% 90.37% Aug-09 1,229 1229 137 585 283 189 391 358 228 205 338 485 420 291 1,083 625 518 405 212 233 174 352 2335 189 3174 362 375 385 387 387 388 485 420 387 388 485 420 420 420 420 420 420 420 420 420 420	89,43% 86,66% 94,58% 94,58% 92,76% 100,00% 90,8% Sep-09 1,311 1,311 460 220 275 191 369 371 286 6,394 Sep-09 1,134 617 457 452 207 239 185 361 369 185 371 457 452 207 239 185 361 360 265 267 277	81.59% 81.95% 92.36% 92.36% 87.78% 92.11% 86.4% Oct-09 1.360 1.3	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% Nov-09 1.207 744 510 501 222 238 195 195 180 387 286 180 387 286 180 387 286 387 286 387 286 288 471 43 43 434 201 177 347 347 347 177 349 236 288 386 288 386	81.58% 74.54% 91.01% 84.53% 84.53% 85.65% 81.17% Dec-09 1.269 1.269 1.269 2.67 2.80 2.13 3.92 2.83 3.80 2.93 3.80 3.92 3.93 3.90 3.92 4.93 3.93 4.93 3.94 4.93 3.94 4.93 3.99 4.98 3.99 4.98 4.98 4.98 4.98 4.98 4.98 4.98 4	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6,448 4,570 1,076 4,041 1,895 2,309 1,676 3,298 3,229 2,354 1,722 2,337 4,011 3,440 2,655 2,656 55,595 YTD 9,228 57,471 3,996 3,649 1,731 1,940 1,545 3,001 2,108 1,545 3,010 2,108 1,565 2,566
Sristol Journal of the Compliance by Dia Category C Responses Sristol Journal of Dean Journal	89.12% 94.06% 91.38% 89.61% 96.40% 91.38% 89.61% 96.40% 92.24% strict Counci Apr-09 974 616 429 974 616 429 382 188 217 170 261 142 248 359 312 252 9 5,170 Apr-09 868 552 392 357 153 203 315 288 237 127 233 346 286 234 9	95.99% 97.01% 98.787% 97.01% 87.87% 92.43% 84.62% 92.44% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 319 341 147 229 22 25.613 May-09 1,021 616 403 360 167 200 1771 309 332 227 1309 341 441 403 360 167 200 1771 309 332 227 1309 341 341 247 299 381 341	92.50% 92.50% 93.66% 97.12% 97.12% 95.40% 100.00% 93.0% 1,074 631 473 394 473 394 265 265 339 229 339 329 344 409 342 284 27 5,6559 Jun-09 962 533 443 368 186 223 180 281 284 27 5,6559	93,25% 87,12% 87	88.55% 84.80% 96.95% 94.58% 93.10% 90.33% Aug-09 1,229 737 585 427 283 189 205 4287 437 299 283 485 420 201 35 6,450 Aug-09 1,083 622 81 420 1,083 622 11 421 35 190 391 174 352 212 333 174 352 335 196 192 319	89,43% 86,66% 94,58% 92,76% 100,00% 90,8% Sep-09 1,311 712 511 460 220 275 191 369 371 286 6,394 Sep-09 1,134 617 457 432 207 239 185 341 350 265 207 279 413 365 276 366	81.59% 81.95% 92.36% 92.36% 87.78% 86.44% 86.44% 86.44% 86.45% 86.	84.90% 81.05% 90.93% 88.54% 97.50% 85.97 85.97 85.97 86.98 86.98 87.44 510 501 222 236 6.986 87.98 88.471 419 88.471 43.34 89.48 89	81.58% 74.54% 91.01% 84.53% 84.53% 85.65% 81.11% Dec-09 1,269 762 570 513 247 280 213 382 293 382 223 388 298 327 50 Dec-09 955 486 420 214 117 328 329 249 189 244 473 329 249 189 244 473	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6.448 4.570 4.041 1.895 2.309 1.676 3.298 3.229 2.354 1.722 2.837 4.011 3.440 2.108 55.595 YTD 9.228 5.471 3.996 3.649 1.731 1.940 1.545 3.031 3.010 2.108 1.565 2.566 3.793 3.108 2.488
Siristol Journal of the Compliance of the Compliant Category C Responses Journal of Dean Compliant Category C Responses Journal of Dean Compliant Category C Responses Journal of Dean Cotsword Category C Compliance Journal of Dean Cotsword Category C Compliance Jordon Cotal Category C Compliance Jordon C Cotal Category C C Compliance Jordon C C Compliance Jordon C C Cotal Category C C Compliance Jordon C C C Compliance Jordon C C C C C C C C C C C C C C C C C C C	89.12% 94.06% 91.38% 89.61% 98.07% 98.07% 99.22% strict Counci Apr-09 974 616 429 382 168 217 170 331 300 261 142 248 359 312 252 9 5,170 Apr-09 868 553 523 323 346 286 286 286 286 286 286 286 286 286 28	95.99% 97.01% 98.787% 97.01% 87.87% 92.43% 84.62% 92.44% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 319 341 147 229 393 371 260 22 2 5,613 May-09 1,021 616 403 360 167 200 1771 309 227 1771 309 1,021 618 403 360 167 200 1771 309 332 227 1341 403 360 167 200 167 200 1771 309 1,021 5,613	92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.09% 1.074 631 473 394 473 394 265 190 265 190 329 329 329 329 329 180 344 409 342 284 27 7 7 5,6559 368 186 223 368 186 223 368 186 223 376 377 377 377 377 377 377 377 377 37	93.25% 87.12% 87.68% 96.51% 97.12% 98.55% 91.69% 91	88.55% 88.55% 84.80% 96.95% 94.58% 93.10% 93.10% 90.3% Aug-09 1.229 737 585 427 239 283 485 420 201 35 6.450 Aug-09 1.083 625 518 400 405 518 400 405 518 400 405 518 400 405 518 400 405 518 400 405 518 400 405 518 400 405 518 400 405 518 400 405 518 400 405 518 518 518 518 518 518 518 518 518 51	89.43% 86.66% 94.58% 94.58% 94.58% 92.76% 100.00% 90.8% Sep-09 1.311 712 511 712 511 460 220 275 369 371 286 321 389 437 391 1.314 617 457 432 207 239 185 341 350 265 207 279 413 365 207 279 413 365 207 279 413 365 265 207 279 413 365 265 265 36	81.59% 81.95% 92.36% 97.76% 98.36% 86.44% 86.44% 86.44% 86.45% 86.	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 85.9% 86.9% 86.9% 86.9% 86.9% 87.50% 86.9% 87.50% 86.9% 86.9% 87.44 87.10 87.206 87.206 88.64% 89.86 89.8	81.58% 74.54% 91.01% 84.53% 84.53% 85.65% 81.17% Dec-09 1.269 1.269 1.269 1.269 1.269 1.269 1.269 1.269 1.269 1.269 1.269 1.275 50 213 382 223 388 229 389 223 380 519 396 6.807 Dec-09 955 588 465 420 211 328 229 47 5.523	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6,448 4,570 4,041 1,895 2,309 1,676 3,298 3,229 2,354 1,722 2,837 4,011 3,440 2,655 2,96 YTD 9,228 55,595 YTD 9,228 1,731 1,940 1,731 1,940 1,645 3,031 3,010 2,108 1,565 2,566 2,563 49,510
Gristol Groupsetershire North Somerset South Gloucestershire North Somerset South Gloucestershire Swindon Wiltshire Category C Compliance by Di Category C Responses Gristol South Gloucestershire North Somerset Sath and North East Somerset Groupset Groupset Swindon Groupset	89.12% 94.06% 91.38% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61%	95.39% 97.01% 87.87% 97.01% 87.87% 92.43% 84.62% 92.44% Unitary Ai Unitary Ai	92.50% 92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.00% uthority Jun-09 1.074 631 473 394 196 265 199.339 339 329 3314 409 342 247 25.6659 Jun-09 962 233 368 186 223 145 368 186 223 145 368 186 223 145 368 186 223 145 368 388 188 888 1888 888 888 888 888 888 8	93.25% 87.12% 87.68% 96.51% 97.12% 98.55% 91.67% 91	88.55% 88.55% 84.80% 96.95% 94.58% 93.10% 93.10% 90.3% Aug-09 1,229 737 585 427 239 283 189 205 338 228 420 291 35 6.450 Aug-09 1,083 625 518 405 212 233 189 35 6.450 Aug-09 38.12% 88.12%	89,43% 86,66% 94,58% 92,76% 100,00% 100,00% 90,8% Sep-09 1,311 712 511 460 220 275 191 389 371 286 221 308 36 1,134 617 457 432 207 239 11,134 617 457 432 207 239 15,365 36 5,803	81.59% 81.95% 92.36% 92.36% 97.78% 86.44% 86.44% Oct-09 1,360 831 554 487 230 286 194 412 241 261 220 343 378 378 327 39 Oct-09 1,1111 681 482 430 220 231 199 178 286 199 178 286 199 178 189 189 189 189 189 189	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 86.99% 86.99% 87.44 510 501 222 236 195 380 387 286 180 387 286 60.3 421 419 317 43 43 60.386 Nov-09 81.52% 81.05%	81.58% 74.54% 91.01% 84.53% 95.65% 81.11% 81.1289 762 570 1,289 762 570 513 247 280 213 392 247 280 6,807 Dec-09 1,289 465 568 420 200 214 473 328 329 47 473 329 249 189 294 473 329 294 477 5,523	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 94.6% 91.3% 89.1% YTD 10.814 6,448 4,570 4,041 1,895 2,309 1,676 3,298 3,229 2,354 1,722 2,837 4,011 3,440 2,655 296 55,595 YTD 9,228 5,471 3,996 3,699 1,731 1,940 1,545 1,565 2,1685 3,793 3,108 2,486 283 3,108 2,486 283 49,510
Gristol Gioucestershire North Somerset South Gloucestershire North Somerset South Gloucestershire Windon Willshire Category C Compliance by Di Category C Responses Bristol South Gioucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Tewkesbury Chellenham Gloucester Stroud Kennet North Willshire Swindon West Willshire South Gloucestershire North Somerset South Gloucestershire North Somerset South Gloucester Stroud Kennet North Willshire Swindon Fotal South Gloucestershire North Somerset Forest of Dean Cotswold Fotal South Gloucestershire North Somerset Swindon West Willshire South Gloucestershire North Somerset Forest of Dean Cotswold Forewkesbury Chellenham Gloucester Stroud Kennet North Willshire Swindon West Willshire Siloucester Stroud Kennet North Willshire Swindon West Willshire Siloucester Stroud Kennet North Somerset Category C Compliance Bristol South Gloucestershire North Somerset	89.12% 94.06% 91.38% 89.61% 98.07% 98.07% 99.22% strict Counci Apr-09 974 616 429 382 168 217 170 331 300 261 142 248 359 312 252 9 5,170 Apr-09 868 553 523 323 346 286 286 286 286 286 286 286 286 286 28	95.99% 97.01% 98.787% 97.01% 87.87% 92.43% 84.62% 92.44% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 319 341 147 229 393 371 260 22 2 5,613 May-09 1,021 616 403 360 167 200 1771 309 227 1771 309 1,021 618 403 360 167 200 1771 309 332 227 1341 403 360 167 200 167 200 1771 309 1,021 5,613	92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.09% 1.074 631 473 394 473 394 265 190 265 190 329 329 329 329 329 180 344 409 342 284 27 7 7 5,6559 368 186 223 368 186 223 368 186 223 376 377 377 377 377 377 377 377 377 37	93.25% 87.12% 87.68% 96.51% 97.12% 98.55% 91.69% 91	88.55% 88.55% 84.80% 96.95% 94.58% 93.10% 93.10% 90.3% Aug-09 1.229 737 585 427 239 283 485 420 201 35 6.450 Aug-09 1.083 625 518 400 405 518 400 405 518 400 405 518 400 405 518 400 405 518 400 405 518 400 405 518 400 405 518 400 405 518 400 405 518 400 405 518 518 518 518 518 518 518 518 518 51	89.43% 86.66% 94.58% 94.58% 94.58% 92.76% 100.00% 90.8% Sep-09 1.311 712 511 712 511 460 220 275 369 371 286 321 389 437 391 1.314 617 457 432 207 239 185 341 350 265 207 279 413 365 207 279 413 365 207 279 413 365 265 207 279 413 365 265 265 36	81.59% 81.95% 92.36% 97.76% 98.36% 86.44% 86.44% 86.44% 86.45% 86.	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 85.9% 86.9% 86.9% 86.9% 86.9% 87.50% 86.9% 87.50% 86.9% 86.9% 87.44 87.10 87.206 87.206 88.64% 89.86 89.8	81.58% 74.54% 91.01% 84.53% 84.53% 85.65% 81.17% Dec-09 1.269 1.269 1.269 1.269 1.269 1.269 1.269 1.269 1.269 1.269 1.269 1.275 50 213 382 223 388 229 389 223 380 519 396 6.807 Dec-09 955 588 465 420 211 328 229 47 5.523	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6,448 4,570 4,041 1,895 2,309 1,676 3,298 3,229 2,354 1,722 2,837 4,011 3,440 2,655 2,96 YTD 9,228 55,595 YTD 9,228 1,731 1,940 1,731 1,940 1,645 3,031 3,010 2,108 1,565 2,566 2,563 49,510
Gloucestershire North Somerset South Gloucestershire North Gloucestershire Swindon Wiltshire Category C Compliance by Di Category C Responses Bristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewlesbury Chellenham Gloucestershire North Wiltshire Selisbury Chellenham Gloucester Stroud Kennet North Wiltshire Selisbury Other/Unknown Fotal Compliant Category C Responses Bristol South Gloucestershire North Wiltshire Selisbury Other/Unknown Fotal Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewlesbury Chellenham Gloucester Stroud Kennet North Wiltshire Selisbury Dither/Unknown Fotal Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Cennet North Wiltshire Swindon West Wiltshire Salisbury Dither/Unknown Fotal Category C Compliance Bristol South Gloucestershire North Somerset South Gloucestershire North Somerset South Gloucestershire North Somerset Forest of Dean	89.12% 94.06% 91.38% 89.61% 96.40% 91.38% 89.61% 96.40% 92.24% 100.00% 407.00 97.4 616 429 97.4 616 429 382 168 217 170 331 170 331 168 217 252 9 15,170 Apr-09 87.60 88.60 552 392 357 153 366 552 392 357 153 366 369 37 127 233 346 286 287 233 346 288 237 127 233 346 288 237 127 233 346 288 237 127 233 346 288 237 127 233 346 288 237 127 233 346 288 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61% 89.61%	95.39% 97.01% 97.01% 87.87% 97.01% 92.43% 84.62% 92.44% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 130 341 234 147 279 393 341 147 260 22 5,613 May-09 1,021 616 403 360 167 200 171 309 332 227 130 259 381 341 247 20 May-09 90.84% 87.67% 89.78% 99.38% 89.78%	92.50% 92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 33.0% uthority Jun-09 1,074 631 473 394 196 265 193 399 233 190 243 344 294 27 5,6559 Jun-09 962 533 180 223 141 409 962 533 190 273 27 5,265	93.25% 87.12% 87.68% 96.51% 68% 87.12% 97.55% 91.69% 94.31% 93.55% 91.69	88.55% 88.480% 96.95% 97.10% 98.310% 99.37% Aug-09 1.229 1.229 1.229 1.233 189 356 228 205 338 485 229 420 291 1,083 625 518 405 212 233 174 352 335 189 351 6.450 Aug-09 1,083 625 518 405 212 233 174 352 355 518 405 212 335 558 228 48.80% 88.12% 88.15% 92.68% 88.55% 92.68%	89.43% 86.66% 94.58% 94.58% 92.76% 100.00% 90.8% 90.8% 90.8% 90.8% 90.8% 90.8% 90.8% 90.8% 90.8% 90.8% 90.8% 90.8% 90.9% 90.8% 90.9% 90.8% 90.9% 90.8% 90.9% 90.8% 90.9%	81.59% 81.95% 92.36% 97.76% 92.36% 87.78% 86.47% 86.4	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 80.97.50% 80.97	81.58% 74.54% 91.01% 84.53% 95.65% 81.1% 81.1% 81.1% 81.1% 81.1% 81.1% 81.1% 81.1% 81.1% 81.1% 81.1% 81.1% 81.1%	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6,448 4,570 10.814 6,448 4,570 1,676 3,298 3,299 2,354 1,722 2,309 1,676 3,298 3,299 2,354 1,722 2,837 4,011 3,440 2,655 2,656 55,595 YTD 9,228 3,440 1,723 1,731 1,940 1,545 3,031 3,010 2,108 2,486 2,83 49,510
Gristol Gioucestershire Worth Somerset South Gioucestershire Worth Somerset South Gioucestershire Windon Willshire Dither/Unknown Fotal Category C Compliance by Di Category C Responses Bristol South Gioucestershire Worth Somerset Goes Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Chellenham Gioucester Sitroud Willshire Salisbury Other/Unknown Fotal Compliant Category C Responses Bristol South Gioucestershire Worth Willshire Salisbury Other/Unknown Fotal Compliant Category C Responses Bristol South Gioucestershire Worth Somerset Goes Goes Willshire Salisbury Chellenham Gioucester Stroud Kennet Worth Somerset Gennet Worth Willshire Salisbury Challenham Gioucester Stroud Kennet Worth Somerset Salisbury Challenham Gioucester Stro	89.12% 94.06% 91.38% 89.61% 96.40% 91.38% 89.61% 96.40% 92.24% 100.00% 92.24% 100.00% 92.25% Strict Counci Apr-09 974 616 429 974 616 429 382 168 217 170 331 300 261 142 248 359 312 252 9 15,170 Apr-09 868 552 392 357 153 203 165 315 288 287 127 233 346 234 9 4,765	95.99% 97.01% 98.787% 97.01% 87.87% 92.43% 84.62% 92.44% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 176 319 341 247 279 393 371 260 22 5,613 May-09 1,021 616 403 360 167 200 177 309 332 227 1309 341 247 299 381 341 247 290 5,613	92.50% 92.30% 92.39% 97.12% 95.40% 100.00% 93.0% 1,074 631 1,074 631 473 394 473 394 265 159 265 159 289 339 329 339 329 339 329 3314 409 962 583 443 368 27 5,6559 Jun-09 962 583 443 368 27 37 5,6559	93.25% 97.12% 97.68% 96.51% 97.68% 96.51% 91.69% 91	88.55% 88.480% 96.95% 94.58% 93.10% 90.3% Aug-09 1,229 737 585 427 239 283 189 205 338 228 420 291 1,083 625 420 437 291 35 6,450 Aug-09 1,083 625 189 35 518 405 212 233 174 352 339 588.12% 88.12% 88.12% 88.12% 88.85% 92.68% 88.70% 88.85% 98.23%	89,43% 86,66% 94,58% 92,76% 100,00% 90,8% Sep-09 1,311 712 511 460 220 275 191 369 371 286 221 308 437 391 286 221 309 1,134 617 457 432 207 279 413 365 265 265 276 36 5,803	81.59% 81.59% 92.36% 92.36% 97.78% 86.44% 86.44% 86.44% 86.45% 86.	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 86.38% 86.63% Nov-09 1,207 744 510 222 236 180 180 6.386 Nov-09 84.90%	81.58% 74.54% 91.01% 84.53% 84.53% 85.65% 81.11% Dec-09 1,269 762 570 513 247 280 213 360 223 388 223 360 213 396 223 386 221 396 223 387 50 Dec-09 955 588 420 200 214 477 328 299 447 5.523	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6.448 4.570 4.041 1.895 2.309 1.676 3.298 3.229 2.354 4.041 3.440 2.309 9.228 6.471 3.440 2.465 9.228 6.471 1.722 2.837 4.011 3.440 2.1655 2.96 YTD 9.228 6.471 1.742 2.837 4.011 3.440 2.1655 2.96 49.510 9.228 6.471 1.742 2.837 4.911 3.440 2.1655 2.96 49.510 9.228 6.471 1.545 3.031 3.010 2.108 1.565 3.793 3.108 2.486 2.83 49,510
Gristol Gloucestershire North Somerset South Gloucestershire North Somerset Solucester Siroud Gennet North Willshire Swindon Nest Willshire South Gloucestershire North Somerset South Gloucestershire North Willshire South Gloucestershire North Willshire South Gloucestershire North Willshire South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cloucester Siroud Gennet South Gloucestershire North Willshire Salisbury Dither/Unknown Fotal Compliant Category C Responses Siristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cloucester Stroud Gennet North Willshire Salisbury Dither/Unknown Fotal Category C Compliance Siristol South Gloucestershire North Somerset Salistol South Gloucestershire North Somerset	89.12% 94.06% 94.08% 96.17% 98.61% 96.17% 89.61% 92.24% 40.00% 92.24% 40.00% 92.24% 40.00% 97.4 616 429 97.4 616 429 382 168 4217 170 331 300 261 142 248 359 312 252 9 5.170 4.765 4.765 4.765 4.765	95.99% 95.99% 91.38% 87.87% 97.01% 84.62% 92.43% 84.62% 92.44% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 319 341 147 229 393 371 260 22 2 5,613 May-09 1,021 616 403 360 167 200 1771 309 332 277 130 289 381 341 247 20 5,184	92.50% 92.50% 93.66% 95.36% 97.12% 95.40% 100.00% 93.0% 1.074 631 473 394 473 394 265 339 223 331 409 92.53 344 409 92.23 314 409 962 565 5659 Jun-09 962 563 443 368 186 227 27 5,6559	93.25% 87.12% 87.68% 96.51% 91.69% 94.31% 93.55% 91.69% 94.31% 93.55% 91.69% 94.51% 92.05% 91.69% 94.51% 95.06% 94.39% 87.68% 87.68% 87.68% 87.68% 94.39% 94.48% 95.06% 94.39% 94.48% 95.06% 94.39% 94.48% 95.06% 94.39% 94.48% 95.06% 94.39% 94.48% 95.06% 94.39% 94.48% 95.06% 94.49% 95.06% 94.49% 95.06% 94.49% 95.06% 94.39% 94.48% 95.06% 94.49% 95.06% 94.48% 95.06% 95	88.55% 88.480% 96.95% 94.58% 93.10% 90.37% 90.37% Aug-09 1,229 737 585 737 239 283 485 228 205 381 485 420 291 35 6,450 Aug-09 1,083 625 518 405 212 233 174 365 212 233 174 365 212 233 174 365 212 233 174 365 212 233 55 582 Aug-09 38.12% 88.12%	89.43% 86.66% 94.58% 92.76% 100.00% 100.00% 90.83% Sep-09 1,311 712 511 460 220 275 191 480 221 369 371 286 6,394 61,394 617 457 432 207 279 438 365 265 207 279 438 365 276 366 5,803	81.59% 81.59% 92.36% 97.76% 86.44% 86.44% 86.44% 86.44% 86.45% 86.45% 86.45% 86.45% 86.45% 86.45% 86.45% 86.45% 87.78% 86.45% 87.78% 86.45% 87.78% 87.89% 81.55%	84.90% 84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 80.00% 85.9% 80.00% 8	81.58%	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 4.570 4.041 1.895 2.309 1.676 3.298 3.229 2.354 4.011 3.440 2.103 2.655 2.966 55.595 YTD 9.228 5.471 3.996 3.649 1.731 1.940 2.108 1.565 2.566 3.793 3.108 2.486 2.83 4.9,510
Gristol Gloucestershire North Somerset South Gloucestershire North Somerset South Gloucestershire North Somerset Souther/Unknown Fotal Category C Compliance by Di Category C Responses Sinistol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Chellenham Gloucester Siroud Kennet North Wiltshire Swindon West Wiltshire South Gloucestershire North Somerset South Gloucestershire North Wiltshire Siroud Kennet North Wiltshire Siroud Kennet North Wiltshire Siroud Compliant Category C Responses Siristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Chellenham Gloucester Siroud Cennet South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Chellenham Gloucestershire North Somerset Sath and North East Somerset Sath and North East Somerset Sath South Gloucestershire North Somerset Sath Sath Somerset Sath South Gloucestershire North Somerset Sath South Gloucestershire North Somerset Sath And North East Somerset Forest of Dean Colswold Fewkesbury Chellenham Joloucester Colswold Fewkesbury Chellenham Joloucester	89.12% 94.06% 91.38% 89.61% 96.40% 91.38% 89.61% 96.40% 92.24% 100.00%	95.99% 97.18% 97.18% 98.78% 99.24% 99.24% Juitary Ai	92.50% 92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 33.0% uthority Jun-09 1,074 631 473 394 196 265 199 289 233 394 344 409 982 233 344 409 982 233 344 409 982 233 344 409 982 233 344 409 982 233 345 346 287 388 388 388 388 388 388 388 388 388 3	93.25% 87.12% 87.68% 87.12% 96.51% 1389 365 334 411 302 35 6.300 141.09 1.110 626 433 344 250 141.09 15.110 626 433 35 5.771 178 336 334 429 386 33 383 388 387.62% 87.50% 99.45% 97.50% 99.45% 99.45% 97.50% 99.45% 99.45% 97.50% 99.45% 97.50% 99.45% 97.50% 99.45% 97.50% 99.45% 97.50% 99.45% 97.50% 99.45% 97.50% 99.45% 97.50% 99.45% 97.50% 99.45% 97.50% 99.45% 97.50% 99.50% 97.50% 99.50% 97.50% 99.50% 99.50% 99.50% 99.50% 99.50%	88.55% 88.480% 96.95% 94.58% 94.58% 93.10% 90.3% 90.3% 90.3% 90.3% Aug-09 1,229 737 585 437 239 283 189 205 338 205 420 420 291 3,5 6,450 Aug-09 1,283 485 420 291 35 518 405 291 35 518 405 291 35 518 405 6,450	89,43% 86,66% 94,58% 92,76% 100,00% 100,00% 90,8% Sep-09 1,311 712 511 460 220 275 191 389 371 286 6,394 Sep-09 1,134 617 457 432 207 239 185 5,803 Sep-09 413 350 5,803	81.59% 81.59% 92.36% 92.26% 97.78% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 86.44% 87.78% 88.16 88.37% 99.378 99.378 99.378 99.378 99.565% 88.59%	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 85.9% 85.9% 85.9% 86.99% 86.99% 86.99% 87.44 87.4	81.58% 74.54% 91.01% 84.53% 95.65% 81.11% 81.1269 762 570 1,269 762 570 513 247 280 213 392 388 298 360 213 396 327 50 Dec-09 955 568 420 200 214 473 328 329 47 473 328 329 47 473 329 249 473 329 249 477 5,528% 74.54% 81.58% 81.87% 80.29% 76.43% 80.97% 76.43% 80.97% 76.43% 80.97% 76.43% 80.97% 81.58% 81.67% 80.28% 83.67%	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6,448 4,570 4,041 1,895 2,309 1,676 3,298 3,298 2,354 4,071 3,440 2,655 296 YTD 9,228 5,471 3,496 3,396 3,649 1,731 1,940 1,545 3,031 3,010 2,108 2,486 283 49,510 YTD 85.3% 49,510 YTD 85.3% 49,510
Gloucestershire North Somerset South Gloucestershire North Gloucestershire Swindon Wiltshire Category C Compliance by Di Category C Responses Bristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewlesbury Chellenham Gloucestershire North Wiltshire Selisbury Chellenham Gloucester Stroud Kennet North Wiltshire Selisbury Other/Unknown Fotal Compliant Category C Responses Bristol South Gloucestershire North Wiltshire Selisbury Other/Unknown Fotal Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewlesbury Chellenham Gloucester Stroud Kennet North Wiltshire Selisbury Dither/Unknown Fotal Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Cennet North Wiltshire Swindon West Wiltshire Salisbury Dither/Unknown Fotal Category C Compliance Bristol South Gloucestershire North Somerset South Gloucestershire North Somerset South Gloucestershire North Somerset Forest of Dean	89.12% 94.06% 94.08% 96.17% 98.61% 96.17% 89.61% 92.24% 40.00% 92.24% 40.00% 92.24% 40.00% 97.4 616 429 97.4 616 429 382 168 4217 170 331 300 261 142 248 359 312 252 9 5.170 4.765 4.765 4.765 4.765	95.99% 95.99% 91.38% 87.87% 97.01% 84.62% 92.43% 84.62% 92.44% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 319 341 147 229 393 371 260 22 2 5,613 May-09 1,021 616 403 360 167 200 1771 309 332 277 130 289 381 341 247 20 5,184	92.50% 92.50% 93.66% 95.36% 97.12% 95.40% 100.00% 93.0% 1.074 631 473 394 473 394 265 339 223 331 409 92.53 344 409 92.23 314 409 962 565 5659 Jun-09 962 563 443 368 186 227 27 5,6559	93.25% 87.12% 87.68% 96.51% 91.69% 94.31% 93.55% 91.69% 94.31% 93.55% 91.69% 94.51% 92.05% 91.69% 94.51% 95.06% 94.39% 87.68% 87.68% 87.68% 87.68% 94.39% 94.48% 95.06% 94.39% 94.48% 95.06% 94.39% 94.48% 95.06% 94.39% 94.48% 95.06% 94.39% 94.48% 95.06% 94.39% 94.48% 95.06% 94.49% 95.06% 94.49% 95.06% 94.49% 95.06% 94.39% 94.48% 95.06% 94.49% 95.06% 94.48% 95.06% 95	88.55% 88.480% 96.95% 94.58% 93.10% 90.33% Aug-09 1,229 737 585 737 239 283 485 228 205 351 6,450 Aug-09 1,083 625 518 420 291 35 6,450 Aug-09 1,083 625 518 420 36 420 37 47 47 47 48 48 48 48 48 48 48 48 48 48 48 48 48	89.43% 86.66% 94.58% 99.276% 100.00% 100.00% 90.83% Sep-09 1,311 712 511 460 220 275 191 480 221 369 371 286 6,394 6137 391 1,134 617 457 452 207 279 438 365 265 207 279 365 366 5,803	81.59% 81.59% 92.36% 97.76% 86.44% 86.44% 86.44% 86.44% 86.45% 86.45% 86.45% 86.45% 86.45% 86.45% 86.45% 86.45% 87.78% 86.45% 87.78% 86.45% 87.78% 87.89% 81.55%	84.90% 84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 80.00% 85.9% 80.00% 8	81.58%	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 4.570 4.041 1.895 2.309 1.676 3.298 3.229 2.354 4.011 3.440 2.103 2.655 2.966 55.595 YTD 9.228 5.471 3.996 3.649 1.731 1.940 2.108 1.565 2.566 3.793 3.108 2.486 2.83 4.9,510
Category C Compliance by Di Category C Compliance by Di Category C Responses Bristol South Gloucestershire Windon Group C Compliance by Di Category C Responses Category C Re	89.12% 94.06% 94.08% 96.10% 92.24% 89.61% 92.24% 100.00% 92.25% Strict Counci Apr-09 974 616 429 974 616 429 382 168 217 170 331 300 261 142 248 369 312 252 9 5.170 Apr-09 868 552 9 4,765	95.99% 97.18% 97.01% 87.87% 97.01% 84.62% 92.43% 84.62% 92.44% 1/ Unitary Ai May-09 1,124 701 441 401 177 227 130 341 147 227 1616 403 360 167 200 171 284 403 380 167 29 393 371 260 22 5,613	92.50% 93.66% 93.66% 92.39% 97.12% 95.60% 96.20% 97.12% 95.60% 96.20% 97.12% 96.50% 97.12% 96.50% 97.12% 97	93.25% 93.25% 97.12% 98.76% 96.51% 96.51% 91.69% 91.69% 91.69% 91.69% 91.69% 91.69% 91.69% 91.69% 91.69% 91.69% 91.69% 91.69% 92.00% 92.05% 97.09%	88.55% 88.480% 96.95% 94.58% 93.10% 90.3% Aug-09 1.229 737 585 427 239 283 485 420 291 35 6.450 Aug-09 1.083 625 518 400 33 191 400 391 582 391 1083 625 518 400 303 5582 420 5582 420 5588 485 420 688 485 420 688 88.12% 88.12% 88.85% 92.68% 88.23% 92.68% 88.23% 92.08% 93.68% 93.68% 93.68% 93.68%	89,43% 86,66% 94,58% 94,58% 94,58% 100,00% 90,8% Sep-09 1,311 712 511 712 511 460 220 275 369 371 286 369 437 391 1,314 617 457 432 207 299 1,313 365 265 207 279 413 365 265 276 36 5,803	81.59% 81.95% 92.36% 97.76% 98.36% 86.44% Cot.09 1.360 1.360 831 554 487 230 1.360	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 85.9% 86.97.50% 86.97.50% 86.98 87.85% 88.64% 86.63% 89.054% 87.924% 89.05% 86.63% 87.924% 89.05% 88.63% 89.05% 88.63% 99.55% 88.63% 99.55% 88.63% 99.55% 88.63% 99.55% 88.63% 99.55% 88.63% 99.55% 88.63% 99.55% 88.63% 99.55% 88.63% 99.55% 88.63% 99.55% 88.63% 99.55% 88.63% 99.55% 88.63% 99.55%	81.58% 74.54% 91.01% 84.53% 84.53% 85.65% 81.11% Dec-09 1.269 1.269 1.269 1.269 1.269 1.269 1.269 1.269 1.269 1.269 1.269 1.279 1.260 1.	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6,448 4,570 10.814 6,448 4,570 10.87 4,041 1,895 2,309 1,676 3,298 3,229 2,354 1,722 2,837 4,011 3,440 2,655 2,96 YTD 9,228 3,299 1,731 1,940 1,731 1,940 1,731 1,940 1,545 2,566 3,793 3,108 2,486 283 49,510 YTD 85.3% 84.8% 90.3% 91.3% 90.3% 91.3% 91.3% 90.3% 91.3% 91.3% 90.3% 91.3% 91.3% 91.3% 90.3% 91.9% 90.9%
Gristol Gloucestershire North Somerset South Gloucestershire North Somerset South Gloucestershire South Gloucestershire South Gloucestershire South Gloucestershire South Gloucestershire Obtent/Unknown Fotal Category C Compliance by Di Category C Responses Bristol South Gloucestershire North Somerset Gloucester Glouc	89.12% 94.06% 91.38% 89.61% 96.34% 96.34% 96.34% 97.08% 98.42% 88.61% 92.24% 100.00% 92.24% 100.00% 92.24% 100.00% 93.22% 4.765	95.99% 97.18% 98.87% 97.01% 87.87% 99.43% 84.62% 92.44% Unitary Ai Unitary Ai	92.50% 92.50% 93.66% 92.39% 97.12% 95.40% 100.00% 93.00% uthority Jun-09 1.074 631 473 394 196 265 199 233 399 334 409 342 264 274 5.6559 Jun-09 89.57% 92.33 369 89.57% 92.33 27 5.265	93.25% 87.12% 87.68% 87.12% 94.31% 99.55% 91.6% 94.31% 99.55% 91.6	88.55% 84.80% 96.95% 94.58% 93.10% 90.33% 90.33% 90.33% Aug-09 1,229 737 585 737 239 283 189 205 338 228 205 338 420 291 35 6.450 Aug-09 1,083 625 518 405 212 233 174 477 355 280 339 5582 420 420 420 420 420 420 420 420 420 42	89,43% 86,66% 94,58% 92,76% 100,00% 90,8% 90,8% 90,8% 90,8% 90,8% 90,8% 90,8% 90,8% 90,8% 90,8% 90,8% 90,8% 90,8% 90,8% 90,8% 91,134 91	81.59% 81.59% 92.36% 92.36% 97.78% 86.44% 86.44% 86.44% 86.45% 92.11% 86.45% 86.45% 92.11% 86.45% 86.45% 92.11% 86.45% 92.11% 86.45% 92.11% 86.45% 92.27% 91.75% 92.27% 92.27%	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 86.99% 86.99% 87.80% 86.99% 87.80% 86.99% 87.80% 86.99% 87.80% 86.99%	81.58% 74.54% 91.01% 84.53% 95.65% 81.11% 81.11% 81.1289 762 570 513 247 280 213 389 223 380 223 380 223 380 223 380 2247 280 214 477 328 280 284 485 480 294 473 329 249 481.58% 80.28% 83.67% 81.67% 81.67% 81.67% 81.67%	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 89.1% YTD 10.814 6,448 4,570 4,041 1,895 2,309 1,676 3,298 3,229 2,354 4,041 3,440 2,309 1,676 3,298 3,299 2,354 4,011 3,440 2,655 296 YTD 9,228 5,471 3,496 3,649 1,731 1,940 1,545 3,031 3,010 3,108 1,665 3,793 3,108 2,486 2,83 49,510 YTD 85.3% 94,510
Single Country of the	89.12% 94.06% 91.38% 89.61% 96.10% 92.24% 100.00% 92.24% 100.00% 92.24% 100.00% 92.24% 100.00% 92.25% Strict Counci Apr-09 974 616 429 974 616 429 382 168 217 170 331 300 261 142 248 359 312 252 9 15,170 Apr-09 868 552 392 357 153 203 165 315 288 868 552 392 392 392 392 4,765	95.99% 97.01% 87.87% 97.01% 87.87% 92.43% 84.62% 92.44% Unitary Ai Unitary Ai	92.50% 93.66% 92.39% 97.12% 95.64% 97.12% 100.00% 93.00% 100.00% 93.00% 100.00% 1,074 631 1,0	93.25% 87.12% 87.68% 89.431% 99.55% 91.69% 94.31% 99.55% 91.69% 9	88.55% 84.80% 96.95% 94.58% 94.58% 93.10% 90.33% 90.33% 90.33% 90.33% Aug-09 1,229 737 585 437 239 283 189 391 358 205 338 205 338 189 351 420 190 35 420 420 291 35 420 319 470 35 36 6.450 Aug-09 1,083 625 518 405 212 233 174 47 352 283 37 174 385 280 381 582 485 490 90.93% 88.55% 92.68% 88.70% 88.55% 92.68% 88.70% 88.55% 92.68% 93.58% 88.70% 93.58% 88.59% 94.38% 99.03% 93.58% 88.59% 94.88% 95.66% 94.38% 96.61% 94.05%	89,43% 86,66% 94,58% 92,76% 100,00% 90,88% 90,86% 90,98% 90,86% 90,98%	81.59% 81.59% 92.36% 92.36% 97.78% 86.44% 86.44% 86.44% 86.45% 92.11% 86.45% 92.11% 86.45% 92.11% 86.49% 92.11% 86.49% 92.11% 86.49% 92.11% 86.49% 92.49% 94.50% 94.50% 94.50%	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 85.9% Nov-09 1,207 744 510 222 236 180 180 288 471 419 317 43 6,386 Nov-09 984 603 433 434 4201 187 177 347 349 236 162 289 42 5,487 Nov-09 81.52% 84.90% 86.63% 90.54% 79.24% 90.77% 99.18% 84.90% 86.63% 90.54% 79.24% 90.77% 99.18% 86.63% 90.54% 79.24% 90.77% 99.18% 86.63% 90.54% 79.24% 90.77% 90.77% 90.77% 90.77% 90.77% 86.60% 90.67% 86.60%	81.58% 74.54% 91.01% 84.53% 95.65% 81.11% B1.11% B1.1269 762 570 513 247 280 213 389 223 380 223 380 223 360 214 247 280 298 481.58% 81.87% 80.928% 83.56% 84.79% 85.90% 84.79% 84.79% 85.90% 86.79% 86.79% 86.79% 86.79% 87.79% 88.90% 88.79% 88.90% 89.90%	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% YTD 10.814 6,448 4,570 4,041 1,895 2,309 1,676 3,298 3,229 2,354 4,041 3,440 2,309 1,676 3,298 3,299 2,354 4,011 3,440 2,655 296 YTD 9,228 5,471 3,496 3,693 3,698 1,731 1,940 1,545 3,031 3,108 1,565 3,793 3,108 2,486 3,793 3,108 3,1
Siristol Solution Sol	89.12% 94.06% 91.38% 89.61% 91.38% 89.61% 92.24% 89.61% 92.25% Strict Counci Apr-09 974 616 429 974 616 429 382 168 217 170 331 300 261 142 248 359 312 252 9 5.170 Apr-09 868 568 523 40 47.65 Apr-09 89.61% 99.138% 99.14% 99.355% 99.876% 99.876% 99.876% 99.876% 99.876% 99.876% 99.876% 99.876% 99.876% 99.876% 99.876% 99.876% 99.876% 99.876% 99.876% 99.876% 99.876% 99.876% 99.8776% 99.876%	95.99% 97.01% 98.87% 97.01% 87.87% 92.43% 84.62% 92.44% 1.124 701 1.124 701 441 401 177 227 701 341 234 147 227 393 341 147 279 393 371 260 22 5.613 May-09 1.021 616 403 360 167 200 177 207 309 332 227 5.618 408 408 409 409 409 409 409 409 409 409 409 409	92.50% 93.66% 93.66% 92.39% 97.12% 95.40% 100.00% 93.0% uthority Jun-09 1.074 631 473 394 473 394 265 319 265 339 329 233 180 344 409 342 284 409 366% 374 475 5.659 Jun-09 962 583 388 186 186 212 217 27 5.265	93.25% 87.12% 87.68% 96.51% 91.69% 91	88.55% 88.480% 96.95% 94.58% 93.10% 90.3% 90.9%	89,43% 86,66% 94,58% 92,76% 100,00% 90.8% Sep-09 1,311 712 511 460 220 275 191 371 286 369 371 391 295 36 6,394 Sep-09 1,134 617 457 432 207 239 16,394 Sep-09 17,306 366 366 366 366 366 366 366 366 366	81.59% 81.59% 92.36% 92.36% 87.78% 92.11% 86.44% Cot.09 1.360 1.	84.90% 81.05% 90.93% 88.54% 97.50% 85.9% 85.9% 85.9% 85.9% 85.9% 86.9% 86.85% 87.50% 86.86% 87.50% 88.64% 88.64% 88.65%	81.58% 74.54% 91.01% 84.53% 84.53% 85.65% 81.11% Dec-09 1.269 762 570 247 247 247 248 249 298 405 405 405 405 405 405 405 405 405 405	Jan-10	Feb-10	Mar-10	87.4% 84.8% 94.6% 91.3% 95.3% 89.1% **YTD 10.814 6.448 4.570 4.041 1.895 2.309 1.676 3.298 3.229 2.354 1.722 2.837 4.011 3.440 2.655 2.96 **YTD 9.228 55.595 **YTD 9.228 3.49 1.731 1.440 1.896 3.649 3.649 3.649 4.649 4.649 9.349 9.379 85.379 84.8% 84.8% 87.4% 90.3% 91.9% 93.2% 90.3% 94.6% 90.3% 90.9% 90.9% 90.9% 90.9% 90.9%

Current Year	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
von loucestershire	8370 4972	8800 5164	8596 5010	9016 5130	8635 5105	8546 5032	9316 5421	8819 5245	9662 5729	*	*	<u> </u>	79,760 46,808
iltshire	6324	6993	6843	7241	7105	6906	7526	7268	7992	*	*	*	64,198
ther/Unknown	81	129	193	236	227	199	230	238	264	-		_	1,797
otal	19,747	21,086	20,642	21,623	21,072	20,683	22,493	21,570	23,647	*	*	*	192,563
2008/09	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	YTD
von iloucestershire	7682 4393	8173 4663	7876 4557	7989 4728	7952 4622	7860 4717	8302 4767	8355 4636	9024 5569	*	*	*	73,213 42,652
Viltshire	5836	6244	5991	6471	6103	6191	6774	6431	7503	*	*	*	57,544
ther/Unknown	74	55	66	63	74	46	40	52	67	*	*	*	537
otal	17,985	19,135	18,490	19,251	18,751	18,814	19,883	19,474	22,163	*	*	*	173,946
riance Year on Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
von loucestershire	9.0% 13.2%	7.7% 10.7%	9.1% 9.9%	12.9% 8.5%	8.6% 10.5%	8.7% 6.7%	12.2% 13.7%	5.6% 13.1%	7.1% 2.9%	*	*	*	8.9% 9.7%
/iltshire	8.4%	12.0%	14.2%	11.9% 274.6%	16.4%	11.5%	11.1%	13.0%	6.5%	*	*	*	11.6%
ther/Unknown	9.5%	134.5%	192.4%		206.8%	332.6%	475.0%	357.7%	294.0%	*	*		234.6%
otal	9.8%	10.2%	11.6%	12.3%	12.4%	9.9%	13.1%	10.8%	6.7%				10.7%
cident with Response by PC	т												
Current Year	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
ath and North East Somerset ristol	1,465 4,365	1,570 4,706	1,423 4,582	1,539 4,785	1,440 4,564	1,494 4,400	1,744 4,900	1,672 4,534	1,696 5,004	*	*	*	14,043 41,840
loucestershire	4,972	5,164	5,010	5,130	5,105	5,032	5,421	5,245	5,729	*	*	*	46,808
orth Somerset outh Gloucestershire	1,828 1,956	1,857 2,033	1,831 1,979	1,886 2,118	1,915 1,951	1,924 2,010	1,932 2,254	1,876 2,138	2,067 2,321	*	*	*	17,116 18,760
windon	1,511	1,700	1,699	1,737	1,738	1,660	1,761	1,810	2,088	*	*	*	15,704
iltshire ther/Unknown	3,569 81	3,926 130	3,925 193	4,191 237	4,129 230	3,960 203	4,250 231	4,057 238	4,478 264	*	*	*	36,485 1,807
otal	19,747	21,086	20,642	21,623	21,072	20,683	22,493	21,570	23,647	*	*	*	192,563
2009/00	Anroo	May 00	Jun 00	Jul 00	Δυα 00	Son As	Oot no	Nov 00	Dog 00	lon 00	Ech 00	Marion	VTD
2008/09 ath and North East Somerset	Apr-08 1,346	May-08 1,393	Jun-08 1,292	Jul-08 1,426	Aug-08 1,368	Sep-08 1,395	Oct-08 1,488	1,493	1,659	Jan-09 *	Feb-09	Mar-09	12,860
ristol iloucestershire	3,904 4,393	4,266 4,663	4,176 4,557	4,155 4,728	4,125 4,622	4,083 4,717	4,443 4,767	4,343 4,636	4,607 5,569	*	*	ı î	38,102 42,652
orth Somerset	1,640	1,761	1,693	1,780	1,805	1,689	1,756	1,801	1,966	*	*	*	15,891
outh Gloucestershire windon	1,929 1,385	1,947 1,546	1,824 1,489	1,880 1,577	1,842 1,530	1,888 1,489	1,918 1,718	2,009 1,577	2,231 1,808	*	*	*	17,468 14,119
litshire	3,313	3,502	3,393	3,637	3,381	3,506	3,752	3,561	4,247	*	*	*	32,292
ther/Unknown	75	57	66	68	78	47	41	54	76				562
otal	17,985	19,135	18,490	19,251	18,751	18,814	19,883	19,474	22,163	*	*	*	173,946
ariance Year on Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
ath and North East Somerset PC	T 8.8%	12.7%	10.1%	7.9%	5.3%	7.1%	17.2%	12.0%	2.2%	*		*	9.2%
ristol PCT loucestershire PCT	11.8% 13.2%	10.3% 10.7%	9.7% 9.9%	15.2% 8.5%	10.6% 10.5%	7.8% 6.7%	10.3% 13.7%	4.4% 13.1%	8.6% 2.9%	*	*	*	9.8% 9.7%
orth Somerset PCT	11.5%	5.5%	8.2%	6.0%	6.1%	13.9%	10.0%	4.2%	5.1%	*	*	*	7.7%
	1.4%	4.42%	8.50%	12.66% 10.15%	5.92% 13.59%	6.46% 11.48%	17.52% 2.50%	6.42% 14.77%	4.03% 15.49%	*	*	*	7.40% 95.40%
	9.1%	l 9.96%											
windon PCT filtshire PCT ther/Unknown otal	9.1% 7.7% 8.0% 9.8%	9.96% 12.11% 128.1% 10.2%	14.10% 15.68% 192.4% 11.6%	15.23% 15.23% 248.5%	22.12% 194.9% 12.4%	12.95% 331.9% 9.9%	13.27% 463.4%	13.93% 340.7% 10.8%	5.44% 247.4% 6.7%	* *	* *	* *	12.98% 221.5% 10.7%
windon PCT Wittshire PCT Wher/Unknown otal cidents with Response by D Current Year	7.7% 8.0% 9.8%	12.11% 128.1% 10.2%	15.68% 192.4% 11.6%	15.23% 248.5%	22.12% 194.9%	331.9%	13.27% 463.4%	13.93% 340.7%	5.44% 247.4%	* * * Jan-10 *	* * *	* * * * Mar-10 *	221.5%
windon PCT illishire PCT ther/Unknown otal cidents with Response by E Current Year ristol outh Gloucestershire	7.7% 8.0% 9.8% istrict Counc Apr-09 4,365 1,956	12.11% 128.1% 10.2% il/Unitary Au May-09 4,706 2,033	15.68% 192.4% 11.6% 11.6% 11.6% 11.6% 11.6%	15.23% 248.5% 12.3% Jul-09 4,785 2,118	22.12% 194.9% 12.4% Aug-09 4,564 1,951	331.9% 9.9% Sep-09 4,400 2,010	13.27% 463.4% 13.1% Oct-09 4,900 2,254	13.93% 340.7% 10.8% Nov-09 4,534 2,138	5.44% 247.4% 6.7% Dec-09 5,004 2,321	/ Jan-10 / /	* Feb-10 * *	Mar-10	221.5% 10.7% YTD 41,840 18,760
windon PCT //titshire PCT //ther/Unknown otal cidents with Response by C Current Year ristol outh Gloucestershire outh Somerset	7.7% 8.0% 9.8% istrict Counc Apr-09 4,365	12.11% 128.1% 10.2% il/Unitary Au May-09 4,706	15.68% 192.4% 11.6% 11.6% 14.6% 14.6%	15.23% 248.5% 12.3% Jul-09 4,785	22.12% 194.9% 12.4% Aug-09 4,564	9.9% Sep-09 4,400	13.27% 463.4% 13.1% Oct-09 4,900	13.93% 340.7% 10.8% Nov-09 4,534	5.44% 247.4% 6.7% Dec-09 5,004	* Jan-10 *	* Feb-10	Mar-10 * *	221.5% 10.7% YTD 41,840
windon PCT //ltshire PCT //ther/Unknown otal cidents with Response by C	7.7% 8.0% 9.8% istrict Counc Apr-09 4,365 1,956 1,828 1,465 638	12.11% 128.1% 10.2% 11/Unitary Au May-09 4,706 2,033 1,857 1,570 630	15.68% 192.4% 11.6% 11.6% 14hority Jun-09 4,582 1,979 1,831 1,423 625	15.23% 248.5% 12.3% 12.3% Jul-09 4,785 2,118 1,886 1,539 622	22.12% 194.9% 12.4% 12.4% Aug-09 4.564 1,951 1,915 1,440 708	331.9% 9.9% Sep-09 4,400 2,010 1,924 1,494 655	13.27% 463.4% 13.1% 0ct-09 4,900 2,254 1,932 1,744 679	13.93% 340.7% 10.8% Nov-09 4,534 2,138 1,876 1,672 645	5.44% 247.4% 6.7% Dec-09 5,004 2,321 2,067 1,696 788	Jan-10 * *	Feb-10 * *	Mar-10	221.5% 10.7% 10.7% 41,840 18,760 17,116 14,043 5,990
windon PCT itlishire PCT ther/Unknown otal ncidents with Response by C Current Year ristol outh Gloucestershire orth Somerset ath and North East Somerset orest of Dean otswold	7.7% 8.0% 9.8% istrict Counc Apr-09 4,365 1,956 1,828 1,465	12.11% 128.1% 10.2% il/Unitary Au May-09 4,706 2,033 1,857 1,570	15.68% 192.4% 11.6% 11.6% 11.6% 11.6% 11.6% 11.6% 11.6%	15.23% 248.5% 12.3% 12.3% Jul-09 4,785 2,118 1,886 1,539	22.12% 194.9% 12.4% 12.4% Aug-09 4,564 1,951 1,915 1,440	331.9% 9.9% Sep-09 4,400 2,010 1,924 1,494	13.27% 463.4% 13.1% Oct-09 4,900 2,254 1,932 1,744	13.93% 340.7% 10.8% Nov-09 4,534 2,138 1,876 1,672	5.44% 247.4% 6.7% Dec-09 5,004 2,321 2,067 1,696	Jan-10 * * * * * * * * * * *	Feb-10 * * * * * * * * * * * * *	Mar-10	221.5% 10.7% YTD 41,840 18,760 17,116 14,043
rristol outh Gloucestershire lorth Somerset ath and North East Somerset orrest of Dean totswold ewkesbury hellenham	7.7% 8.0% 9.8% sistrict Counce Apr-09 4,365 1,956 1,828 1,465 638 657 572 1,074	12.11% 128.1% 10.2% il/Unitary Au May-09 4,706 2,033 1,857 1,570 630 675 628 1,058	15.68% 192.4% 11.6% 11.6% 11.6% 11.6% 1.6% 1.6% 1.979 1.831 1.423 625 709 585 1.055	15.23% 248.5% 12.3% 12.3% 12.3% 12.3% 1,785 1,886 1,539 622 686 627 1,056	22.12% 194.9% 12.4% 12.4% 1.951 1.915 1.440 708 659 581 1.066	331.9% 9.9% Sep-09 4,400 2,010 1,924 1,494 655 678 571 1,034	13.27% 463.4% 13.1% 13.1% 0ct-09 4,900 2.254 1,932 1,744 679 711 633 1,168	13.93% 340.7% 10.8% 10.8% Nov-09 4,534 2,138 1,876 1,672 645 646 646 1,093	5.44% 247.4% 6.7% 6.7% 5,004 2,321 2,067 1,696 788 786 698 1,169	Jan-10 * *	Feb-10 * *	Mar-10	221.5% 10.7% 10.7% 41,840 18,760 17,116 14,043 5,990 6,207 5,521 9,773
windon PCT Wittshire PCT ther/Unknown otal ncidents with Response by C Current Year ristol outh Gloucestershire forth Somerset atth and North East Somerset orest of Dean otswold ewkesbury	7.7% 8.0% 9.8% sistrict Counce Apr-09 4,365 1,956 1,956 638 638 638 657 572	12.11% 128.1% 10.2% il/Unitary Au May-09 4,706 2,033 1,857 1,570 630 675 628	15.68% 192.4% 11.6% 11.6% 11.6% 11.6% 11.6% 11.6% 1.82 1.979 1.831 1.423 625 709 585	15,23% 248.5% 12.3% 12.3% 12.3% 1,785 2,118 1,886 1,539 622 686 627	22.12% 194.9% 12.4% 12.4% 4,564 1,951 1,440 708 659 581	331.9% 9.9% Sep-09 4,400 2,010 1,924 1,494 655 678 571	13.27% 463.4% 13.1% 13.1% 0ct-09 4,900 2,254 1,932 1,744 679 711 633	13.93% 340.7% 10.8% 10.8% Nov-09 4.534 2.138 1.876 1.672 645 646 626	5.44% 247.4% 6.7% Dec-09 5,004 2,321 2,067 1,696 788 788 698	Jan-10	Feb-10	Mar-10	221.5% 10.7% 10.7% 41,840 18,760 17,116 14,043 5,990 6,207 5,521
windon PCT Withshire PCT Dther/Unknown otal ncidents with Response by E Current Year ristol outh Gloucestershire oorth Somerset ath and North East Somerset orest of Dean otoswold ewkesbury heltenham iloucester troud ennet	7.7% 8.0% 8.0% 9.8% istrict Counc Apr-09 4,365 1,956 638 657 572 1,074 1,153 878 607	12.11% 128.1% 10.2% il/Unitary Au May-09 4,706 2,033 1,857 1,570 630 675 628 1,275 898 571	15.68% 192.4% 11.6% sthority Jun-09 4.582 1.979 1.831 1.423 625 709 585 1.055 1.223 813 643	15.23% 248.5% 12.3% 12.3% 12.3% 1,785 2,118 1,886 1,539 622 686 627 1,056 1,251 888 673	22.12% 194.9% 12.4% 12.4% 1.951 1.951 1.940 708 659 581 1.066 1.283 808 658	331.9% 9.9% 9.99 4,400 2,010 1,924 1,494 655 678 571 1,034 1,229 865 696	13.27% 463.4% 13.1% 13.1% 13.1% 4,900 2,254 1,932 1,744 679 7711 633 1,168 1,358 872 708	13.93% 340.7% 10.8% 10.8% 10.8% 10.8% 10.8% 10.876 10.672 645 646 626 10.93 1.288 947 657	5.44% 247.4% 6.7% 5.004 2.321 2.067 1.696 788 698 1.169 1.338 950	Jan-10	Feb-10	Mar-10	221.5% 10.7% 41,840 18,760 17,116 14,043 5,990 6,207 5,521 9,773 11,398 7,919 5,971
windon PCT Withshire PCT otal cotal current Year ristol outh Gloucestershire forth Somerset ath and North East Somerset ouths Gloucestershire between to Dean otswold ewkesbury heltenham iloucester troud	7.7% 8.0% 9.8% sistrict Counce Apr-09 4,365 1,956 1,828 1,465 638 657 572 1,074 1,153 878	12.11% 128.1% 10.2% il/Unitary Au May-09 4,706 2,033 1,857 1,570 630 675 628 1,058 1,275 898	15.68% 192.4% 11.6% 11.6% 11.6% 11.6% 11.6% 11.6% 1.979 1.831 1.423 625 709 585 1.055 1.223 813	15.23% 248.5% 12.3% 12.3% 12.3% 12.3% 14.785 2,118 1,886 1,539 622 686 627 1,056 1,251 888	22.12% 194.9% 12.4% 12.4% 12.4% 1.951 1.915 1.440 708 659 581 1.066 1.283 808	331.9% 9.9% 9.9% 4,400 2,010 1,924 1,494 655 678 571 1,034 1,229 865	13.27% 463.4% 13.1% 13.1% 0ct-09 4,900 2,254 1,932 1,744 679 711 633 1,168 1,358 872	13.93% 340.7% 10.8% 10.8% Nov-09 4.534 2.138 1.876 1.672 645 646 626 1.093 1.288 947	5.44% 247.4% 6.7% 6.7% 5,004 2,321 2,067 1,696 788 786 698 1,169 1,338 950	Jan-10	Feb-10	Mar-10	221.5% 10.7% 41,840 18,760 17,116 14,043 5,990 6,207 5,521 9,773 11,398 7,919
windon PCT Wittshire PCT ther/Unknown otal current Year ristol cut Goucestershire forth Somerset tath and North East Somerset orest of Dean otswold ewikesbury heltenham iloucester troud cennet forth Wittshire windon	7.7% 8.0% 9.8% istrict Counc Apr-09 4,365 1,956 1,956 638 657 572 1,074 1,153 878 607 908 1,496	12.11% 128.1% 10.2% May-09 4,706 2,033 1,857 1,570 628 1,058 1,058 1,275 898 571 1,040 1,883 1,258	15.88% 192.4% 11.6% 11.6% 14.67 15.6	15,23% 248.5% 12.3% 12.3% 12.3% 15.39 1.589 1.589 682 686 627 1.056 1.251 888 673 1.121 1.213 1.	22,12% 194,9% 12,4% 12,4% 1,954 1,951 1,915 1,440 708 659 659 1,066 1,283 808 659 1,087 1,723 1,087 1,723 1,337	331.9% 9.9% \$ep-09 4.400 2.010 1.924 1.924 655 678 571 1.034 1.229 865 696 1.012 1.634 1.243	13,27% 463,4% 13,1% 13,1% 13,1% 14,900 2,254 1,932 1,744 679 711 633 1,168 1,168 1,1759 1,1759 1,1759 1,759	13,93% 340,7% 10.8% 10.8% 10.8% 10.8% 10.8% 1,534 2,138 1,876 1,672 645 646 626 626 1,093 1,288 947 657 1,056 1,804 1,305	5.44% 247.4% 6.7% 6.7% 5.004 2.321 2.067 1.696 788 786 698 1.169 1.338 950 758 1.230 2.056 1.330	Jan-10	Feb-10	Mar-10	221.5% 10.7% 10.7% 41.84 18,760 17,116 14,043 5,990 6,207 5,521 9,773 11,398 7,919 5,971 9,725 15,555 11,522
windon PCT Ittlishire PCT ther/Unknown bital cidents with Response by C Current Year ristol buth Gloucestershire orth Somerset that and North East Somerset orest of Dean otswold with Somerset rest of Dean otswold with Somerset orest of Willishire windon fest Willishire lisbury	7.7% 8.0% 9.8% istrict Counc Apr-09 4.365 1,956 1,956 1,465 637 572 1,1074 1,153 878 607 908	12.11% 128.1% 10.2% il/Unitary Au May-09 2.033 1.857 1.570 630 675 628 1.275 888 571 1.058 1.275	15.88% 192.4% 11.6% 11.6% 11.6% 11.6% 11.6% 11.821 1.821 1.423 625 709 585 1.223 813 643 1.071 1.677	15,23% 248.5% 12.3% 12.3% 12.3% 14,785 2,118 1,886 1,539 622 1,056 1,251 888 673 1,161 1,723	22.12% 194.9% 12.4% 12.4% 12.4% 1.951 1.915 1.440 708 659 581 1.066 1.283 808 658 1.087 1,723	331.9% 9.9% Sep-09 4.400 2.010 1,924 1,494 657 1,034 1,229 869 696 1,012 1,634	13.27% 463.4% 13.11% 13.11% 13.11% 14.900 2.254 1.932 1.744 679 711 633 1.168 1.358 1.358 1.179 1.179 1.1759	13.93% 340.7% 10.8% 10.8% 10.8% 1.876 1.672 645 626 1.093 1.288 947 957 1.056 1.806	5.44% 247.4% 6.7% 5.004 2.321 2.067 1,696 788 698 1,169 1,338 95 95 95 95 92 2,056	Jan-10	Feb-10	Mar-10	221.5% 10.7% 10.7% 41.840 18,760 17,116 14,043 5,521 9,773 11,398 7,397 19,795 15,5551 15,555
windon PCT Ittlishire PCT ther/Unknown bital cidents with Response by C Current Year ristol puth Gloucestershire orth Somerset that and North East Somerset orest of Dean otswold swkesbury heltenham loucester roud ennet orth Wiltshire windon est Wiltshire slisbury ther/Unknown	7.7% 8.0% 9.8% istrict Counc Apr-09 4,365 1,956 1,828 1,465 638 657 572 1,074 1,153 878 607 908 1,496 1,163	12.11% 128.1% 10.2% il/Unitary Au May-09 4,706 2,033 1,857 1,570 628 1,058 1,058 1,275 888 571 1,040 1,883 1,258	15.88% 192.4% 11.6% 14horith Jun-09 4,582 1,979 1,881 1,423 625 709 585 1,223 813 643 1,071 1,677 1,160	15,23% 248.5% 12.3% 12.3% 12.3% 14,785 2,118 1,886 627 1,056 1,251 888 673 1,161 1,723 1,310 1,723	22.12% 194.9% 12.4% 12.4% 1.24% 1.951 1.915 1.440 659 581 1.066 1.283 868 1.723 1.377 1.723 1.377 1.723	331.9% 9.9% \$ep-09 4.400 2.010 1.924 655 678 571 1.034 1.229 865 696 1.012 1.634 1.243 1.009	13.27% 463.4% 13.11% 13.11% 13.11% 14.900 2.254 1.932 1.744 633 1.168 1.358 872 708 1.160 1.759 1.350 1.350	13.93% 340.7% 10.8% 10.8% 10.8% 10.8% 1.876 1.672 646 626 646 628 1.288 947 1.093 1.288 948 1.093 1.288 1.093 1.093 1.095 1.095	5.44% 247.4% 6.7% 6.7% 5.004 2.321 2.067 1.696 788 698 1.169 1.338 950 758 1.230 2.056 1.396	Jan-10	Feb-10	Mar-10	221.5% 10.7% 10.7% 41.840 18,760 17,116 14,043 5,904 6,207 5,521 9,773 11,399 7,25 15,555 11,522 9,267
windon PCT Ittlishire PCT ther/Unknown bital cidents with Response by C Current Year ristol puth Gloucestershire orth Somerset that and North East Somerset orest of Dean otswold swkesbury heltenham loucester roud ennet orth Wiltshire windon est Wiltshire slisbury ther/Unknown	7.7% 8.0% 9.8% istrict Counc Apr-09 4.365 1.956 1.928 1.465 572 1.074 1.153 878 607 908 1.163 891 981	12.11% 128.1% 10.2% May-09 4,706 2,033 1,857 1,570 630 675 628 1,058 1,275 898 571 1,040 1,683 1,258 1,056 1,058 1,058 1,058 1,058 1,058 1,058 1,058 1,058 1,058 1,058 1,058 1,058 1,058 1,058 1,058 1,058 1,058 1,058	15.88% 192.4% 11.6% 14horith Jun-09 4.582 1.979 1.881 1.423 625 709 585 1.223 813 643 1.071 1.677 1.160 1.051	15,23% 248.5% 112.3% 12.3% 12.3% 14,785 1,539 662 662 1,056 1,251 888 673 1,161 1,1723 1,1723 1,1310 1,042 1,1539 1,1723	22,12% 194,9% 12,4% 12,4% 12,4% 1951 1,951 1,951 1,915 1,440 708 659 1,283 808 658 1,087 1,233 1,337 1,047 2,45 2,47 2,45 2,47 2,45 2,47 2,45 2,47 2,45 2,47 2,45 2,47 2,45 2,47 2,45 2,47 2,45 2,47 2,47 2,47 2,47 2,47 2,47 2,47 2,47	331.9% 9.9% 4,400 2,010 1,924 1,494 655 678 571 1,034 1,229 865 1,012 1,634 1,229 865 20,682	13.27% 463.4% 13.1% 13.1% 13.1% 14.900 2.254 1,932 1,744 679 711 633 1,168 1,358 872 708 1,160 1,759 1,360 1,759 1,360 1,759 1,360 1,759 1,360 1,759 1,360 1,759 1,360 1,759 1,360 1,759 1,360 1,759 1,360 1,759 1,360 1,759 1	13,93% 340,7% 10,8% 10,8% 10,8% 1,876 1,876 1,876 1,672 645 646 626 1,093 1,288 947 657 1,056 1,305 1,	5.44% 247.4% 6.7% 6.7% 5.004 2.321 2.067 1.696 788 788 1.169 989 1.1398 1.230 2.056 1.396 1.396 1.396 2.356	Jan-10	Feb-10	Mar-10	221.5% 10.7% 41,840 18,760 17,116 14,043 5,990 6,207 5,521 9,773 11,398 7,972 15,555 11,522 9,267 1,955
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windon PCT itlishire PCT ther/Unknown otal cidents with Response by C Current Year ristol outh Gloucestershire orth Somerset ath and North East Somerset orest of Dean otswold ewkesbury heltenham loucester troud ennet orth Wiltshire alisbury ther/Unknown otal	7.7% 8.0% 9.8% strict Counc Apr-09 4.365 1.956 1.956 1.956 1.928 1.465 639 1.77 908 1.163 891 96 1.163 891 1.496 1.163 891 1.496 1.163 891 1.496 1.163 891 1.496 1.163 891 1.496 1.163 891 1.496 1.17 4.153 878 607 908 1.496 1.183 891 96 1.19,747	12.11% 128.1% 10.2% May-09 4,706 4,706 4,706 508 1,857 1,570 630 675 628 1,058 1,275 898 1,275 898 1,275 1,570 1,	15.68% 192.4% 11.6% ### Title	15.23% 248.5% 11.3% 12.3% 12.3% 12.3% 14.785 1.886 1.539 622 1.056 1.251 1.261 1.261 1.273 1.161 1.273 1.161 1.273 1.162 1.273 1.163 1.273 1.163 1.273 1.163 1.273 1.164 1.251 1.253 1.253 1.253 1.255 1.257 1	22,12% 194,9% 12,4% 12,4% 12,4% 12,4% 12,4% 1,951 1,951 1,951 1,951 1,915 1,440 708 659 581 1,087 1,283 808 658 1,087 1,723 21,072 21,0	331.9% 9.9% \$ep-09 4.400 2.010 1.924 1.494 655 679 679 1.034 1.229 860 1.012 1.834 1.229 881 1.881 1.881 1.889 1.889 1.889 1.889 1.889 1.889 1.889 1.889 1.889 1.889 1.889 1.889 1.889 1.889 1.881 1.889 1.881 1.889 1.395 1	13.27% 463.4% 13.1% 13.1% 13.1% 13.1% 14.83 1.932 1.744 679 711 1.350 1.168 1.358 872 708 1.160 1.759 1.350 1.168 1.358 872 1.832 1.744 1.350 1.032 233 22.493 1.705 1.302 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.705 1.301 1.705 1.301 1.705 1.301 1.705 1.301 1.705 1.301 1.705 1.301 1.705 1.301 1.705 1.301 1.705 1.301 1.705 1.301 1.705 1.301 1.705 1.301 1.705 1.301 1.705 1.301 1.705 1.301 1.705 1.301 1.3	13,93% 340,7% 10.8% 10.8% 10.8% 10.8% 1.876 1.672 645 626 6.26 6.26 6.26 1.093 1.288 947 1.056 1.804 1.305 1.039 244 21,570 1.956 1.804 2.1,570 1.804 1.305 1.039 244 21,570 1.804 1.305 1.039 1.801 1.433 593 593 609 535 1.893 593 609 593 593 609 593 609 593 609 609 609 609 609 609 609 609 609 609	5.44% 247.4% 6.7% 6.7% 6.7% 6.7% 6.7% 6.7% 6.7% 6.7	Jan-10	Feb-09	Mar-09	221.5% 10.7% 41.840 18,760 17,166 14,043 5,990 6,207 5,521 19,773 11,398 9,725 15,555 11,552 11,555 11,552 11,555 11,555 11,555 11,555 11,555 11,555 11,555 11,555 11,555 11,555 11,555 11,248 8,781 10,101 7,242 8,781 10,101 7,242 8,781 10,101 7,242 8,781 10,101 7,242 8,781 10,101 7,242 8,781 10,101 7,242 8,781 10,101 7,242 8,781 10,101 7,242 8,781 10,101 7,242 8,781 10,101 7,242 8,781 10,101 7,242 11,3996 10,219 8,749 9,2% 9,2% 9,2% 9,2% 9,2% 9,2% 9,2% 9,2

cidents with a response	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
on oucestershire	8370 4972	8800 5164	8596 5010	9016 5130	8635 5105	8546 5032	9316 5421	8819 5245	9662 5729	*	*	*	79,760 46,808
/iltshire ther/Unknown	6324 81	6993 129	6843 193	7241 236	7105 227	6906 199	7526 230	7268 238	7992 264	*	*	*	64,198 1,797
	19,747	21,086	20,642	21,623	21,072	20,683	22,493	21,570	23,647	*	*	*	192,563
otal	19,747	21,000	20,042	21,023	21,072	20,003	22,493	21,570	23,647				192,363
ncidents with transport	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
von Gloucestershire	5783 3301	6067 3308	5740 3206	5900 3240	5764 3335	5832 3362	6303 3591	6044 3407	6612 3817	*	*	*	54,045 30,567
Viltshire	4186	4597	4444	4534	4507	4517	4887	4781	5051	*	*	*	41,504
Other/Unknown	34	55	87	103	100	82	120	122	131	*	*	*	834
otal	13,304	14,027	13,477	13,777	13,706	13,793	14,901	14,354	15,611	*	*	*	126,950
onveyance Rate	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
von	69.09%	68.94%	66.78%	65.44%	66.75%	68.24%	67.66%	68.53%	68.43%	*	*	*	67.8%
Bloucestershire Viltshire	66.39% 66.19%	64.06% 65.74%	63.99% 64.94%	63.16% 62.62%	65.33% 63.43%	66.81% 65.41%	66.24% 64.93%	64.96% 65.78%	66.63% 63.20%	*	*	*	65.3% 64.6%
Other/Unknown	41.98%	42.64%	45.08%	43.64%	44.05%	41.21%	52.17%	51.26%	49.62%	*	*	*	46.4%
otal	67.4%	66.5%	65.3%	63.7%	65.0%	66.7%	66.2%	66.5%	66.0%	*	*	*	65.9%
Conveyance Rates by PCT													
ncidents with a response													
	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Bath and North East Somerset Bristol	1,465 4,365	1,570 4,706	1,423 4,582	1,539 4,785	1,440 4,564	1,494 4,400	1,744 4,900	1,672 4,534	1,696 5,004	*	*	*	14,043 41,840
Gloucestershire Jorth Somerset	4,972 1,828	5,164 1,857	5,010 1,831	5,130 1,886	5,105 1,915	5,032 1,924	5,421 1,932	5,245 1,876	5,729 2,067	*	*	*	46,808 17,116
outh Gloucestershire	1,956	2,033	1,979	2,118	1,951	2,010	2,254	2,138	2,321	*	*	*	18,760
Windon Viltshire	1,511 3,569	1,700 3,926	1,699 3,925	1,737 4,191	1,738 4,129	1,660 3,960	1,761 4,250	1,810 4,057	2,088 4,478	*	*	*	15,704 36,485
other/Unknown	81	130	193	237	230	203	231	238	264	*	*	*	1,807
otal	19,747	21,086	20,642	21,623	21,072	20,683	22,493	21,570	23,647	*	*	*	192,563
ncidents with transport													
Bath and North East Somerset	Apr-09 1,055	May-09 1,092	Jun-09 1,028	Jul-09 1,080	Aug-09 985	Sep-09 1,076	Oct-09 1,221	Nov-09 1,147	Dec-09 1,159	Jan-10	Feb-10	Mar-10 *	YTD 9,843
Bristol	2,937	3,116	2,948	3,002	2,905	2,887	3,145	2,984	3,336	*	*	*	27,260
Gloucestershire North Somerset	3,301 1,292	3,308 1,317	3,206 1,257	3,240 1,307	3,335 1,326	3,362 1,333	3,591 1,366	3,407 1,343	3,817 1,483	*	*	*	30,567 12,024
South Gloucestershire	1,393	1,495 1,085	1,393 1,059	1,439 1,026	1,397 1,011	1,463 1,030	1,632 1,077	1,558 1,159	1,612 1,267	*	*	*	13,382 9,662
Viltshire	2,344	2,559	2,499	2,579	2,646	2,557	2,749	2,634	2,806	*	*	*	23,373
Other/Unknown	34	55	87	104	101	85	120	122	131	*	*	*	839
Total	13,304	14,027	13,477	13,777	13,706	13,793	14,901	14,354	15,611	*	*	*	126,950
Conveyance Rate	A 00	Mary 00	lum 00	Lui oo	A 00	e ^^	0-4-00	New 00	D 00	les 40	E-L 40	Mar 40	VTP
Bath and North East Somerset	Apr-09 72.01%	May-09 69.55%	Jun-09 72.24%	Jul-09 70.18%	Aug-09 68.40%	Sep-09 72.02%	Oct-09 70.01%	Nov-09 68.60%	Dec-09 68.34%	Jan-10 *	Feb-10 *	Mar-10 *	YTD 70.1%
Bristol Gloucestershire	67.29% 66.39%	66.21% 64.06%	64.34% 63.99%	62.74% 63.16%	63.65% 65.33%	65.61% 66.81%	64.18% 66.24%	65.81% 64.96%	66.67% 66.63%	*	*	*	65.2% 65.3%
lorth Somerset	70.68%	70.92%	68.65%	69.30%	69.24%	69.28%	70.70%	71.59%	71.75%	*	*	*	70.3%
	71.22%	73.54%	70.39%	67.94%	71.60%	72.79%	72.40%	72.87%	69.45%	*	*	*	71.3%
	62.74%	63.82%	62.33%	59.07%	58.17%		61.16%	64.03%	60.68%	*	*	*	61.5%
Swindon Viltshire	62.74% 65.68%	63.82% 65.18%	62.33% 63.67%	59.07% 61.54%	58.17% 64.08%	62.05% 64.57%	61.16% 64.68%	64.03% 64.92%	60.68% 62.66%	*	*	*	64.1%
Swindon Wiltshire Other/Unknown	62.74% 65.68% 41.98%	63.82% 65.18% 42.31%	62.33% 63.67% 45.08%	59.07% 61.54% 43.88%	58.17% 64.08% 43.91%	62.05% 64.57% 41.87%	61.16% 64.68% 51.95%	64.03% 64.92% 51.26%	60.68% 62.66% 49.62%	*	*	*	64.1% 46.4%
Swindon Viltshire Other/Unknown	62.74% 65.68%	63.82% 65.18%	62.33% 63.67%	59.07% 61.54%	58.17% 64.08%	62.05% 64.57%	61.16% 64.68%	64.03% 64.92%	60.68% 62.66%	*	*		64.1%
Swindon Viltshire Other/Unknown Total	62.74% 65.68% 41.98%	63.82% 65.18% 42.31%	62.33% 63.67% 45.08% 65.3%	59.07% 61.54% 43.88%	58.17% 64.08% 43.91%	62.05% 64.57% 41.87%	61.16% 64.68% 51.95%	64.03% 64.92% 51.26%	60.68% 62.66% 49.62%	*	*	*	64.1% 46.4%
Swindon Wiltshire Other/Unknown Fotal Conveyance Rates by District	62.74% 65.68% 41.98%	63.82% 65.18% 42.31%	62.33% 63.67% 45.08% 65.3%	59.07% 61.54% 43.88%	58.17% 64.08% 43.91%	62.05% 64.57% 41.87%	61.16% 64.68% 51.95%	64.03% 64.92% 51.26%	60.68% 62.66% 49.62%	*	*	*	64.1% 46.4%
Swindon Wittshire Uther/Unknown Fotal Conveyance Rates by District ncidents with a response	62.74% 65.68% 41.98% 67.4% Council / Un	63.82% 65.18% 42.31% 66.5% hitary Authori	62.33% 63.67% 45.08% 65.3%	59.07% 61.54% 43.88% 63.7%	58.17% 64.08% 43.91% 65.0%	62.05% 64.57% 41.87% 66.7%	61.16% 64.68% 51.95% 66.2%	64.03% 64.92% 51.26% 66.5%	60.68% 62.66% 49.62% 66.0%	*	*	*	64.1% 46.4% 65.9%
South Gloucestershire Swindon Milshire Diher/Unknown Total Conveyance Rates by District ncidents with a response Bristol South Gloucestershire	62.74% 65.68% 41.98% 67.4%	63.82% 65.18% 42.31% 66.5%	62.33% 63.67% 45.08% 65.3%	59.07% 61.54% 43.88% 63.7%	58.17% 64.08% 43.91% 65.0%	62.05% 64.57% 41.87% 66.7%	61.16% 64.68% 51.95% 66.2%	64.03% 64.92% 51.26%	60.68% 62.66% 49.62% 66.0%	* *	* *	*	64.1% 46.4% 65.9%
Swindon Viltshire Utheri/Unknown Total Conveyance Rates by District ncidents with a response Bristol South Gloucestershire Jouth Somerset	62.74% 65.68% 41.98% 67.4% Council / Un Apr-09 4.365 1,956 1,828	63.82% 65.18% 42.31% 66.5% bitary Authori May-09 4,706 2,033 1,857	62.33% 63.67% 45.08% 65.3% (t) Jun-09 4,582 1,979 1,831	59.07% 61.54% 43.88% 63.7% Jul-09 4,785 2,118 1,886	58.17% 64.08% 43.91% 65.0% Aug-09 4,564 1,951 1,915	62.05% 64.57% 41.87% 66.7% Sep-09 4,400 2,010 1,924	61.16% 64.68% 51.95% 66.2% Oct-09 4,900 2,254 1,932	64.03% 64.92% 51.26% 66.5% Nov-09 4,534 2,138 1,876	60.68% 62.66% 49.62% 66.0% Dec-09 5,004 2,321 2,067	* *	* *	*	64.1% 46.4% 65.9% YTD 41,840 18,760 17,116
Swindon Mitshire Dither/Unknown Total Conveyance Rates by District ncidents with a response Bristol South Gloucestershire Vorth Somerset Bath and North East Somerset Forest of Dean	62.74% 65.68% 41.98% 67.4% Council / Un Apr-09 4,365 1,956 1,828 1,465 638	63.82% 65.18% 42.31% 66.5% hitary Authori May-09 4,706 2,033 1,857 1,570 630	62.33% 63.67% 45.08% 65.3% ity Jun-09 4,582 1,979 1,831 1,423 625	59.07% 61.54% 43.88% 63.7% Jul-09 4,785 2,118 1,886 1,539 622	58.17% 64.08% 43.91% 65.0% Aug-09 4,564 1,951 1,915 1,440 708	62.05% 64.57% 41.87% 66.7% Sep-09 4,400 2,010 1,924 1,494 655	61.16% 64.68% 51.95% 66.2% Oct-09 4,900 2,254 1,932 1,744 679	64.03% 64.92% 51.26% 66.5% Nov-09 4.534 2,138 1,876 1,672 645	60.68% 62.66% 49.62% 66.0% Dec-09 5,004 2,321 2,067 1,896 788	Jan-10	Feb-10 * * * * * * * * * * * * *	* Mar-10 * * * * * * * * * * * * *	64.1% 46.4% 65.9% YTD 41,840 18,760 17,116 14,043 5,990
Swindon Willshire Other/Unknown Fotal Conveyance Rates by District ncidents with a response Bristol South Gloucestershire dorth Somerset Jath and North East Somerset orest of Dean	62.74% 65.68% 41.98% Council / Un Apr-09 4.365 1,956 1,828 1,465	63.82% 65.18% 42.31% 66.5% hitary Authori May-09 4,706 2,033 1,857 1,570	62.33% 63.67% 45.08% 65.3% ith	59.07% 61.54% 43.88% 63.7% Jul-09 4,785 2,118 1,886 1,539	58.17% 64.08% 43.91% 65.0% Aug-09 4,564 1,951 1,915 1,440	62.05% 64.57% 41.87% 66.7% Sep-09 4,400 2,010 1,924 1,494	61.16% 64.68% 51.95% 66.2% Oct-09 4,900 2,254 1,932 1,744	64.03% 64.92% 51.26% 66.5% Nov-09 4,534 2,138 1,876 1,672	60.68% 62.66% 49.62% 66.0% Dec-09 5,004 2,321 2,067 1,696	Jan-10	Feb-10	* Mar-10 * * *	64.1% 46.4% 65.9% YTD 41,840 18,760 17,116 14,043
Swindon Viltshire Ditheri/Unknown Fotal Conveyance Rates by District ncidents with a response Bristol South Gloucestershire Jorth Somerset Bath and North East Somerset Forest of Dean Cotswold ewkesbury Theltenham	62.74% 65.68% 41.98% 67.4% Council / Un Apr-09 4,365 1,956 1,828 1,465 638 657 572 1,074	63.82% 65.18% 42.31% 66.5% hitary Authori May-09 4,706 2,033 1,857 1,570 630 675 628 1,058	62.33% 63.67% 45.08% 65.3% (t) Jun-09 4.582 1.979 1.831 1.423 625 709 585 1,055	59.07% 61.54% 43.88% 63.7% Jul-09 4,785 2,118 1,886 1,539 622 686 627 1,056	58.17% 64.08% 43.91% 65.0% Aug-09 4,564 1,951 1,915 1,440 708 659 581 1,066	62.05% 64.57% 41.87% 66.7% Sep-09 4,400 2,010 1,924 1,494 655 678 571 1,034	61.16% 64.68% 51.95% 66.2% Oct-09 4,900 2,254 1,932 1,744 679 711 633 1,168	64.03% 64.92% 51.26% 66.5% Nov-09 4.534 2.138 1.876 1.672 645 646 626 1,093	60.68% 62.66% 49.62% 66.0% 66.0% Dec-09 5,004 2,321 2,067 1,696 788 786 698 1,169	Jan-10	Feb-10 * * * * * * * * * * * * *	* Mar-10 * * * * * * * * * * * * *	64.1% 46.4% 65.9% YTD 41,840 18,760 17,116 14,043 5,990 6,207 5,521 9,773
Swindon Viltahire Uther/Unknown Total Conveyance Rates by District ncidents with a response Strictol South Gloucestershire forth Somerset Sath and North East Somerset orest of Dean Cotswold rewkesbury Cheltenham Sloucester	62.74% 65.68% 41.98% 67.4% Council / Un Apr-09 4,365 1,956 1,828 1,465 638 657 572 1,074 1,153 878	63.82% 65.18% 42.31% 66.5% litary Authori 2,033 1,857 1,570 630 675 628 1,058 1,275 898	62.33% 63.67% 45.08% 65.3% tty Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,055	59.07% 61.54% 43.88% 63.7% 63.77% 54.785 2,118 1.886 1.539 622 686 627 1.056 1.251 888	58.17% 64.08% 43.91% 65.0% Aug-09 4.564 1.951 1.440 708 659 581 1.066 1.283 808	62.05% 64.57% 41.87% 66.7% 66.7% Sep-09 4,400 2,010 1,924 1,494 655 678 571 1,034 1,229 865	61.16% 64.68% 51.95% 66.2% 0ct-09 4,900 2,254 1,932 1,744 679 711 633 1,168 1,358 872	64.03% 64.92% 51.26% 66.5% Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,093 1,288 947	60.68% 62.66% 49.62% 66.0% 66.0% 5.004 2.321 2.067 1.696 788 786 688 1.169 1.338 950	Jan-10	Feb-10 * * * * * * * * * * * * *	* Mar-10 * * * * * * * * * * * * *	64.1% 46.4% 65.9% YTD 41,840 18,760 17,116 14,043 5,990 6,207 5,521 9,773 11,398 7,919
Swindon Wiltshire Other/Unknown Fotal Conveyance Rates by District ncidents with a response Bristol South Gloucestershire dorth Somerset Sath and North East Somerset	62.74% 65.68% 41.98% 67.4% Council / Un Apr-09 4.365 1.956 6.1828 1.465 638 657 572 1.074 1.153	63.82% 65.18% 42.31% 66.5% May-09 4,706 2,033 1,857 1,570 630 675 628 1,058 1,275 889 571	62.33% 63.67% 45.08% 65.3% it) Jun-09 4.582 1.979 1.831 1.423 625 709 585 1.055 1.223	59.07% 61.54% 43.88% 63.7% Jul-09 4,785 2,118 1,886 1,539 622 686 627 1,056 1,251	58.17% 64.08% 43.91% 65.0% Aug-09 4,564 1,951 1,915 1,440 708 659 581 1,066 1,283	62.05% 64.57% 41.87% 66.7% Sep-09 4,400 2,010 1,924 1,494 655 678 571 1,034 1,229	61.16% 64.68% 51.95% 66.2% 0ct-09 4.900 2.254 1.932 1.744 679 711 633 1.168 1.358 872 708	64.03% 64.92% 51.26% 66.5% Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,093 1,288	60.68% 62.66% 49.62% 66.0% Dec-09 5.004 2.321 2.067 1.696 788 689 1.169 1.338 950 758	Jan-10	Feb-10	* Mar-10 * * * * * * * * * * * * *	64.1% 46.4% 65.9% 41,840 18,760 17,116 14,043 5,990 6,207 5,521 9,773 11,398
Swindon Wiltshire Other/Unknown Fotal Conveyance Rates by District Incidents with a response Siristol South Gloucestershire Voorth Somerset South Gloucestershire Voorth Somerset Forest of Dean Cotswold rewkesbury Chellenham Sloucester Stroud Gennet Vorth Wiltshire Swindon	62,74% 65,68% 41,96% 67,4% Council / Un Apr-09 4,365 1,956 1,828 1,465 637 572 1,173 878 607 908	63.82% 65.18% 42.91% 66.5% iitary Authori May-09 4,706 2,003 1,857 630 675 628 1,275 888 571 1,088	62.33% 63.67% 45.08% 65.3% 65.3% (t) Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,223 813 643 1,077	59,07% 61,54% 43,88% 63,7% 63,7% 63,7% 53,7% 62,118 1,886 62,2 686 627 1,056 1,251 888 673 1,161 1,723	58.17% 64.08% 43.91% 65.0% 65.0% 4.564 1,951 1,915 1,440 708 659 581 1,066 1,283 808 1,087 1,723	62.05% 64.57% 41.87% 66.7% Sep-09 4,400 2,010 1,924 1,494 655 678 571 1,034 1,229 865 696 1,012 1,634	61.16% 64.68% 51.95% 66.2% 0ct-09 4.900 2.254 1.932 1.744 679 711 633 1.168 872 708 1.160 1.1760	64.03% 64.92% 51.26% 66.5% Nov-09 4.534 2.138 1.876 1.876 645 646 626 1.093 1.288 947 1.056 1.804	60.88% 62.66% 49.62% 66.0% 66.0% 66.00 5.004 2.321 2.067 1.696 788 698 1.169 1.338 950 758 1.230 2.057	Jan-10	Feb-10	* Mar-10 * * * * * * * * * * * * *	64.1% 46.4% 65.9% 41,840 18,760 17,116 14,043 5,990 6,207 5,521 9,773 11,398 7,919 9,275 15,555
windon Vilitahire Unter/Unknown Cotal Conveyance Rates by District Incidents with a response Oristol South Gloucestershire Orith Somerset Soft and North East Somerset Oriest of Dean Octswold ewkesbury Chellenham Sloucester Sitroud Germet Willshire Windon Vest Willshire Sallsbury	62,74%, 65,68%, 41,98%, 41,98%, 67,4%	63.82% 65.18% 42.31% 66.5% iitary Authori May-09 4,706 2,033 1,857 1,570 630 675 628 1,275 898 571 1,088 1,088 1,288 1,288	62.33% 63.67% 45.08% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3%	59,07% 61,54% 43,88% 63,7% 63,7% 53,7% 62,118 1,886 62,118 1,251 88 673 1,161 1,723 1,1723 1,1723 1,1047	58.17% 64.08% 43.91% 65.0% Aug-09 4,564 1,951 1,915 1,440 708 659 581 1,066 1,283 808 659 1,087 1,723 1,337	62.05% 64.57% 41.87% 66.7% 66.7% Sep-09 4,400 2,010 1,924 1,494 655 678 571 1,034 1,229 865 1,012 1,634 1,243 1,634	61.16% 64.68% 51.95% 66.2% 0ct-09 4,900 2,254 1,932 1,744 679 711 633 1,168 872 708 1,169 1,759 1,150	64.03% 64.92% 51.26% 66.5% Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,093 1,288 947 1,058 1,094 1,304 1,304 1,305	60.88% 62.66% 49.62% 66.0% 66.0% 66.00 5.004 2.321 2.067 188 788 688 11.169 13.38 950 2.056 1.396 1.296	Jan-10	Feb-10	Mar-10	64.1% 46.4% 65.9% 7TD 41,840 18,760 17,116 14,043 5.990 6,207 5,521 9,773 11,398 7,919 5,971 9,725 15,555 11,522 9,267
windon Vilitahire Unter/Unknown Cotal Conveyance Rates by District Incidents with a response Oristol South Gloucestershire Orith Somerset Soft and North East Somerset Oriest of Dean Octswold ewkesbury Chellenham Sloucester Sitroud Germet Willshire Windon Vest Willshire Sallsbury	62,74% 65,68% 41,96% 67,4% Council / Un Apr-09 4,365 1,956 1,826 1,465 638 657 572 1,074 1,153 878 607 908 1,465	63.82% 65.18% 42.31% 66.5% iitary Authori 47.06 2,033 1,857 1,570 630 675 628 1,058 1,275 898 1,040 1,683 1,040 1,683	62.33% 63.67% 45.08% 65.3% ft) Jun-09 4.582 1.979 1.831 1.423 625 709 1.253 1.253 1.253 1.071 1.671 1.160	59.07% 61.54% 43.88% 63.7% 63.7% 63.7% 53.7% 63.7% 63.7% 63.7% 63.7% 62.218 62.	58.17% 64.08% 43.91% 65.0% 65.0% 65.0% 4.564 1.951 1.915 1.440 708 659 1.087 1.283 808 658 1.087 1.723	62.05% 64.57% 41.67% 66.7% Sep-09 4.400 2.010 1.924 1.494 655 678 1.034 1.229 865 696 1.012 1.634 1.243	61.16% 64.68% 51.95% 66.2% 0ct-09 4.900 2.254 1.932 1.744 679 711 633 1.168 1.358 872 708 1.160 1.759	64.93% 64.92% 51.26% 66.5% Nov-09 4.534 2.138 1.876 1.672 645 626 1.093 1.288 947 657 1.056 1.005	60.68% 62.66% 49.62% 66.0% 66.0% 5.004 2.321 2.067 1.696 788 788 1.169 1.338 950 759 1,230 2.057	Jan-10 · · · · · · · · · · · · · · · · · · ·	Feb-10	Mar-10	64.1% 46.4% 65.9% 65.9% 41,840 18,760 17,116 14,043 5,990 6,207 5,521 9,773 11,398 7,919 9,725 15,555 11,555 11,555
windon Vilitshire ther/Unknown otal conveyance Rates by District contendents with a response uristol outh Gloucestershire oorth Somerset ath and North East Somerset orest of Dean otoswold ewkesbury heltenham sloucester troud cennet torth Wiltshire windon vest Wiltshire windon withshire	62,74%, 65,68%, 41,98%, 41,98%, 67,4%	63.82% 65.18% 42.31% 66.5% iitary Authori May-09 4,706 2,033 1,857 1,570 630 675 628 1,275 898 571 1,088 1,088 1,288 1,288	62.33% 63.67% 45.08% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3% 65.3%	59,07% 61,54% 43,88% 63,7% 63,7% 53,7% 62,118 1,886 62,118 1,251 88 673 1,161 1,723 1,1723 1,1723 1,1047	58.17% 64.08% 43.91% 65.0% Aug-09 4,564 1,951 1,915 1,440 708 659 581 1,066 1,283 808 659 1,087 1,723 1,337	62.05% 64.57% 41.87% 66.7% 66.7% Sep-09 4,400 2,010 1,924 1,494 655 678 571 1,034 1,229 865 1,012 1,634 1,243 1,634	61.16% 64.68% 51.95% 66.2% 0ct-09 4,900 2,254 1,932 1,744 679 711 633 1,168 872 708 1,169 1,759 1,150	64.03% 64.92% 51.26% 66.5% Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,093 1,288 947 1,058 1,094 1,304 1,304 1,305	60.88% 62.66% 49.62% 66.0% 66.0% 66.00 5.004 2.321 2.067 188 788 688 11.169 13.38 950 2.056 1.396 1.296	Jan-10	Feb-10	Mar-10	64.1% 46.4% 65.9% 7TD 41,840 18,760 17,116 14,043 5.990 6,207 5,521 9,773 11,398 7,919 5,971 9,725 15,555 11,522 9,267
windon Vilitahire bther/Unknown Conveyance Rates by District conveyance Rates by District concidents with a response bristol couth Gloucestershire corth Somerset sorth Somerset sorth Somerset corest of Dean cotswold ewkesbury heltenham sloucester stroud tennet corth Willshire windon Vest Wiltshire slailsbury bther/Unknown	62,74% 65,68% 41,96% Council / Un Apr-09 4,365 1,956 638 657 572 1,074 1,153 878 607 908 1,485 61,153 878 607 908 1,163 891 1,964	63.82% 65.18% 42.91% 66.5% iitary Authori May-09 4,706 2,033 1,857 630 675 629 1,058 1,275 898 1,275 1,1640	62.33% 63.67% 45.08% 65.3% th Jun-09 4.582 1.979 1.831 1.423 625 709 585 1.055 1.223 813 1.071 1.677 1.160 1.051 20.642	59,07% 61,54% 43,88% 43,88% 63,7% 63,7% 62,118 1,886 627 1,056 627 1,056 1,251 888 673 1,161 1,273 1,173 1,131 1,310 1,241 2,118 1,241 1,2	58.17% 64.08% 64.08% 65.0% 65.	62.05% 64.57% 41.87% 66.77% 66.77% 8ep-09 4.400 2.010 1.924 1.494 655 678 571 1.024 1.229 865 1.012 1.834 1.229 2.0682	61.16% 64.68% 51.95% 66.2% 0ct-09 4.900 2.254 1.932 1.744 679 711 633 1.168 872 708 1.159 1.358 1.159 1.250 1.350 1.150 2.233	64.03% 64.92% 51.26% 66.5% Nov-09 4.534 2.138 1.876 645 646 626 1.093 1.288 947 1.570 1.505 1.305 1.305 1.305 1.305	60.68% 62.66% 49.62% 66.0% 66.0% 66.0% 66.00 5.004 2.321 2.067 1.696 698 1,169 1,338 950 758 1,230 2.056 1,396 1,3	Jan-10	Feb-10	Mar-10	64.1% 46.4% 65.9% 65.9% 18,760 18,760 17,116 14,043 5,990 6,207 9,773 11,398 7,919 5,971 9,725 11,555 11,522 9,267 1,955
Swindon Viltshire Jither/Unknown Total Conveyance Rates by District Incidents with a response Sinistol South Gloucestershire Jorth Somerset Seth and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Sloucester Stroud Gennet Journal Gennet Journal Gennet Journal Journa	62,74% 65,68% 41,96% 67,4% Council / Un Apr-09 4,365 1,956 1,826 1,465 638 657 572 1,074 1,153 878 607 908 1,465 1,163 81,163 81,160 1,163 81,	63.82% 65.18% 42.31% 66.5% iitary Authori May-09 4,706 2,033 1,857 630 675 628 1,275 889 571 1,040 1,683 1,258 1,057 147	62.33% 63.67% 45.08% 65.3% 65.	59,07% 61,54% 43,88% 63,7% 63,7% 63,7% 63,7% 62,118 1,889 62,2 686 62,7 1,056 62,7 1,056 1,056 1,051 1,047 2,51 2,51 2,51 2,51 2,51 2,51 2,51 2,51	58.17% 64.08% 43.91% 65.0% Aug-09 4.664 1,951 1,915 1,940 708 659 581 1,066 1,283 808 658 1,087 1,723 1,337 1,047 245 21,072	62.05% 64.57% 41.87% 66.77% 66.77% Sep-09 4.400 2.010 1.924 655 678 571 1.034 1.229 865 696 1.012 1.634 1.229 2.0682	61.16% 64.68% 51.95% 66.2% 66.2% 66.2% 0ct-09 4.900 2.254 1.932 1.744 679 711 633 1.168 872 708 1.158 872 708 1.159 1.350 1.032 233	64.03% 64.92% 51.26% 66.5% Nov-99 4.534 2.138 1.676 646 626 1.093 1.288 947 1.056 1.093 1.288 947 1.056 1.093 244	60.88% 62.66% 49.62% 49.62% 66.0% 66.0% 5.004 2.321 2.067 788 786 698 1,169 1,169 1,338 950 2.056 1,394 2.956 1,394 2.956	Jan-10	Feb-10	Mar-10	64.1% 46.4% 65.9% 65.9% 41,840 18,760 17,116 14,043 5,990 6,207 5,521 9,773 11,398 9,725 15,555 11,555 11,522 9,267 1,955 11,522 9,267
windon Villishire otal conveyance Rates by District concloans with a response ristol outh Gloucestershire forth Somerset orest of Dean otswold ewikesbury heltenham iloucester idroud ferenet forth Wiltshire windon Vest Wiltshire windon otal	62,74% 65,68% 41,98% 67,4% Council / Un Apr-09 4,365 1,956 1,956 1,828 1,465 638 657 1,074 1,153 878 607 908 1,163 891 96 1,163 891 96 1,966 1,9747	63.82% 65.18% 42.31% 66.5% iitary Authori 42.706 4,706 2.033 1,857 1,570 630 675 628 1,058 1,275 898 1,040 1,883 1,283 1,275 1,275 898 1,040 1,883 1,2	62.33% 63.67% 45.08% 65.3% ft) Jun-09 4.582 1.979 1.831 1.423 625 709 1.625 1.025 1.	59,07% 61,54% 43,88% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 62,2 68,627 1,056 1,251 1,2	58.17% 64.08% 43.91% 65.0% 65.	62.05% 64.57% 41.67% 66.7% 66.7% 66.7% 8ep-09 4.400 2.010 1.924 1.494 1.494 1.292 865 678 1.012 1.634 1.012 2.010 2.010 1.924 1.012 1.024	61.16% 64.68% 51.95% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 1.932 1.744 679 711 633 1.168 1.358 872 708 1.159 1.159 1.159 1.259 1.359 1.159 1.359 1	64.92% 64.92% 66.5% 66.5% 66.5% 66.5% 7.26% 66.5% 8.2138 1.876 1.876 1.876 1.993 1.288 947 657 1.056 1.093 1.288 947 2.138 947 4.554 1.288 947 1.285 947 1.285 1.285 1.286 1.2	60.68% 62.66% 49.62% 66.0% 66.0% 66.0% 66.0% 66.0% 66.0% 66.0% 7.88 7.88 7.88 7.88 7.88 1.1,69 1.338 9.50 2.0,56 1.339 1.230 2.0,56 1.396 1.094 2.36 2.36 2.36 2.36 2.36 2.36 2.36 2.36	Jan-10 Jan-10 Jan-10	Feb-10	Mar-10	64.1% 46.4% 65.9% 65.9% 41,840 18,760 17,116 14,043 5,990 6,207 5,521 9,773 11,398 7,919 9,725 15,555 11,522 9,267 1,955 11,525 1,955 11,525 1,955 11,525 1,955 11,525 1,955 11,525 1,95
windon //iltishire ther/Unknown otal conveyance Rates by District coldents with a response ristol outh Gloucestershire orth Somerset ath and North East Somerset orest of Dean otswold ewkesbury heltenham iloucester troud ennet orth Willshire windon //est Wiltshire alisbury ther/Unknown otal ticldents with transport ristol outh Gloucestershire orth Wiltsnire alisbury ther/Unknown otal	62,74% 65,68% 41,96% (Council / Un Apr-09 4,365 1,956 1,828 1,465 638 657 1,153 878 607 908 1,163 891 96 1,163 891 96 1,956 1,163 891 96 1,956 1	63.82% 65.18% 42.31% 66.5% iitary Authori 42.706 4,706 2,033 1,857 1,570 630 675 628 1,058 1,275 898 1,275 898 1,040 1,258 1,040 1,258 1,057 1,47 21,086	62.33% 63.67% 45.08% 65.3% ft) Jun-09 4.582 1.979 1.831 1.423 625 7009 586 1.055 1.223 813 1.071 1.160 1.051 2.15 20.642 Jun-09 2.948 1.393 1.257 1.028	59,07% 61,54% 43,88% 43,88% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 62,118 1,886 627 1,056 1,251 888 673 1,161 1,247 251 21,623	58.17% 64.08% 64.09% 43.91% 65.0% 65.0% 65.0% Aug-09 4.564 1.951 1.915 1.915 1.940 708 659 81 1.086 1.087 1.087 1.245 21.072 Aug-09 2.905 1.397 1.326 985	62.05% 64.57% 41.87% 66.77% 66.77% Sep-09 4,400 2,010 1,924 655 678 677 1,034 1,224 1,23 1,009 228 20,682 Sep-09 2,887 1,463 1,333 1,076	61.16% 64.68% 51.95% 66.2% 0ct-09 4.900 2.254 1.932 1.744 679 711 633 1.168 1.358 872 708 1.169 1.350 1.032 233 22.493	64.03% 64.92% 66.5% 66.5% 66.5% 8.66.5% 9.45.54 2.138 1.876 1.676 645 646 626 1.993 1.288 947 1.056 1.305 1.	60.88% 62.66% 49.62% 66.0% 66.0% 66.0% 66.00	Jan-10	Feb-10	Mar-10	64.1% 46.4% 65.9% 65.9% 41.840 18,760 17,116 14,043 5,990 6,207 5,521 9,773 11,398 7,919 5,971 11,522 9,267 11,525
windon Vilitshire Otal Conveyance Rates by District Conveyance Visitol Outh Gloucestershire Orat Young Orat John Orat	62,74%, 65,68%, 41,96%, 41,96%, 43,96%	63.82% 65.18% 42.31% 42.31% 66.5% iitary Authori 66.5% iitary Authori 7.00 47.00 47.00 67.	62.33% 63.67% 45.08% 65.3% 65.	59,07% 61,54% 61,54% 43,88% 63,7% 63,7% 4,785 2,118 1,886 1,539 622 686 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047 251 21,623	58.17% 64.08% 43.91% 65.0% Aug-09 4,564 1,951 1,915 1,440 708 659 581 1,066 1,283 808 659 1,023 1,337 1,047 2,45 21,072 Aug-09 2,905 1,397 1,326 985 470	62.05% 64.57% 41.87% 66.7% 66.7% 8ep-09 4,400 2,010 1,924 1,494 655 678 571 1,034 1,229 865 1,012 1,834 1,243 1,009 2,28 20,682	61.16% 64.68% 51.95% 66.2% 0ct-09 4,900 2,254 1,932 1,744 679 711 633 1,168 872 708 1,150 1,759 1,350 1,759 1,350 1,350 1,350 1,032 233 22,493	64.03% 64.92% 51.26% 66.5% Nov-09 4,534 2,138 1,876 1,876 645 646 626 1,993 1,288 94,138 1,288 1,288 1,288 1,294 1,294 1,305 1,039 244 1,532 2,138 1,105 1,039 2,138 1,105 1,039 2,138 1,105 1,039 2,138 1,105 1,039 2,138 1,105 1,039 2,138 1,105 1,039 2,138 1,105 1,039 2,138 1,105 1,039 2,138 1,105 1,039 2,138 2,138 2,	60.88% 62.66% 49.62% 66.0% 66.0% 66.00 5.004 2.321 2.067 1.696 688 1.338 950 1.230 1.338 951 2.056 1.396 1.296 2.3647 2.3647	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 65.9% 85.9% 41,840 18,760 17,116 14,043 5,590 6,207 5,521 9,773 11,398 7,919 9,725 15,555 11,522 12,024 9,843 3,900
windon Wiltshire ther/Unknown otal conveyance Rates by District conveyance iristol could Gloucestershire corest of Dean cots word covered Conveyance covered	62,74%, 65,68%, 41,99%, 41,99%, 43,65, 1,956, 1,956, 1,956, 1,956, 1,163, 1,956, 1,163, 1,956, 1,163, 1,956, 1,163, 1,956, 1,163	63.82% 65.18% 42.31% 42.31% 66.5% iitary Authori May-09 4,706 2,033 1,857 1,570 630 675 628 1,275 898 571 1,048 1,258 1,258 1,258 1,258 1,258 1,258 1,258 1,258 1,157 1,1040 1,495 1,157 1,1096 1,157 1,1096 1,157 1,1092 440 440 440 440 443	62.33% 63.67% 45.08% 65.3% 65.	59,07% 61,54% 43,88% 63,7% 63,7% 4,785 2,118 1,886 1,539 622 686 627 1,056 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047 251 21,623	58.17% 65.0% Aug-09 4,564 1,951 1,915 1,440 708 659 581 1,066 1,283 808 658 1,087 1,723 1,337 1,047 2,45 21,072 Aug-09 2,905 1,397 1,326 985 470 443 397	62.05% 64.57% 41.87% 41.87% 66.77% Sep-09 4,400 2,010 1,924 1,494 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243 1,009 228 20,682 Sep-09 2,887 1,483 1,076 432 448 390	61.16% 64.68% 51.95% 66.2% 0ct-09 4,900 2,254 1,932 1,744 679 711 633 1,168 1,258 872 708 1,150 1,759 1,350	64.03% 64.92% 51.26% 66.5% Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,093 1,288 947 1,093 1,288 947 1,094 1,305 1,093 1,288 1,104 1,305 1,093 244 21,170 24,170 26,170 2	60.88% 62.66% 49.62% 66.0% 66.0% 66.0% 5.004 2.321 2.067 788 786 698 1.338 91.296 1.338 1.296 2.056 1.396 1.396 1.296 2.3647	Jan-10	Feb-10	Mar-10	64.1% 46.4% 65.9% 65.9% 41,840 18,760 17,116 14,043 5,990 6,207 5,521 9,773 11,398 7,919 9,725 15,555 11,522 9,267 1,955 11,522 12,260 13,382 12,024 9,843 3,843 3,843 3,845
iswindon Vilitshire Vi	62,74%, 65,68%, 41,99%, 41,99%, 43,855, 1,956, 1,828, 1,465, 1,956, 1,828, 1,465, 1,956, 1,828, 1,465, 1,956, 1,828, 1,496, 1,163, 878, 1,496, 1,163, 891, 1,496, 1,163, 891, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,4	63.82% 65.18% 42.31% 42.31% 66.5% idtary Authori 42.31% 47.06 62.033 1.857 1.570 630 675 628 1.275 898 1.275 898 1.275 420 1.870 1.474 21.086 May-09 3.116 1.317 1.092 420 440 403 692 824	62.33% 63.67% 45.08% 65.3% 65.	59,07% 61,54% 43,88% 63,7% 63,7% 63,7% 4,786 2,118 1,889 1,589 622 686 627 1,056 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047 251 21,623 Jul-09 3,002 1,307 1,080 382 453 396 697 809	58.17% 64.08% 43.91% 65.0% Aug-09 4,564 1,951 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,066 1,283 808 658 1,1067 1,723 1,337 1,047 245 21,072 Aug-09 2,905 1,396 470 433 397 697 824	62.05% 64.57% 41.87% 66.77% 66.77% Sep-09 4,400 2,010 1,924 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243 1,243 1,243 1,243 1,243 1,243 1,243 1,243 1,243 1,243 1,243 1,244 1,243 1,243 1,243 1,243 1,243 1,243 1,243 1,243 1,243 1,243 1,243 1,243 1,244 1,243 1,333 1,076 228	61.16% 64.68% 51.95% 66.2% 0ct-09 4,900 2,254 1,932 1,744 679 711 633 1,168 872 708 1,158 872 233 22,493 0ct-09 3,145 1,632 1,366 1,221 444 497 415 797 911	64.03% 64.92% 51.26% 66.5% Nov-09 4,534 2,138 1,876 646 626 1,993 1,288 947 1,056 1,804 1,305 1,039 244 21,570 Nov-09 2,984 1,558 1,343 1,147 2,157 2,	60.88% 62.66% 49.62% 66.0% 66.0% 66.0% 5.004 2.321 2.067 788 786 698 1.338 95.1230 2.056 1.396 1.290 2.056 1.394 2.961 1.483 1.169 2.3647	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 65.9% YTD 41.840 18.760 17.116 14.043 5.990 6.207 5.521 9.773 11.398 9.725 9.725 1.5555 11.522 9.267 1.3555 11.522 9.267 1.3562 YTD 27.260 13.382 12.024 9.843 9.843 9.843 9.843 9.843 9.843 9.843 9.843 9.843 9.843 9.843
iswindon Vilitshire Vi	62,74% 65,68% 41,96% 67,4% Council / Un Apr-09 4,365 1,956 1,828 1,465 638 657 572 1,074 1,153 878 607 908 1,163 891 1,96 1,163 891 1,96 1,163 891 1,96 1,163 891 1,96 1,163 891 1,96 1,163 891 1,96 1,496 1,163 891 1,96 1,4	63.82% 65.18% 42.91% 42.91% 66.5% iitary Authori 66.5% iitary Authori 66.5% 62.033 1.857 630 675 628 1.058 1.275 898 1.275 1.670 1.47 1.092 1.470 1.47	62.33% 63.67% 45.08% 65.3% 65.	59,07% 61,54% 61,54% 43,88% 43,88% 63,7% 63,7% 63,7% 63,7% 63,7% 62,118 1,886 62,118 1,859 622 636 627 1,056 627 1,056 1,251 21,623 21,623 21,623 21,623 21,623	58.17% 64.08% 65.0	62.05% 64.57% 41.87% 66.77% 66.77% Sep-09 4.400 2.010 1.924 1.494 655 678 571 1.034 1.229 865 1.012 1.022 2.0682 Sep-09 2.887 1.463 1.333 1.076 432 448 330 709 824	61.16% 64.68% 66.2% 67.27 74.17 74.17 75.17 76.1	64.03% 64.92% 66.5% 66.5% 66.5% 86.5	60.88% 62.66% 62.66% 66.0% 66.	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 41.84 41.84 41.84 18.760 17.116 14.043 5.990 6.207 9.773 11.398 7.919 5.971 9.725 11.522 9.267 13.382 19.255 11.522 9.267 19.975 11.522 9.260 13.382 12.024 9.843 3.900 3.990 7.458 4.774
iswindon Vilitshire Vi	62,74% 65,68% 65,68% 67,4% Council / Un Apr-09 4,365 1,956 1,856 638 657 572 1,153 878 1,465 1,163 879 908 1,163 891 1,96 1,163 891 1,96 1,163 891 1,96 1,163 891 1,96 1,163 891 1,96 1,163 891 1,9747	63.82% 65.18% 42.91% 42.91% 66.5% iitary Authori May-09 4,706 22.033 1.857 630 675 628 1.275 898 1.275 898 1.275 898 1.288 1.275 898 1.288 1.288 1.298 1.298 1.298 1.298 21.089 21.099	62.33% 63.67% 45.08% 65.3% 65.	59,07% 61,54% 61,54% 43,88% 63,7% 63	58.17% 64.08% 43.91% 65.0% 65.	62.05% 64.57% 41.87% 41.87% 66.77% Sep-09 4,400 2,010 1,924 1,494 655 678 571 1,034 1,229 865 1,012 1,229 865 20,682 Sep-09 2,887 1,463 1,333 1,076 432 448 390 709 824 559 455	61.16% 64.68% 66.2	64.03% 64.92% 51.26% 66.59% Nov-09 4.534 2.138 1.876 646 626 1.093 1.288 947 1.056 1.805 1.288 947 1.056 1.288 947 1.570 244 243 244 243 243 244 258 268 2766 887 887	60.88% 62.68% 62.66% 49.62% 66.09% Dec-09 5.004 2.921 2.067 1.696 698 1.1338 950 1.236 1.338 950 2.056 1.396 1.338 1.159 1.169 688 2.3647	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 41.84
windon Vilitahire bther/Unknown Conveyance Rates by District clicidents with a response bristol couth Gloucestershire corth Somerset dath and North East Somerset orest of Dean Cotswold ewkesbury heltenham Gloucester stroud dennet don't Wiltshire windon Vest Wiltshire lalisbury ther/Unknown Cotal Co	62,74%, 65,68%, 41,99%, 41,99%, 43,655, 1,956, 1,85	63.82% 65.18% 42.31% 66.5% iitary Authori 47.06 4,706 2,033 1,857 1,570 630 675 628 1,275 889 571 1,040 1,883 1,258 1,057 147 21,086 May-09 3,116 1,495 1,1317 1,097 1,1317 1,097 1,1317 1,297 4,108 1,149 1	62.33% 63.67% 45.08% 65.3% 65.	59,07% 61,54% 63,7	58.17% 64.08% 43.91% 65.0% 65.	62.05% 64.57% 41.87% 66.77% 66.77% Sep-09 4.400 2.010 1.924 655 678 571 1.034 1.229 865 696 1.012 1.634 1.229 2.0682 20.682 20.682 430 709 824 559	61.16% 64.68% 66.2	64.03% 64.92% 51.26% 66.5% Nov-99 4,534 2,138 1,876 646 626 1,993 1,288 947 1,056 1,093 1,288 947 1,056 1,093 1,288 947 1,056 1,093 1,288 1,576 1,093	60.88% 62.66% 62.66% 66.0% 66.	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 46.4% 41.84
iswindon Villishire	62,74% 65,68% 41,96% 41,96% 67,4% Council / Un Apr-09 4,365 1,956 61,956 638 657 572 1,074 1,153 878 607 908 1,165 1,163 891 1,163 891 1,96 1,183 891 1,96 1,96 1,96 1,96 1,97 1,97 1,97 1,97 1,97 1,97 1,97 1,97	63.82% 65.18% 66.5% ittary Authori 42.91% 42.91% 47.06 47.06 63.0 67.5 630 67.5 630 67.5 630 1.570 630 1.570 630 1.571 1.570 1	62.33% 63.67% ft Jun-09 4.582 1.979 1.881 1.423 625 709 585 1.055 1.223 813 643 1.071 1.160 1.951 20.642 Jun-09 2.948 1.993 1.225 396 480 378 693 769 499 439 683 1.046 704 674	59,07% 61,54% 43,88% 43,88% 63,7% 63	58.17% 64.08% 64.08% 43.91% 65.0% 65	62.05% 64.57% 41.87% 41.87% 66.77% 66.77% Sep-09 4,400 2,010 1,924 4,494 655 678 571 1,034 1,229 865 696 1,012 1,824 1,243 1,009 2,887 1,463 1,307 1,463 1,307 432 448 390 790 824 559 455 645 645 645 645 645 645 645 645	61.16% 64.68% 651.95% 666.2% Cot-09 4.900 4.900 2.254 1.932 1.744 679 711 633 1.168 1.358 872 708 1.159 1.350 1.350 1.352 1.362 1.362 1.366 1.221 444 497 415 797 911 527 477 783 1.075 802	64.03% 64.92% 66.5% 66.5% 66.5% 86.59 4.534 2.138 1.876 645 646 626 1.938 1.288 947 1.056 1.305	60.88% 62.66% 49.62% 66.09% 66.09% 66.09% 66.09% 66.09% 5.004 2,321 2,067 1,696 788 788 788 1,230 2,056 1,396 1,396 1,094 23,647 Dec-09 3,336 1,612 1,483 1,415 514 535 466 826 924 552 447 801 1,244 804	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 47.46 47.464 47.464 47.464 47.464 47.464 47.464 47.464 47.464 47.468
windon Willshire Utilshire Wilshire Wilshire Wilshire Winstal Wilshire Wil	62,74% 65,68% 41,96% 41,96% 67,4% Council / Un Apr-09 4,365 1,956 1,828 1,465 638 657 572 1,074 1,153 878 607 908 1,163 891 1,96 1,163 891 1,9747 Apr-09 2,937 1,333 1,292 1,055 420 464 368 762 5555 425 607 936 695 617 46	63.82% 65.18% 65.18% 42.91% 66.5% intary Authori 42.03 42.03 1.857 630 675 628 1.057 630 1.275 630 1.275 1.570 1.477 1.040 1.258 1.057 1.477 1.092 4.20 4.20 4.20 4.20 4.20 4.20 4.20 4.2	62.33% 63.67% 645.08% 65.39% 6	59,07% 61,54% 43,88% 43,88% 63,7% 64,783 1,161 1,261 1,261 21,623 1,310 21,623 1,310 21,623 21,623 40,80 38,20 40,80 38,20 40,80 72,1 1,016 73,7 71,73 1144	58.17% 64.08% 64.08% 43.91% 65.0% 65	62.05% 64.57% 41.87% 66.77% 66.77% 66.77% 66.77% Sep-09 4.400 2.010 1.924 4.1874 655 678 571 1.034 1.229 865 1.012 2.887 1.463 1.333 1.30	61.16% 64.68% 64.68% 66.2% 66.2% 66.2% 0ct-09 4.900 2.254 1.932 1.744 679 711 633 1.168 872 708 1.350 1.350 1.350 1.350 1.350 1.350 1.350 1.223 22.493	64.03% 64.92% 66.5% 66.5% 66.5% Nov-09 4.534 2.138 1.876 645 646 626 1.993 1.288 947 1.056 1.305 1.30	60.88% 62.66% 62.66% 66.09% 66	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 46.4% 46.4% 41.4% 41.40
windon //ittishire ther/Unknown cotal conveyance Rates by District coidents with a response ristol couth Gloucestershire corth Somerset ath and North East Somerset crest of Dean closwold ewkesbury heltenham iloucester troud ennet corth Willshire windon //est Willshire alisbury ther/Unknown cotal cotal Gloucestershire corth Gloucestershire corth Gloucester troud ennet corth Willshire windon //est Willshire alisbury ther/Unknown cotal cotal c	62,74% 65,68% 41,96% 41,96% 67,4% Council / Un Apr-09 4,365 1,956 61,956 638 657 572 1,074 1,153 878 607 908 1,165 1,163 891 1,163 891 1,96 1,183 891 1,96 1,96 1,96 1,96 1,97 1,97 1,97 1,97 1,97 1,97 1,97 1,97	63.82% 65.18% 66.5% ittary Authori 42.91% 42.91% 47.06 47.06 63.0 67.5 630 67.5 630 67.5 630 1.570 630 1.570 630 1.571 1.570 1	62.33% 63.67% ft Jun-09 4.582 1.979 1.881 1.423 625 709 585 1.055 1.223 813 643 1.071 1.160 1.951 20.642 Jun-09 2.948 1.993 1.225 396 480 378 693 769 499 439 683 1.046 704 674	59,07% 61,54% 43,88% 43,88% 63,7% 63	58.17% 64.08% 64.08% 43.91% 65.0% 65	62.05% 64.57% 41.87% 41.87% 66.77% 66.77% Sep-09 4,400 2,010 1,924 4,494 655 678 571 1,034 1,229 865 696 1,012 1,824 1,243 1,009 2,887 1,463 1,307 1,463 1,307 432 448 390 790 824 559 455 645 645 645 645 645 645 645 645	61.16% 64.68% 651.95% 666.2% Cot-09 4.900 4.900 2.254 1.932 1.744 679 711 633 1.168 1.358 872 708 1.159 1.350 1.350 1.352 1.362 1.362 1.366 1.221 444 497 415 797 911 527 477 783 1.075 802	64.03% 64.92% 66.5% 66.5% 66.5% 86.59 4.534 2.138 1.876 645 646 626 1.938 1.288 947 1.056 1.305	60.88% 62.66% 49.62% 66.09% 66.09% 66.09% 66.09% 66.09% 5.004 2,321 2,067 1,696 788 788 788 1,230 2,056 1,396 1,396 1,094 23,647 Dec-09 3,336 1,612 1,483 1,415 514 535 466 826 924 552 447 801 1,244 804	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 47.46 47.464 47.464 47.464 47.464 47.464 47.464 47.464 47.464 47.468
windon Wiltshire otal conveyance Rates by District conveyance convey	62,74%, 65,68%, 41,99%, 41,99%, 43,855, 1,956, 1,828, 1,465, 1,956, 1,828, 1,465, 1,956, 1,828, 1,465, 1,956, 1,828, 1,496, 1,163, 878, 607, 908, 1,496, 1,163, 891, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496, 1,163, 1,496	63.82% 65.18% 42.31% 42.31% 66.5% intary Authorise 66.5% intary Authorise 66.5% intary Authorise 66.5% intary Authorise 66.5% 62.033 1.857 1.570 630 675 628 1.275 898 1.275 898 1.058 1.275 898 1.058 1.275 898 1.058 1.275 898 1.058 1.275 898 1.058 1.275 898 1.057 1.074 1.092 4.09 1.883 1.286 1.057 1.074 1.092 1.096 1.074 1.092 1.096 1.074 1.092 1.096 1.074 1.092 1.096 1.074 1.092 1.096 1.074 1.092 1.096 1.074 1.092 1.096 1.074 1.092 1.096 1.074 1.092 1.096 1.074 1.092 1.096 1.074 1.096 1.096 1.006 1.	62.33% 63.67% 45.08% 65.3% 65.	59,07% 61,54% 43,88% 43,88% 63,7% 4,785 2,118 1,886 1,539 622 686 627 1,056 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047 251 21,623 Jul-09 3,002 1,439 3,002 1,439 3,002 1,439 3,002 1,439 3,002 1,439 1,307 1,080 382 453 396 697 809 503 403 721 1,016 737 713 711 13,777	58.17% 64.08% 43.91% 65.0% Aug-09 4,564 1,951 1,915 1,915 1,915 1,915 1,915 1,440 708 659 581 1,066 1,283 808 658 1,1067 1,723 1,337 1,047 245 21,072 Aug-09 2,905 1,397 4,326 985 470 443 397 697 824 504 439 704 1,001	62.05% 64.57% 41.87% 41.87% 66.77% 66.77% Sep-09 4,400 2,010 1,924 1,494 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243 1,009 2,287 1,463 1,243 1,009 2,887 1,463 1,333 1,076 432 448 390 709 824 455 645 1,012 1,012 13,792	61.16% 64.68% 64.68% 51.95% 66.2% Oct-09 4,900 2,254 1,932 1,744 679 711 633 1,168 1,358 872 708 1,160 1,759 1,350 233 22,493 Oct-09 3,145 1,632 233 22,493 Oct-09 3,145 1,632 1,366 1,221 444 497 415 797 783 1,075 802 687 1,107 783 1,075 802 687 122	64.03% 64.92% 51.26% 66.59% Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,093 1,288 947 1,054 1,093 1,288 947 1,054 1,305 1,305 1,404 1,305 1,404 1,305 1,404 1,305 1,404 1,405 1,404 1,405 1,40	60.88% 62.68% 62.66% 49.62% 66.09% 66.09% 5.004 2.321 2.067 788 786 698 1.338 91.338 1.169 2.056 1.396 1.396 1.396 1.483 1.159 1.483 1.595 1.483 1.595 1.483 1.595 1.483 1.595 1.483 1.595 1.483 1.595 1.483 1.595 1.483 1.595 1.483 1.595 1.483 1.595 1.483 1.595 1.483 1.595 1.483 1.595 1.5	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 46.4% 46.4% 47.40 41.840 17.116 14.043 5.990 6.207 5.521 9.773 11.398 11.398 11.522 9.267 11.525 11.525 1.9555 11.522 9.267 127.260 13.382 12.024 9.41 191 3.900 4.191 3.900 4.191 3.900 4.191 3.900 4.191 3.900 4.191 3.900 4.191 3.900 4.191 3.900 4.191 3.900 4.191 3.900 4.191 3.900 4.191 3.900 4.191 3.900 4.191 3.900 4.191 3.900 4.191 3.900 4.191 3.900 4.191 4.191 3.900 4.191 4
windon Wiltshire conveyance Rates by District conveyance Rates conveyance Rates conveyance Rate conveyance Ra	62,74%, 65,68%, 41,99%, 41,99%, 41,99%, 43,65, 1,956, 1,85	63.82% 65.18% 42.31% 66.5% iitary Authori 42.31% 66.5% iitary Authori 42.303 4,706 4,706 4,706 675 628 1,275 898 1,275 898 1,275 898 1,275 898 1,275 898 1,275 40 1,883 1,288 1,168 1,098 1,175 1,094 403 1,1883 1,288 1,168 1,199 1	62.33% 63.67% 45.08% 65.3% 65.	59,07% 61,54% 63,7	58.17% 64.08% 43.91% 65.0% Aug-09 4,564 1,951 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,947 245 21,072 Aug-09 2,905 1,397 1,047 245 21,072 Aug-09 1,326 955 470 443 397 697 824 504 439 704 1,001 796 707 7111 13,706	62.05% 64.57% 41.87% 66.77% 66.77% 66.77% Sep-09 4.400 2.010 1.924 65.56 678 571 1.034 1.229 865 698 1.012 1.634 1.229 2.887 1.463 1.009 2.28 20.682 Sep-09 2.887 1.463 3.007 709 3.007 709 3.007 709 709 709 709 709 709 709 709 709	61.16% 64.68% 66.2% 66.2% 66.2% 66.2% 0ct-09 4,900 2,254 1,932 1,744 679 711 633 1,168 1,358 872 708 1,1509 1,759 1,350 1,759 1,350 1,759 1,350 1,759 1,350 1,759 1,350 1,759 1,350 1,759 1,350 1,759 1,350 1,759 1,350 1,759 1,350 1,759 1,350 1,759 1,350 1,759 1,350 1,759 1,350 1,759 1,350 1,759 1,350 1,759 1,350 1,759 1,350 1,759 1,350 1,221 1,360 1,221 1,360 1,221 1,360 1,221 1,360 1,221 1,360 1,221 1,360 1,221 1,370 1,075	64.03% 64.92% 51.26% 66.5% Nov-09 4,534 2,138 1,876 1,876 1,672 645 646 626 1,093 1,288 947 1,058 1,093 1,288 1,270 1,093 1,288 1,093 1,288 1,093 1,0	60.88% 62.68% 62.66% 49.62% 49.62% 66.0% 66.0% 66.0% 5.004 2.321 2.067 786 786 786 786 786 1.396 1.169 1.338 9.205 758 1.1483 1.159 1.483 1.159 514 551 466 826 826 826 447 801 1.244 804 1.244 804 1.54 1.54 1.5611	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 47.40 41.840 41.840 18.760 41.840 17.116 14.043 5.990 6.207 5.521 9.773 11.398 7.919 5.971 11.522 9.267 11.525 11.5
iswindon Villishire Joher/Unknown Jotal Conveyance Rates by District Conveyance Rates Conveyance Rates Conveyance Rates Conveyance Rates Conveyance Rate	62,74% 65,68% 65,68% 67,4% 68,7% 68,7% 68,7% 68,7% 68,7% 68,7% 69,7% 68,7% 69,	63.82% 65.18% 65.18% 42.91% 66.5% iitary Authori 47.06 47.06 47.06 47.06 57.5 620 1.557 1.570 630 1.275 898 1.275 898 1.275 898 1.275 898 1.275 898 1.288 1.288 1.298 1.298 1.298 1.298 1.298 1.298 1.298 1.298 1.298 1.298 1.298 1.298 1.298 1.298 1.298 1.298 1.277 1.0000 1.0000 1.0000 1.0000 1.0000 1.0000 1.0000 1	62.33% 63.67% 65.36% 65.39% 65	59,07% 61,54% 61,54% 63,77% Jul-09 4,785 2,118 1,886 1,539 622 686 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047 251 21,623 Jul-09 3,002 1,439 3,002 1,439 3,002 1,439 1,106 737 713 11016 737 713 113,777	58.17% 64.08% 43.91% 65.0% 65.	62.05% 64.57% 41.87% 41.87% 66.77% 66.77% Sep-09 4,400 2,010 1,924 1,494 655 678 571 1,034 1,229 865 1,012 228 20,682 Sep-09 2,887 1,463 1,333 1,076 432 448 390 709 824 455 645 1,012 751 706 102 13,792	61.16% 64.68% 64.68% 66.2% 66.	64.03% 64.92% 64.92% 66.59% Nov-09 4,534 2,138 1,876 1,877 645 646 626 1,193 1,288 947 1,056 1,288 947 1,056 1,288 947 1,556 1,570 Nov-09 2,984 1,558 1,147 422 431 432 756 881 1,154 785 785 717 127 14,354	60.88% 62.66% 49.62% 66.09% 66.09%	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 46.4% 41.84
iswindon Vilitahire Vi	62,74% 65,68% 65,68% 67,4% Council / Un Apr-09 4,365 1,956 1,956 1,956 1,956 1,956 1,956 1,956 1,956 1,956 1,956 1,956 1,956 1,956 1,956 1,956 1,957 1,074 1,153 878 878 607 908 878 1,496 1,163 891 1,956 1,163 891 1,956 1,163 891 1,956 1,174 1,333 1,292 1,055 4,25 1,055 4,25 1,055 4,25 1,055 4,25 1,055 4,25 1,055 4,25 1,055 1,256 1,257 1,333 1,292 1,055 1,292 1,055 1,293 1,2	63.82% 65.18% 42.91% 42.91% 66.5% iitary Authori May-09 4,706 2,033 1,857 1,570 630 675 628 1,275 898 1,275 898 1,275 1,058 1,275 1,040 1,057 1,058 1,058 1,058 1,275 898 1,057 1,058 1,058 1,058 1,058 1,058 1,057 1,058 1,058 1,058 1,058 1,058 1,058 1,057 1,058 1,0	62.33% 63.67% 45.08% 65.3% 65.	59,07% 61,54% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 64,785 62,188 66,627 686,627	58.17% 64.08% 43.91% 65.0%	62.05% 64.57% 41.87% 41.87% 66.77% 66.77% Sep-09 4,400 2,010 1,924 1,494 655 678 696 1,012 1,894 1,229 865 1,012 228 20,682 Sep-09 2,887 1,463 1,333 1,076 432 448 390 709 824 4559 455 1,012 13,792 Sep-09 65.61% 69.62	61.16% 64.68% 64.68% 66.2%	64.03% 64.92% 64.92% 51.26% 66.59% Nov-09 4,534 4,534 4,534 4,534 1,672 646 626 1,093 1,288 947 1,039 1,288 947 1,558 1,343 1,147 422 431 432 431 1,147 422 431 1,147 422 431 1,147 422 431 432 431 1,147 422 431 1,147 422 431 1,147 422 431 432 432 432 432 432 432 432 432 432 432	60.88% 62.66% 49.62% 66.09% 66.09% 66.09% 5.004 2.321 2.067 1.696 688 1.338 950 1.338 950 1.338 950 1.206 2.056 1.396 1.169 2.056 1.396 1.169 2.056 2.3647 Dec-09 3.336 1.612 1.483 1.159 1.483 1.159 466.678 826 826 826 827 847 851 1.244 852 852 867 87 867 87 867 87 867 87 867 87 87 87 87 87 87 87 87 87 87 87 87 87	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 46.4% 41.84
Swindon Wiltshire Diher/Unknown Total Conveyance Rates by District Conveyance Rates by District Incidents with a response Bristol South Gloucestershire Wilter Street Wiltshire	62,74% 65,68% 65,88% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,29% 67,29% 67,29% 67,29% 67,29% 67,29% 67,29% 67,29% 67,29% 67,29% 67,29% 67,29% 67,29% 68,38% 68,38% 687 69,38% 69,38	63.82% 65.18% 65.18% 66.5% iitary Authori May-09 4,706 2,033 1,857 630 675 629 1,057 630 1,275 630 1,275 1,570 1,040 1,275 1,040 1,	62.33% 63.67% 645.08% 65.39% 66.59% 66.59% 66.59% 66.59% 66.59% 66.59%	59,07% 61.54% 43.88% 43.88% 63.7% 65.74% 65.27% 66.37% 69.30% 70.18% 66.14% 66.30%	58.17% 64.08% 43.91% 65.0% Aug-09 4,564 1,951 1,916 1,440 708 65.9 581 1,066 1,283 808 658 1,283 808 658 1,283 808 658 1,067 1,723 1,047 245 21,072 Aug-09 2,905 1,397 1,326 985 470 443 397 697 824 504 1,001 796 707 111 13,706	62.05% 64.57% 41.87% 66.77% 66.77% 66.77% 66.77% 66.77% Sep-09 4.400 2.010 1.924 1.494 655 678 571 1.034 1.229 865 1.012 1.834 1.243 1.009 2.28 20.682 Sep-09 2.887 1.463 1.333 1.076 432 2.887 1.463 1.333 1.076 432 2.887 1.463 1.337 1.776 1.3792 1.3792 1.3792	61.16% 64.68% 66.2% 66.2%	64.03% 64.92% 65.26% Nov-09 4.534 2.138 1.876 626 1.093 1.866 626 1.093 1.288 947 657 1.056 1.305 1.205 1.305 1.305 1.305 1.134 2.138 1.141 2.1558 1.141 4.22 4.21 4.21 4.21 4.21 4.21 4.2	60.88% 62.66% 62.66% 62.66% 66.0% 66.0% 66.0% 66.0% 66.0% 66.0% 66.0% 66.0% 66.0% 66.0% 66.0% 66.0% 66.0% 68.3% 68.2% 68.4% 68.4% 68.4% 68.4% 68.4% 68.4%	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 41.4% 41.40 41.840 41.8760 41.116 41.4043 5.990 6.207 5.521 9.773 11.398 7.919 5.971 11.522 9.267 11.522 9.267 11.522 9.267 11.522 9.267 11.525 11.522 9.267 11.522 9.267 11.522 9.267 11.522 9.267 11.522 9.267 11.522 9.267 11.522 9.267 11.522 9.267 11.522 9.267 11.522 9.267 11.522 9.267 11.522 9.267 11.522 9.267 11.522 9.267 11.522 9.267 11.522 9.267 11.522 12.024 9.643 9.943 3.900 4.191 3.645 6.529 9.528 6.291 9.42
Swindon Wiltshire Diher/Unknown Total Conveyance Rates by District Incidents with a response Bristol South Gloucestershire Horth Somerset Sath and North East Somerset Froud Grennet Horth Wiltshire Horth	62,74% 65,68% 65,68% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,49% 67,29% 68% 68,24% 68,34% 65,33% 66,33% 66,34%	63.82% 65.18% 65.18% 66.5% 66.5% 66.5% 66.5% 66.5% 66.5% 66.5% 66.5% 66.5% 66.5% 66.5% 66.5% 66.5% 66.6% 66.67%	62.33% 63.67% 64.62% Jun-09 4.582 1,979 1,8831 1,423 625 709 585 1,055 1,223 813 1,071 1,160 1,051 1,	59,07% 61.54% 63.77% 63.77% 63.77% 63.77% 63.77% 63.77% 63.77% 63.77% 63.77% 63.77% 63.77% 63.77% 63.77% 63.77% 63.77% 63.77% 63.77% 64.77% 65.37% 64.77% 66.03% 66.03% 66.03% 66.03% 66.03% 66.05% 66	58.17% 64.08% 65.0	62.05% 64.57% 41.87% 66.77% 66.77% 66.77% Sep-09 4.400 2.010 1.924 1.494 655 678 571 1.034 1.229 865 1.012 1.329 865 1.012 2.082 20.682 Sep-09 2.887 1.463 1.333 1.076 432 2.887 1.463 1.333 1.076 432 2.887 1.463 1.333 1.076 437 2.987 448 380 709 824 455 645 1.012 13.792 13.792	61.16% 64.68% 64.68% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.3% 66.3% 67.2% 67.9 7.11 63.3 1.168 67.2 7.08 1.358 87.2 7.08 1.160 1.759 1.350 1.350 1.350 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.759 1.350 1.360 1.221 1.366 1.221 1.221 1.221 1.221 1.221 1.221 1.221 1.221 1.221 1.221 1.22	64.03% 64.92% 64.92% 66.5% Nov-09 4.534 2.138 1.876 6.26 1.093 1.876 6.26 1.093 1.288 947 657 1.056 1.804 1.305 1.298 4.1558 1.154 2.158 1.154 4.21 4.21 4.31 4.32 4.31 4.31 4.32 4.31 4.31 4.32 4.31 4.31 4.32 4.31 4.31 4.32 4.31 4.31 4.32 4.31 4.31 4.32 4.31 4.31 4.32 4.31 4.31 4.32 4.31 4.31 4.32 4.31 4.31 4.32 4.31 4.32 4.31 4.31 4.32 4.31 4.31 4.32 4.31 4.31 4.32 4.31 4.31 4.31 4.32 4.31 4.31 4.32 4.31 4.31 4.31 4.32 4.31 4.31 4.31 4.31 4.31 4.31 4.31 4.31	60.88% 62.66% 62.66% 62.66% 66.09% 66.09% 66.09% 66.09% 66.09% 66.09% 66.09% 66.09% 66.09% 66.09% 66.09% 66.09% 66.09% 66.09% 66.67% 68.34% 68.25% 68.07% 68.34%	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 418.40 418.760 41.840 117.116 14.043 5.990 6.207 9.773 11.398 7.919 5.521 11.522 9.267 11.522 9.27 11.522 9.267 11.522 9.27 11.522 9.267 11.522 9.27 11.522 11.522 9.27 11.522 9.27 11.522 9.27 11.522 9.27 11.522 9.27 11.522 9.27 11.522 9.27 11.522 9.27 11.5
Swindon Wittshire Uther/Unknown Total Conveyance Rates by District ncidents with a response Bristol South Gloucestershire torth Somerset Bath and North East Somerset orcrest of Dean Cotswold rewkesbury Chellenham Sloucester Broud Gennet Worth Wittshire	62,74%, 65,68%, 65,68%, 65,68%, 65,68%, 65,72,1,074,1,153,657,2,1,074,1,153,657,2,1,074,1,153,657,2,1,074,1,153,657,2,1,074,1,153,1,075,1,074,1,153,1,075,1,074,1,075,1,074,1,075,1,	63.82% 65.18% 42.31% 42.31% 66.5% iitary Authori May-09 4,706 2,033 1,857 1,570 630 675 628 1,275 898 1,275 898 1,275 1,058 1,275 1,058 1,275 1,058 1	62.33% 63.67% 65.38% 65.39% 65	59,07% 61,54% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 64,785 62,74% 68,30% 69,70,186 60,70,186 60,70,186 60,70,186 60,70,186 61,70,186 6	58.17% 64.08% 43.91% 65.0% Aug-09 4,564 1,951 1,915 1,940 708 65.9 581 1,066 1,283 808 659 1,087 1,723 1,337 1,047 2,45 21,072 Aug-09 2,905 1,397 697 824 504 433 397 704 1,001 796 707 113,706 Aug-09 63.65% 63.28% 66.38% 67.22%	62.05% 64.57% 41.87% 41.87% 66.77% 66.77% Sep-09 4,400 2,010 1,924 1,494 65.56 678 696 1,012 1,634 1,229 865 696 1,012 228 20,682 Sep-09 2,887 1,463 1,333 1,076 432 448 390 709 824 455 645 1,012 13,792 13,792 13,792 13,792 13,792	61.16% 64.68% 64.68% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.2% 66.3% 66.2% 66.3% 66.3% 66.3% 66.3% 66.2% 66.2% 66.2% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3%	64.03% 64.92% 64.92% 51.26% 66.59% Nov-09 4,534 2,138 1,876 1,872 645 646 626 1,993 1,288 94,134 1,472 243 1,147 422 431 432 431 1,476 488 1,154 785 717 127 14,354 Nov-09 14,354 1,4354 Nov-09 14,354 1,4354 Nov-09 14,354 1,4354	60.88% 62.66% 62.66% 66.09% 66.09% 66.09% 66.09% 66.09% 66.09% 60.04 2.321 2.067 1.696 698 1.338 951 2.306 1.396 1.338 951 2.306 2.056 1.396 1.396 1.296 2.3647 Dec-09 3.336 1.612 2.3647 801 1.244 804 754 15.611 Dec-09 66.67% 69.45% 71.754	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 46.4% 46.4% 41.84
Swindon Wiltshire Diher/Unknown Fotal Conveyance Rates by District Incidents with a response Bristol South Gloucestershire Gorth Somerset South Gloucestershire Gorth Somerset South Gloucester South Glouceste	62,74%, 65,68%, 41,99%, 41,99%, 41,99%, 43,85, 1,956, 1,856, 1,956, 1,856, 1,956, 1,856, 1,95	63.82% 65.18% 42.31% 42.31% 66.5% idary Authori May-09 4,706 2,033 1,857 1,570 630 675 628 1,275 898 1,275 898 1,058 1,275 1,040 1,883 1,288 1,057 1,47 21,086 May-09 3,116 1,495 420 440 403 403 692 824 425 29 420 440 403 692 824 529 69.67 696 716 666 716 666 716 666 718 73.54% 70.92% 69.55% 66.67% 66.67% 66.54% 73.54% 70.92% 69.55% 66.67% 66.67% 66.67% 66.67% 66.67% 66.67% 66.67% 66.67% 66.67% 66.67% 66.67% 66.67% 66.67% 66.67% 66.67% 66.67% 66.67%	62.33% 63.67% 63.67% 65.38% 66.38% 67.70% 64.62% 65.68% 67.70% 64.62% 65.68% 67.70% 64.62% 65.68%	59,07% 61,54% 43,88% 63,7% 43,88% 63,7% 4,785 2,118 1,886 1,539 622 686 627 1,056 622 686 627 1,056 1,251 21,623 3,002 1,439 1,161 1,723 1,311 1,047 251 21,623 Jul-09 3,002 1,439 3,002 1,439 1,307 1,080 382 453 396 697 809 503 403 721 1,016 737 713 713 7713 1,777 13,777 14,777 15,777 16,777 17,777	58.17% 64.08% 43.91% 65.0% Aug-09 4,564 1,951 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,923 1,337 1,047 245 21,072 Aug-09 2,905 1,397 4,326 985 470 443 397 697 824 504 433 397 697 1,1047 1,047 1	62.05% 64.57% 41.87% 41.87% 66.77% 66.77% 66.77% Sep-09 4,400 2,010 1,924 1,494 655 678 677 1,1034 1,229 865 696 1,1012 20,682 20,682 Sep-09 2,887 1,403 1,203 1,009 228 1,1012 20,682 1,1012 20,68	61.16% 64.68% 64.68% 66.2% 67.0% 66.39% 66.56% 68.24% 67.08% 67.08% 67.08% 66.56%	64.03% 64.92% 64.92% 65.87% Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,093 1,288 947 1,056 1,093 1,288 1,343 1,147 2,384 1,154 1,154 1,154 1,154 1,154 1,154 1,154 1,155 1,139 1,147 1,147 1,147 1,156 1,156 1,156 1,156 1,156 1,156 1,156 1,156 1,156 1,156 1,156 1,156 1,156 1,156 1,156 1,156 1,157 1,	60.88% 62.66% 49.62% 49.62% 49.62% 66.09% 66.09% 5.004 2.321 2.067 788 786 698 1.338 1.169 2.056 1.396 1.396 1.394 2.056 1.396 1.483 1.159 1.483 1.169	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 47.10 41.840 18.760 41.840 17.116 14.043 5.990 6.207 5.521 9.773 11.398 7.919 5.971 11.522 9.267 11.525
Swindon Willshire Other/Unknown Fotal Conveyance Rates by District Incidents with a response Siristol South Gloucestershire Worth Somerset Sath and North East Somerset Orost of Dean Control of Control Swindon West Willshire South Gloucestershire North Somerset South Gloucestershire North Willshire Swindon West Willshire Sristol, City of South Gloucestershire Vorth Somerset Sath and North East Somerset oroset of Dean Cotswold Lewkesbury ————————————————————————————————————	62,74%, 65,68%, 41,99%, 41,99%, 41,99%, 41,99%, 41,956, 1,956, 1,856, 1,956, 1,	63.2% 65.18% 42.31% 66.5% iitary Authori 42.31% 42.31% 42.31% 42.31% 42.31% 43.706 4.706 4.706 6.38 1.275 6.38 1.275 6.38 1.275 8.98 1.275 8.98 1.275 8.98 1.283 1.283 1.284 1.097 1.47 21.086 May-09 3.116 1.495 1.317 1.092 4.20 4.01 3.116 6.20 1.495 1.317 1.092 4.01 4.01 4.027	62.33% 63.67% 45.08% 65.39% 65.39% 65.39% 65.39% 65.39% 65.39% 65.39% 65.39% 66.35% 67.70% 64.62% 63.37% 63.67% 68.65.99% 66.28% 60.27% 68.12% 63.36% 63.67% 68.65.99% 62.28% 60.27% 68.12% 63.37% 63.67% 68.65.99% 62.28% 60.27% 68.12% 63.37%	59,07% 61,54% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 64,67,7 67,94% 66,03% 63,164,7% 66,03% 63,164,7% 66,03% 63,164,66,03%	58.17% 64.08% 43.91% 65.0% Aug-09 4,564 1,951 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,916 1,283 806 65.81 1,066 1,283 807 1,223 1,337 1,047 245 21,072 Aug-09 2,905 1,326 985 470 443 397 1,326 985 470 433 397 1,326 985 470 431 397 1,326 985 67 1,007 111 13,706	62.05% 64.57% 64.57% 66.77% 66.77% 66.77% 66.77% 66.77% 66.77% 66.77% 66.77% 66.77% 67.05% 68.377% 66.77% 66.77% 66.77% 66.77% 66.77% 66.77% 66.77% 66.77% 66.77% 66.95%	61.16% 64.68% 64.68% 66.2% 66.39% 66.39% 66.39% 66.53% 66.39% 66.53% 66.4% 67.50% 60.44% 67.50% 66.64% 67.50%	64.03% 64.92% 64.92% 66.55% Nov-09 4,534 1,676 66.57 4,534 1,676 66.67 1,093 1,288 947 1,056 1,804 1,305 1,288 1,876 1,093 1,288 1,876 1,093 1,288 1,154 1,093 1,288 1,154 1,154 1,154 1,154 1,154 1,154 1,154 1,154 1,154 1,154 1,154 1,154 1,154 1,155 1,134 1,177 1,127 1,1354	60.88% 62.68% 62.68% 63.68% 66.09%	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 46.4% 41.840 18.760 41.840 17.116 14.043 5.990 6.207 5.521 9.773 11.398 7.919 5.971 11.522 9.267 11.525 9.267 11.525 9.267 11.525 9.2726 11.525 9.267 11.525 9.267 11.525 9.267 11.525 9.267 11.525 9.2726 11.525 9.267 11.525 9.267 11.525 9.267 11.525 9.267 11.525 9.267 11.525 9.267 11.525 9.267 11.525 9.267 11.525 9.267 11.525 9.267 11.525 9.267 11.525 9.267 11.525 9.267 11.525 9.267 11.525 11.525 9.267 11.525 11.525 9.267 11.525 11.525 11.525 9.267 11.525 11.525 11.525 9.267 11.525 1
windon Villishire bther/Unknown Cotal Conveyance Rates by District cidents with a response bristol couth Gloucestershire corth Somerset soft and North East Somerset corest of Dean closester stroud dennet dennet dennet denth Willishire denth Willishire denth Gloucestershire dorth Willishire doubt Gloucester stroud dennet dennet dorth Willishire doubt Gloucester stroud dennet doubt Gloucester d	62,74%, 65,68%, 65,68%, 66,68%	63.82% 65.18% 65.18% 66.5% May-09 4,706 4,707 4,706 4,706 4,707 4,706 4,707 4	62.33% 63.67% 645.08% 65.39% 65.39% 65.39% 65.39% 65.39% 65.39% 65.39% 65.39% 66.28% 63.67% 63.66% 63.67% 63.66% 63.67% 63.66%	59,07% 61,54% 63,7% 61,54% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 64,63,7% 66,03% 63,16% 66,00% 64,67% 66,00%	58.17% 64.08% 43.91% 65.0% Aug-09 4.564 1,951 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,915 1,916 1,283 808 658 1,283 808 658 1,283 1,397 1,047 245 21,072 245 21,072 245 21,072 245 21,072 245 21,072 22,005 22,005 23,005 24,007 24,005 24,007 25,005 26,005 27,007 28,0	62.05% 64.57% 64.57% 66.77% 66.77% 66.77% 66.77% 66.77% 66.77% 66.77% 66.77% 66.77% 67.05% 68.05% 67.05% 68.05% 66.08% 68.37% 66.08% 68.37% 66.08% 68.37% 66.08% 68.37% 66.08% 68.37% 66.08% 68.37% 66.08% 68.37% 66.08%	61.16% 64.68% 64.68% 66.2% 66.33 1.744 67.97 1.350 1.358 872 22.493 67.6% 67.6% 68.2% 69.9% 69.99% 69.99% 69.99% 60.44% 67.07% 65.99% 69.99% 66.60.44% 67.37% 66.99% 66.60.44% 66.737%	64.03% 64.92% 64.92% 66.59% Nov-09 4,534 2,138 1,876 1,672 646 626 1,193 1,288 947 1,056 1,288 947 1,556 1,558 1,305 1,	60.88% 62.68% 62.66% 49.62% 49.62% 49.62% 66.0% 66.0% 66.0% 5.004 2.321 2.067 786 786 786 786 786 786 1.396 1.169 1.338 1.169 2.056 1.396 1.398 2.056 1.396 1.398 2.056 1.396 1.398 2.056 1.398 1.483 1.159 2.056 8.078 8.078 8.01 1.244 8.04 8.04 8.04 8.04 8.07 8.05 8.078 8.088 8.078 8.078 8.088 8.078	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 46.4% 46.4% 41.40 41.84 18.760 17.116 14.043 5.990 6.207 9.773 11.398 7.919 9.255 11.522 9.267 13.392 12.024 41.84 3.900 6.291 9.47 3.943 3.900 6.291 9.47 3.943 3.900 6.291 9.47 3.943 3.900 6.291 9.47 3.943 3.900 6.291 9.47 3.943 3.900 6.991 9.47 3.943 3.900 6.991 9.47 3.994 9.48 4.994 9.49 9.49 9.49 9.49 9.49
windon //ittshire ther/Unknown otal conveyance Rates by District cidents with a response ristol outh Gloucestershire orth Somerset ath and North East Somerset orth Wiltshire alisbury ther/Unknown otal cidents with transport ristol outh Gloucestershire orth Wiltshire alisbury ther/Unknown otal cidents with transport ristol outh Gloucestershire orth Wiltshire alisbury ther/Unknown otal cidents with transport ristol outh Gloucestershire orth Somerset ath and North East Somerset orth Somerset orth Somerset ath and North East Somerset orth Somerset orth Wiltshire alisbury theltenham idoucester itroud ennet orth Wiltshire alisbury ther/Unknown otal onveyance Rate rristol, City of outh Gloucestershire orth Somerset ath and North East Somerset orth Wiltshire alisbury ther/Unknown otal onveyance Rate rristol, City of outh Gloucestershire orth Somerset ath and North East Somerset orth Somerset alishury therefore therefore outh Gloucestershire orth Wiltshire alishury therefore outh Gloucestershire orth Wiltshire alishury therefore outh Gloucestershire orth Wiltshire windon	62,74%, 65,68%, 65,68%, 65,68%, 65,68%, 65,72 1,074 1,183 878 1,1465 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,163 891 1,496 1,165 891 1,496 1,165 891 1,496 1,165 891 1,496 1,165 891 1,496 1,165 891 1,496 1,165 891 1,496 1,165 891 1,496 1,165 891 1,496 1,165 891 1,496 1,165 891 1,496 1,165 891 1,496 1,165 891 1,496 1,165 891 1,496 1,165 891 1,496 1,4	63.82% 65.18% 65.18% 66.5% 42.91% 66.5% 42.91% 66.5% 42.91% 42.91% 42.91% 42.91% 42.91% 42.91% 42.91% 42.91% 42.90% 4.706 62.90% 67.56 628 628 628 628 628 628 628 628 628 62	62.33% 63.67% 63.67% 65.39% 65.39% 65.39% 65.39% 65.39% 65.39% 67.70% 68.65% 72.24% 63.36% 66.23% 63.67% 64.33% 668.65% 63.67% 64.62% 65.69% 64.62% 65.69% 66.62%	59,07% 61,54% 63,7% 61,54% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 63,7% 64,673 64,63,7% 66,03% 63,16% 66,03% 63,16% 66,03% 63,16% 66,03% 63,16% 66,03% 63,16% 66,03% 63,16% 66,03% 63,16% 66,03% 63,16% 66,03% 66,00%	58.17% 64.08% 64.08% 43.91% 65.0% 66.2% 68.33% 66.38%	62.05% 64.57% 41.87% 41.87% 466.77% 66.77% 666.77% 666.77% 666.77% 666.77% 666.77% 666.77% 666.77% 666.77% 666.77% 677.67% 678.67% 678.67% 678.67% 678.67% 678.67% 678.67% 678.67% 678.67% 678.67% 678.67% 678.67% 678.67% 678.67% 678.67% 678.67% 678.67% 678.67% 68.57%	61.16% 64.68% 64.68% 66.2% Cotto9 4,900 2,254 1,932 1,744 679 711 633 1,168 1,358 872 233 22,493 Cotto9 1,759 1,350 1,1769 1,759 1,350 1,1769 1,759 1,750	64.03% 64.92% 64.92% 51.26% 66.59% Nov-09 4,534 2,138 1,876 1,672 646 626 1,093 1,288 947 1,586 1,1864 1,305 1,309 244 22,1570 Nov-09 2,984 1,558 1,147 422 431 1,147 422 431 1,147 422 431 1,147 432 431 1,147 432 431 1,147 432 431 1,147 432 431 1,147 432 431 1,147 432 431 1,147 432 431 1,147 432 66.86% 68.67% 785 71.79% 68.67.89% 69.17% 69.17% 69.17% 58.615% 69.17% 58.615%	60.68% 62.66% 62.66% 66.09% 66.09%	Jan-10	Feb-10	Mar-10	64.1% 46.4% 46.4% 46.4% 46.4% 46.4% 41.84 41.84 41.84 41.87

Total Number of Responses by Sector

Current Year Avon	Apr-09 12164	May-09 12615	Jun-09 12406	Jul-09 12947	Aug-09 12349	Sep-09 12237	Oct-09 13188	Nov-09 12641	Dec-09 13946	Jan-10	Feb-10 *	Mar-10	YTD 114,493
Sloucestershire Viltshire	7065 9368	7280 10359	6978 9995	7246 10580	7242 10384	7274 10249	7829 11235	7631 10763	8405 11785	*	*	*	66,950 94,718
Other/Unknown	72	119	196	237	230	198	224	264	252	*	*	*	1,792
otal	28,669	30,373	29,575	31,010	30,205	29,958	32,476	31,299	34,388	*	*	*	277,953
2008/09	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	YTD
von iloucestershire	10445 6055	11178 6313	10726 6246	11271 6514	11086 6463	11038 6547	11666 6565	12048 6467	12843 7767	*	*	*	102,301 58,937
Viltshire Other/Unknown	8012 97	8594 65	8380 85	9023 83	8489 94	8686 60	9524 45	9238 72	10657 73	*	*	*	80,603 674
otal	24,609	26,150	25,437	26,891	26,132	26,331	27,800	27,825	31,340	*	*	*	242,515
	24,009	20,130	23,437	20,091	20,132	20,331	27,000	27,023	31,340		l		242,313
ariance Year on Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
von Bloucestershire	16.5% 16.7%	12.9% 15.3%	15.7% 11.7%	14.9% 11.2%	11.4% 12.1%	10.9% 11.1%	13.0% 19.3%	4.9% 18.0%	8.6% 8.2%	*	*	*	11.9% 13.6%
Viltshire http://unknown	16.9% -25.8%	20.5% 83.1%	19.3% 130.6%	17.3% 185.5%	22.3% 144.7%	18.0% 230.0%	18.0% 397.8%	16.5% 266.7%	10.6% 245.2%	*	*	*	17.5% 165.9%
otal	16.5%	16.1%	16.3%	15.3%	15.6%	13.8%	16.8%	12.5%	9.7%	*	*	*	14.6%
otal Number of Responses by	PCT												
Current Year	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
ath and North East Somerset ristol	2,090 6,446	2,276 6,878	2,065 6,700	2,209 7,006	2,021 6,702	2,148 6,379	2,528 7,022	2,357 6,610	2,411 7,334	*	*	*	20,105 61,077
loucestershire orth Somerset	7,065 2,652	7,280 2,617	6,978 2,649	7,246 2,673	7,242 2,686	7,274 2,763	7,829 2,737	7,631 2,705	8,405 3,003	*	*	*	66,950 24,485
outh Gloucestershire windon	2,765 2,202	2,843 2,464	2,770 2,450	2,957 2,478	2,673 2,502	2,792 2,436	3,100 2,575	2,976 2,636	3,240 3,057	*	*	*	26,116 22,800
/iltshire ther/Unknown	5,377 72	5,894 121	5,767 196	6,202 239	6,147 232	5,963 203	6,459 226	6,120 264	6,686 252	*	*	*	54,615 1,805
			•							*	*	*	
otal	28,669	30,373	29,575	31,010	30,205	29,958	32,476	31,299	34,388				277,953
2008/09	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	YTD
ath and North East Somerset	1,800 5,406	1,851 5,937	1,756 5,815	1,931 5,966	1,876 5,838	1,831 5,813	1,950 6,411	2,065 6,412	2,273 6,662	*	*	*	17,333 54,260
Sloucestershire lorth Somerset	6,055 2,196	6,313 2,373	6,246 2,234	6,514 2,468	6,463 2,501	6,547 2,353	6,565 2,369	6,467 2,489	7,767 2,758	*	*	*	58,937 21,741
outh Gloucestershire windon	2,563 1,928	2,612	2,442	2,613 2,142	2,508 2,115	2,608 2,111	2,645 2,420	2,870	3,131 2,547	*	*	*	23,992
/iltshire	4,563	4,869	4,809	5,169	4,731	5,005	5,393	5,149	6,117	*	*	*	45,805
ther/Unknown	98	67	85	88	100	63	47	75	85				708
otal	24,609	26,150	25,437	26,891	26,132	26,331	27,800	27,825	31,340	0	0	0	242,515
ariance Year on Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
ath and North East Somerset PCT ristol PCT	16.1% 19.2%	23.0% 15.8%	17.6% 15.2%	14.4% 17.4%	7.7% 14.8%	17.3% 9.7%	29.6% 9.5%	14.1% 3.1%	6.1% 10.1%	*	*	*	16.0% 12.6%
loucestershire PCT	16.7%	15.3%	11.7%	11.2%	12.1%	11.1%	19.3%	18.0%	8.2%	*	*	*	13.6%
			18.6%	8.3%	7.4%	17.4%	15.5%	8.7%	8.9%		*	*	12.6% 8.85%
outh Gloucestershire PCT	20.8% 7.9%	10.3% 8.84%	13.43%	13.16%	6.58%	7.06%	17.20%	3.69%	3.48%				
outh Gloucestershire PCT windon PCT Viltshire PCT	7.9% 14.2% 17.8%	8.84% 15.79% 21.05%	13.43% 19.51% 19.92%	13.16% 15.69% 19.98%	18.30% 29.93%	15.40% 19.14%	6.40% 19.77%	14.71% 18.86%	20.02% 9.30%	*	*	*	15.51% 19.23%
nuth Gloucestershire PCT vindon PCT vindon PCT litshire PCT her/Unknown	7.9% 14.2% 17.8% -26.5%	8.84% 15.79% 21.05% 80.6%	13.43% 19.51% 19.92% 130.6%	13.16% 15.69%	18.30%	15.40%	6.40%	14.71%	20.02%	*	* *	* * *	15.51%
outh Gloucestershire PCT windon PCT vilteshire PCT vilteshire PCT viter/Unknown otal fotal Number of Responses by Current Year ristol outh Gloucestershire	7.9% 14.2% 17.8% -26.5% 16.5% District Col Apr-09 6,446 2,765	8.84% 15.79% 21.05% 80.6% 16.1% uncil/Unitary May-09 6,878 2,843	13.43% 19.51% 19.92% 130.6% 16.3% Authority Jun-09 6,700 2,770	13.16% 15.69% 19.98% 171.6% 15.3% Jul-09 7,006 2,957	18.30% 29.93% 132.0% 15.6% Aug-09 6,702 2,673	15.40% 19.14% 222.2% 13.8% Sep-09 6,379 2,792	6.40% 19.77% 380.9% 16.8% Oct-09 7,022 3,100	14.71% 18.86% 252.0% 12.5% Nov-09 6,610 2,976	20.02% 9.30% 196.5% 9.7% Dec-09 7,334 3,240	* * * * * * * * * * * * * * * * * * *	* *	* * * * * Mar-10 *	15.51% 19.23% 154.9% 14.6% YTD 61,077 26,116
outh Gloucestershire PCT windon PCT filtshire PCT filtshire PCT ther/Unknown otal otal Number of Responses by Current Year ristol outh Gloucestershire outh Somerset	7.9% 14.2% 17.8% -26.5% 16.5% District Con Apr-09 6,446	8.84% 15.79% 21.05% 80.6% 16.1% uncil/Unitary May-09 6,878 2,843 2,843 2,617 2,276	13.43% 19.51% 19.92% 130.6% 16.3% Authority Jun-09 6,700	13.16% 15.69% 19.98% 171.6% 15.3% Jul-09 7,006	18.30% 29.93% 132.0% 15.6% Aug-09 6,702	15.40% 19.14% 222.2% 13.8% Sep-09 6,379 2,792 2,763 2,148	6.40% 19.77% 380.9% 16.8% Oct-09 7,022	14.71% 18.86% 252.0% 12.5% Nov-09 6,610	20.02% 9.30% 196.5% 9.7% Dec-09 7,334	* * *	* * *	Mar-10	15.51% 19.23% 154.9% 14.6% YTD 61,077
outh Gloucestershire PCT windon PCT filtshire PCT filtshire PCT ther/Unknown otal otal Number of Responses by Current Year ristol outh Gloucestershire orth Somerset ath and North East Somerset orest of Dean	7.9% 14.2% 17.8% -26.5% 16.5% District Col Apr-09 6,446 2,765 2,652	8.84% 15.79% 21.05% 80.6% 16.1% May-09 6,878 2,843 2,617	13.43% 19.51% 19.92% 130.6% 16.3% Authority Jun-09 6,700 2,770 2,649	13.16% 15.69% 19.98% 171.6% 15.3% Jul-09 7,006 2,957 2,673	18.30% 29.93% 132.0% 15.6% Aug-09 6,702 2,673 2,686	15.40% 19.14% 222.2% 13.8% Sep-09 6,379 2,792 2,763	6.40% 19.77% 380.9% 16.8% Oct-09 7,022 3,100 2,737	14.71% 18.86% 252.0% 12.5% Nov-09 6,610 2,976 2,705	20.02% 9.30% 196.5% 9.7% Dec-09 7.334 3.240 3.003	Jan-10	* * * * Feb-10 * *	* *	15.51% 19.23% 154.9% 14.6% YTD 61,077 26,116 24,485
outh Gloucestershire PCT windon PCT illishire PCT titherPCT titherPUnknown otal otal Number of Responses by Current Year ristol outh Gloucestershire orth Somerset ath and North East Somerset roest of Dean otswold ewkesbury	7.9% 14.2% 17.8% -26.5% 16.5% District Col Apr-09 6.446 2.765 2.652 2.090 9.34 9.50 8.24	8.84% 15.79% 21.05% 80.6% 16.1% May-09 6,878 2,843 2,617 2,276 923 925 927	13,43% 19,51% 19,92% 130,6% Authority Jun-09 6,700 2,770 2,649 2,065 863 987 852	13.16% 15.69% 19.98% 171.6% 15.3% 15.3% 15.3% 16.2957 2,673 2,209 899 936 908	18.30% 29.93% 132.0% 15.6% 15.6% Aug-09 6,702 2,673 2,686 2,021 1,046 885 844	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2,792 2,763 2,148 937 966 848	6.40% 19.77% 380.9% 16.8% Oct-09 7,022 3,100 2,737 2,528 1,021 1,033 928	14.71% 18.86% 252.0% 12.5% 12.5% Nov-09 6.610 2.976 2.705 2.357 950 939 927	20.02% 9.30% 196.5% 9.7% Dec-09 7,334 3,240 3,003 2,411 1,186 1,131 1,044	Jan-10	* * * * Feb-10 * *	* *	15.51% 19.23% 154.9% 14.6% 14.6% YTD 61,077 26,116 24,485 20,105 8,759 8,752 8,102
outh Gloucestershire PCT windon PCT villshire PCT tither(PCT) total otal ota	7.9% 14.2% 17.8% -26.5% 16.5% District Col Apr-09 6.446 2.765 2.652 2.090 934 950 824 1.493 1.631	8.84% 15.79% 21.05% 80.6% 16.1% May-09 6,878 2,843 2,276 923 925 927 1,455 1,770	13.43% 19.51% 19.92% 130.6% 16.3% Authority Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662	13.16% 15.69% 19.88% 171.6% 15.3% 15.3% 15.3% 15.3% 15.3% 14.3% 15.3%	18.30% 29.93% 132.0% 15.6% 15.6% Aug-09 6,702 2,673 2,686 2,021 1,046 885 844 1,453 1,806	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 966 848 1.465 1.763	6.40% 19.77% 380.9% 16.8% Oct-09 7,022 3,100 2,737 2,528 1,021 1,033 928 1,654 1,932	14.71% 18.86% 252.0% 12.5% 12.5% Nov-09 6,610 2,976 2,705 2,357 950 939 927 1,592 1,842	20.02% 9.30% 196.5% 9.7% Dec-09 7,334 3,240 3,003 2,411 1,186 1,131 1,044 1,730 1,936	Jan-10	* * * * Feb-10 * *	* *	15.51% 19.23% 154.9% 14.6% 14.6% 14.6% 14.6% 14.6% 15.0170 26,116 24,485 20,105 8,752 8,152 8,152 13,769 16,087
outh Gloucestershire PCT windon PCT villshire PCT tither(PCT) villshire PCT tither(PCT) villshire PCT tither(PCT) villshire PCT villshire PCT villshire PCT villshire PCT villshire PCT villshire vi	7.9% 14.2% 17.8% -26.5% 16.5% District Col Apr-09 6.446 2.765 2.652 2.090 934 950 824 1.493 1.631 1.233 933	8.84% 15.79% 21.05% 80.6% 16.1% May-09 6.878 2,843 2,617 923 925 927 1,455 927 1,770 1,280	13,43%, 19,51%, 19,52%, 19,52%, 130,6%, 16,3	13,16% 15,69% 19,98% 171,6% 15,3% 15,3% 15,3% 15,3% 15,3% 15,3% 15,3% 15,3% 16,209 17,006 2,957 2,679 2,679 899 908 1,472 1,745 1,286 967	18.30% 29.93% 132.0% 15.6% 15.6% Aug-09 6,702 2,673 2,686 2,021 1,046 885 844 1,453 1,806 1,208 979	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 966 848 1.763 1.295	6.40% 19.77% 380.9% 16.8% 0ct-09 7.022 3.100 2.737 2.528 1.021 1.033 928 1.654 1.932 1.261	14.71% 18.86% 252.0% 12.5% 12.5% 12.5% 12.5% 12.576 2.705 2.357 950 927 1.592 1.842 1.381 962	20.02% 9.30% 196.5% 9.7% Dec-09 7,334 3,240 3,003 2,411 1,181 1,131 1,044 1,730 1,936 1,378 1,170	Jan-10	Feb-10	* * * * * * * * * * * * * * * * * * * *	15.51% 19.23% 154.9% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 15.077 26,116 24.485 20,105 8,752 8,102 13,769 16,087 11,481 8,879
outh Gloucestershire PCT windon PCT //illshire PCT tither/Unknown otal otal Number of Responses by Current Year ristol outh Gloucestershire orth Somerset abth and North East Somerset orest of Dean otswold ewkesbury heltenham loucester troud ennet orth Wilshire windon	7.9% 14.2% 17.8% -26.5% 16.5% District Col Apr-09 6.446 2.765 2.652 2.692 934 950 824 1.493 1.233 933 1.397 2.175	8.84% 15.79% 21.05% 80.6% 16.1% May-09 6.878 2.843 2.843 2.276 923 925 1.455 1.770 1.280 840	13.43% 19.51% 19.92% 130.6% Authority Jun-09 6,700 2,770 2,649 2,065 863 987 1,662 1,159 978 1,662 1,159 978 2,447	13.16% 15.69% 19.98% 171.6% 15.3% 15.3% 15.3% 15.3% 15.3% 16.2957 2.673 2.299 908 908 1.472 1.286 967 1.775 2.453	18.30% 29.93% 132.0% 15.6% 15.6% Aug-09 6,702 2,673 2,686 2,021 1,046 885 844 1,450 1,208 979 1,671 2,480	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 966 848 1.295 1.030 1.576 2.397	6.40% 19.77% 380.9% 16.8% Oct-09 7.022 3.100 2.737 2.528 1.021 1.033 928 1.654 1.932 1.261 1.070 1.818	14,71% 18,86% 252.0% 12.5% 12.5% 12.5% 10.00 10.	20.02% 9.30% 196.5% 9.7% 9.7% 0.034 3.003 2.411 1.186 1.378 1.378 1.100 1.929 3.006	Jan-10	Feb-10	* * * * * * * * * * * * * * * * * * * *	15.51% 19.23% 154.9% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 15.077 26,116 24,485 20,105 8,752 8,102 13,769 16,087 11,481 8,879 15,079 22,567
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Duth Gloucestershire PCT windon PCT littshire litt	7.9% 14.29 17.8% -26.5% 16.5% 16.5% District Con Apr-09 6.446 2.765 2.652 2.090 934 950 824 1.493 1.233 933 1.397 2.175 1.772	8.84% 15.79% 21.05% 80.6% 16.1% May-09 6.878 2.843 2.617 2.276 923 925 1.770 1.280 840 1.644 2.439 1.898 1.512	13.43% 19.51% 19.92% 130.6% Authority Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 978 1,662 1,159 1,662 1,159 1,662 1,159 1,662 1,159 1,662 1,163 1,662 1,663	13.16% 15.69% 19.98% 171.6% 15.3% 15.3% 15.3% 15.3% 15.3% 15.3% 15.3% 15.3% 15.3% 15.3% 15.3% 15.3%	18.30% 29.93% 132.0% 15.6% 15.6% Aug-09 6,702 2,673 2,686 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671 2,480 1,979	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 966 848 1.465 1.763 1.295 1.030 1.576 1.030 1.576	6.40% 19.77% 380.9% 16.8% 16.8% 10.22 3,100 2,737 2,528 1,021 1,033 928 1,021 1,031 1,031 1,031 1,070 1,1000 1,100	14,71% 18,86% 252,0% 12,5% 12,5% 12,5% 12,976 2,705 2,357 950 927 1,592 1,842 1,381	20.02% 9.30% 196.5% 9.7% 9.7% 9.7% 9.7% 9.734 3.003 2.411 1.186 1.131 1.936 1.378 1.100 1.929 3.006 2.073	Jan-10	Feb-10	* * * * * * * * * * * * * * * * * * * *	15.51% 19.23% 154.9% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.485 20.105 8,759 8,752 8,102 13,769 16,087 11,481 8,879 15,079 12,2,567 17,334 13,323
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buth Gloucestershire PCT windon PCT illishire PCT ther/Unknown otal Number of Responses by Current Year istol outh Gloucestershire orth Somerset ath and North East Somerset rest of Dean otsewold windon totswold buthesian otherwise b	7.9% 14.2% 17.8% -26.5% 16.5% District Cot Apr-09 6.446 2.765 2.652 2.090 934 950 824 1.493 1.631 1.233 933 1.397 2.175 2.177 2.1,275 99	8.84% 15.79% 21.05% 80.6% 16.1% 16.1% May-09 6.878 2.843 2.843 2.923 925 927 1.455 1.770 1.280 840 1.512 1.484 2.439 1.512 1.485 1.512 1.486 30.373	13.43% 19.51% 19.95% 130.6% 16.3% Authority Jun-09 6,700 2,770 2,770 2,770 2,770 1,650 863 987 862 1,165 1,662 2,417 1,693 1,620 2,417 1,693 1,475 1,693	13,16% 15,69% 19,98% 171,6% 15,39% 15,39% 15,39% 15,39% 15,39% 1,066 2,957 2,209 899 936 998 1,472 1,757 1,757 2,453 1,992 1,486 244 31,010	18.30% 29.93% 132.0% 15.6% 15.6% 15.6% 15.6% 15.6% 15.6% 15.6% 15.6% 15.6% 16.06 16.00 16.	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 1.465 1.763 1.295 1.030 1.576 2.397 1.482 2.397 1.482 2.397 5.813 2.9955	6.40% 19.77% 380.9% 16.8	14,71% 18,86% 252.0% 12.5% 12.5% Nov-09 6.610 2.976 2.705 2.357 950 1,892 1,892 1,842 1,381 982 1,842 1,381 982 1,842 1,381 982 1,842 1,381 982 1,842 1,381 982 1,842 1,381 982 1,842 1,867	20.02% 9.30% 196.5% 196.5% 9.7% 9.7% 7.334 3.240 3.003 2.411 1.186 1.378 1.1936 1.378 1.190 1.929 3.006 2.073 1.584	Jan-10	Feb-10	Mar-09	15.51% 19.23% 154.9% 14.6% 14.6% YTD 61,077 26,116 24.485 20,105 8,752 8,102 13,769 16,087 11,481 8,879 12,567 11,481 13,323 2,035 2,77,950 YTD 54,260 23,992
nuth Gloucestershire PCT windon PCT littshire	7.9% 14.2% 17.8% -22.5% 16.5% District Cor Apr-09 6.446 2.765 2.652 2.050 334 950 324 1.631 1.233 933 1.397 2.175 1.772 1.275 99 28,669	8.84% 15.79% 21.05% 80.6% 16.1% 16.1% May-09 6.878 2.843 2.617 2.276 923 927 1.455 1.770 1.280 840 1.644 2.439 1.898 1.512 146 30,373	13.43% 19.51% 19.92% 130.6% Authority Jun-09 6,700 2,770 2,649 2,065 863 987 1,652 1,162 1,162 1,162 2,241 1,620 2,417 1,620 2,541 1,620 2,541 1,620 2,541 1,620 2,541 1,620 2,541 1,641 1	13.16% 15.69% 19.98% 171.6% 15.37% 15.37% 15.37% 15.37% 15.37% 2.295 2.295 2.295 2.295 2.299 908 908 1.472 1.745 1.286 967 1.775 2.453 1.992 1.486 2.64	18.30% 29.93% 132.0% 15.6% 15.6% 15.6% 15.6% 15.6% 15.6% 15.6% 15.6% 15.6% 16.702 2.673 2.686 2.021 1.046 885 844 1.453 1.806 1.208 1.979 1.671 1.518 2.480 1.979 1.518 2.54 30,205	15.40% 19.14% 222.2% 13.8% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 966 848 1.763 1.295 1.763 1.295 1.875 1.482 239 29.955	6.40% 19.77% 380.9% 16.8% 16.8% Oct-09 7,022 3,100 2,737 2,528 1,021 1,033 928 1,021 1,932 1,261 1,070 1,818 2,572 2,086 1,485 229 32,476	14,71% 18,86% 252.0% 12.5% 12.5% Nov-09 6,610 2,976 2,705 2,705 2,950 982 1,842 1,862 1,962 1,962 1,962 1,962 1,963 1,992 1,842 1,963 1,992 1,842 1,963 1,992 1,964 1,393	20.02% 9.30% 196.5% 9.7% 9.7% 9.7% 7,334 3,240 3,003 2,411 1,186 1,131 1,044 1,133 1,100 1,936 2,073 1,100 1,929 3,003 2,073 1,584 3,003 2,003 2,003 1,584 3,003 2	Jan-10	Feb-10		15.51% 19.23% 154.9% 14.6% 14.6% 14.6% 14.6% 14.6% 14.485 20,105 8,759 8,752 8,102 13,769 16,087 11,481 8,879 15,079 122,567 17,334 13,323 2,035 277,950
outh Gloucestershire PCT windon PCT littshire litt	7.9% 14.2% 17.8% -26.5% 16.5% 16.5% District Cor Apr-09 6.446 2.765 2.652 2.990 8.24 1.493 1.631 1.233 933 1.397 2.175 1.772 1.275 2.990 28,669 Apr-08 5,406 2.563 2.196 1.800 795	8.84% 15.79% 21.05% 80.6% 16.1% 16.1% May-09 6.878 2.843 2.617 2.276 923 925 1.770 1.280 840 1.644 2.439 1.898 1.512 146 May-08 5.937 2.617 2.237 3.851	13.43% 19.51% 19.92% 130.6% Authority Jun-09 6,700 2,770 2,649 2,065 863 987 1,662 1,159 978 1,620 2,417 1,693 1,476 229 2,575	13.16% 15.69% 19.98% 171.6% 15.39% 15	18.30% 29.93% 132.0% 15.6% 15.6% 15.6% 15.6% 15.6% 15.6% 15.6% 15.6% 15.6% 15.6% 16.702 2.673 2.021 1.046 885 844 1.453 1.806 1.208 979 1.671 2.480 1.979 1.518 2.54 30,205 1.676 30,205 1.676 30,205 1.676 30,205 1.676 30,205 1.676 30,205 1.676 30,205 1.676 30,205 1.676 30,205 1.676 30,205 1.676 30,205 1.676 30,205 1.676 30,205 1.676 30,205 1.676 30,205 1.676 30,205 1.676 30,205 1.676 30,205 1.676 30,205 30	15.40% 19.14% 222.2% 13.8% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 966 848 1.763 1.295 1.030 1.576 2.397 1.875 2.397 1.875 2.399 29.955 Sep-08 5.813 2.608 5.813 2.608 5.813 2.608 5.813 2.608	6.40% 19.77% 380.9% 16.8% 16.8% 0ct-09 7,022 3,100 2,737 1,033 928 1,021 1,031 1,854 1,932 1,261 1,070 1,818 2,572 2,086 1,485 2,29 32,476 0ct-08 6,411 2,645 2,459 1,950 846	14,71% 18,86% 252.0% 12,5% 12,5% 12,5% Nov-99 6,610 2,976 2,705 2,357 950 927 1,892 1,892 1,892 1,892 1,892 1,892 1,892 1,892 1,892 1,892 1,892 1,892 1,892 1,892 1,892 1,892 1,892 1,893 1,996 2,72 31,299	20.02% 9.30% 196.5% 9.7% 9.7% 9.7% 9.7% 19.334 3.240 3.003 2.411 1.186 1.131 1.044 1.1730 1.936 1.193 1.193 3.006 2.073 3.003 3.4388 1.584 3.03 3.4388 1.584 3.03 3.245 3.03 3.045 3.066 3	Jan-10	Feb-10		15.51% 19.23% 154.9% 14.6% YTD 61,077 26,116 24,485 20,105 8,759 8,102 13,769 16,087 11,481 8,879 15,079 22,567 17,332 2,035 277,950 YTD 54,260 23,992 21,741 17,333 7,801
outh Gloucestershire PCT windon PCT littshire litt	7.9% 14.2% 17.8% -26.5% 16.5% 16.5% District Cor Apr-09 6.446 2.765 2.652 2.990 824 1.493 1.631 1.233 933 1.397 2.175 1.772 1.275 99 28,669 Apr-08 5,406 2.563 2.196 1.800 795 790 733	8.84% 15.79% 21.05% 80.6% 16.1% 16.1% May-09 6.878 2.843 2.617 2.276 923 925 1.770 1.280 840 1.644 2.439 1.898 1.512 146 May-08 5.937 2.617 2.273 1.851 884	13.43% 19.51% 19.92% 130.6% 16.3% Authority Jun-09 6,700 2,770 2,649 2,005 863 987 852 1,455 1,662 1,159 978 1,620 2,417 1,693 1,476 229 Jun-08 5,815 2,442 2,224 1,756 835 872 766	13.16% 15.69% 19.98% 171.6% 15.39% 15	18.30% 29.93% 132.0% 15.6% 15.6% Aug-09 6,702 2,673 2,896 8,202 1,046 885 1,453 1,453 1,453 1,453 1,518 254 30,205 Aug-08 5,838 2,508 2,508 2,501 1,576 871 918	15.40% 19.14% 222.2% 13.8% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 966 848 937 1,465 1,763 1,295 1,030 1,576 1,482 2.397 1,875 1,482 2.39 29.955 Sep-08 5.813 2.608 5.813 2.808 5.813 2.808 5.813 2.808 8.83	6.40% 19.77% 380.9% 16.8	14,71% 18,86% 252.0% 12.5% 12.5% 12.5% Nov-09 6.610 2.976 2.705 2.357 950 927 1,842 1,962 1,867 2,628 1,966 2,725 31,299 Nov-08 6,412 2,879 6,412 2,879 2,489 2,065 828 843 750	20.02% 9.30% 196.5% 9.7% 9.7% 9.7% 9.7% 1.334 3.240 3.003 2.411 1.186 1.131 1.044 1.1730 1.936 1.1730 1.936 3.006 2.073 3.006 2.073 3.03 3.4388 0.662 3.131 2.758 2.273 965 1.034 951	Jan-10	Feb-10		15.51% 19.23% 154.9% 14.6% YTD 61,077 26,116 24,485 20,105 8,759 8,102 13,769 16,087 11,481 8,879 22,567 17,334 2,035 YTD 54,260 23,992 21,741 17,333 7,801 8,104 7,242
outh Gloucestershire PCT windon PCT // illishire PCT // i	7.9% 14.2% 17.8% -26.5% 16.5% 16.5% District Col Apr-09 6.446 2.765 2.652 2.990 2.990 8.24 1.493 1.631 1.233 933 1.397 2.175 99 28,669 Apr-08 5.406 2.563 2.196 1.800 795 790 733 1.271	8.84% 15.79% 21.05% 80.6% 16.1% 16.1% May-09 6.878 2.843 2.617 2.276 923 925 1.770 1.280 840 1.644 2.439 1.898 1.512 146 May-08 5.937 2.617 2.273 1.851 889 878	13.43% 19.51% 19.92% 130.6% 16.3% Authority Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 978 1,662 2,417 1,693 1,476 229 Jun-08 5,815 2,442 2,234 1,766 835 872 766 1,277	13.16% 15.69% 19.98% 171.6% 15.39% 15	18.30% 29.93% 132.0% 15.6%	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 7.63 1.465 1.763 1.295 1.030 1.576 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.883 2.883 1.831 1.841 862 883 887 1.331 1.493	6.40% 19.77% 380.9% 16.8% 16.8% 16.8% 16.8% 16.8% 10.01 16.8% 10.02 1.03 1.03 1.03 1.03 1.03 1.03 1.03 1.03	14,71% 18,86% 252.0% 12.5% 12.5% Nov-09 6,610 2,976 2,276 2,357 950 1,592 1,842 1,381 982 1,842 1,381 1,592 1,842 1,381 1,667 2,628 1,966 6,412 2,489 2,065 8,287 8,288 8,37 750 1,268 8,388 8,37 750 1,269	20.02% 9.30% 196.5% 9.7% 9.7% 9.7% 9.7% 1.334 3.240 3.003 2.411 1.186 1.1730 1.936 1.1730 1.936 1.1730 3.006 2.073 3.006 2.073 3.131 3.4388 0.662 3.131 3.131 9.662 3.131 9.662 3.131 9.662 3.131 9.662 9.768 9.76	Jan-10	Feb-10	Mar-09	15.51% 19.23% 154.9% 14.6% YTD 61,077 26,116 24,485 20,105 8,759 8,102 13,769 16,087 11,481 8,879 12,567 17,334 2,035 Z77,950 YTD 54,260 23,992 21,741 17,333 7,801 8,104 7,242 12,017
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buth Gloucestershire PCT windon PCT littshire potal littshire littshire potal littshire littshire potal littshire littshire potal littshire li	7.9% 14.2% 17.8% -26.5% 16.5% 16.5% District Col Apr-09 6.446 2.765 2.652 2.090 934 950 824 1.493 1.397 2.175 1.272 1.275 99 28.669 Apr-08 5.406 2.563 2.196 2.563 2.196 795 790 733 1.271 1.376	8.84% 15.79% 21.05% 80.6% 16.1% 16.1% May-09 6.878 2.847 2.276 923 925 1.455 1.770 1.280 840 1.644 2.439 1.888 1.512 1.46 30.373 May-08 8.99 1.888 1.512 1.49 1.888 1.512 1.49 1.888 1.512 1.49 1.888 1.512 1.49 1.888 1.513 1.49 1.888 1.513 1.49 1.888 1.513 1.49 1.898 1.513 1.49 1.898 1.513	13.43% 19.51% 19.92% 130.6% 16.3% Authority Jun-09 6,700 2,770 2,770 2,770 2,770 1,650 1,652 1,155 1,662 2,649 1,260 1,159 978 1,620 2,417 1,693 1,476 229 Jun-08 5,815 2,442 2,244 1,756 835 872 766 835 872 766 835 872 766	13.16% 15.69% 19.98% 171.6% 15.39% 15.39% 7.006 2.957 2.673 2.209 889 9.6 1.472 1.745 1.286 967 1.757 2.453 1.992 1.486 2.613 2.468 1.931 905 1.978	18.30% 29.93% 132.0% 15.6% 15.6% Aug-09 6,702 2,673 2,686 2,021 1,046 885 844 1,453 1,453 1,453 1,671 2,480 1,979 1,518 255 30,205 Aug-08 4,518 30,205	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 966 848 1.465 1.766 1.766 1.875 1.482 2.9.955 Sep-08 2.993 2.993 3.831 8.831 8.831 1.493	6.40% 19.77% 380.9% 16.8% 16.8% Oct-09 7,022 3,100 2,737 2,528 1,021 1,033 928 1,554 1,921 1,931 1,931 2,572 2,086 1,485 2,972 2,086 1,485 2,972 2,987 32,476 Oct-08 6.411 2,445 2,389 32,476	14,71% 18,86% 252.0% 12.5% 12.5% 12.5% Nov-09 6,610 2,976 2,705 2,357 939 927 1,592 1,842 1,867 1,667 2,628 1,966 1,505 2,357 982 2,628 1,942 2,628 1,966 1,505 2,208 1,966 1,505 2,628 1,966 1,505 2,628 1,966 1,505 2,628 1,966 1,505 2,628 1,966 1,505 1,50	20.02% 9.30% 196.5% 9.7% Dec-09 7,334 3.240 3.003 2.411 1.131 1.044 1.131 1.044 1.132 1.929 3.006 2.073 1.584 3.03 3.4,388 Dec-08 6.662 2.273 965 1.034 951 1.034 951 1.034 951 1.034 951 1.034 951 951 951 951 951 951 951 951 951 951	Jan-10	Feb-09	Mar-09	15.51% 19.23% 154.9% 14.6% 14.6% YTD 61,077 26,116 24,485 20,105 8,752 8,752 8,752 13,769 16,087 11,481 8,679 15,079 122,567 17,334 13,323 20,205 277,950 YTD YTD 44,867 45,079 47,242 21,741 17,333 7,801 8,101 7,242 12,017 13,634
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buth Gloucestershire PCT windon PCT illtshire PCT illtshir	7.9% 14.2% 17.8% -26.5% 16.5% 16.5% District Col Apr-09 6.446 2.765 2.652 2.990 934 950 824 1.493 1.831 1.233 1.397 1.772 1.275 99 28.669 Apr-08 5.406 2.563 2.196 1.800 795 790 795 793 1.271 795 790 1.275	8.84% 15.79% 21.05% 80.6% 16.1% 16.1% May-09 6.878 2.843 2.617 2.276 923 925 1.770 1.280 840 1.644 2.439 1.898 1.512 1.46 30.373 May-08 5.937 2.813 884 829 778 1.384	13.43% 19.51% 19.92% 19.51% 19.92% 130.6% Authority Jun-09 6,700 2,770 2,649 2,005 863 987 852 1,662 1,159 978 1,662 1,159 978 1,622 2,417 1,693 1,476 229 29,575 Jun-08 835 872 2,244 1,756 835 872 1,277 1,693 1,477 1,693 1,477 1,693 1,477 1,693 1,477 1,693 1,477 1,693 1,477 1,693 1,477 1,693 1,477 1,693 1,477 1,693 1,476 229 1,477 1,693 1,476 2,244 1,756 664 1,450 1,045	13.16% 15.69% 19.98% 171.6% 15.3% 15	18.30% 29.93% 132.0% 15.6% 15.6% Aug-09 6,702 2,673 2,686 2,021 1,046 885 844 1,453 1,806 1,208 979 1,518 254 30,205 Aug-08 5,838 2,508 2,501 1,876 871 1,879 1,571 2,480 1,979 1,571 2,177 1,572 1,577 1	15.40% 19.14% 222.2% 13.8% 6.379 2.792 2.763 2.148 937 1.465 1.763 1.295 1.966 8.41 1.295 1.576 2.397 1.482 2.397 1.482 2.397 1.482 2.398 5.813 2.608 2.353 1.831 8.62 8.82 8.857 1.331 8.82 1.493 1.121 7.25	6.40% 19.77% 380.9% 16.8% 16.8% Oct-09 7.022 3.100 2.737 2.528 1.021 1.033 928 1.021 1.051 1.818 2.572 2.086 1.485 2.293 32.476 Oct-08 6.411 2.645 2.389 1.950 846 947 1.950 846 947 1.950 847 1.950 848 1.9	14,71% 18,86% 252.0% 12.5% 12.5% Nov-09 6.610 2.976 2.705 2.357 950 1,592 1,842 1,381 982 1,842 1,381 982 1,842 1,381 982 1,842 1,381 982 1,842 1,867 2,628 4,842 1,596 1,286 1,596 1,5	20.02% 9.30% 196.5% Dec-09 7.334 3.240 3.240 3.033 2.411 1.181 1.131 1.044 1.730 1.936 1.100 1.938 3.003 3.4388 Dec-08 6.662 3.131 2.778 2.073 9.56 1.034 3.137 9.51 1.000 1.397 9.51 1.806 1.397 9.59	Jan-10	Feb-09	Mar-09	15.51% 19.23% 154.9% 14.6% YTD 61,077 26,116 24,485 20,105 8,752 8,102 13,769 16,087 11,481 8,879 12,567 17,334 13,323 2,035 277,950 YTD 54,260 23,990 21,741 17,333 7,801 8,104 7,242 12,035 10,139 7,122 12,884 10,139
buth Gloucestershire PCT windon PCT illtshire illtshire PCT illtshire PCT illtshire PCT illtshire illtshire PCT il	7.9% 14.2% 17.8% -26.5% 16.5%	8.84% 15.79% 21.05% 80.6% 16.1% 16.1% May-09 6.878 2.843 2.843 2.843 2.843 2.843 2.843 3.925 927 1.455 1.770 1.220 840 1.644 2.439 1.512 146 30.373 May-08 5.937 1.455 1.452 1.465 1.464 1.465 1.578 1.465 1.579 1.290 1.891 1.464 1.465 1.465 1.579 1.465 1.579 1.290 1.891	13,43%, 19,51%, 19,51%, 19,51%, 19,51%, 19,51%, 19,92%, 130,6%, 16,3%, 1	13,16% 15,69% 19,98% 171.6% 15,39% 15,39% 15,39% 15,39% 16,30% 16	18.30% 29.93% 132.0% 15.6% 15.	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 1.465 1.763 1.295 1.030 1.576 2.397 1.482 2397 1.482 29.955 Sep-08 5.813 2.608 2.953 1.831 862 883 857 1.493 1.125 1.493 1.125 1.493 1.125 1.493 1.125	6.40% 19.77% 380.9% 16.8% 16.8% 16.8% Oct-09 7.022 3.100 2.737 2.528 1.021 1.021 1.021 1.021 1.023 928 1.654 1.932 1.654 1.932 1.261 1.270 2.986 1.485 2.989 1.485 2.989 1.950 846 1.485 2.389 1.950 846 1.485 2.389 1.494 1.091 1.291	14,71% 18,86% 252.0% 12.5% Nov-09 6,610 2,976 2,705 2,357 950 1,892 1,892 1,892 1,842 1,381 962 1,592 31,299 Nov-08 6,412 2,870 2,489 2,485 2,870 2,489 2,485 1,593 1,188 851 1,423 2,281 1,423 2,281 1,423 2,281	20.02% 9.30% 196.5% 196.5% 2,7% 3,7% 1,34 3,240 3,240 3,003 2,411 1,131 1,044 1,137 1,936 1,137 1,936 1,100 1,939 3,006 2,073 1,584 3,313 1,584 3,131 2,758 2,273 9,55 1,100 1	Jan-10	Feb-10	Mar-09	15.51% 19.23% 154.9% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 15.079 16.087 13.769 16.087 11.481 15.079 22.567 17.334 13.323 2.033 2.033 2.033 7.801 8.104 7.242 12.017 13.634 10.139 7.122 12.884 19.574 14.7651
buth Gloucestershire PCT windon PCT illshire	7.9% 14.2% 17.8% -26.5% 16.5% 16.5% District Cor Apr-09 6.446 2.765 2.652 2.990 8.24 1.493 1.631 1.233 933 1.397 2.175 1.772 1.275 99 28,669 Apr-08 5,406 2.563 2.196 1.800 790 733 1.271 1.376 1.990 788 1.245 1.1990 788 1.245 1.1990 788 1.245 1.191 1.525 1.085 1.085	8.84% 15.79% 21.05% 80.6% 16.11% May-09 6.878 2.843 2.617 2.276 923 925 1.770 1.280 840 1.644 2.439 1.898 1.512 1.46 May-08 5.937 1.851 8840 1.512 1.46 1.512 1.513 1.551 1.558 1.551 1.558	13.43% 19.51% 19.92% 130.6% 16.3% Authority Jun-09 6,700 2,770 2,649 2,770 2,649 1,662 1,169 978 1,620 2,417 1,693 1,620 2,417 1,693 1,476 229 Jun-08 5,815 2,442 2,234 1,756 835 872 766 1,277 1,450 1,277 1,450 1,476 1,477 1,476 1,477 1,477 1,476 1,477 1,476 1,477 1,4	13.16% 15.69% 19.98% 171.6% 15.39% 15.39% 15.39% 15.39% 15.39% 16.2957 2.673 2.209 899 938 1.472 2.1745 1.286 967 1.745 2.4453 1.992 1.4467 2.453 1.992 1.4667 1.765 1.981 1.467 1.266 1.082	18.30% 29.93% 132.0% 15.6% 15.6% Aug-09 6,702 2,673 2,686 8,702 2,673 2,686 8,702 1,046 8,85 1,806 1,206 1,453 1,806 1,206 1,518 254 Aug-08 5,838 2,501 1,876 8,871 9,187 9,187 9,187 9,187 1,979 1	15.40% 19.14% 222.2% 13.8% 6.379 2.792 2.763 8.48 937 966 8.48 937 1.465 1.763 1.295 1.030 1.576 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.404 2.397 1.875 2.404 2.505 3.813 2.608 2.353 1.831 1.493 1.121 725 1.440 2.101 1.573 1.267 73	6.40% 19.77% 380.9% 16.8% 16.8% 16.8% 16.8% 16.8% 10.01 16.8% 10.02 1.03 1.03 1.03 1.03 1.03 1.03 1.03 1.03	14,71% 18,86% 252.0% 12.5% Nov-09 6,610 2,976 2,276 2,255 33,99 27 1,892 1,842 1,896 1,592 1,842 1,996 1,592 1,842 1,996 6,412 2,287 2,287 2,287 31,299 Nov-08 6,412 2,489 2,065 828 843 750 1,269	20.02% 9.30% 196.5% 9.7% 9.7% 196.5% 9.7% 1,334 3,240 3,003 2,411 1,136 1,137 1,136 1,137 1,136 1,137 1,136 1,137 1,136 1,137 1,136 1,137 1,136 1,137 1,136 1,137 1,136 1,137 1,138	Jan-10	Feb-10	Mar-09	15.51% 19.23% 154.9% 14.6% 14.6% YTD 61,077 26.116 24.485 20.105 8,759 8,102 13,769 16,087 11,481 8,879 12,2567 17,334 13,323 2,035 YTD 54,260 23,992 21,741 17,333 7,801 8,104 7,242 12,017 13,017 13,017 13,017 13,017 13,017 14,761 11,019 7,122 12,864 19,574 14,761 11,058
buth Gloucestershire PCT windon PCT illshire	7.9% 14.2% 17.8% -26.5% 16.5% 16.5% 16.5% 16.5% 16.5% 16.5% 16.5% 2.090 6.446 2.765 2.090 934 950 824 1.493 1.631 1.233 933 1.397 2.175 1.275 92 28.669 Apr-08 5.406 5.406 5.406 7.790 7.80 7.80 7.80 7.80 7.80 7.80 7.80 7.8	8.84% 15.79% 21.05% 80.6% 16.1% 16.1% May-09 6.878 2.843 2.843 2.843 2.843 2.843 2.843 2.843 3.843 2.843 3.	13,43% 19,51% 19,51% 19,92% 130,6% Authority Jun-09 6,700 2,770 2,055 863 987 852 1,455 1,662 1,159 978 1,620 2,417 1,693 1,476 229 1,1456 5,815 2,442 2,244 1,756 835 872 766 1,277 1,451 1,045 664 1,455 664	13,16% 15,69% 19,98% 171.6% 15,39% 15,39% 15,39% 16,30% 16	18.30% 29.93% 132.0% 15.6% 15.	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 1.465 1.763 1.295 1.930 1.295 1.930 2.9955 Sep-08 5.513 2.608 2.953 1.831 8.62 8.857 1.493 1.121 1.493 1.125 1.440 1.1573	6.40% 19.77% 380.9% 16.8% 16.8% Oct-09 7.022 3.100 2.737 2.528 1.021 1.021 1.033 928 1.854 1.932 1.261 1.070 1.818 2.572 2.086 6.411 2.2645 2.369 1.950 846 957 820 1.357 1.494 1.991 1.494 1.991 1.494 1.991 1.494 1.991 1.494 1.991 1.494 1.991 1.494 1.991 1.495 2.397 1.494 1.991 1.494 1.991 1.495 2.397 1.494 1.991 1.261	14,71% 18,86% 252.0% 12.5% 12.5% Nov-09 6,610 2,976 2,705 2,357 950 1,892 1,842 1,381 1,867 1,667 2,628 1,966 1,505 2,370 31,299 Nov-08 6,412 2,870 2,489 2,489 2,489 2,489 2,489 1,593 1,188 1,265 1,593 1,1893 1,1893 1,288 884 750 1,228 888 8851 1,423 2,281 1,218	20.02% 9.30% 196.5% 196.5% 2,7% 3,7% 1,34 3,240 3,240 3,003 2,411 1,131 1,041 1,137 1,936 1,100 1,939 1,100 1,939 1,100 1,584 3,131 2,758 2,073 3,131 2,273 965 1,100 1,844 1,	Jan-10	Feb-09	Mar -09	15.51% 19.23% 154.9% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 15.077 26.116 24.485 20.105 8.752 8.752 8.752 13.769 16.087 11.481 15.079 22.567 17.334 13.323 277.950 277.950 277.950 277.950 277.950 277.950 277.950 277.950
outh Gloucestershire PCT windon PCT illishire PCT ther/Unknown otal otal Number of Responses by Current Year ristol outh Gloucestershire orth Somerset ath and North East Somerset rosest of Dean otswold windon rest Wilshire alisbury ther/Unknown otal 2008/09 ristol outh Gloucestershire orth Somerset orth Wilshire alisbury hellenham loucester froud ennet orth Wilshire alisbury ther/Unknown otal outh Gloucestershire orth Gest Wilshire alisbury ther/Unknown otal and North East Somerset orth Somerset orth Somerset ath and North East Somerset orest of Dean otswold ewkesbury heheltenham loucester froud ennet orth Wilshire alisbury ther/Unknown otal ariance Year on Year ristol outh Gloucestershire	7.9% 14.2% 17.8% -26.5% 16.5% 16.5% 16.5% District Col Apr-09 6.446 2.765 2.652 2.090 934 950 824 1.493 1.631 1.233 933 1.397 2.175 1.772 1.275 99 28,669 Apr-08 5.406 2.563 2.196 1.800 795 790 708 1.271 1.376 1.090 708 1.245 1.911 1.525 1.085 1.151 1.525 1.085 1.911 1.525 1.085 1.911 1.525 1.085 1.911 1.525 1.085 1.911 1.525 1.085 1.911 1.525 1.085	8.84% 15.79% 21.05% 80.6% 16.11% May-09 6.878 2.843 2.847 2.276 923 925 1.475 923 1.770 1.280 840 1.644 2.439 1.898 1.512 2.437 3.0373 1.851 894 1.512 2.373 1.851 894 1.512 1.465 1.512 1.465 1.512 1.465 1.512 1.465 1.512 1.465 1.512 1.465 1.512 1.465 1.512 1.465 1.512 1.465 1.512 1.465 1.512 1.465 1.512 1.465 1.512 1.465 1.512 1.465 1.512 1.525 1.528 1.535	13.43% 19.51% 19.92% 130.6% 16.3% Authority Jun-09 6,700 2,770 2,770 2,770 2,770 2,770 2,770 2,770 2,770 2,770 2,770 2,770 2,770 2,770 2,770 2,770 2,849 2,065 863 987 1,662 2,1455 1,662 2,417 1,693 1,476 229 29.575 Jun-08 835 872 766 835 872 766 841 1,756 835 872 766 841 1,756 835 872 766 1,277 1,451 1,045 664 1,1450 1,059 1,136 1,1451 1,045 664 1,277 1,451 1,045 664 1,277 1,451 1,045 664 1,277 1,451 1,045 664 1,277 1,451 1,045 664 1,277 1,451 1,045 664 1,277 1,451 1,045 664 1,277 1,451 1,045 664 1,277 1,451 1,045 664 1,277 1,451 1,045 664 1,277 1,451 1,045 664 1,277 1,451 1,045 664 1,277 1,451 1,045 664 1,277 1,451 1,559 1,136 1,136 1,159 1,136 1,159 1,136 1,159 1,136 1,140 1,159 1,159 1,136 1,140 1,159 1,159 1,136 1,140 1,159 1,159 1,136 1,140 1,159 1,136 1,	13.16% 15.69% 19.98% 171.6% 19.98% 171.6% 15.33% 15.33% 15.33% 15.34% 12.209 889 9.36 9.37 2.209 889 1.472 1.745 1.286 967 1.757 2.453 1.992 1.486 2.643 2.468 1.931 9.908 1.472 1.465 1.266 1.931 1.965 1.266 1.966 1.655 1.266 1.966 1.665 1.266 1.966 1.665 1.266 1.966 1.665 1.266 1.665 1.266 1.665 1.266 1.665 1.266 1.665 1.666 1.781	18.30% 29.93% 132.0% 15.6% Aug-09 6,702 2,673 2,686 2,021 1,046 885 444 1,453 1,808 979 1,571 2,480 1,208 979 1,518 25 30,205 Aug-08 5,838 2,508 2,508 1,876 871 1,876 871 1,518 25 1,876 871 1,518 25 1,876 871 1,519 2,096 1,1141 119 26,132	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 966 848 1.495 1.763 1.295 1.976 1.482 2397 1.875 1.482 29.955 Sep-08 2.853 8.62 8.831 8.931 1.493 1.1,127 7.3 1.267 7.3 26,331	6.40% 19.77% 380.9% 16.8% 16.8% Oct-09 7,022 3,100 2,737 2,528 1,021 1,033 928 1,554 1,932 1,281 1,071 1,033 928 1,554 1,932 1,281 1,071 1,033 928 1,554 1,932 1,281 1,071 1,033 1,281 1,071 1,033 1,071 1,033 1,071 1,033 1,071 1,033 1,071 1,033 1	14,71% 18,86% 252.0% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.976 12.976 12.976 12.976 13.81 19.966 15.902 1.842 2.628 1.966 1.505 2.357 1.966 1.505 2.628 1.966 1.505 2.628 1.966 1.505 2.870 2.489 1.265 1.593 1.1218 92 2.7,825	20,02% 9,30% 196.5% 9,7% 196.5% 9,7% 1,334 3,240 3,003 2,411 1,131 1,044 1,730 1,929 3,006 2,411 1,378 1,100 1,378 1,100 1,378 1,100 1,584 30,34,388 1,584 30,34,388 1,614 1,527 1,537 1,547 1,5	Jan-10	Feb-10	Mar-09	15.51% 19.23% 154.9% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.761 14.6% 15.079 12.864 19.574 11.058 11.058 17.333 18.104 19.574 11.058 11.058 11.058 11.058 11.058 11.058 11.058 11.058 11.058 11.058 11.058 11.058 11.058 11.058 11.058 11.058 11.058 11.058 11.058
outh Gloucestershire PCT windon PCT viltshire viltsh	7.9% 14.2% 17.8% -26.5% 16.5% 16.5% District Coi Apr-09 6.446 2.765 2.852 2.090 324 950 324 1.493 1.631 1.233 933 1.397 2.175 1.772 1.275 99 28,669 Apr-08 5,406 2.563 2.196 6.1800 733 1.271 1.376 1.090 708 73 1.271 1.376 1.090 708 73 1.271 1.376 1.090 708 73 1.271 1.376 1.090 708 73 1.271 1.376 1.090 708 73 73 73 74 75 75 77 77 77 77 77 78 77 79 78 78 79 79 79 79 79 79 79 79 79 79 79 79 79	8.84% 15.79% 21.05% 80.6% 16.1% 16.1% May-09 6.878 2.843 2.843 2.847 2.273 925 1.475 923 927 1.455 1.770 1.280 840 1.644 2.439 1.898 1.512 146 30.373 May-08 5.937 2.617 1.280 840 1.644 2.439 1.898 1.512 1.46 30.373	13.43% 19.51% 19.92% 130.6% 16.3% Authority Jun-09 6,700 2,770 2,849 2,065 883 987 1,662 1,155 1,662 2,417 1,693 1,476 229 29.575 Jun-08 5,815 2,442 1,756 883 872 2,577 1,451 1,476 664 1,470 1,476 664 1,470 1,476 664 1,470 1,476 664 1,470 1,476 664 1,450 1,476 664 1,450 1,476 664 1,450 1,476 664 1,450 1,476 664 1,450 1,476 664 1,450 1,4	13.16% 15.69% 19.98% 171.6% 15.39% 19.88% 171.6% 15.39% 15.39% 1.066 2.957 2.673 2.299 389 9.889 9.889 9.87 1.745 1.286 967 1.757 2.453 1.992 1.486 2.64 31,010 31,	18.30% 29.93% 132.0% 15.6% 15.6% Aug-09 6,702 2,673 2,686 2,021 1,046 885 844 1,453 1,806 1,208 979 1,571 2,480 1,979 1,518 25 30,205 Aug-08 2,501 1,876 871 1,876 871 1,518 2,508 2,501 1,876 871 1,518 2,680 2,501 1,876 871 1,518 2,508 2,501 1,876 871 1,518 2,508 2,501 1,876 871 1,518 2,508 2,501 1,876 871 1,502 1,070 756 1,319 2,096 1,31	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 966 848 1.465 1.763 1.295 1.875 1.482 29.955 Sep-08 2.953 2.963 2.148 2.9,97 1.875 1.482 29.955 Sep-08 3.831 3.831 3.831 3.852 3.853 3.857 3.862 3.833 3.87 3.87 3.87 3.87 3.87 3.87 3.8	6.40% 19.77% 380.9% 16.8% 16.8% Oct-09 7,022 3,100 2,737 2,528 1,021 1,033 928 1,554 1,281 1,073 2,572 2,572 2,572 2,572 2,572 2,586 1,485 2,976 2,1950 32,476 Oct-08 6,411 2,645 2,389 32,476 Oct-08 846 1,485 2,986 847 1,957 820 1,357 1,494 1,991 882 1,456 2,397 1,494 1,991 882 1,456 2,397 1,728 1,763 1,292 7,800 Oct 0,578 2,7800	14.71% 18.86% 252.0% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 13.6610 2.976 2.705 2.357 9.37 1.592 1.842 1.867 1.867 1.867 1.966 1.505 2.235 1.842 2.628 1.966 1.505 2.489 1.966 1.505 2.489 1.966 1.505 2.489 1.966 1.505 2.489 1.966 1.505 2.489 1.966 1.505 2.489 1.965 1.983 1.1218 92 2.7.825	20,02% 9,30% 196.5% 9,7% 196.5% 9,7% 1,334 3,240 3,003 2,411 1,186 1,131 1,044 1,131 1,044 1,137 1,929 3,006 2,073 1,584 30,03 34,388 1,100 1,584 30,066 2,273 96,6662 1,273 96,6662 1,273 96,6662 1,273 96,6662 1,184 1,186 1	Jan-10	Feb-09	Mar-09	15.51% 19.23% 154.9% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 15.079 15.079 15.079 15.079 15.079 15.079 17.334 13.323 20.35 277.950
iouth Gloucestershire PCT windon PCT withshire PCT vittshire vistol vouth Gloucestershire vorset of Dean votswold verkesbury cheltenham vistol	7.9% 14.2% 17.8% -26.5% 16.5% 16.5% District Coi Apr-09 6.446 2.765 2.652 2.950 324 950 324 1.493 1.631 1.233 933 1.397 2.175 1.772 1.275 28,669 Apr-08 5,406 2.563 2.196 6.1800 793 1.271 1.275 700 1.275 1.275 700 28,669	8.84% 15.79% 21.05% 80.6% 16.1% 16.1% May-09 6.878 2.843 2.617 2.276 923 925 1.475 927 1.226 840 1.644 2.439 1.898 1.512 1.46 30,373 May-08 5.937 2.612 2.373 1.851 890 1.303 1.455 1.552 2.17 1.200 840 840 840 840 840 840 840 840 840 8	13.43% 19.51% 19.92% 130.6% 16.3% Authority Jun-09 6,700 2,770 2,649 2,065 863 987 1,662 1,159 978 1,620 2,417 1,693 1,476 1,277 1,493 1,476 1,477 1,476 1,476 1,476 1,476 1,476 1,477 1,476 1,477 1	13.16% 15.69% 19.98% 171.6% 15.39% 19.88% 171.6% 15.37% 2.097 2.673 2.209 889 908 1.472 2.209 1.745 1.286 967 1.757 2.453 1.992 1.486 2.643 31,010 31	18.30% 29.93% 132.0% 15.6% 15.6% Aug-09 6,702 2,673 2,686 2,021 1,046 885 844 1,453 1,208 979 1,571 2,480 1,298 30,205 Aug-08 40,205 40,207 1,579 1,518 25,508 2,501 1,876 871 1,502 1,077 756 1,319 2,096 1,277 1,502 1,077 756 1,319 2,096 1,319	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 966 848 1.465 1.295 1.030 1.295 1.482 29.955 Sep-08 2.953 2.948 2.937 1.875 1.482 29.955 Sep-08 2.353 2.101 2.608 2.353 2.101 3.311 3.311 3.311 3.573 3.267 7.1% 1.473 1.267 7.1% 1.473 1.267 7.1% 17.4% 17.4% 17.4% 17.4% 17.4% 17.4% 17.4% 17.4% 17.4% 17.4% 17.4% 17.4% 17.4% 17.4% 17.4%	6.40% 19.77% 380.9% 16.8% 16.8% Oct-09 7.022 3,100 2,737 2,528 1,021 1,033 928 1,554 1,261 1,070 1,261 1,372 2,572 2,572 2,572 2,572 2,572 2,572 2,572 2,572 2,572 2,572 2,737 1,494 1,950 846 1,485 2,397 1,494 1,950 846 2,397 1,494 1,950 846 2,397 1,494 1,950 847 1,278 1,494 1,950 848 1,485 2,397 1,494 1,950 846 1,485 2,397 1,494 1,950 847 1,557 1,494 1,557 1,763 1,292 1,763 1,292 1,763 1,778 1,783 1,783 1,783 1,784 1,785	14,71% 18,86% 252.0% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.5% 12.76 12.976 12.976 12.976 12.976 13.81 982 13.81 982 14.842 14.867 14.966 15.06	20,02% 9,30% 196.5% 9,7% 196.5% 9,7% 1,334 3,240 3,003 2,411 1,186 1,137 1,929 3,006 2,137 1,584 30,006 2,073 1,584 30,006 2,073 1,584 30,006 2,073 1,584 30,006 1,584 30,006 1,584 30,006 1,584 30,006 1,584 31,158 1,584 30,006 1,584 31,158 1,584 30,006 1,584 31,158 31,158 31,15	Jan-10	Feb-10	Mar-09	15.51% 19.23% 154.9% 14.6% 14.6% YTD 61,077 26,116 24,485 20,105 8,752 8,752 8,752 11,481 8,879 15,079 11,481 13,323 2,2035 277,950 YTD 54,260 23,992 21,741 17,333 7,801 17,334 17,242 11,0139 7,122 12,864 19,574 14,761 11,058 873 242,515
outh Gloucestershire PCT witishire PCT vitishire v	7.9% 14.2% 17.8% -22.5% 16.5% 16.5% District Col Apr-09 6.446 2.765 2.652 2.990 8.24 9.50 3.4 950 3.4 3.7 1.275 1.772 1.275	8.84% 15.79% 21.05% 80.6% 16.1% 16.1% May-09 6.878 2.843 2.617 2.276 923 925 1.455 1.770 1.280 840 1.644 2.439 1.898 1.512 1.46 30.373 May-08 5.937 2.612 1.46 1.644 2.439 1.898 1.5512 1.46 1.655 796 1.770 1.881 1.651 1.655 798 1.303 1.454 1.055 798 1.303 1.454 1.055 798 1.303 1.454 1.055 798 1.303 1.454 1.512 1.528 1.188 90 26.150 May 15.89% 1.307 2.6150 1.528 1.188 90 26.150	13.43% 19.51% 19.92% 130.6% 16.3% Authority Jun-09 6,700 2,770 2,649 2,065 863 967 1,652 1,1652 1,1652 1,1652 2,234 1,766 229 29.575 Jun-08 5,815 2,4417 1,693 1,476 1,477 1,176 1,576 1,176	13.16% 15.69% 19.98% 171.6% 15.39% 19.89% 171.6% 15.39% 15.39% 17.006 2.957 2.673 2.209 899 908 1.472 2.267 2.273 2.209 1.745 1.286 967 1.757 2.453 1.992 1.446 31.010 31.0100 31.01000 31.01000 31.01000 31.01000 31.01000 3	18.30% 29.93% 132.0% 15.6% 15.6% Aug-09 6,702 2,673 2,686 2,021 1,046 885 844 1,453 1,208 979 1,671 2,480 30,205 Aug-08 5,838 2,501 1,876 871 1	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 966 848 1.465 1.763 1.295 1.030 1.875 1.482 239 29.955 Sep-08 8.81 8.82 2.9.955 1.831 2.608 2.353 1.831 2.608 2.353 1.831 2.608 2.353 1.831 2.608 2.353 1.831 2.608 2.353 1.831 2.608 2.353 1.831 2.608 2.353 1.831 2.608 2.353 1.831 2.608 2.353 1.831 2.608 2.353 1.831 2.608 2.353 1.831 2.608 2.353 1.831 2.853 1.831 2.853 2.853 1.831 2.853	6.40% 19.77% 380.9% 16.8% 16.8% Oct-09 7.022 3,100 2,737 2,528 1,021 1,033 928 1,654 1,261 1,070 1,318 2,572 1,261 1,071 1,073 2,528 1,021 1,033 928 1,654 1,261 1,070 1,318 2,577 1,494 1,520 1,357 1,494 1,456 2,397 1,494 1,456 2,397 1,494 1,456 2,397 1,494 1,456 2,397 1,494 1,456 2,397 1,494 1,456 2,397 1,494 1,456 2,397 1,456 1,763 1,292 7,800 Oct-08 848 6,411 2,645 2,369 1,557 1,494 1,941 1,941 1,673 1,292 1,456 1,763 1,292 1,456 2,397 1,458 1,763 1,292 27,800	14,71% 18,86% 252.0% 12.5% 12.5% 12.5% Nov-09 6,610 2,976 2,705 2,357 950 939 927 1,592 1,842 1,867 2,628 1,966 1,505 2,72 31,299 Nov-08 6,412 2,489 2,065 828 843 750 1,285 1,183 1,183 1,285 1,183 1,183 851 1,423 2,281 1,423 2,368 2,36	20.02% 9.30% 196.5% Dec-09 7,334 3,240 3,303 2,411 1,186 1,131 1,044 1,730 1,936 1,378 1,100 2,133 3,4,388 Dec-08 6,662 3,131 2,275 8,003 34,388 2,273 965 1,034 961 1,804 1,807 1,909 31,340 Dec-08 6,662 3,131 3,13	Jan-10	Feb-10	Mar-09	15.51% 19.23% 154.9% 14.6% 14.6%
Sristol South Gloucestershire Forth Somerset South Gloucestershire South Gloucestershire South Gloucester South Gloucester Stroud South Gloucester	7.9% 14.2% 17.8% -26.5% 16.5% 16.5% District Cor Apr-09 6.446 2.765 2.652 2.990 8.24 9.50 8.24 1.493 1.631 1.233 9.33 1.397 2.175 1.772 1.275 1	8.84% 15.79% 21.05% 80.6% 16.1% 16.1% May-09 6.878 2.843 2.617 2.276 923 925 1.475 927 1.280 840 1.644 2.439 1.898 1.512 1.46 May-08 5.937 1.851 8840 1.512 1.46 1.644 1.644 1.644 1.655 7.78 1.79 1.70 1.898 1.512 1.612 1.612 1.612 1.613 1.613 1.613 1.614 1.614 1.614 1.614 1.615 1.616 1.	13.43% 19.51% 19.92% 130.6% 16.3% Authority Jun-09 6,700 2,770 2,649 2,065 6,760 2,770 2,649 1,662 1,159 978 1,662 1,159 978 1,662 2,241 1,766 229 29.575 Jun-08 5,815 2,441 1,766 835 872 2,234 1,766 1,451 1,045 664 1,450 2,029 1,559 1,136 106 25,437	13.16% 15.69% 19.98% 171.6% 19.98% 171.6% 15.3%	18.30% 29.93% 132.0% 15.6% Aug-09 6,702 2,673 2,686 2,021 1,046 885 844 1,453 1,208 97 1,671 2,480 30,205 Aug-08 5,838 2,501 1,876 8,132 4,145 30,205 Aug-08 4,145 30,205 Aug-08 4,145 4,145 30,205 Aug-08 4,145 4,145 30,205 Aug-08 6,838 2,501 1,876 1,979 1,518 20,501 1,876 1,141 1,19 26,132 Aug-08 6,838 6,838 2,501 1,876 1,141 1,970 7,766 1,319 2,096 1,319 2,096 1,319 2,096 1,319 2,096 1,319 2,096 1,319 2,096 1,319 2,096 1,319 2,096 1,319 3,387 3,387 3,388 3,388 3,388 3,388 3,388 3,388	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 8.148 937 966 848 937 1.465 1.763 1.295 1.030 1.576 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.397 1.875 2.401 1.573 2.6331 1.831 1.493 1.121 725 1.440 2.101 1.573 1.26331	6.40% 19.77% 380.9% 16.8% 16.8% Oct-09 7,022 3,100 2,737 2,528 1,021 1,033 928 1,654 1,261 1,073 2,528 1,221 1,033 928 1,564 1,261 1,070 1,264 1,264 1,264 1,264 1,264 1,264 1,264 1,264 1,276	14,71% 18,86% 252.0% 12.5% Nov-09 6,610 2,976 2,705 2,357 950 939 927 1,592 1,842 1,867 2,628 1,966 1,505 2,72 31,299 Nov-08 6,412 2,489 2,065 8,28 843 2,781 1,867 1,188 851 1,423 1,188 851 1,423 1,218 851 1,423 2,281 1,657 1,218 92 2,7,825	20.02% 9.30% 196.5% Dec-09 7.334 3.240 3.003 3.2411 1.186 1.137 1.044 1.730 1.936 1.378 1.100 1.929 3.006 2.073 3.131 2.758 2.758 2.758 2.73 1.84 303 34.388 Dec-08 6.662 3.131 2.758 2.758 2.73 3.131 2.758 2.758 2.73 3.131 2.758 2.758 2.73 3.134	Jan-10	Feb-09	Mar-09	15.51% 19.23% 154.9% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 15.079 16.087 11.481 18.879 15.079 16.087 11.481 17.333 2.035 277.950 YTD 54.260 23.992 21.741 17.333 7.801 8.104 7.242 12.017 13.017 13.017 13.017 14.761 11.058 873 242.515
outh Gloucestershire PCT windon PCT vilishire visitol vouth Gloucestershire vorest of Dean votswold ewkesbury heltenham vilioucester viroud viente Vilishire vilis	7.9% 14.2% 17.8% -26.5% 16.5% 16.5% District Coi Apr-09 6.446 2.765 2.652 2.090 934 950 824 1.493 1.631 1.233 933 1.397 2.1,772 2.1,772 1.275 99 28,669 Apr-08 5.406 2.563 2.196 3.1800 795 790 783 1.271 1.376 1.911 1.525 1.985 115 24,609	8.84% 15.79% 21.05% 80.6% 16.1	13.43% 19.51% 19.92% 130.6% 16.3% Authority Jun-09 6,700 2,770 2,770 2,770 2,770 2,770 2,770 2,770 2,770 2,770 2,770 2,770 2,700 2,700 2,700 2,700 2,700 2,700 2,700 2,700 2,700 2,700 2,700 2,700 2,700 3,863 987 1,662 2,442 2,244 1,756 2,442 2,244 1,756 835 1,277 1,451 1,045 664 1,450 2,029 1,559 1,136 106 2,029 1,559 1,136 106 2,029 1,559 1,136 106 2,029 1,559 1,136 106	13.16% 15.69% 19.98% 171.6% 15.39% 19.88% 171.6% 15.37% 15.37% 2.073 2.09 899 908 1.472 1.757 2.453 1.992 1.486 2.613 2.464 31.010 Jul-08 5.966 2.613 2.468 1.931 905 978 1.242 1.465 1.082 1.465 1.082 781 1.465 1.082 781 1.465 1.082 781 1.465 1.082 781 1.467 2.121 1.555 1.266 109	18.30% 29.93% 132.0% 15.6% 15.6% Aug-09 6,702 2,673 2,886 2,021 1,046 1,453 1,806 1,208 1,453 1,806 1,208 1,871 2,480 1,208 1,871 2,480 1,208 1,871	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 1.465 1.763 1.295 1.030 1.295 1.030 2.995 1.030 2.995 1.030 2.908 8.88 5.613 2.908 2.953 1.831 862 883 857 1.331 1.493 1.125 1.483 1.295 2.908 2.953 1.331 1.493 1.127 2.101 1.577 73 26.331	6.40% 19.77% 380.9% 16.8% 16.8% Oct-09 7,022 3,100 2,737 2,528 1,021 1,033 928 1,854 1,932 1,261 1,071 1,0	14,71% 18,86% 252.0% 12.5% Nov-09 6,610 2,976 2,705 2,357 950 1,842 1,381 1,867 2,628 1,842 1,381 1,867 2,628 1,842 1,381 1,867 2,628 1,842 1,381 1,867 1,268 1,505 2,705 1,592 1,842 1,842 1,867 1,268 1,505 1,505 1,505 1,505 1,505 1,505 1,503 1,128 1,281 1,384 1,378 1,441 1,478 1,478 1,478 1,478 1,478 1,478 1,478 1,478 1,478 1,478 1,478 1,478 1,478 1,588	20.02% 9.30% 196.5% Dec-09 7.334 3.240 3.003 2.411 1.181 1.044 1.131 1.041 1.730 1.936 1.100 1.938 3.003 3.4,388 Dec-08 6.662 3.131 2.778 2.073 1.584 303 34,388 Dec-08 1.034 9.1 1.040	Jan-10	Feb-10	Mar-09	15.51% 19.23% 154.9% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 15.079 12.6% 16.087 17.334 17.333 17.801 18.104 17.242 12.017 13.634 10.139 11.059 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 12.6% 12.8% 10.9% 11.9% 12.9% 12.9% 12.9% 12.9% 12.9% 12.9% 12.9% 12.9% 12.9% 12.9% 12.9% 12.9% 12.9% 12.9% 12.9% 12.9% 12.9% 12.9% 12.9% 13.9% 14.6% 18.9% 13.2% 14.7%
outh Gloucestershire PCT windon PCT villshire PCT vistol outh Gloucestershire vorst of Dean otswold ewkesbury heltenham iloucester virloud cennet corth Willshire villshire villsh	7.9% 14.2% 17.8% -26.5% 16.5% 16.5% 16.5% 16.5% District Coi Apr-09 6.446 2.765 2.652 2.090 934 950 824 1.493 1.397 2.175 1.272 1.275 99 28.669 Apr-08 5.406 2.563 2.196 6.1800 795 790 783 1.377 1.376 1.090 785 1.211 1.525 1.085 115 2.4,609	8.84% 15.79% 21.05% 80.6% 16.11% May-09 6.878 2.843 2.847 2.273 9.25 1.475 9.23 9.27 1.455 1.770 1.280 840 1.644 2.439 1.898 1.512 1.46 30.373 May-08 4.2439 1.898 1.512 1.46 1.644 2.439 1.898 1.512 1.46 1.644 2.439 1.898 1.512 1.46 1.644 2.439 1.898 1.512 1.46 1.644 2.439 1.898 1.515 1.628 1.898 1.515 1.628 1.891 1	13.43% 19.51% 19.92% 130.6% 16.3% Authority Jun-09 6,700 2,770 2,649 2,065 863 987 1,662 1,159 978 1,620 2,417 1,693 1,475 2,294 2,417 1,593 1,476 835 2,417 1,450 1,4	13.16% 15.69% 19.98% 171.6% 15.39% 19.98% 171.6% 15.39% 19.98% 1.745 1.286 967 1.745 1.286 967 1.757 2.453 1.992 1.486 2.641 31.010 Jul-08 5.968 1.331 905 1.472 1.1465 1.266 1.082 781 1.465 1.266 1.082 781 1.465 1.266 1.983 1.993 1.479 1.1465 1.266 1.993 1.487 1.221 1.465 1.266 1.993 1.487 1.221 1.485 1.266 1.993 1.487 1.993	18.30% 29.93% 132.0% 15.6% Aug-09 6,702 2,673 2,686 2,021 1,046 8,85 8,44 1,453 1,806 1,208 979 1,571 2,480 1,208 979 1,518 255 838 2,508 2,508 2,508 2,508 2,508 1,876 871 1,876 1,877 1,502 1,077 756 1,141 119 26,132 Aug-08 1,518 25 1,141 119 26,132 Aug-08 1,518 2,508 2,508 2,508 1,876 871 1,876 871 1,876 871 1,876 871 1,876 1,141 119 26,132 Aug-08 1,515 1,141 119 26,132 Aug-08 1,515 1,141 119 26,132	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 966 849 1.485 1.763 1.295 1.976 1.976 2.997 1.482 29.955 Sep-08 5.813 8.62 8.83 8.77 1.875 1.482 29.955 Sep-08 1.331 1.493 1.121 7.25 1.480 2.101 1.576 7.3 2.6331 2.608 8.87 1.331 1.493 1.121 7.25 1.480 2.101 1.576 7.3 2.6331	6.40% 19.77% 380.9% 16.8% 16.8% Oct-09 7,022 3,100 2,737 2,528 1,021 1,033 928 1,854 1,932 1,261 1,071 1,033 928 1,854 1,932 1,261 1,071 1,033 928 1,854 1,932 1,261 1,070 1	14.71% 18.86% 252.0% 12.5% Nov-09 6,610 2,976 2,705 2,357 939 927 1,592 1,842 1,381 1,667 2,628 1,966 1,505 2,357 2,628 1,966 1,505 2,376 8,78 1,218 92 27.825 Nov-08 828 843 750 1,265 1,593 1,1218 92 27.825	20.02% 9.30% 196.5% Dec-09 7.334 3.240 3.324 1.1131 1.131 1.044 1.730 1.936 1.100 1.939 3.003 3.4,388 Dec-08 6.662 3.131 2.7758 2.073 3.584 3.131 2.7758 2.073 1.584 3.003 3.1340 Dec-08 6.662 3.131 6.1465 9.101 6.1	Jan-10	Feb-09	Mar-09	15.51% 19.23% 154.9% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 15.079 15.079 15.079 15.079 15.079 15.079 15.079 17.334 13.323 2277.950 277.950
outh Gloucestershire PCT windown PCT illishire PCT ther/Unknown otal otal Number of Responses by Current Year ristol outh Gloucestershire orth Somerset abh and North East Somerset orth Somerset outh Gloucestershire orth Somerset and North East Somerset orest of Dean otswold evkesbury heltenham loucester troud enham 2008/09 ristol outh Gloucestershire orth Willishire windon fest Wiltshire allisbury ther/Unknown otal 2008/09 ristol outh Gloucestershire orth Somerset abh and North East Somerset orest of Dean otswold windon fest Wiltshire allisbury ther/Unknown otal ariance Year on Year ristol outh Gloucestershire orth Somerset orest of Dean otswold evkesbury heltenham loucester ford orth Gloucestershire orth Somerset orth Gloucestershire orth Somerset orth Wiltshire	7.9% 14.2% 17.8% -26.5% 16.5% 16.5% 16.5% 16.5% District Cor Apr-09 6.446 2.765 2.652 2.990 8.24 1.493 1.631 1.233 933 1.397 2.175 1.772 1.275 99 28,669 Apr-08 5,406 2.563 2.196 1.800 790 733 1.271 1.376 1.990 788 1.245 1.196 1.900 788 1.246 1.900 788 1.246 1.900 788 1.271 1.525 1.085 1.152 1.085 1.152 1.1525 1.085 1.157 1.75% 1.575%	8.84% 15.79% 21.05% 80.6% 16.11% May-09 6.878 2.843 2.617 2.276 923 925 1.770 1.280 840 1.644 2.439 1.898 1.512 1.46 May-08 5.937 1.515 1.528 1.1851 1.894 1.512 1.898 1.512 1.898 1.512 1.617 2.617 2.617 3.0373	13.43% 19.51% 19.92% 19.51% 19.92% 130.6% Authority Jun-09 6,700 2,770 2,649 2,770 2,649 1,662 1,169 978 1,662 1,169 229 29.575 Jun-08 5,815 2,447 1,766 229 29.575 Jun-08 5,815 2,447 1,766 2,477 1,693 1,476 2,29 29.575 Jun-08 5,815 2,447 1,766 2,417 1,693 1,476 1,476 1,476 1,476 1,476 1,476 1,476 1,476 1,476 1,476 1,476 1,476 1,476 1,476 1,476 1,476 1,476 1,477 1,477 1,476 1,477 1,476 1,477	13.16% 15.69% 19.98% 171.6% 19.98% 171.6% 15.3%	18.30% 29.93% 132.0% 15.6% Aug-09 6,702 2,673 2,686 2,021 1,046 885 1,806 1,453 1,806 1,453 1,806 1,807 1,879 1,518 254 Aug-08 5,838 2,508 2,501 1,876 871 1,879 1,571 2,480 1,179 1,571 2,480 1,479 1,571 2,480 1,479 1,571 2,480 1,479 1,571 2,480 1,479 1,571 2,480 1,479 1,571 1,572 1,572 1,572 1,573 1,574 1,575 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,578	15.40% 19.14% 222.2% 13.8% Sep-09 6.379 2.792 2.763 2.148 937 2.148 937 1.465 1.763 1.295 1.303 1.576 2.397 1.481 2.397 1.482 2.397 1.482 2.397 1.481 2.608 8.857 1.331 8.62 8.83 8.57 1.341 8.62 8.83 8.77 1.341 1.291 1.295 1.363 1.295 1.363 1.295 1.376 1.377 1.487 1.487 1.487 1.487 1.487 1.487 1.489 1.493 1.121 1.26,331	6.40% 19.77% 380.9% 16.8% 16.	14,71% 18,86% 252.0% 12.5% Nov-09 6,610 2,976 2,2705 2,557 950 22,57 950 1,592 1,842 1,381 982 1,842 1,381 1,867 2,628 4,1966 1,505 2,72 31,299 Nov-08 6,412 2,870 2,489 2,469 2,469 1,565 8,28 8,43 1,188 8,51 1,423 2,281 1,592 1,592 1,592 1,592 1,842 1,867 1,268 1,596 1,596 1,596 1,596 1,596 1,596 1,597 1,218 1,41 1,423 2,281 1,593 1,188 1,593 1,188 1,423 2,281 1,593 1,188 1,423 2,281 1,423 2,281 1,423 2,281 1,423 2,281 1,597 1,218 1,597 1,218 1,597 1,218 1,597 1,218 1,597 1,218 1,597 1,218 1,597 1,218 1,593 1,188 1,593 1,188 1,593 1,188 1,593	20.02% 9.30% 196.5% Dec-09 7.334 3.240 3.303 2.411 1.186 1.137 1.044 1.730 1.936 1.100 1.936 1.378 1.100 1.986 6.662 3.131 2.778 2.973 1.584 303 34,388 Dec-08 6.662 1.397 1.584 303 34,388 Dec-08 6.662 1.397 1.584 303 34,388 Dec-08 6.662 3.131 2.778 2.973 1.989 1.707 2.533 1.986 1.465 1.397 995 1.707 2.533 1.986 1.465 1.397 995 1.707 2.533 1.986 1.465 1.397 999 31,340	Jan-10	Feb-09	Mar-09	15.51% 19.23% 154.9% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 14.6% 154.9% 154.9% 14.6% 154.9% 155.9% 155

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Von	Apr-09 5855	May-09 6164	Jun-09 5795	Jul-09 6004	Aug-09 5894	Sep-09 5932	Oct-09 6446	Nov-09 6186	Dec-09 6803	Jan-10 *	Feb-10 *	Mar-10 *	YTD 55,079
Sloucestershire Viltshire	3322 4233	3362 4675	3231 4501	3291 4621	3394 4604	3409 4574	3645 5003	3468 4871	3910 5184	*	*	*	31,032 42,266
Other/Unknown	37	60	91	110	113	89	127	142	154	*	*	*	923
otal	13,447	14,261	13,618	14,026	14,005	14,004	15,221	14,667	16,051	*	*	*	129,300
2008/09	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	YTD
Avon Gloucestershire	5327 2670	5566 2836	5346 2821	5487 2881	5402 2879	5370 2966	5700 3111	5888 2990	6197 3674	*	*	*	50,283 26,828
Viltshire Other/Unknown	3890 54	4034 28	3838 39	4127	3904 48	3977 38	4517 24	4349 30	4751 32	*	*	*	37,387 338
			12,044		12,233			13,257	•			*	
otal ariance Year on Year	11,941	12,464	12,044	12,540	12,233	12,351	13,352	13,257	14,654		_		114,836
	Apr	May	Jun	Jul	Aug	Sep 10.5%	Oct	Nov	Dec 9.8%	Jan *	Feb *	Mar	YTD
ovon Gloucestershire	9.9% 24.4%	10.7% 18.5%	8.4% 14.5%	9.4% 14.2%	9.1% 17.9%	10.5% 14.9%	13.1% 17.2%	5.1% 16.0%	6.4%	*	*	*	9.5% 15.7%
/iltshire hther/Unknown	8.8% -31.5%	15.9% 114.3%	17.3% 133.3%	12.0% 144.4%	17.9% 135.4%	15.0% 134.2%	10.8% 429.2%	12.0% 373.3%	9.1% 381.3%	*	*	*	13.0% 173.1%
otal	12.6%	14.4%	13.1%	11.9%	14.5%	13.4%	14.0%	10.6%	9.5%	*	*	*	12.6%
otal Number of Patients Trans	sported by P	СТ											
Current Year	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
ath and North East Somerset	1,064 2,974	1,102 3,154	1,037 2,970	1,091 3,057	1,009 2,977	1,083 2,933	1,240 3,232	1,169 3,076	1,187 3,450	*	*	*	9,982 27,823
Bloucestershire	3,322	3,362	3,231	3,291	3,394	3,409	3,645	3,468	3,910	*	*	*	31,032
lorth Somerset outh Gloucestershire	1,307 1,416	1,344 1,527	1,277 1,404	1,334 1,460	1,354 1,421	1,359 1,488	1,396 1,656	1,363 1,588	1,517 1,653	*	*	*	12,251 13,613
Windon Viltshire	958 2,369	1,103 2,609	1,068 2,540	1,045 2,637	1,027 2,709	1,043 2,597	1,105 2,820	1,173 2,688	1,310 2,870	*	*	*	9,832 23,839
ther/Unknown	37	60	91	111	114	92	127	142	154	*	*	*	928
otal	13,447	14,261	13,618	14,026	14,005	14,004	15,221	14,667	16,051	*	*	*	129,300
2008/09	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	YTD
Bath and North East Somerset Bristol	996 2,649	987 2,867	910 2,760	982 2,743	943 2,758	975 2,739	1,040 2,937	1,103 2,945	1,138 3,066	*	*	*	9,074 25,464
Gloucestershire	2,670	2,836	2,821	2,881	2,879	2,966	3,111	2,990	3,674	*	*	*	26,828
North Somerset South Gloucestershire	1,216 1,310	1,258 1,300	1,229 1,229	1,294 1,339	1,271 1,247	1,211 1,290	1,296 1,339	1,326 1,465	1,415 1,568	*	*	*	11,516 12,087
windon /iltshire	913 2,133	989 2,197	952 2,104	1,000 2,252	984 2,100	928 2,203	1,132 2,473	1,044 2,351	1,083 2,674	*	*	*	9,025 20,487
Other/Unknown	54	30	39	49	51	39	24	33	36	*	*	*	355
otal	11,941	12,464	12,044	12,540	12,233	12,351	13,352	13,257	14,654	*	*	*	114,836
	Apr 6.8%	May	Jun 14.0%	Jul 11 1%	Aug 7.0%	Sep	Oct	Nov 6.0%	Dec 4 3%	Jan *	Feb *	Mar *	YTD 10.0%
Bath and North East Somerset PCT	6.8% 12.3%	11.7%	14.0% 7.6%	11.1%	7.0%	11.1% 7.1%	19.2% 10.0%	6.0% 4.4%	4.3% 12.5%	*	*	*	9.3%
loucestershire PCT	24.4%	18.5%	14.5% 3.9%	14.2% 3.1%	17.9% 6.5%	14.9% 12.2%	17.2% 7.7%	16.0% 2.8%	6.4% 7.2%	*	*	*	15.7% 6.4%
	7.5%	6.8%							5.42%		*	*	12.63%
orth Somerset PCT outh Gloucestershire PCT	7.5% 8.1%	17.46%	14.24%	9.04%	13.95%	15.35%	23.67%	8.40% 12.36%		*	*	*	
lorth Somerset PCT couth Gloucestershire PCT cwindon PCT Viltshire PCT	7.5% 8.1% 4.9% 11.1%	17.46% 11.53% 18.75%	14.24% 12.18% 20.72%	9.04% 4.50% 17.10%	4.37% 29.00%	12.39% 17.88%	-2.39% 14.03%	12.36% 14.33%	20.96% 7.33%	*	*	*	8.94% 16.36%
orth Somerset PCT under Gloucestershire PCT windon PCT //litshire PCT ther/Unknown	7.5% 8.1% 4.9% 11.1% -31.5%	17.46% 11.53% 18.75% 100.0%	14.24% 12.18% 20.72% 133.3%	9.04% 4.50% 17.10% 126.5%	4.37%	12.39%	-2.39%	12.36%	20.96%				8.94%
Jorth Somerset PCT jouth Gloucestershire PCT jouth Gloucestershire PCT jouthon PCT jouther PCT jouther/Unknown jotal Total Number of Patients Trans Current Year	7.5% 8.1% 4.9% 11.1% -31.5% 12.6% sported by D Apr-09	17.46% 11.53% 18.75% 100.0% 14.4%	14.24% 12.18% 20.72% 133.3% 13.1%	9.04% 4.50% 17.10% 126.5% 11.9% uthority	4.37% 29.00% 123.5% 14.5%	12.39% 17.88% 135.9% 13.4%	-2.39% 14.03% 429.2% 14.0%	12.36% 14.33% 330.3% 10.6%	20.96% 7.33% 327.8% 9.5%	*	*	*	8.94% 16.36% 161.4% 12.6%
Iorth Somerset PCT iouth Gloucestershire PCT iouth Gloucestershire PCT ivitishire PCT ivitishire PCT ither/Unknown otal Total Number of Patients Trans Current Year iristol iouth Gloucestershire	7.5% 8.1% 4.9% 11.1% -31.5% 12.6% sported by D Apr-09 2.974 1,416	17.46% 11.53% 18.75% 100.0% 14.4% istrict Counc May-09 3,154 1,527	14.24% 12.18% 20.72% 133.3% 13.1% cil/Unitary At Jun-09 2,970 1,404	9.04% 4.50% 17.10% 126.5% 11.9% uthority Jul-09 3.057 1,460	4.37% 29.00% 123.5% 14.5% Aug-09 2,977 1,421	12.39% 17.88% 135.9% 13.4% Sep-09 2.933 1,488	-2.39% 14.03% 429.2% 14.0% Oct-09 3,232 1,656	12.36% 14.33% 330.3% 10.6% Nov-09 3,076 1,588	20.96% 7.33% 327.8% 9.5% Dec-09 3,450 1,653	* * * * * * * * * * * * * * * * * * *	* * * Feb-10 *	* *	8.94% 16.36% 161.4% 12.6% YTD 27,823 13,613
Jorth Somerset PCT South Gloucestershire PCT Withshire PCT Withshire PCT Withshire PCT Withshire PCT Total Fotal Fotal Number of Patients Trans Current Year Siristol South Gloucestershire Jorth Somerset	7.5% 8.1% 4.9% 11.1% -31.5% 12.6% Sported by D Apr-09 2.974	17.46% 11.53% 18.75% 100.0% 14.4% istrict Counce May-09 3,154	14.24% 12.18% 20.72% 133.3% 13.1% cil/Unitary At Jun-09 2,970	9.04% 4.50% 17.10% 126.5% 11.9% uthority Jul-09 3,057	4.37% 29.00% 123.5% 14.5% Aug-09 2,977	12.39% 17.88% 135.9% 13.4% Sep-09 2,933	-2.39% 14.03% 429.2% 14.0%	12.36% 14.33% 330.3% 10.6% Nov-09 3,076	20.96% 7.33% 327.8% 9.5% Dec-09 3,450	Jan-10	Feb-10	* *	8.94% 16.36% 161.4% 12.6% YTD 27,823
North Somerset PCT South Gloucestershire PCT Swindon PCT Witishire PCT Witishire PCT Wither/Unknown Total Fotal Number of Patients Trans Current Year Siristol South Gloucestershire North Somerset Sortest of Dean	7.5% 8.1% 4.9% 11.1% -31.5% 12.6% Sported by D Apr-09 2.974 1.416 1.307 1.064	17.46% 11.53% 18.75% 100.0% 14.4% istrict Counc May-09 3.154 1,527 1,344 1,102 425	14,24% 12.18% 20.72% 133.3% 13.1% 20.72% 133.3% 13.1% 20.74 20.77 1,404 1,277 1,037 400	9.04% 4.50% 17.10% 126.5% 11.9% uthority Jul-09 3.057 1,460 1,334 1,091 389	4.37% 29.00% 123.5% 14.5% 14.5% Aug-09 2.977 1,421 1,354 1,009 478	12.39% 17.88% 135.9% 13.4% Sep-09 2.933 1,488 1,359 1,083 439	-2.39% 14.03% 429.2% 14.0% Oct-09 3.232 1,656 1,396 1,240 451	12.36% 14.33% 330.3% 10.6% Nov-09 3.076 1.588 1.363 1.169 426	20.96% 7.33% 327.8% 9.5% 9.5% Dec-09 3.450 1.653 1.517 1.187 528	* * * * * * * * * * * * * * * * * * *	* * * Feb-10 *	* *	8.94% 16.36% 161.4% 12.6% 12.6% YTD 27,823 13,613 12,251 9,982 3,960
Jorth Somerset PCT jouth Gloucestershire PCT jouth Gloucestershire PCT jouth Gloucestershire PCT jouther PCT jouth	7.5% 8.1% 4.9% 11.1% -31.5% 12.6% Sported by D Apr-09 2.974 1,416 1,307 1,064 424 466 372	17.46% 11.53% 18.75% 100.0% 14.4% istrict Counce May-09 3,154 1.527 1,344 1,102 425 446 414	14.24% 12.18% 20.72% 133.3% 13.1% 2il/Unitary At 3un-09 2.970 1.404 1.277 1.037 400 486 381	9.04% 4.50% 17.10% 126.5% 11.9% uthority Jul-09 3.057 1.460 1.334 1.091 389 458 404	4.37% 29.00% 123.5% 14.5% Aug-09 2.977 1,421 1,354 1,009 478 451 404	12.39% 17.88% 135.9% 13.4% 13.4% Sep-09 2,933 1,488 1,359 1,083 439 450 391	-2.39% 14.03% 429.2% 14.0% 0ct-09 3.232 1.656 1.396 1.240 451 501 427	12.36% 14.33% 330.3% 10.6% Nov-09 3.076 1.588 1.363 1.169 426 440 441	20.96% 7.33% 327.8% 9.5% 9.5% Dec-09 3.450 1,653 1,517 1,187 528 549 475	Jan-10	Feb-10	* *	8.94% 16.36% 161.4% 12.6% 12.6% 12.6% 12.63 13.613 12.251 9.982 3.960 4.247 3.709
Jorth Somerset PCT South Gloucestershire PCT Windon PCT Wildnon PCT Wiltshire PCT JoherUnknown Total Number of Patients Trans Current Year Sristol South Gloucestershire Jorth Somerset	7.5% 8.1% 4.9% 11.1% -31.5% 12.6% Sported by D Apr-09 2.974 1,416 1,307 1,064 424 466	17.46% 11.53% 18.75% 100.0% 14.4% istrict Counc May-09 3,154 1,527 1,344 1,102 425 446	14.24% 12.18% 20.72% 133.3% 13.1% 2il/Unitary Au Jun-09 2,970 1,404 1,277 1,037 400 486	9.04% 4.50% 17.10% 126.5% 11.9% uthority Jul-09 3.057 1.460 1,334 1.091 389 458	4.37% 29.00% 123.5% 14.5% Aug-09 2.977 1,421 1,354 1,009 478 451	12.39% 17.88% 135.9% 13.4% Sep-09 2.933 1.488 1.359 1.083 439 450	-2.39% 14.03% 429.2% 14.0% Oct-09 3.232 1.656 1.396 1.240 451 501	12.36% 14.33% 330.3% 10.6% Nov-09 3.076 1.588 1.363 1.169 426 440	20.96% 7.33% 327.8% 9.5% 9.5% Dec-09 3.450 1.653 1,517 1.187 528 549	Jan-10 * * * * * * * * * * * * *	Feb-10	* *	8.94% 16.36% 161.4% 12.6% YTD 27,823 13,613 12,251 9,982 3,960 4,247
Jorth Somerset PCT South Gloucestershire PCT Windon PCT Windon PCT Withshire PCT John PCT Withshire PCT John PCT Courrent Year Gristol South Gloucestershire Jorth Somerset Jordh Jorth Somerset Jorth Jordh Jorth Jor	7.5% 8.1% 4.9% 11.1% -31.5% 12.6% 12.6% 12.6% Apr-09 2.974 1,416 466 372 737 765 558	17.46% 11.53% 18.75% 100.0% 14.4% May-09 3.154 1.527 1.344 1.102 425 446 414 705 835	14,24% 12.18% 20.72% 133.3% 13.1% Lil/Unitary Au Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771	9.04% 4.50% 17.10% 126.5% 11.9% uthority Jul-09 3.057 1.460 1.334 1.091 389 458 404 706 822 512	4.37% 29.00% 123.5% 14.5% 14.5% 14.5% 14.5% 1.009 478 451 404 703 842 516	12.39% 17.88% 135.9% 13.4% 13.4% Sep-09 2.933 1,488 1,359 1,083 450 391 716 837 576	-2.39% 14.03% 429.2% 14.0% Oct-09 3.232 1,656 1,396 1,240 451 501 427 810 922 534	12.36% 14.33% 330.3% 10.6% Nov-09 3.076 1.588 1.363 1.169 426 440 441 768 833 560	20.96% 7.33% 327.8% 9.5% 9.5% 9.5% 1.653 1.517 1,187 528 549 475 839 953 566	Jan-10	Feb-10	* *	8.94% 16.36% 161.4% 12.6% 27.823 13,613 12,251 9.982 3,960 4,247 3,709 6,681 7,580
lorth Somerset PCT south Gloucestershire PCT windon PCT windon PCT withshire PCT ther/Unknown otal Total Number of Patients Trans Current Year sirstol south Gloucestershire dorth Somerset stath and North East Somerset orest of Dean oteswold ewkesbury heltenham sloucester troud tennet torth Wiltshire	7.5% 8.1% 4.9% 4.9% 11.1% -31.5% -12.6% Sported by D Apr-09 2.974 1.416 1.207 1.064 424 466 372 737 765 558 432 612	17.46% 11.53% 18.75% 100.0% 14.4% istrict Count May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701	14,24% 12,18% 20,72% 133,3% 13,1% 13,1% 13,1% 14,04 1,277 1,037 400 486 381 697 777 1404 447 693	9.04% 4.50% 17.10% 126.5% 11.9% 11.9% 11.99 3.057 1.460 1.334 1.091 389 458 404 706 822 416 734	4.37% 29.00% 123.5% 14.5% Aug-09 2.977 1.421 1.354 1,009 478 451 404 703 842 516 451 715	12,39% 17,88% 135,9% 135,9% 13,4% Sep-09 2,933 1,488 1,359 1,083 450 391 716 837 576 466 648	-2.39% 14.03% 429.2% 14.0% 0ct-09 3.232 1.856 1.396 1.240 451 501 427 810 922 922 923 924 927 9797	12.36% 14.33% 330.3% 10.6% 10.6% 10.6% 1.588 1.363 1.169 426 440 441 768 833 560 452 704	20.96% 7.33% 9.5% 9.5% 9.5% 9.5% 1.653 1.517 1.187 528 549 475 839 953 566 463	Jan-10	Feb-10	Mar-10	8.94% 16.36% 181.4% 12.6% 12.6% 12.68 13.613 12.251 9.982 3.960 4.247 3.759 4.855 4.022 6.426
Jorth Somerset PCT South Gloucestershire PCT Swindon PCT Windon PCT Withshire PCT Dither/Unknown Total Number of Patients Trans Current Year Siristol South Gloucestershire Jorth Somerset Josh And North East Somerset Jorth William Jordh Wil	7.5% 8.1% 4.9% 4.9% 4.9% 11.1% -31.5% 12.6% Sported by D Apr-09 2.974 1.416 1.307 1.064 424 466 372 737 765 559 432 612 945 699	17.46% 11.53% 18.75% 100.0% 14.4% istrict Counc May-09 3.154 1.527 1.344 1.102 425 446 414 705 835 537 400 1.090 764	14,24% 12,18% 20,72% 133,3% 13,1% 2,170 13,15% 2,170 1,404 1,277 1,037 400 486 381 697 771 496 447 683 1,054 714	9.04% 4.50% 17.10% 126.5% 11.9% 11.9% 10.057 11.99% 3.057 1.460 1.334 1.091 3.89 458 404 706 822 512 416 7794 1.035 756	4.37% 29.00% 123.5% 14.5% 14.5% 14.5% 14.5% 14.5% 14.5% 14.62 15.62 16.6	12,39% 17,88% 135,9% 134,4% 13,4% 13,4% 1,488 1,359 1,488 1,359 450 391 716 837 576 648 1,025	-2.39% 14.03% 429.2% 14.0% 0ct-09 3.232 1.656 1.396 1.240 451 501 427 810 922 534 492 492 1.103 814	12.36% 14.33% 330.3% 10.6% 10.6% Nov-09 3.076 1.588 1.363 1.169 426 440 441 768 833 560 452 470 461 1.168 801	20.96% 7.33% 327.8% 9.5% 9.5% 9.5% 9.5% 1.653 1.517 1.187 528 549 475 839 953 463 822 1.287 816	Jan-10	Feb-10	Mar-10	8.94% 16.36% 161.4% 12.6% 12.6% 12.6% 13.613 12.251 9.982 3.960 4.247 7.580 4.855 4.855 4.855 6.426 9.724 6.933
Jorth Somerset PCT Jorth Somerset PCT Jorth Somerset PCT Jorth Somerset Jorth Somerset Jorth Gloucestershire PCT Jorth Somerset Jorth Gloucestershire Jorth Gloucestershire Jorth Gloucestershire Jorth Somerset Jorth William Joucester Jordh Gloucester Jordh Glou	7.5% 8.1% 4.9% 11.1% 4.9% 11.15% 12.6% sported by D Apr-09 2.974 1.416 1.307 1.064 424 466 372 737 765 558 432 612 945	17.46% 11.53% 18.75% 100.0% 14.4% istrict Count May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090	14,24% 12,18% 20,72% 133,3% 13,1% 13,1% 13,1% 13,1% 14,10% 1,277 1,037 400 486 381 697 777 496 496 447 693 1,054	9.04% 4.50% 17.10% 126.5% 11.9% uthority Jul-09 3.057 1,460 1,091 389 458 404 706 822 416 734 1,035	4.37% 29.00% 123.5% 14.5% 14.5% Aug-09 2,977 1,421 1,354 1,009 478 451 404 703 842 516 451 715 1,017	12,39% 17,88% 135,9% 134,4% Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648	-2.39% 14.03% 429.2% 14.0% 0ct-09 3.232 1,656 1,396 1,240 451 501 427 810 922 534 482 797 1,103	12.36% 14.33% 330.3% 10.6% Nov-99 3.076 1,588 1,363 1,363 426 440 441 768 833 560 425 704	20.96% 7.33% 327.8% 9.5% 9.5% 9.5% 1,653 1,517 528 549 475 839 953 566 463 822 1,287	Jan-10	Feb-10	Mar-10	8.94% 16.36% 161.4% 12.6% 170 27.823 13.613 12.251 9.982 3.960 4.267 7.580 4.865 4.022 6.426 9.724
orth Somerset PCT uith Gloucestershire PCT windon PCT //ithshire PCT windon PCT //ithshire PCT otal Number of Patients Trans //ithshire PCT outh Gloucestershire orth Somerset ath and North East Somerset orest of Dean otswold ewkesbury heltenham iloucester froud ennet orth Wiltshire windon laisbury wither/Unknown	7.5% 8.1% 4.9% 4.9% 11.1% -9.5% 12.6% 12.6% 49.6% 12.6% 49.6% 12.6% 49.6% 12.6% 49.6% 19.6	17.46% 11.53% 18.75% 100.0% 14.4% istrict Count May-09 3.154 1.527 1.344 4.1344 4.14 7.05 835 537 403 701 1.090 764	14,24% 12,18% 20,72% 133,3% 13,1% 13,1% 13,1% 13,1% 13,1% 14,04 1,277 1,037 400 486 381 697 7771 496 447 693 1,054 714 686	9.04% 4.50% 17.10% 126.5% 11.9% 11.9% 11.9% 11.9% 11.9% 1.460 1.334 1.991 3.89 458 404 706 822 512 416 734 1.035 756 731	4.37% 29.00% 123.5% 14.5% 14.5% 14.5% 14.5% 14.59 14.59 14.50 14.50 14.50 15.50 16.5	12,39% 17,88% 135,9% 135,9% 134,4% Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 466 648 1,025 759	-2.39% 14.03% 429.2% 14.0% 0ct-09 3.232 1.656 1.396 1.240 451 501 427 810 922 534 492 797 1.103 814 717	12.36% 14.33% 330.3% 10.6% Nov-99 3.076 1.588 1.363 1.169 426 440 441 768 833 560 452 704 1.168 801 731	20.96% 7.33% 327.8% 9.5% 9.5% 9.5% 9.5% 1,653 1,517 528 549 475 839 953 822 1,287 816 876 887 887 887 887 887 887 887 887 88	Jan-10	Feb-10	Mar-10	8.94% 16.36% 161.4% 12.6% 12.6% 12.6% 12.6% 13.613 12.25 13.613 12.25 13.613 12.25 14.247 17.580 14.25
orth Somerset PCT uith Gloucestershire PCT windon PCT //ithshire PCT windon PCT //ithshire PCT otal Number of Patients Trans //ithshire PCT outh Gloucestershire orth Somerset ath and North East Somerset orest of Dean otswold ewkesbury heltenham iloucester froud ennet orth Wiltshire windon laisbury wither/Unknown	7.5% 8.1% 4.9% 4.9% 11.1% -91.5% 12.6% sported by D Apr-09 2.974 1.416 1.307 1.064 424 466 372 737 765 558 432 612 945 699 626 50	17.46% 11.53% 18.75% 100.0% 14.4% istrict Count May-09 3.154 1.527 1.344 4.1344 4.14 7.05 835 537 403 701 1.090 764 774	14,24% 12,18% 20,72% 133,3% 13,1% 13,1% 13,1% 13,1% 13,1% 14,04 1,277 1,037 400 486 381 697 7771 496 447 1,054 714 686 105	9.04% 4.50% 17.10% 126.5% 11.9% 11.9% 11.9% 11.9% 11.9% 1.460 1.334 1.991 389 458 404 706 822 512 416 734 1.035 756 731	4.37% 29.00% 123.5% 14.5% 14.5% 14.5% 14.5% 14.57 1.009 478 451 404 703 842 516 451 715 1.017 810 1.017 810 1.017 810 1.017 810 1.017 810 810 810 810 810 810 810 810 810 810	12,39% 17,88% 135,9% 135,9% 134,4% Sep-09 2,933 1,488 1,359 450 391 716 837 576 466 648 1,025 759	-2.39% 14.03% 429.2% 14.0% 0ct-09 3.232 1.856 1.396 1.240 451 501 427 810 922 797 1.103 814 717 1.103	12.36% 14.33% 330.3% 10.6% 10.	20,96% 7,33% 327,8% 9,5% 9,5% 9,5% 1,653 1,517 528 475 475 483 953 963 463 463 463 463 463 463 463 463 463 4	Jan-10	Feb-10	Mar-10	8.94% 16.36% 161.4% 12.6% 12.6% 12.6% 12.6% 12.86 13.613 12.25 13.613 12.25 13.613 12.25 13.980 4.247 4.247 4.25 4.25 4.25 4.25 4.25 6.881 4.85 5.402 6.881
orth Somerset PCT uith Glucestershire PCT windon cotal Number of Patients Trans Current Year ristol outh Gloucestershire orth Somerset and and North East Somerset orest of Dean olswold wekkesbury heltenham loucester froud ennet orth Willishire windon yest Willshire alisbury ther/Unknown otal	7.5% 8.1% 4.9% 11.1% 4.9% 11.1% 5.50 5.00 5.00 5.00 5.00 5.00 5.00 5.0	17.46% 11.53% 18.75% 100.0% 14.4% istrict Count May-09 3.154 1.527 1.344 1.102 425 446 414 705 835 537 403 701 1.090 764 741 73 14,261	14,24% 12,18% 20,72% 133,3% 13,1% 13,1% 13,1% 13,1% 13,1% 13,1% 14,404 1,277 1,037 486 381 496 447 496 447 496 105 105 105	9.04% 4.50% 17.10% 126.5% 11.9% 11.9% 11.9% 11.9% 3.057 1.460 1.334 1.001 1.334 1.001 1.334 1.001 1.341 1.001 1.341 1.001 1.341 1.001 1.341 1.001 1.341 1.001 1.341 1.001 1.341 1.001 1.341 1.001 1.341 1.001 1.341 1.00	4.37% 29.00% 123.5% 14.5% 14.5% 14.5% 14.5% 14.5% 14.5% 14.54 1,009 478 451 404 703 842 516 451 715 1,017 810 733 124	12,39% 17,88% 135,9% 135,9% 134,4% 135,99 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 14,003	-2.39% -14.03% -429.2% -14.0%	12.36% 14.33% 330.3% 10.6% Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 425 704 441 441 768 813 147	20.96% 7.33% 327.8% 9.5% 9.5% 9.5% 9.5% 1,653 1,517 1,517 528 549 475 839 953 463 822 1,287 816 769 177	Jan-10	Feb-10	Mar-10	8.94% 16.36% 161.4% 12.6% YTD 27.823 13.613 12.251 9.982 3.960 4.247 3.709 6.681 7.580 4.262 6.426 9.724 6.933 6.458 1.035
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loorth Somerset PCT windon current Year windon	7.5% 8.1% 4.9% 4.9% 4.9% 11.1%	17.46% 11.53% 18.75% 100.0% 14.4% 14.4% May-09 3.154 1.527 1.344 1.102 425 446 414 705 835 537 403 701 1.090 1.090 1.4281 4835 537 403 370 14.261 May-08 2.867 1.300 1.258 987 371 374 336 640 703 412 386 572 975 642 12.464 May 10.0% 17.5% 6.8% 11.75% 6.8%	14,24% 12,18% 20,72% 133,3% 13,1% 20,72% 133,3% 13,1% 20,72% 133,3% 13,1% 20,170 20,970 1,404 1,277 1,037 400 486 381 1,277 1,037 496 447 771 496 496 447 714 698 381 1,054 714 698 105 13,618 2,760 1,229 1,236 2,760 1,260 1,2760 1,2	9.04% 4.50% 17.10% 126.5% 11.9% 11.9% 11.9% 11.9% 1.460 1.334 1.091 1.334 1.091 1.389 458 404 706 822 512 416 734 1.035 756 731 1.21 14.026 14.026 14.035 2.743 1.339 1.294 1.399 1.294 1.394 1.399 1.294 1.394 1.394 1.394 1.396 1.394 1.394 1.396 1.394 1.394 1.396 1.394 1.394 1.396 1.394	4.37% 2.9.00% 123.5% 14.5% Aug-09 2.997 1.4.21 1.354 1.009 478 471 470 471 470 481 470 481 470 481 470 481 470 481 481 481 481 481 481 481 481 481 481	12.39% 17.88% 135.9% 13.4% 135.9% 13.4% 135.9% 13.4% 13.4% 135.9% 1.083 1.488 1.359 1.083 439 450 391 1.766 485 1.025 759 724 109 14.003 14.003 14.003 14.003 14.003 14.003 14.003 15.004 16.004 16.004 16.004 17.1% 15.3% 16.1% 16.1% 17.1% 15.3% 16.1% 17.1% 15.3% 16.1% 16.1% 17.1% 16.1% 17.1% 16.1% 17.1% 16.1% 17.	-2.39% -2.39% -14.03% -429.2% -14.0% -14.0% -14.0% -14.0% -14.0% -14.0% -14.0% -14.0% -15.06 -15.06 -15.06 -15.06 -15.06 -15.06 -15.06 -15.06 -16.06 -16.06 -16.07 -17.76 -19.28 -19.27 -10.08	12.36% 14.33% 330.3% 10.6% Nov-09 3,076 1,588 1,363 1,169 426 420 441 441 788 833 1,169 420 440 441 1,168 801 1,103 366 452 1,465 1,326 1,103 366 451 1,465 1,326 1,103 366 42 42 13,257	20.96% 7.33% 327.8% 9.5% Dec-09 3,450 1,653 1,517 1,187 528 839 953 566 463 822 1,287 845 475 1,158 769 177 16,051 Dec-08 3,066 1,415 699 177 14,655 14,415 699 177 14,655 14,415 699 177 14,954 45 14,654	Jan-10	Feb-09	Mar-10	8.94% 16.36% 161.4% 12.6
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Great Western Ambulance Service MHS

NHS Trust

Board Performance ReportNovember 2009

This report presents the performance of the Trust against its 2009/2010 Business Plan and consists of:

An overview of how Great Western Ambulance Service is performing against national targets and internal Trust indicators

Detailed information relating to exceptions to national target and indicator performance

Commentary, and where appropriate graphical representation, of deviations in performance is provided with detail of remedial action being taken to bring performance back to agreed tolerance levels.

Red – variance from target/plan requiring exception actions Amber – variance from target/plan requiring management actions Green – variance within tolerance levels to be maintained

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Aim: **Timely access to services**Objective: Achievement of all accident and emergency performance standards – A8, A19, B19

Description	Year end Target	Monthly Plan	Latest	Year to date	Movement on previous month	Year end forecast
Accident & Emergency						
Volume of responses:						
% of Category A			36%	33.4%	\rightarrow	
% of Category B			34.2%	37.4%	↓	
% of Category C (excluding uncategorised calls)			%9'62	28.9%	\	
Activity (emergency incidents with response)	233,425 + 4% = 242,762	20,123	21,570	168,916	←	242,762 + 8% = 262,183
Responses to Category A calls within 8 minutes	75%		74.9%	75.3%	←	75%
Responses to Category A calls within 19 minutes	%56		95.2%	%9'26	\	%56
Responses to Category B calls within 19 minutes	%56		%2'68	91.5%	\	%56
Call answering (999 calls)	95% in 5 seconds		%2'.26	97.5%		%36
Handover delays over 15 minutes (at A&E departments) (average time for month)	< 15 mins		14.49	14.33	←	
Wrap up time (average time for month)	< 15 mins		17.26	17.15	\rightarrow	
Total hours lost on turnaround (in excess of 30 minutes)			754	5694.2	←	
Contribution by indirect resources (Community, fire, staff and charity responder schemes)			13.9%	11.1%	←	

Description	Year end Target	Monthly Plan	Latest month	Year to date	Movement on previous month	Year end forecast
Out of Hours Service						
Total number OOH calls received			11,427	89,957	←	
Calls abandoned	< 5%		2.5%	3%	←	< 5%
Calls engaged	< 1%		%0	%0	1	< 1%
Percentage of calls answered under 60 seconds	95% in 60 seconds		%26	%96	—	95% in 60 seconds
Triage under 20 minutes	> 95%		95%	%96	\rightarrow	> 95%
Triage under 60 minutes	> 95%		%66	%66	\rightarrow	> 95%
mergency Visit under 1 hour	%56		100%	100%	_	%56
Urgent Visit under 2 hours	%56		%26	94%	—	%56
Routine Visit under 6 hours	%56		%56	%26	\rightarrow	%56

The Urgent Home Visits are at 94% for YTD, this is due to a higher conversion of urgent rather than routine home visits. Actions are in place to review and monitor this

Description	Year end Target	Monthly Plan	Latest month	Year to date	Movement on previous month	Year end forecast
Patient Transport Services						
Activity		20,500	21,193	178,454	\rightarrow	313,000

Aim: Provision of high quality clinical care
Objective: Achievement of reperfusion standard and introduction of clinical performance indicators

Description	Year end Target	Monthly Plan	Latest month	Year to date	Movement on previous month	Year end forecast
% under 60 minutes call to needle time	68%		(Oct 09) 85.75%	(Apr – Oct 09) 68.6%	\rightarrow	%02
Conveyance rate	65%	%59	%9.99	65.9%	\rightarrow	%59
Conveyance rate to other destinations (eg MIU, WIC)			0.37%	%09.0	\rightarrow	
Number of formal complaints received			33	175	\	n/a
Formal complaints acknowledged within 3 working days	100%	100%	100%	100%	1	100%
Formal complaints responded to within 25 working days (or agreed extension):	100%	100%	23	159	←	100%
Not completed within time			0	ო		
UNUmber of serious untoward incidents			1	14	n/a	
المالية)			0	22	n/a	

Narrative: September and October thrombolysis data still excludes RUH data which as of 7th December is still unavailable. It should be noted that patient safety incidents have not been uploaded to NRLS for October and November. Therefore the ytd figure is from 01 April 09 – 30 September 09

Aim: Develop a highly skilled, professional and flexible workforce Objective: Implement a staff survey action plan to address key developmental areas

Description	Year end Target	Monthly Plan	Latest	Year to date	Movement on previous month	Year end forecast
Staff – WTE A&E EOC	902	885.0 157.8	10.4	896.2 160.9	16.3 9.6	
90H	44.5	35.7	0.0	35.7	-1.0	
Support staff	180.4	184.9	8.0 5.2	180.3	0 0 0	
Total	1526.3	1450.8	31.6	1461.8	31.1	
Staff – TurnoverA&E FOC			1.3%	7.2%	← ←	
H00	7007	1	24.7%	31.6%	- ←	
	%0		11.5%	7.2%	→ ←	
Total			5.4%	%6.7 9.9 %	 	
Karaman A&E			6.1%	6.1%	- ← ←	
	2%		4.1%	2.6%	- ← -	
SIA Signal Signa			5.5% 7.8%	4.4% 3.7%	→ -	
			5.7%	5.3%	→ ←	
Training hours A&E field operations (hrs)	49,400	5405.5	4910.5	16,698	\rightarrow	26,565
Training hours general (hrs)		5457.5	5023.5			
Number of staff completed mandatory training (Face to face)	%06	%0	%0	54.5%	←	85%
Number of staff completed mandatory training (Workbook)* * from November 2008 – three year cycle	%06	3.3%	1.9%	89.6%	\rightarrow	%06
Number of staff undertaken an appraisal (from April 2009)	%08	%2'9	%9.0	51.8%	\rightarrow	%08
Number of RIDDOR reportable incidents	52	<4.3	2	27	↓	
Accident frequency rates	9.3%	<0.75%	8.6	8.15	\rightarrow	
Number of violence and aggression incidents	143	<12	15	101	+	
Number of manual handling incidents	06	<7.5	9	73	\rightarrow	

Number of stress incidents	4.5	<0.35	0	0	↑	

Narrative:

Training Hours A&E Field Operations

Variance is due to sickness, withdrawals, no shows and change in enrolment priority.

Training Hours A&E/Mandatory Training (Face to Face/SME)

None planned for the period Oct - Dec due to commencement of Paramedic programme for Practitioners at UWE. Programme recommences January 2010.

Training Hours General

These hours comprise of ECA & ICA Foundation, Induction & Emergency Driving, driving assessments (practical and theory), FPOS Urgent Care and TIA sessions. The shortfall is due to employees not attending and course cancellations.

A&E staffing levels

It is anticipated that staffing levels for A&E will be at the year end target by January 2010.

EOC staffing levels

Within EOC there is recruitment activity underway to recruit 8 EMD's, 1 Dispatcher and 2 Dispatch Assistants.

ToStaff turnover

Coverall YTD staff turnover is on target at 9.9%. Whilst turnover in some areas appears high this inflated figure is due to turnover in areas of the organisation that have

Nower staffing numbers. This is not a cause for concern.

Sickness absence

During the month of November two services recorded absence levels of above the 5% target. These were A&E at 6.1% and PTS at 5.5%. Whilst A&E remains above the target it has shown a reduction of 0.6% on October. Whilst PTS shows a figure of 5.5% for the month of November the YTD figure is still below the 5% target standing at

During November two workshops were held with approximately 30 attendees covering the trusts new Management of Attendance Policy.

Sickness absence continues to be a challenge but is being managed in accordance with the trusts Management of Attendance Policy. Contact is maintained when staff are off sick return to work interviews are held and review meetings arranged when triggers have been hit.

Aim: To become a competitive and effective organisation Objectives: Financial balance

Governance – achievement of Auditors Local Evaluation Full compliance with Care Quality Commission Standards Development and implementation of full Foundation Trust programme

Year end	Movement	Year to	Latest	Monthly	Year end	
7.	0.7	4.2	3.8	3.5	%	Rate of Return on capital
0	0	0	0	1,410	£000,8	က် ည်
-7	9-	89	96	<u> </u>	%	Better Payment Practice – Value
2.4	2.4	97.4	98	<u> </u>	%	Better Payment Practice Code – Number
1,571	2,053	1,115	3,168	4,106	£000,8	Capital Resource Limit
-661	-864	2,119	2,983	4,902	£000,8	Cash releasing efficiency savings
0	0	0	0	0	£000,8	Income and Expenditure Surplus / (Deficit)
Previous month variance	Variance to plan	Month 8 Actual	Month 8 Plan	Annual Plan		

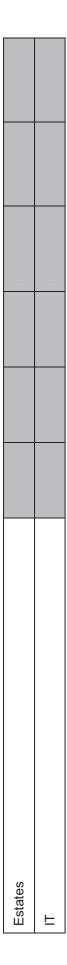
Year end forecast	97				41	50
Movement on previous month		←	\		\$	←
Year to date	54	13	4	26TBA	41	42
Latest month						
Monthly Plan						
Year end Target	26				42	50
Description	Compliance with all ALE KLOEs at Level 2				Compliance with all 42 Standards for Better Health	Compliance with all 50 NHSLA risk management standards

Attainment of a minimum of 700/ complication of an indian					
Henri of a minimum of 70% compilarice with minimum	7007		700/	,	700/
governance toolkit requirements	000		°/0/	‡	0/0/

Narrative: the majority of actions to demonstrate the trust is managing its resources are satisfied but more work is required with longer term financial planning. Actions are in place to address this.

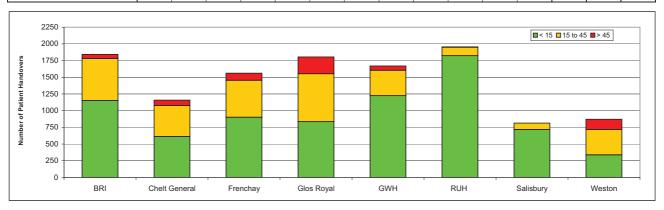
Aim: Develop effective partnership and stakeholder engagement
Objective Improvement of the reputation of the Trust and the development of effective working relationships and partnerships

Description	Year end Target	Monthly Plan	Latest	Year to date	Movement on previous month	Year end forecast
Newspapers Daily Weekly			37 36	514 189		
Broadcasts TV Radio			13	13 55		
Other Websites Magazines			36 0	442 8		
Stakeholder activity Station visits HOSC meetings External Reference Group LINks			0 + 0 7	24 6 5		
API's under development						
0 ය 9	Year end Target	Monthly Plan	Latest month	Year to date	Movement on previous month	Year end forecast
% of urgent calls						
Total front line hours planned						
Total front line hours delivered (including agency)						
Total front line hours abstracted						
% under 150 minutes call to balloon time						
% Category C calls passed to NHSD						
% Category C calls triaged by clinical desk						
% Responses referred to clinical desk						
Vehicle availability						

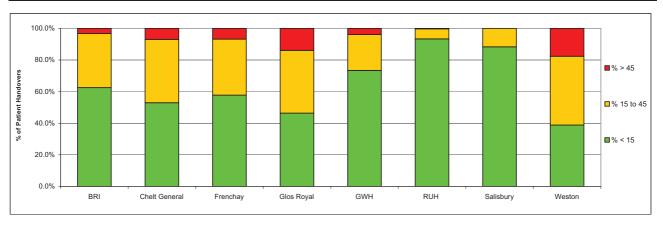


GWAS MONTHLY A&E HANDOVER SUMMARY - DECEMBER 2009

Acute Hospital	<= 15:00	15:00 - 19:59	20:00 - 24:59	25:00 - 29:59	30:00 - 34:59	35:00 - 39:59	40:00 - 44:59	45:00 - 59:59	1 - 2 Hrs	2 - 3 Hrs	3 - 4 Hrs	> 4 Hrs	Total 15 Mins and Over	Total 45 Mins and Over	Total
Bristol Royal Infirmary	1152	302	167	88	27	20	26	31	28	2			691	61	1843
Cheltenham General Hospital	613	196	105	62	40	33	28	44	35	2			545	81	1158
Frenchay Hospital	902	206	147	109	43	28	20	57	49	1			660	107	1562
Gloucester Royal Hospital	836	271	165	111	63	58	49	85	148	18			968	251	1804
Great Western Hospital	1225	177	94	50	14	18	26	33	31	1			444	65	1669
Royal United Hospital	1824	65	32	19	4	3	2	2	4				131	6	1955
Salisbury District Hospital	719	48	28	8	8	2	1						95	0	814
Weston General Hospital	339	121	96	64	42	28	29	58	83	12	1		534	154	873
Overall Total	7610	1386	834	511	241	190	181	310	378	36	1		4068	725	11678



Acute Hospital	% < 15:00	% 15:00-19:59	% 20:00 - 24:59	% 25:00 - 29:59	% 30:00 - 34:59	% 35:00 - 39:59	% 40:00 - 44:59	% 45:00 - 59:59	%1-2 Hours	% 2-3 Hours	%3-4 Hours	% > 4hrs	% 15 Mins and Over	% 45 Mins and Over	Total
Bristol Royal Infirmary	62.5%	16.4%	9.1%	4.8%	1.5%	1.1%	1.4%	1.7%	1.5%	0.1%			37.5%	3.3%	100%
Cheltenham General Hospital	52.9%	16.9%	9.1%	5.4%	3.5%	2.8%	2.4%	3.8%	3.0%	0.2%			47.1%	7.0%	100%
Frenchay Hospital	57.7%	13.2%	9.4%	7.0%	2.8%	1.8%	1.3%	3.6%	3.1%	0.1%			42.3%	6.9%	100%
Gloucester Royal Hospital	46.3%	15.0%	9.1%	6.2%	3.5%	3.2%	2.7%	4.7%	8.2%	1.0%			53.7%	13.9%	100%
Great Western Hospital Swindon	73.4%	10.6%	5.6%	3.0%	0.8%	1.1%	1.6%	2.0%	1.9%	0.1%			26.6%	3.9%	100%
Royal United Hospital Bath	93.3%	3.3%	1.6%	1.0%	0.2%	0.2%	0.1%	0.1%	0.2%				6.7%	0.3%	100%
Salisbury District Hospital	88.3%	5.9%	3.4%	1.0%	1.0%	0.2%	0.1%						11.7%	0.0%	100%
Weston General Hospital	38.8%	13.9%	11.0%	7.3%	4.8%	3.2%	3.3%	6.6%	9.5%	1.4%	0.1%		61.2%	17.6%	100%
GWAS Average	65.2%	11.9%	7.1%	4.4%	2.1%	1.6%	1.5%	2.7%	3.2%	0.3%	0.0%		34.8%	6.2%	100%



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Benchmarking of Great Western Ambulance Service – Performance and Financial Data

Great Western Ambulance Joint Health Scrutiny Committee 29th January 2010

Author: Chair, Great Western Ambulance Joint Health Scrutiny Committee

Purpose

To enable the Joint Health Scrutiny Committee to consider the attached performance comparative data.

Recommendation

The Great Western Ambulance Joint Health Scrutiny Committee is requested to:

Consider the attached performance comparative data and to raise any issues as required.

1.0 Detail

- 1.1 The attached information provides comparative performance data which allows members to consider the figures relating to Great Western Ambulance Service in the context of other ambulance services across the country.
- 1.2 Members are requested to consider the information provided and determine whether any further action is required by the Joint Committee in relation to any of the issues raised.

2.0 Background Papers and Appendices

Appendices

Appendix A – Benchmarking Data for Ambulance Services

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Appendix A

Benchmarking data for Ambulance services

Performance ratings for Ambulance Trusts 2008-09

ce NHS Trust Fair Good Almost Met Fully Met Fair Good Almost Met Fully Met Fair Good Almost Met Fully Met Fair Good Fully Met Fully Met Fair Good Almost Met Partly Met Fair Good Fully Met Fully Met Fair Good Fully Met Almost Met Ice NHS Trust Good Good Fully Met Almost Met Fair Good Fully Met Almost Met Fair Good Fully Met Almost Met Fair Good Fully Met Fair Good Fully Met Fully Met		08/09 overall	08/09 financial	08/09 core standards	08/09 existing commitments	08/09 national priorities
Fair Good Almost Met Fully Met Partly Met Good Good Fully Met Partly Met Fair Good Fully Met Partly Met Pair Good Almost Met Almost Met Fair Good Almost Met Pair Good Pully Met Almost Met Pair Good Pully Met Partly Met Pair Good Pully Met Pair Good Partly Met Fair Good Partly Met Fully Met Fair Good Partly Met Fully Met Fair Good Partly Met Fully Met	ı rust name	quality score	management score	score (as a provider of	score (as a provider of	score (as a provider of
FairGoodAlmost MetFully MetWeakFairAlmost MetPartly MetFairExcellentFully MetPartly MetGoodGoodFully MetFully MetFairGoodFully MetPartly MetWeakGoodFully MetNot MetGoodGoodFully MetAlmost MetGoodGoodAlmost MetAlmost MetFairGoodAlmost MetFully MetWeakGoodPartly MetFully Met				services)	services)	services)
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Weak Good Partly Met Not Met	West Midlands Ambulance Service NHS Trust	Fair	Good	Fully Met	Fully Met	Fair
	Yorkshire Ambulance Service NHS Trust	Weak	Good	Partly Met	Not Met	Excellent

2008-09 Response data

Cat A calls within 8 mins

	Cat A calls within 8 mins	8 mins	Cat A calls within 19 mins	hin 19 mins	Cat B calls w	Cat B calls within 19 mins
	Total number of	Response within	Total number of	Response within	Total number of	Response within
	emergency	seinimi o	ambulance	o	ambulance	Seliniuio
England	1,940.7	74.3	1,934.7	6.96	2,553.3	91.0
South Western	108.1	78.0	8.06	0.66	5.5	96.2
Isle of Wight	5.5	77.0	319.6	98.6	158.5	92.6
East Midlands	174.8	0.97	199.3	0.86	284.8	95.4
North East	8.06	75.7	174.7	97.3	237.1	95.0
London	319.7	75.5	158.7	6.96	213.9	94.6
West Midlands	199.3	75.4	320.9	96.5	148.4	94.2
South East Coast	159.1	75.2	4.8	96.4	261.9	93.3
East of England	190.0	74.6	202.1	96.1	204.9	9.06
North West	322.9	74.3	189.0	8:26	166.5	88.0
South Central	8.68	72.6	107.8	8.36	346.8	87.6
Yorkshire	203.1	69.4	89.5	94.5	9.96	87.4
Great Western	77.6	68.4	77.5	94.0	428.4	84.5

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GWAS April 09 to September 09

	Cat A calls within 8 mins	8 mins	Cat A calls within 19 mins	thin 19 mins	Cat B calls w	Cat B calls within 19 mins
	Total number of incidents with emergency response	Response within 8 minutes	Total number of incidents with ambulance vehicle arriving	Response within 8 minutes	Response within Total number of Response within 8 minutes ambulance serious vehicle arriving	Response within 8 minutes
Great Western	-	75.5%	1	95.7%	1	92.1%

Emergency and urgent (1) patient journeys per 100 incidents by ambulance service, 2004-05 to 2008-09, and by category of call by ambulance service for 2008-09

73 76 73 78 73 74 75 79 78 80 75 79 85 85 79 77 70 71 70 71 67 60 71 70 79 82 66 65 65 64 70 77 66 64 67 70 77 70 77 66 64 67 70 77 70 77 65 62 62 66 70 77 65 62 62 66 70 75 70 68 66 70 63 63 64 65 68 63 64 65 68 66 67 63 76 76 76 66 67 68 66 70 67 63 64 65 66
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76 80

Emergency and urgent calls⁽¹⁾ by ambulance service, 2004-05 to 2008-09

thousands

		Emergency Calls		Emergency and Urgent Calls (1)	ent Calls (1)
Ambulance Service	2004-05	2005-06	2006-07	2007-08	2008-09
England	5,623.8	5,960.1	6,333.4	7,225.5	7,477.2
North East	279.7	291.8	362.0	398.0	405.0
North West	779.7	832.0	887.0	1,009.8	1,033.6
Yorkshire	522.6	552.6	555.5	627.0	671.7
East Midlands	473.2	459.7	523.3	631.9	667.5
West Midlands (2)	607.7	668.0	666.8	772.2	796.1
East of England	543.3	581.1	625.6	718.3	733.2
London	1,153.9	1,231.6	1,288.8	1,389.7	1,423.5
South East Coast	460.3	493.0	494.4	554.8	580.1
South Central	330.0	336.6	356.1	446.5	432.4
Great Western	200.9	219.8	232.5	278.8	289.6
South Western	259.5	280.5	328.1	380.6	423.7
Isle of Wight	13.0	13.4	13.3	18.1	20.8

Source: Form KA34

(2) On the 1st October 2007 Staffordshire Ambulance Service NHS Trust merged with West Midlands Ambulance Service NHS Trust. For comparability, data for these two trusts have been merged for all previous years. (7) For 2007-08 urgent calls were included (previous years relate to emergency calls only), therefore comparisons of absolute numbers between 2007-08 and previous years are not possible.

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Update from Individual Health Overview and Scrutiny Committees

Great Western Ambulance Joint Health Scrutiny Committee 29th January 2010

Author: Chair, Great Western Ambulance Joint Health Scrutiny Committee

Purpose

To enable individual Health Overview and Scrutiny Committees to advise the Joint Committee of any work they are undertaking in relation to ambulance services and the outcomes of such work.

Recommendation

The Great Western Ambulance Joint Health Scrutiny Committee is requested to:

Note the written and verbal updates provided by Health Overview and Scrutiny Committees and determine whether the Joint Committee requires any further action.

1.0 Reasons

1.1 Recommendation 5 of the Great Western Ambulance Joint Health Scrutiny Committee's "Review of the Operation of the Great Western Ambulance Joint Health Scrutiny Committee, February - October 2008" required that a standing agenda item be included at each meeting of the Joint Committee to enable individual Health Overview and Scrutiny Committees (HOSCs) to provide an update on any work they are undertaking in relation to ambulance services and the outcomes of such work

2.0 Detail

- 2.1 The rationale for this recommendation was to ensure that the Joint Committee was kept informed of any local work that is being carried out by individual HOSCs. This will enable the Joint Committee to identify any issues that may benefit from its involvement and will reduce the likelihood of duplication of work occurring between the Joint Committee and individual HOSCs.
- 2.2 Submissions from those local authority HOSCs which are undertaking any such work are included in the appendices to this report for the information of Members.

- 2.3 Members from each local authority HOSC may also wish to provide the Joint Committee with a verbal update.
- 2.4 Members are requested to consider the updates provided by HOSCs and determine whether any further action is required by the Joint Committee in relation to any of the issues raised.

3.0 Background Papers and Appendices

Appendices

Appendix A: South Gloucestershire Health Scrutiny Select Committee - Extract of Minute, 2nd December 2009

Appendix B: Wiltshire Health and Adult Social Care Select Committee, – Activity in relation to GWAS

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SOUTH GLOUCESTERSHIRE HEALTH SCRUTINY SELECT COMMITTEE

EXTRACT MINUTE – 2ND DECEMBER 2009

AMBULANCE RESPONSE TIMES AND PATIENT HANDOVERS (Agenda Item 14)

David Warman, Interim Assistant Director of Commissioning, NHS South Gloucestershire introduced the report to update the Committee on the Great Western Ambulance Service (GWAS) NHS Trust performance against its national performance targets and update on actions/work to reduce Ambulance handover delays locally. He was accompanied by John Oliver of GWAS.

The following issues were discussed:

The Category B (not life threatening) performance target to respond to 95% of calls within 19 minutes was not being met due to resource issues. The Community First Responder (CFR) scheme would help address this and was being widely promoted.

With regard to questions around the sufficiency of CFR funding, Ann Jarvis, Director of Service Development stated that she was not aware of CFR funding being an issue. The PCT had a block contract with GWAS which covered all activity, and it was up to GWAS to decide how it applied the funds to different services.

In response to the issues around patient handovers at Frenchay Hospital, the Interim Assistant Director of Commissioning confirmed that an audit had taken place. There was now ownership at every level. When a problem arose a manager was called in to "unlock" the problem, which meant the clinicians could continue to care for the patients without the additional worry of sorting out administration or logistical problems.

In response to concerns about CFRs and whether their introduction might improve response times but have a negative impact on service quality as they were not fully trained paramedics, John Oliver from GWAS reassured the Committee that this was not an issue. CFRs were dispatched at the same time as an ambulance to Category A calls with the sole intent on providing life-saving first aid to the patient before the ambulance was able to get there. CFRs were not sent to Category B calls.

A new Director of Operations started in the summer and was focussing on reducing sickness rates. Figures would be available for the next report to the Committee in a few months time.

RESOLVED:

- 1 That the NHS representatives be thanked for the report and responses to questions, and the content be noted.
- 2 That a further report be received in six months time.

Wiltshire Health and Adult Social Care Select Committee (HASC):

Activity in relation to GWAS:

- Periodical meetings are arranged with representatives from GWAS, NHSW and the HASC to consider Wiltshire locality issues. The purpose of these meetings is to review performance and action plans, and to offer assistance where appropriate. The next meeting is scheduled for 14th January 2010.
- 2. **Joint Scrutiny Task Group for District level response times**. Cllr Pip Ridout, (HASC Vice Chairman and our substitute for the Joint Committee), will be the representative from Wiltshire on this Task Group. The first meeting is scheduled for 13th January 2010.
- 3. **NHS Wiltshire.** Our Committee receives 'update reports' from NHS Wiltshire. At our last meeting on 19 November 2009, this included a section on the Great Western Ambulance Service. An extract from the Agenda Item is shown below, along with an extract from the minutes.

Extract from:

Agenda item 08

HEALTH & ADULT SOCIAL CARE SELECT COMMITTEE 19TH NOVEMBER 2009



Update from NHS Wiltshire November 2009

[...]

6. Great Western Ambulance Service

Performance at end October 2009 for 2009/10 was:

	Trust	Wiltshire locality
Category A -	75.3%	75.6%
75% within 8 minutes		
Category A -	95.6%	94.9%
95% within 19 minutes		
Category B -	91.8%	93.2%
95% within 19 minutes		
Category C -	90.8%	93.6%
95% within 19 minutes		

The Trust is putting in place a number of initiatives to improve ambulance performance in Wiltshire including:

- Increasing the number of staff in the Emergency Operations Centre (+10 staff). 97% of all calls are now answered within 5 seconds and the speed of vehicle allocation has improved;
- Increased front-line staffing (+22 staff) which has improved crew mobilisation times and reduced the number of "dropped" shifts;
- The introduction of HCP ambulances across GWAS including two daily running within Wiltshire to deal with the HCP workload.
- Updated vehicle deployment plan including new stand-by points in Salisbury and ongoing work to secure further standby locations.
- Increased provision of ambulance car vehicle cover in Devizes,
 Marlborough, Malmesbury, Warminster and Amesbury from January 2010.
 These cars will be in addition to the existing two-person ambulance vehicle
 (and the existing ambulance car in Devizes) deployed in each of these
 locations.
- Improved sickness absence rates at 5.1% (the lowest rate in the Trust);
- Introduction of airwave communication for all vehicles so that there are no now "black-spots" in communication;
- Improved responder schemes including staff-responder scheme (volunteer scheme for staff who are the paid overtime if called out); coresponder scheme (with Wiltshire Fire and Rescue) with additional provision planned for Calne (24/7 Scheme 1/11/2009), Wootton Bassett, Westbury (24/7 Scheme 1/12/2009), Melksham and Ludgershall; and community first-responder schemes (volunteer scheme for members of the public) with 26 existing schemes in Wiltshire and further schemes proposed for Chippenham, Bromham, Colerne, Redlynch, Mere, and Little Chevrell.

Alison Knowles
Director - Strategy & Communications
NHS Wiltshire
9 November 2009

[...]

Extract from:

MINUTES of a MEETING held at COUNTY HALL, TROWBRIDGE on 19TH NOVEMBER 2009

38. Chairman's Announcements

[..._.

The Joint Ambulance Scrutiny Committee was to form a task group with representatives from Forest of Dean, Cotswold and Wiltshire Councils to consider poor response times within the 3 areas. It would discuss ways in which to improve them. Cllr Pip Ridout would be the Wiltshire representative from Wiltshire Council. Any other members of the

Committee interested in attending the task group should contact the Chairman.

[...]

44. NHS Wiltshire (NHSW) Update

[...]

Update on Great Western Ambulance Service Performance

Responder schemes with specific reference to the Community First Responder (CFR) Scheme were discussed as initiatives that improved ambulance performance. A brief summary of the work of the CFR Scheme was provided by Dominic Morgan (Great Western Ambulance Service). Further information on the Scheme can be found at: http://www.wiltshirepct.nhs.uk/Newsroom/PressReleases/CFR Leaflet.pdf

Short Life Group on Rural Response Times – Update paper

Great Western Ambulance Joint Health Scrutiny Committee 29th January 2010

Author: Chair, Great Western Ambulance Joint Health Scrutiny Committee

Purpose

To update the Joint Health Scrutiny Committee on the progress of the Short Life Group.

Recommendation

The Great Western Ambulance Joint Health Scrutiny Committee is requested to:

- Comment on the **draft** Terms of Reference attached at Appendix 1, bearing in mind that the Group has not yet had the opportunity to meet and to discuss and agree these.
- Note the attached CFR update at Appendix 2.

1.0 Reasons

- 1.1 The Great Western Ambulance Joint Health Scrutiny Committee meeting on 30th October 2009 agreed to establish a short life group to explore ways of improving performance in rural areas. The areas that were identified as being of particular concern, and would therefore form the remit of the work of the group, were Forest of Dean, Cotswold and Kennet (now part of Wiltshire Council).
- 1.2 The Committee agreed that one member from each of the three areas would participate in the Group, together with the appropriate officers from GWAS. The Committee requested that the Group provide a progress update to the next Committee meeting, on 29th January 2010.

2.0 Detail

2.1 It was not possible to identify a suitable date for the Group to meet prior to the Christmas break, due to diary commitments. The first meeting was therefore scheduled to take place on January 13th but unfortunately adverse weather conditions led to this having to be cancelled at short notice. An alternative date is now being sought.

- 2.2 The proposed draft Terms of Reference for the Group is attached at Appendix 1. Members are reminded that the Group has not yet had the opportunity to discuss, amend and formally agree these.
- 2.3 Attached at Appendix 2 is a CFR update provided by GWAS, for information.

Background Papers and Appendices

Appendices

Appendix 1 – Draft Terms of Reference for Short Life Group on Rural Response Times

Appendix 2 – CFR Update – Indirect Resources Plan



Draft Terms of Reference Short Life Group on Ambulance Rural Response Times

Authority

The meeting has been established following a proposal at the Joint Overview & Scrutiny Committee (JHOSC)

Membership

Membership of the group will consist of the following:

Keith Scott, Locality Director Simon Maggs, CFR Manager (Wiltshire) Kevin Dickens, CFR Manager (Gloucestershire) Terry Hale, Gloucestershire HOSC Sheila Jeffery, Gloucestershire HOSC Pip Ridout, Wiltshire HOSC

Other members of GWAS or the Joint HOSC will be asked to attend as required.

Frequency

The group will meet on a monthly basis until the work has been completed.

Duties

The purpose of the Group is to review Category A8 performance (this may need to be expanded to include other categories) in Cotswold, Forest of Dean and Kennet (within Wiltshire) in partnership with the Joint Health Overview & Scrutiny Committee (JHOSC). Action areas will be agreed from the first meeting.

The following are the desired outcomes from this short life working group:

- For joint understanding of ambulance response standard performance in rural areas.
- Joint understanding of the role of Emergency Care Practitioners (ECPs), Static Defibrillators, Public Assess Defibrillators, Co Responders, Community First Responders (CFRs), Charity Responders and Retained CFR schemes.

- Joint understanding of what improvements can be made to response standards in the rural areas.
- Have an agreed action plan that can be shared with the JHOSC.
- Joint understanding on how members of the JHOSC and the District Councils can be of assistance to the ambulance service to move the agreed action plan forward.

Reporting

The group will report back to the Joint Overview & Scrutiny Committee (JHOSC)

Administrative arrangements

GWAS will have responsibility to record the meetings and to produce updates for the Joint Overview & Scrutiny Committee (JHOSC)

Date:	17/11/09	Signed:

Chair:





Great Western Ambulance Service WHS Trust

INDIRECT RESOURCES PLAN

Kei	Locality	Initiatives	Sub Sections	Progress
No				
	Avon	Static defibrillators	Mall-Cribbs Causeway x 2	Trying to make contact since April 2009. Letter sent 17 December – still awaiting response.
			Asda - Longwell Green	Confirmed early in New Year that they will have
				defibs in their three stores at Longwell Green,
				Bedminster and Cribbs Causeway; work now in
				progress
			Bedminster Bristol Bus station	Declined to have a defib
			Bristol Zoo	Bristol Zoo confirmed they already have one.
				Now sourcing a further one for this site.
	Avon	Volunteer Community	New CFR Scheme located in Clutton	Preliminary work ongoing. There is a scheme at
		First Responder		Norton Marlward
		Schemes	New CFR Scheme located in Pilning	CFR and staff responder at Pilning. Further work
				ongoing.
,			New CFR Scheme located in Wick	CFR staff responder at Wick trying to recruit
1				additional members
			New CFR Scheme located in Sneyd Park	2 CFRs at Westbury on Trym, which covers this
				area.
			New CFR Scheme located in Long Ashton	1 CFR recruited and waiting to go live.
				Awaiting CRB clearance – submitted 14/10/09 –
				HR chased.

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2009. Equipment installed and all relevant information has been recorded on the CAD.				
Security staff received training in November	The Quays Shopping Centre, Gloucester x2			†
information has been recorded on the CAD.				_
2009. Equipment installed and all relevant				
Security staff received training in November	Regents Arcade, Cheltenham x2	Static defibrillators	Glos	
being compiled.				
which are being trialled. Preferred models are	introduction of the Hampshire Co Responder model	Retained ambulance		n
The trust is now reviewing various models	Liaise with Avon Fire & Rescue Service in the	Co Responder scheme/	Avon	۲

Ref	Locality	Initiatives	Sub Sections	Progress
No				
			Sedbury Nursing Home, Sedbury	A meeting has been organised with Care Homes
				across Glos which takes place later in January
				where other nursing homes will also be
				discussed.
			Beechwood Arcade, Cheltenham x2	A meeting is being organised in January to
				facilitate the same process as the Regent Arcade
				and The Quays shopping centre.
			Cheltenham Doctors Surgery x2	SPOTDOC which covers the majority of
				Cheltenham's home visits in weekday
				afternoons is keen to take on board this
				initiative of carrying AED during their visits. A
				meeting has been organised for later this month.
			Gloucester Doctors Surgery x2	Rosebank Surgery is not as simple as
				SPOTDOC as they do not have one designated
				GP doing home visits in the afternoon. All the
				GPs visit their own patients so it is not
				practicable to offer this package.
			Bishops Cleeve School	Equipment now installed following a
				presentation evening held in November by
				Rotarians, GWAS and St John Ambulance.
				Equipment was presented to the school by Olly
				Morgan, Gloucester and England rugby player.
				This received local press coverage and the
				British Heart Foundation will also be including
				it in their national publication 'Saving Lives'
			Gloucester City Council	They have approached the trust to locate an
				AED in the reception area of their main Council
				Offices.

Ref	Locality	Initiatives	Sub Sections	
No				rigiess
			Winchcombe School	Rotarians, GWAS and St John Ambulance have
				agreed to support an AED at Winchcombe
				comprehensive school. This location is used 7
				days a week as well as school days for events in
				the local community. The AED and training will
				be funded by the Rotarians.
	Glos	Volunteer Community	Introduction of Stroud District Council Warden response	This initiative with Stroud DC is continuing to
		First Responder	scheme in Cam, Dursley, Nailsworth, Berkeley,	work well. We will be installing further PDA
		Schemes	Sharpness, Painswick, Wotton under Edge and Kingswood	cradles into the remaining community warden
V				cars.
n			New CFR scheme located in Blockley	This CFR unit is now live and is benefiting
				patients in the Blockley community.
			New CFR scheme located in West Subedge	This CFR unit is now live and is benefiting
				patients in the Weston Sudedge community.
			Improve CFR scheme located in Bourton on the Water	Reviewing the type of scheme that we use in
				this area, following poor uptake of CFRs
			New CFR schemes located in Moreton-in-Marsh,	Moreton-in-the-Marsh - the CFR unit is now
			Chipping Campden and Mickleton	live and is benefiting patients in the Moreton-in-
				the Marsh community.
				Chipping Campden & Mickleton – the Assistant
				Chief Executive of the Gloucestershire Rural
				Community Council is keen to support CFRs in
				these areas. An article will appear in their
				publication later this month advertising for
				volunteers in these communities.

Ref No	Locality	Initiatives	Sub Sections	Progress
			Improve CFR schemes in Newent and surrounding communities: Newent Dymock Kempley	Newent – CFR scheme in this area. We are reviewing the feasibility of a 24/7 model. Dymock/Kempley - CFR units are now live and are benefiting patients in these communities.
			New CFR scheme located in Cirencester and local communities New CFR scheme located in Bussage	CFR units are now live and are benefiting patients in the these communities Work oneoine in this area
			New CFR scheme located in Winchcombe	Following support from Winchcombe Town Council, an information evening was held where interested members of the community received
				a presentation on community responding. Following this, 14 people completed application forms to become community responders. A training course has been organised and will be delivered mid February 2009.
			General improvement to membership in all schemes	Training courses have taken place throughout the last 12 months to underpin our existing units across Gloucestershire.
9	Glos	Co Responder scheme/ Retained ambulance	Liaise with Gloucestershire Fire & Rescue Service in the introduction of the Hampshire Co Responder model	The trust is now reviewing various models which are being trialled. Preferred models are being compiled.
			Fairford & Lechlade	A trial is currently in progress, in partnership with St John, operating 24/7 using a GWAS vehicle, This scheme is being evaluated.

Ref	Locality	Initiatives	Sub Sections	Progress
No				
	Wilts	Static defibrillators	Order of St Johns Trust Care Home - Amesbury	Contact made with Home Manager, who referred to Regional Manager but no contact made to date. Contact now been made with St John Ambulance to see if they can progress this further.
ľ			Order of St Johns Trust Care Home - Malmesbury	Contact made with Home Manager, who referred to Regional Manager but no contact made to date. Contact now been made with St John Ambulance to see if they can progress this further.
`			Order of St Johns Trust Care Home - Marlborough	Contact made with Home Manager, who referred to Regional Manager but no contact made to date. Contact now been made with St John Ambulance to see if they can progress this further.
			Order of St Johns Trust Care Home - Westbury	Contact made with Home Manager, who referred to Regional Manager but no contact made to date. Contact now been made with St John Ambulance to see if they can progress this further.
∞		Volunteer Community First Responder Schemes	New CFR scheme located in Chippenham New CFR scheme located in Bromham New CFR scheme located in Coleme New CFR scheme located in Peasedown St John	Up and running September 2009 Up and running October 2009 Up and running October 2009 Ongoing. Nothing to report

Ref	Locality	Initiatives	Sub Sections	Progress
No				
			New CFR scheme located in Redlynch	Whiteparish CFR schemes have been recruiting in area for the last year through parish council adverts and open days. We are still unable to
				recruit.
			New CFR scheme located in Mere	Fire co-responding. Posters put up for CFR volunteers. No responses to date
			New CFR scheme located in Chisledon	Some interest expressed. Paperwork sent out.
				Awaiting return.
			New CFR scheme located in Little Chevrell	Posters put up in the village. No interest
				expressed.
			New CFR scheme located in Shrivenham/Watchfield	Contact made with Dr Blair from Army
				Academy at Shrivenham. He will canvass
				volunteers. Awaiting update.
	Wilts	Co Responder scheme/	Liaise with Wiltshire Fire & Rescue Service in the	The trust is now reviewing various models that
		Retained ambulance	introduction of the Hampshire Co Responder model	are being trialled. The preferred models are
				being compiled.
			Calne 24/7 Retained type CFR scheme	The Calne scheme has been operational for the
				past 3 months. During this period they have
6				attended 77 life threatening calls, reaching 72
				within 8 minutes. The details of the scheme now
				require finalising.
			Westbury 24/7 Retained type CFR scheme	This is in the early stages, however, is
				operational and making an impact. Further
				development required.

Note:- The above dates and schemes are subject to there being cooperation from other organisations and being able to recruit sufficient volunteers (CFRs).

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Organisation Name:	Great Western Ambulance Service NHS Trust
Chief Executive's First Name:	David
Chief Executive's Surname:	Whiting
Chief Executive's Email:	david.whiting@gwas.nhs.uk
Organisation Code:	RX5

There are no further questions in this section. Please press either the Save and Quit button or the Submit button to return to the main section list



Guidance

General guidance on how to complete the declaration form

You might find it helpful to print the following instructions (using the print function of your browser) so you can refer to them easily while you are completing the declaration form.

We have also published a guidance document titled "your guide to the core standards assessment 2009/10 "which you may find useful. This can be located by using the following link:

https://www.cqc.org.uk

This guidance covers:

How the declaration form is laid out Guidance related to each section FAQs

How the declaration form is laid out

The declaration form is divided into the following sections

- 1. General statement of compliance
- 2. Domain pages for core standards
- 3. Sign off

For the majority of sections there are multiples pages which require completion. You can save the form at any point, but you will not be able to submit a section until all questions are completed and you will not be able to submit the entire form until all sections have submitted.

Please note that for 2009/10 you are not required to submit commentaries from third parties.

General Guidance

The declaration you make will be the basis of your score for the assessment of core standards.

Your core standards declaration should cover the period from April 1st 2009 to October 31st 2009.

Please note, as in 2008/09, you will not be asked to make a statement on the Hygiene Code, nor is there a specific developmental standards assessment as part of the 2009/2010 periodic review.

When making your declaration you must consider whether your trust's board (or an appropriate officer with delegated authority from the board) has received reasonable assurance that the organisation has been compliant with the core standard for the period of 1st April 2009 - 31st October 2009 and that no significant lapses have occurred.

When making your declaration you may find it helpful to keep a record or file of the evidence that your board considered when reaching its judgment.

Section 1. General statement of compliance

The general statement is an opportunity for trusts to place in context the detail of the domain pages. Each trust should use the general statement of compliance to present a summary of its declaration. It is important for the statement to be consistent with the detail presented in the rest of the declaration.

Section 2. Domain pages for core standards

This is the main body of the declaration form. Each standard your trust is required to declare against will be set out here, organised under the domain headings.

Initial questions: For each part standard you must categorise your trust under one of the following headings:

Compliant: a declaration of compliant should be used where a trust's board determines that it has reasonable assurance that it has been meeting a standard, without significant lapses for the period of 1 April 2009 to 31 October 2009.



Not met: a declaration of 'not met' should be used where the assurances received by the trust's board make it clear that there have been one or more significant lapses in relation to a standard during the stated period.

Insufficient assurance: a declaration of 'insufficient assurance' should be used where a lack of assurance leaves the trust's board unclear as to whether there have been one or more significant lapses during the stated period. However, in circumstances where a trust is unclear about compliance for the stated period but has good evidence about the occurrence of a significant lapse during the stated period that a declaration of "not met" may be more appropriate.

For each standard, the boards of trusts need to decide whether any identified lapses are significant or not. In making this decision, we anticipate that boards will consider any potential risks to patients, staff and the public, and the duration and impact of the lapse. The declaration should not be used for reporting isolated, trivial or purely technical lapses in respect of the core standards.

Subsequent questions if you declare 'not met' or 'insufficient assurance': If you declare 'not met', or 'insufficient assurance' for a particular standard, you must complete the subsequent questions in the declaration form which relate to action plans. Please note you are not required to complete these if you have declared compliant and therefore you will not be able to input data.

Start date - This is the date from which the significant lapse occurred or the insufficient assurance was identified. The actual date should be given, even if this was before 1 April 2009.

Date at which you expect to have assurance of compliance - this is the date from which the board was or will be reasonably assured that it is fully compliant with the standard. This date should reflect the details within the action plan and can be dated after the end of the 2009/2010 assessment year. If non compliance will not have been resolved by the end of the year (31 March 2010), then the "end date of non compliance" should not be entered as 31 March 2010, but the appropriate later date.

Description of the issue - a short description of the significant lapse or why the trust does not have reasonable assurance.

Action plan - a short summary of what action has been or is planned to be taken to rectify the issue by the stated end date of non compliance

We will also ask you for additional information where:

in your 2008/2009 declaration the standard was declared as 'not met' or insufficient assurance' and in your 2008/2009 declaration the corresponding action plan had an end date on or before 31st October 2009 and the standard has again been declared as 'not met' or 'insufficient assurance' for 2009/2010

You will need to describe the circumstances for this second consecutive declaration of non-compliance in light of the action plan. You will not be able to access or be required to complete this text box unless the above criteria has been met.

Some standards are not included as part of the core standards assessment and you are therefore not required to declare against them. They are assessed separately elsewhere in the periodic review for 2009/2010. These standards are:

C7d - this relates to financial management and will be measured through the quality of financial management assessment for which we will rely on the findings of the Audit Commission or Monitor.

C7f - this relates to existing performance requirements and will be measured through the existing commitments and national priorities assessment.

C19 - this relates to access to services with nationally agreed timescales and will be measured through the existing commitments and national priorities assessment.

In addition two standards have been judged to be not applicable to ambulance trusts for the 2009/2010 core standards assessment and as such will only be shown on the declaration form for other trust types. The two standards are

C15a and C15b - regarding provision of food for patients.

You will also not be required to declare against standards related to healthcare-associated infections as from the 1 April 2009, all NHS organisations to which the Health and Social Care Act 2008 Code of Practice for the Prevention and Control of Healthcare Associated Infections applies were registered with the Care Quality Commission. Standards C4a and C4c are therefore covered by our registration of trusts in 2009/10.

Trusts should note that a declaration for standard C21 will be required. However, element two of core standard C21 will not be assessed for all NHS provider trusts in 2009/10 as element two is also covered by our registration of trusts in 2009/10 with regard to the Code of Practice for the Prevention and Control of Healthcare Associated Infections.

Section 3. Sign off

The Care Quality Commission recommends that all members of the trust board, including the non-executive directors (for foundation trusts this should be the board of directors), should sign off the declaration in the space provided below. Here, sign off is achieved by recording the name(s) and position(s) of the individual(s) concerned. We do not require scanned signatures.

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As a minimum, we require the declaration to be signed off by an appropriate officer(s) with delegated authority from the board.

The completion of the sign off page will be taken as verification that the individual(s) who are recorded as signing off the declaration have reviewed the contents of the declaration form and are certifying that:

- the general statement of compliance, and information provided for each standard, are a true representation of the trust's compliance for the core standards
- they are signing off the declaration form on their behalf and with delegated authority on behalf of all members of the trust board as referred to above

Frequently Asked Questions

- Q1. What do you mean by reasonable assurance and significant lapse? Q2. Why can I not access all the sections of the form?
- Q3. How do I delegate to someone who isn't listed in the delegate list?
- Q4. How do I nominate someone to complete the form?
- Q5. How can I print a section of the form?
- Q6. How can I print all the form in one step?
- Q7. How can I print the form in the format it would be appear as submitted, so that it does not show all the not applicable questions?
 Q8. Some of the standards seem to be missing, why is this?
 Q9. What are the key dates with regard to the declaration form?
 Q10. I am still having trouble with the webform, where can I get further help?
 Q11. Where can I find further information on the core standards assessment for 2008/2009?

- Q12. How do I submit my declaration form? Q13. I need to resubmit my form, what do I do?
- Q14. My pdf shows standards and questions which are not relevant to my trust what should I do?
 Q15. I've changed my declaration from not met to met, however the text I entered still appears on the form and the pdf what should I do?
- Q1. What do you mean by reasonable assurance and significant lapse?

Reasonable assurance

Reasonable assurance, by definition, is not absolute assurance. Conversely, reasonable assurance cannot be based on assumption. Reasonable assurance is based on documentary evidence that can stand up to internal and external challenge. In determining what level of assurance is reasonable, trusts must reflect that the core standards are not optional and describe a level of service which is acceptable and which must be universal. Our expectation is that each trust's objectives will include compliance with the core standards. This will be managed through the trust's routine processes for assurance.

Trusts' boards should consider all aspects of their services when judging whether they have reasonable assurance that they are meeting the published criteria for assessment. Where healthcare organisations provide services directly, they have primary responsibility for ensuring that they meet the core standards. However, their responsibility also extends to those services that they provide via partnerships or other forms of contractual arrangement (for example, where human resource functions are provided through a shared service). When such arrangements are in place, each organisation should have reasonable assurance that those services meet the requirements of the standards.

Significant lapse

Trusts' boards should decide whether a given lapse is significant or not. In making this decision, we expect that boards will consider the extent of risk of harm this lapse posed to people who use services, staff and the public, or indeed the harm actually done as a result of the lapse. The type of harm could be any sort of detriment caused by lapse or lapses in compliance with a standard, such as loss of privacy, compromised personal data or injury, etc. Clearly this decision will need to include consideration of a lapse's duration, its potential harmful impact and the likelihood of that harmful impact occurring. There is no simple formula to determine what constitutes a 'significant lapse'. This is, in part, because our assessment of compliance with core standards is based on a process of self-declaration through which a trust's board states that it has received 'reasonable assurance' of compliance. A simple quantification of the actual and/or potential impact of a lapse, such as the loss of more than ?1 million or the death of a patient or a breach of confidentiality, for example, cannot provide a complete answer.

Determining what constitutes a significant lapse depends on the standard that is under consideration, the circumstances in which a trust operates (such as the services they provide, their functions and the population they serve), and the extent of the lapse that has been identified (for example, the duration of the lapse and the range of services affected, the numbers exposed to the increased risk of harm, the likely severity of harm to those exposed to the risk (taking account their vulnerability to the potential harm, etc).

Note that where a number of issues have been identified, these issues should be considered together in order to determine whether they constitute a significant lapse.

Q2. Why can I not access all the sections of the form?

Some sections are only relevant to specific trust types. For instance the "Board of governors' comments" section is only accessible to mental health

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and acute trusts. Additionally some questions are dependent on your declaration, for instance if you declare "not met" or "insufficient assurance" we require you to submit details.

You will only have access to those sections relevant to your trust type and your declaration.

Q3. How do I delegate to someone who isn't listed in the delegate list?

You can only delegate to those people who have been nominated to complete the form. If you wish to nominate an additional individual please complete the registration form which is available within the forms website.

Q4. How do I nominate someone to complete the form?

If you are a "Lead" and wish to nominate another person within your organisation as a nominated lead or to delegate completion of the form, you must complete the registration form available through the online forms system at using your standard log in details

Once selected the registration form will prompt you to nominate and supply the name and e-mail address of a colleague you wish to delegate access to the declaration form.

You then have to indicate whether you wish this individual to be a "Lead" or a "Completer". A 'Lead' is able to fill in the form or delegate the form to other registered users in their trust to complete. A 'Lead' has the final review of the form and is able to submit the data. A 'Completer' can fill in the form or relevant sections of it but is unable to delegate access to the form or able to submit the completed form.

Please ensure you select the 'complete' option in order to submit your nomination.

It is possible to have more than one registered lead for your organisation, if you require this please ensure you use the duplicate allocation option on the registration form.

Information will be sent to each registered lead explaining how they can access the online declaration form. Nominated leads will not be able to access their online declaration form until their registration has been submitted.

Q5. How can I print a section of the form?

On the summary page of the form select the "pdf" button for the part of the form you wish to print. This then enables you to print just that section of the form. It will print out all the questions relevant to that question, not just the ones applicable to your trust.

Q6. How can I print all the form in one step?

You are able to print the declaration form as one document through the "Available forms" section of the myform website. Select the "pdf" button which is relevant to the form you wish to print, this then enables you to print the declaration form as one rather individual sections. Please note it will print out all the questions relevant to that question, not just the ones applicable to your trust.

Q7. How can I print the form in the format it would be appear as submitted, so that it does not show the questions that are not applicable?

In previous years, prior to submission, you were only able to print a "pre-submitted" version of the PDF form using the "view printable version in PDF" link. The pre-submitted version of the PDF shows all the questions, including those which are not applicable to the trust. The questions are hidden from view on the online form. This function is still available this year.

However, there is an additional section titled "draft submission form", which will become available once you start filling in the declaration form. Clicking on this link will open a PDF form based on the information provided on the online form so far. The version of the PDF provided in this section will hide any questions not applicable to the trust based on the information provided so far.

Once the submit button is pressed the form is frozen and the final PDF only shows those questions which are applicable and the answers selected. This final PDF can be accessed by selecting the "view printable version in PDF" link.

Q8. Some of the standards seem to be missing, why is this?

Some standards are not included in the declaration, as separate assessments for them are being undertaken elsewhere in our overall assessment process or where these have been judged to not be applicable to the trust type. Please see the "Domain pages for core standards" section of this guidance for more information.



Details can be found in the published criteria documents available at the follow link:

http://www.cqc.org.uk/guidanceforprofessionals/healthcare/nhsstaff/periodicreview2009/10/corestandards.cfm

Q9. What are the key dates with regard to the declaration form?

On the 26th October 2009 the declaration form will be made available on our website for trusts to start entering their data. Nominated leads will not be able to access the online declaration form until their registration has been submitted.

From the 23rd November 2009 trusts will be able to submit their completed declarations. Regional teams will carry out a set of checks against each submitted declaration. We aim to complete these checks, and to inform each trust of the outcome, within three working days of receiving the declaration

The final date for submission of the 2009/2010 declarations is 12:00 noon on the 7th December 2009. Failure to submit a declaration by the deadline may result in your trust being penalised.

By 31st December 2009 we expect all trusts to have published their declarations. If a trust does not make the declaration publicly available, we will publish it on our website indicating that it has not been shared with the local community.

Q10. I am still having trouble with the webform, where can I get further help?

If you are still having difficulties with the declaration webform please contact our helpline on 03000 61 61 61 or enquiries@cgc.org.uk.

Q11. Where can I find further information on the core standards assessment for 2009/2010?

Our guidance documents for the core standards assessment for the 2009/2010 periodic review can be found at:

http://www.cqc.org.uk/guidanceforprofessionals/healthcare/nhsstaff/periodicreview2009/10/corestandards.cfm

Q12. How do I submit my declaration form?

Each section of the declaration form needs to be completed and the "finish" button selected, changing the status of the section to "finished". The "submit" button is then available on the main page of the web form and the form can be submitted.

Q13. My pdf shows standards and questions which are not relevant to my trust - what should I do?

The pre submitted pdf shows all questions including those, which are not applicable to the trust and are hidden from view on the online form. This is set up so that the "pre-submit" version of the pdf showed all questions in order that it could be consider in it's entirety in hard copy before being populated. The hidden questions which do not apply to the trust and do not appear on the webform should be ignored.

Once the submit button is pressed the form is frozen and the final pdf only shows those questions which are applicable and the answers selected.

Q14. I've changed my declaration from not met to met, however the text I entered still appears on the form and the pdf - what should I do?

The text entered will disappear once the submit button is pressed, the text will remain visible until this point. This is to prevent trusts accidentally changing their declaration and losing all the data they have previously entered. This information will not be submitted as part of your declaration and will not show on the final declaration form / pdf.

You can print off a pdf version of the form as it will display once submitted. Please see FAQ 7 for more information on how to do this

Q15. I need to resubmit my form, what do I do?

All trusts will be allowed to request a resubmission between the above dates, but to ensure that we treat all trusts fairly, we will not authorise requests for resubmission after midday on 7th December 2009.

The rules for requesting a resubmission of your declaration are published on our website. We advise you to refer to these rules before submitting your declaration, and before submitting a request for resubmission. These are available at:

https://www.cqc.org.uk

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A request for resubmission needs to be made by your trust's registered lead using the appropriate online form, which is available at:

https://webforms.cqc.org.uk/open/survey.php?sid=527842482

If we have authorised a request for resubmission, your trust must resubmit its declaration within five working days of the authorisation, or by midday on Monday 14th (whichever is earlier).



Guidance for PCTs

General statement of compliance

* Please enter your general statement of compliance in the text box provided. There is no word limit on this answer.

The Board of Great Western Ambulance Service NHS Trust confirms that the information provided for each standard within this self assessment is an accurate representation of the trusts current position in respect of compliance with these standards.

The Board has received reasonable assurance of the actions being taken to address areas of non compliance and that the trust continues to make progress with the action necessary to achieve compliance with all the core standards by 31 March 2010.



Please note some standards may not appear on the declaration form as they are not applicable to your trust type. Please refer to the guidance for further information.

Safety domain - core standards (C1a - C3)

Please declare your trust's compliance with each of the following standards:

* C1a: Healthcare organisations protect patients through systems that identify and learn from all patient safety incidents and other reportable incidents, and make improvements in practice based on local and national experience and information derived from the analysis of incidents.

O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.	
* C1b: Healthcare organisations protect patients through systems that ensure that patient safe patient safety which require action are acted upon within required timescales.	ty notices, alerts and other communications concerning
O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word	

-/-

limit on this answer.



* C2: Healthcare organisations protect children by following national child protection guideline other organisations.	es within their own activities and in their dealings with
O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.	
* C3: Healthcare organisations protect patients by following National Institute for Clinical Exce	ellence (NICE) interventional procedures guidance.
O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.	
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Please declare your trust's compliance with each of the following standards:	
C4a: Healthcare organisations keep patients, staff and visitors safe by having systems patients is reduced, with particular emphasis on high standards of hygiene and cleanlin Methicillin-Resistant Staphylococcus Aureus (MRSA).	
O compliant	
O not met	
O insufficient assurance	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.	d
* C4b: Healthcare organisations keep patients, staff and visitors safe by having system of medical devices are minimised.	s to ensure that all risks associated with the acquisition and use
O not met	
Start date of non-compliance or insufficient assurance	01-04-2008
Date at which you expect to have assurance of compliance	30-09-2009
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
In the 2008/2009 declaration the trust described that an operational group led by a Lo recommendations of an external audit undertaken on medical device management in remedial action to return the Trust to compliance on this standard.	ocality Director was to be established to review the the trust to implement appropriate

Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)



The actions planned to return the trust to compliance on this standard were fully implemented by 30 September 2009.

We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.

The trust has not be compliant with this standard for the whole period 01 April 2009 to 31 October 2009 as the actions identified to return the trust to full complaince were not fully implemented until 30 September 2009. The trust considers it is now fully compliant with this standard. C4c: Healthcare organisations keep patients, staff and visitors safe by having systems to ensure that all reusable medical devices are properly decontaminated prior to use and that the risks associated with decontamination facilities and processes are well managed. O compliant O not met O insufficient assurance Start date of non-compliance or insufficient assurance Date at which you expect to have assurance of compliance Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer. * C4d: Healthcare organisations keep patients, staff and visitors safe by having systems to ensure that medicines are handled safely and securely. O compliant Start date of non-compliance or insufficient assurance Date at which you expect to have assurance of compliance

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Description of the issue (maximum of 1500 characters including spaces - this is

approximately 200 - 250 words)



approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no wor limit on this answer.	rd
* C4e: Healthcare organisations keep patients, staff and visitors safe by having system and disposal of waste is properly managed so as to minimise the risks to the health an environment.	
O not met	
Start date of non-compliance or insufficient assurance	01-04-2008
Date at which you expect to have assurance of compliance	31-03-2010
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	

The trust is not yet fully compliant with the segregation and disposal requirements of revised waste management legislation. The Trust will introduce the correct colour coding of waste streams and ensure that staff are given guidance on the segregation of the different waste categories. In order to change the colour coding the Trust has to engage with other NHS organisations to agree arrangements at all sites - this engagement process has commenced and will be completed by the end of January 2010. New waste contracts are being prepared and will tendered in early 2010 for implementation in March / April 2010.

Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)

Actions planned or taken (maximum of 1500 characters including spaces - this is

The trust is currently working with healthcare partners to implement the necessary arrangements to ensure compliance with this aspect of the legislation. Once these arrangements are in place the trust considers it will be fully compliant with this standard. The Trust has already ensured that all sites are registered with the Environment Agency, and that waste audits of both our sites and contractors are undertaken. Waste folders are kept on all sites and staff given guidance regarding the paperwork required including information on the EWC codings for all waste streams.

We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.

As described above the trust is not yet fully compliant with the segregation and disposal requirements of revised waste management legislation. Internal arrangements have been put in place to ensure the trust complies with these requirements. However, external arrangements necessary to be fully compliant are not yet finalised.

fully compliant are not yet finalised.

The trust is working with healthcare partners to implement the necessary arrangements to ensure compliance with this aspect of the legislation by 31 March 2010. The change process requires full consultation internally and externally and this is in progress.



Clinical and cost effectiveness domain

Clinical and cost effectiveness domain - core standards (C5a - C6)

Please declare your trust's compliance with each of the following standards:

* C5a: Healthcare organisations ensure that they conform to National Institute for Clinical Excellence (NICE) technology appraisals and, where it is available, take into account nationally agreed guidance when planning and delivering treatment and care.

O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.	
* C5b: Healthcare organisations ensure that clinical care and treatment are carried out under s	supervision and leadership.
* C5b: Healthcare organisations ensure that clinical care and treatment are carried out under so	supervision and leadership.
	supervision and leadership.
O compliant	supervision and leadership.
O compliant Start date of non-compliance or insufficient assurance	supervision and leadership.
O compliant Start date of non-compliance or insufficient assurance Date at which you expect to have assurance of compliance Description of the issue (maximum of 1500 characters including spaces - this is	supervision and leadership.
O compliant Start date of non-compliance or insufficient assurance Date at which you expect to have assurance of compliance Description of the issue (maximum of 1500 characters including spaces - this is	supervision and leadership.
Start date of non-compliance or insufficient assurance Date at which you expect to have assurance of compliance Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) Actions planned or taken (maximum of 1500 characters including spaces - this is	supervision and leadership.
Start date of non-compliance or insufficient assurance Date at which you expect to have assurance of compliance Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) Actions planned or taken (maximum of 1500 characters including spaces - this is	supervision and leadership.
Start date of non-compliance or insufficient assurance Date at which you expect to have assurance of compliance Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word	supervision and leadership.



Clinical and cost effectiveness domain

* C5c: Healthcare organisations ensure that clinicians continuously update skills and techniques relevant to their clinical work. O compliant Start date of non-compliance or insufficient assurance Date at which you expect to have assurance of compliance Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer. * C5d: Healthcare organisations ensure that clinicians participate in regular clinical audit and reviews of clinical services. O compliant Start date of non-compliance or insufficient assurance Date at which you expect to have assurance of compliance Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.

* C6: Healthcare organisations cooperate with each other and social care organisations to ensure that patients' individual needs are properly managed and met.

O compliant



Clinical and cost effectiveness domain

Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.	



Governance domain - core standards (C7a - C9)

Please note some core standards do not appear on the declaration form as they are assessed through other components of the annual health check:

Standard C7f is assessed through the existing commitments & national priorities component of the annual health check.

Standard C7d is assessed through our quality of financial management component which uses information from assessments undertaken by the Audit Commission and Monitor.

Standards C7f and C7d are not applicable to the Health Protection Agency, NHS Direct or NHS Blood and Transplant.

Please declare your trust's compliance with each of the following standards:

* C7a and C7c: Healthcare organisations apply the principles of sound clinical and corporate governance and Healthcare organisations undertake systematic risk assessment and risk management.

O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.	
* C7b: Healthcare organisations actively support all employees to promote openness, honesty effective use of resources.	r, probity, accountability, and the economic, efficient and
O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Page 85	85



completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.		
* C7e: Healthcare organisations challenge discrimination, promote equality and respect huma	an rights.	
O compliant		
Start date of non-compliance or insufficient assurance		
Date at which you expect to have assurance of compliance		
Date at Willow Joe Support to Have according to compliantee		
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 March 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.		
* C8a: Healthcare organisations support their staff through having access to processes which permit them to raise, in confidence and without prejudicing their position, concerns over any aspect of service delivery, treatment or management that they consider to have a detrimental effect on patient care or on the delivery of services.		
O compliant		
Start date of non-compliance or insufficient assurance		
Date at which you expect to have assurance of compliance		
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		



whe note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.		
* C8b: Healthcare organisations support their staff through organisational and personal development of staff, and address, where appropriate, under-representation of minority groups.	opment programmes which recognise the contribution and	
O compliant		
Start date of non-compliance or insufficient assurance		
Date at which you expect to have assurance of compliance		
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.		
* C9: Healthcare organisations have a systematic and planned approach to the management of records to ensure that, from the moment a record is created until its ultimate disposal, the organisation maintains information so that it serves the purpose it was collected for and disposes of the information appropriately when no longer required.		
O compliant		
Start date of non-compliance or insufficient assurance		
Date at which you expect to have assurance of compliance		
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		



We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.	
Governance domain - core standards (C10a - C12)	
Please declare your trust's compliance with each of the following standards:	
* C10a: Healthcare organisations undertake all appropriate employment checks and ensure the staff are registered with the appropriate bodies.	nat all employed or contracted professionally qualified
O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.	
* C10b: Healthcare organisations require that all employed professionals abide by relevant pu	ublished codes of professional practice.
O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
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We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.		
* C11a: Healthcare organisations ensure that staff concerned with all aspects of the provision qualified for the work they undertake.	of healthcare are appropriately recruited, trained and	
O compliant		
Start date of non-compliance or insufficient assurance		
Date at which you expect to have assurance of compliance		
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.		
* C11b: Healthcare organisations ensure that staff concerned with all aspects of the provision programmes.	of healthcare participate in mandatory training	
O compliant		
Start date of non-compliance or insufficient assurance		
Date at which you expect to have assurance of compliance		
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		



we note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.		
* C11c: Healthcare organisations ensure that staff concerned with all aspects of the provision occupational development commensurate with their work throughout their working lives.	of healthcare participate in further professional and	
O compliant		
Start date of non-compliance or insufficient assurance		
Date at which you expect to have assurance of compliance		
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.		
* C12: Healthcare organisations which either lead or participate in research have systems in the research governance framework are consistently applied.	place to ensure that the principles and requirements of	
O compliant		
Start date of non-compliance or insufficient assurance		
Date at which you expect to have assurance of compliance		
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		



We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.



Please note some standards may not appear on the declaration form as they are not applicable to your trust type. Please refer to the guidance for further information.

Patient focus domain - core standards (C13a - C14c)

Please declare your trust's compliance with each of the following standards:

* C13a: Healthcare organisations have systems in place to ensure that staff treat patients, their relatives and carers with dignity and respect

C 13a. Fleatificate digarifications have systems in place to ensure that stair freat patients, their	relatives and carers with dignity and respect.
O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.	
* C13b: Healthcare organisations have systems in place to ensure that appropriate consent is for the use of any confidential patient information.	obtained when required, for all contacts with patients and
O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word	

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limit on this answer.



* C13c: Healthcare organisations have systems in place to ensure that staff treat patient infor legislation to the contrary.	mation confidentially, except where authorised by
O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.	
* C14a: Healthcare organisations have systems in place to ensure that patients, their relatives about, and clear access to, procedures to register formal complaints and feedback on the quarto compliant	s and carers have suitable and accessible information ality of services.
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.	



* C14b: Healthcare organisations have systems in place to ensure that patients, their relatives and carers are not discriminated against when complaints are made. O compliant Start date of non-compliance or insufficient assurance Date at which you expect to have assurance of compliance Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer. * C14c: Healthcare organisations have systems in place to ensure that patients, their relatives and carers are assured that organisations act appropriately on any concerns and, where appropriate, make changes to ensure improvements in service delivery. O compliant Start date of non-compliance or insufficient assurance Date at which you expect to have assurance of compliance Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.

Patient focus domain - core standards (C15a - C16)



Please declare your trust's compliance with each of the following standards:		
* C15a: Where food is provided, healthcare organisations have systems in place to ensure that prepared safely and provides a balanced diet. O compliant O not met O insufficient assurance	t patients are provided with a choice and that it is	
Start date of non-compliance or insufficient assurance		
Date at which you expect to have assurance of compliance		
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.		
* C15b: Where food is provided, healthcare organisations have systems in place to ensure that patients' individual nutritional, personal and clinical dietary requirements are met, including any necessary help with feeding and access to food 24 hours a day. O compliant		
O not met		
O insufficient assurance		
Start date of non-compliance or insufficient assurance		
Date at which you expect to have assurance of compliance		
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		



We note from your 2008/09 declaration form that your action plan was due to be

Patient focus domain

completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.	
* C16: Healthcare organisations make information available to patients and the public on the information on the care and treatment they receive and, where appropriate, inform patients	eir services, provide patients with suitable and accessible on what to expect during treatment, care and after care.
O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Date at Million you expect to have accuration of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.	



Accessible and responsive care domain

Accessible and responsive care domain - core standards (C17 - C18)

Please declare your trust's compliance with each of the following standards:

Some core standards do not appear on the declaration form as they are assessed through other components of the annual health check.

Standard C19 is assessed through the existing commitments & national priorities component of the annual health check.

* C17: The views of patients, their carers and others are sought and taken into account in designing, planning, delivering and improving healthcare

O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Bate at Which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.	
* C18: Healthcare organisations enable all members of the population to access services equal equitably.	lly and offer choice in access to services and treatment
O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	

We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.

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Accessible and responsive care domain



Care environment and amenities domain

Please note some standards may not appear on the declaration form as they are not applicable to your trust type. Please refer to the guidance for further information.

Care environment and amenities domain - core standards (C20a - C21)

Please declare your trust's compliance with each of the following standards:

* C20a: Healthcare services are provided in environments which promote effective care and optimise health outcomes by being a safe and secure environment which protects patients, staff, visitors and their property, and the physical assets of the organisation.

O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is	
approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 sharestors including appear this is	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be	
completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word	
limit on this answer.	
* C20b: Healthcare services are provided in environments which promote effective care and	ontimise health outcomes by being supportive of nationt
privacy and confidentiality.	optimise regular outdomes by boing supportive of patient
O compliant	
Start date of non-compliance or insufficient assurance	
Start date of non-compliance of insufficient assurance	
Date at which you expect to have assurance of compliance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is	
approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is	
approximately 200 - 250 words)	



We note from your 2008/09 declaration form that your action plan was due to be

Care environment and amenities domain

completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.	
* C21: Healthcare services are provided in environments which promote effective care and maintained with cleanliness levels in clinical and non-clinical areas that meet the national sp	optimise health outcomes by being well designed and well pecification for clean NHS premises.
O compliant	
Start date of non-compliance or insufficient assurance	
Date at which you expect to have assurance of compliance	
Date at which you expect to have assurance of compliance	
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)	
We note from your 2008/09 declaration form that your action plan was due to be	
completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word	
limit on this answer.	



Public health domain

Please note some standards may not appear on the declaration form as they are not applicable to your trust type. Please refer to the guidance for further information. Public health domain - core standards (C22a - C24) Please declare your trust's compliance with each of the following standards: Start date of non-compliance or insufficient assurance C22a Healthcare organisations promote, protect and demonstrably improve the health of the community served, and narrow health inequalities by cooperating with each other and with local authorities and other organisations. O not met O insufficient assurance Date at which you expect to have assurance of compliance Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) * C22a and C22c: Healthcare organisations promote, protect and demonstrably improve the health of the community served, and narrow health inequalities by cooperating with each other and with local authorities and other organisations and healthcare organisations promote, protect and demonstrably improve the health of the community served, and narrow health inequalities by making an appropriate and effective contribution to local partnership arrangements including local strategic partnerships and crime and disorder reduction partnerships. O compliant Start date of non-compliance or insufficient assurance Date at which you expect to have assurance of compliance Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer.



Public health domain

* C22b: Healthcare organisations promote, protect and demonstrably improve the health of the community served, and narrow health inequalities by ensuring that the local Director of Public Health's annual report informs their policies and practices. O compliant Start date of non-compliance or insufficient assurance Date at which you expect to have assurance of compliance Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word limit on this answer. * C23: Healthcare organisations have systematic and managed disease prevention and health promotion programmes which meet the requirements of the national service frameworks (NSFs) and national plans with particular regard to reducing obesity through action on nutrition and exercise, smoking, substance misuse and sexually transmitted infections. O compliant Start date of non-compliance or insufficient assurance Date at which you expect to have assurance of compliance Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words) We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to declare not met or insufficient assurance for this standard for 2009/10. There is no word

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limit on this answer



Public health domain

* C24: Healthcare organisations protect the public by having a planned, prepared and, where possible, practised response to incidents and emergency situations, which could affect the provision of normal services.

O compliant		
Start date of non-compliance or insufficient assurance		
Date at which you expect to have assurance of compliance		
Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
Actions planned or taken (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)		
We note from your 2008/09 declaration form that your action plan was due to be completed by 31 October 2009. Please provide details regarding why you continue to		
declare not met or insufficient assurance for this standard for 2009/10. There is no word		
limit on this answer.		



Electronic sign off page

Electronic sign off page

The Care Quality Commission recommends that all members of the trust board, including the non-executive directors (for foundation trusts this should be the board of directors) should sign off the declaration in the space provided below. Here, sign off is achieved by recording the name(s) and position(s) of the individual(s) concerned. We do not require scanned signatures.

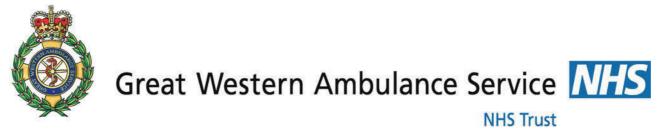
As a minimum, we require the declaration to be signed off by an appropriate officer(s) with delegated authority from the board.

The completion of the sign off page will be taken as verification that the individual(s) who are recorded as signing off the declaration have reviewed the contents of the declaration form and are certifying that:

- the general statement of compliance, and information provided for each standard, are a true representation of the trust's compliance
- they are signing off the declaration form on their behalf and with delegated authority on behalf of all members of the trust board as referred to above.

Electronic sign off - details of individual(s)

	Title:	Full name:	Job title:
1	Mr	David Whiting	Chief Executive
2	Mr	Anthony FitzSimons	Chairman
3	Mr	Rod Barnes	Finance Director
4	Dr	Steven Rawstorne	Clinical Director
5	Mr	Jonathan Lofthouse	Director of Operations and Service Delivery
6	Ms	Kerry Pinker	Director of Human Resources and Organisational Development
7	Mr	1	Non Executive Director
8	Mr	John Newman	Non Executive Director
9	Mr	Christopher Davidson	Non Executive Director
10	Mr		Non Executive Director
11	Mrs	Elizabeth McLoughlin	Non Executive Director
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Joint HOSC Meeting

To be held on Friday, 29 January 2010 at 11am at The Guildhall (Bath), Bath and North East Somerset Council

Draft Strategic Direction, 2010-2015

1 Purpose

To provide members of the Joint HOSC with an early indication of how GWAS is looking to develop its model of patient care over the next five years.

David Whiting Chief Executive Officer Great Western Ambulance Service

Date paper was supplied – 15 January, 2010

Draft Strategic Direction – 2010-15

Introduction

The purpose of this paper is to set out the emerging strategic direction and clinical priorities of Great Western Ambulance Service (GWAS) for 2010-15.

GWAS is seeking early engagement and feedback from key stakeholders to help shape the final strategy which will be approved by the GWAS trust board in March 2010.

STRATEGIC DIRECTION

Context

The developing strategy takes account of health policy and key national and regional policy directives including:

- The Next Stage Review; Our NHS, Our Future (2008);
- High Quality Care for all (2008);
- Our Vision for Primary and Community Care (2008);
- Transforming Community Services (2008);
- Taking Healthcare to the Patient Transforming NHS ambulance services (2005).

Values

These will reflect the principles, and values contained within the NHS Constitution published in January 2009, and will focus on the following NHS values:

- Respect and dignity
- · Commitment to quality of care
- Compassion
- Improving lives
- Working together for patients
- Everyone counts

STRATEGIC AIMS

At the heart of our strategic direction is the desire to improve the quality of the services we provide; deliver improved services through innovative practice; improve efficiency & productivity and play an integral role with health partners in the prevention of disease and chronic illness. Clinical outcomes and improving patient experience form a key strand of our strategy.

We recognise that delivering high quality, cost effective services cannot be achieved in isolation, therefore the effectiveness and quality of our future partnerships with health and social care and other key partners will be imperative in delivering improvements within the area served by GWAS and across the South West.

Strategic Aims

- Improving clinical quality & effectiveness
- Improving patient outcomes and patient experience
- Delivering response time reliability
- Improving efficiency & productivity
- Supporting prevention of illness / diseases

STRATEGIC OBJECTIVES

Improving clinical quality & effectiveness

- Develop a clinical system and pathways
- Develop a Research & Development capability
- Provide excellent leadership and development
- Improve clinical outcomes and access to services

Improving customer satisfaction and patient experience

- Effective engagement with stakeholders and users of our services
- Continuously improve patient satisfaction and experience
- Ensure we are an employer of choice and attract talent

Delivering response time reliability

- Improve response standards and reduce variability
- Reconfigure service delivery models to meet the needs of patients

Improving efficiency & productivity

- Improve quality, efficiency & productivity and reduce costs
- Ensure effective management of trust assets
- Reduce environmental impact of the trust
- Supporting prevention of illness / diseases

Supporting prevention of illness / diseases

Improve public health through community education and engagement

CLINICAL PRIORITIES

Our clinical priorities focus on the priorities within the next stage review and regional priorities for the South West:

- Cardiac arrest
- Heart attack
- Stroke
- Major trauma
- Long term conditions

The clinical strategy also recognises priorities in relation to emergency Paediatric care and management of common emergencies that make up the majority of the calls received by the ambulance service; these include:

- Asthma
- Diabetes
- Falls
- Mental health
- Clinical cases managed by PTS i.e. renal care

DELIVERING OUR AIMS

This section outlines how the trust intends to organise its business to ensure delivery of the strategic aims and objectives.

Core Business Areas

In delivering the key strategic aims and clinical priorities, the trust will focus on the following core business areas:

- Accident & Emergency Care** (Call management [triage / advice / referral], Response, Treatment and Transport)
- **Urgent Care** (Emergency Operations Centres [EOC] and operations)
- Patient Transport Services (Non-emergency services)
- Out of Hours services

Supporting delivery

The output of safe, high quality, evidence based patient care across these themes can only be delivered through systematic approaches to:

- Re-shaping clinically focused service delivery models
- Clinical leadership & support
- Increased clinical skills
- Remote clinician support
- Technology supporting clinical delivery
- Clinical pathway development
- Focus on management of infection control
- Effective audit & research
- Effective, integrated partnership working

SERVICE STRATEGY - Core Business Areas

Accident & Emergency Care

The trust will continue to build upon the quality of the front line service and develop the service model to manage more effectively the needs of patients and to provide the most appropriate clinician and treatment in the most appropriate setting.

The trust will continue to develop a services based around Hear & Treat (telephone triage and referral) and the response model will continue to focus on developing the skills of solo Paramedics to deliver more care in the home (See & Treat) and suitably skilled ambulance resources to offer both emergency treatment and urgent transport where required.

The key priorities for the A&E service and Emergency Operations Centres (EOCs) will be:

- Increased reliability in the achievement of response standards and reducing variation in delivery;
- Improving the speed of answering 999 calls;
- Increasing the provision and quality of telephone advice to patients / callers;
- Increasing the clinical capacity within EOCs to provide decision support for clinicians;
- Ensuring the most appropriate resource and skill set is sent to patients requiring help;
- Improving patient satisfaction, clinical outcomes and reducing mortality rates;
- Patients suffering from major trauma, stroke or MI are conveyed to the most appropriate centre:
- Reducing the number of avoidable attendances at A&E by ambulance, through management and treatment of more patients at home;
- Improving the clinical outcomes of patients and improving patient satisfaction.

The key A&E service developments will be:

- Developing a service delivery model based around the clinical needs of patients;
- Ensuring every vehicle has a minimum skill mix of paramedic;
- Delivery of appropriate skill mix within operating model based on clinical information:
- Increasing clinical skills of staff to manage serious trauma;

- Ensuring Paramedics have appropriate skills to support the management of patients in the community setting (See & Treat);
- Ensuring effective configuration and deployment of practitioner resources to improve access to alternative care pathways;
- Maintain development of community based responder groups and co responding schemes and improve access to publicly accessible defibrillation.

Future Service Delivery Model

The future operational service delivery model would remain a front loaded design and comprise of a three-tier approach:

- Solo response tier primarily focusing on the initial response to Category A and serious Category B incidents;
- Emergency Ambulance tier focusing on the response to Category A and serious Category B incidents and transportation to acute hospitals or transfer to a specialist centre;
- Urgent / Transport tier mostly focused at GP admissions/Cat C/transfer work comprising
 of a solo Practitioner tier (ECP or Paramedic with additional skills) and dedicated Urgent
 Transport Tier;
- Critical care tier to support NSR developments by providing emergency and critical care transfers between acute hospitals and specialist centres and potential for a dedicated retrieval / transfer service.

The model is supported by:

- A network of community first response and co responder schemes providing an initial response and treatment to a range of Category A calls;
- A network of BASICs support providing additional clinical skills for serious incidents.
- Clinical support from Air Support Units (ASU) providing a response, stabilisation and transfer capability;
- A Hazardous Area Response Team (HART) providing both a clinical response capability and CBRN / HART capability;
- Maintenance of Make Ready deep cleaning and logistics teams;
- Increased access to public access defibrillators;
- A strategy to provide emergency aid skills and resuscitation training for the public.

Urgent Care Services

Urgent care as opposed to Accident & Emergency care is defined as: the range of responses that health and care services provide to people who require – or who perceive the need for – urgent advice, care, treatment or diagnosis. Service users and patients who access such services should expect 24/7 consistent and rigorous assessment of the urgency of their care need and an appropriate and prompt response. GWAS will continue to manage urgent care calls through its Clinical Desk, including Category C calls via the 999 system requiring telephone advice, referral to an alternative health provider or requiring a face-to-face consultation with an emergency care practitioner (ECP).

These changes in our Emergency Operations Centres (EOC) will support field based practitioners by more targeted tasking to relevant patients, providing access to referral care pathways and appropriate transport when required utilising the Urgent transport tier.

The key Urgent care developments will include:

- Develop capacity and capability of the Clinical desk function to offer more telephone support to patients requiring advice;
- A range of health professionals including Nurses, Clinical Specialists and ECPs operating within the EOC environment;
- Introduction of a capacity monitoring and pathway access system, including a regional directory of services to ensure patients can access the most appropriate care pathway, first time;

 Develop access to more urgent care pathways in partnership with PCTs and health partners.

Patient Transport Services

There is also opportunity for closer integration with the A&E service in the delivery of a 999 response in rural areas, by equipping certain high dependency ambulances with additional resuscitation equipment and ensuring connectivity with the A&E service.

Greater flexibility and productivity will be derived as a result of using technology to more effectively plan journeys and a system of managing transport eligibility developed in partnership with customers / commissioners.

Increased productivity and flexibility of resource will enable the development of a high dependency service capable of supporting activity increases in either the emergency or non-emergency service, responding to major incidents, or delivering a first response to Category A patients.

The model will be dependent upon local customer needs, but based on the following approach:

- > Solo staffed cars transporting fully mobile patients:
- Small ambulances providing a 'shuttle' service in urban areas staffed by one or two operatives;
- Core dual crewed ambulance with stretcher capability.

Out of Hours (OoH) Service

The trust currently operates an OoH service from its Gloucestershire EOC site, providing a call answering and triage service linked in to an OoH GP-led home visiting service.

This is an area of business that the trust wishes to grow and will actively seek aligned services that could compliment its current OoH business.

The key OoH priorities will include;

- Maintaining standards of service delivery.
- Improving the quality of services and user satisfaction.
- Seeking additional business to compliment OOH and emergency & urgent care services.

Supporting Strategies

A range of supporting strategies are being developed to ensure delivery of the clinical priorities and strategy and ensure services are provided in a quality and cost effective manner. These strategies include:

- Estates
- ICT
- Fleet & Logistics
- Supply Chain
- HQ & Support Functions

Workforce Developments

Development of the workforce and organisational development is essential in ensuring staff have the relevant skills and knowledge to deliver future services to patients. The key workforce priorities over the next 5 years

A&E Service

- A Paramedic on every response car and emergency ambulance by 2013.
- All A&E ambulances staffed by a Paramedic supported by an Emergency Care Assistant (ECA)
- All Paramedics developed to diploma level education by 2015.
- All new Paramedics developed through a HEI / university programme from 2010.

- Introduction of a Critical Care Paramedic role on specific core ambulances to manage major trauma cases.
- To maintain establishment of Emergency Care Practitioners to work both as part of the Accident and Emergency service ad across the wider health community, focusing on See and Treat / Treat and Refer.

Emergency Operations Centres & Urgent Care Services

The key workforce priorities over the next 5 years:

- Maintain effective, flexible call answering capacity to delivery best practice standards;
- Introduce clinical roles within EOCs to support field based clinical decision making;
- Introduce clinical specialist roles to support management of patients with specific needs i.e. Mental Health specialist advice, utilising Nurses, ECPs and other clinical specialists on the Clinical Desk function.

Patient Transport Service

The key workforce priorities over the next 5 years:

- Development of a high dependency service, with a role capable to working across traditional A&E and PTS – providing a discharge role and supporting the transportation of Category C / HPC patients;
- Develop a high dependency role to provide initial life saving skills, in line with the Emergency Care Assistant (ECA) role, providing greater service flexibility;
- Developing a customer care focus within all PTS roles;
- Developing greater capability in booking, planning, and communication centre roles to improve the decision making and quality of service provided.

15 January 2010

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Work Programme

Great Western Ambulance Joint Health Scrutiny Committee 29th January 2010

Author: Chair, Great Western Ambulance Joint Health Scrutiny Committee

Purpose

To agree the next stages of the work programme for the Great Western Ambulance Joint Health Scrutiny Committee for 2009/10.

Recommendation

The Great Western Ambulance Joint Health Scrutiny Committee is requested to:

- Agree the future items on the Work Programme and authorise the Chair and support officers to make arrangements for the delivery of the Work Programme
- Agree a date and hosting arrangements for the July meeting

1.0 Reasons

1.1 In order to facilitate the preparation of meetings, the Great Western Ambulance Joint Health Scrutiny Committee has agreed to develop a work programme that outlines its priorities.

2.0 Detail

- 2.1 At the last meeting on 30th October 2009, Members agreed a work programme up to the 23rd April 2010.
- 2.2 Members are requested to confirm work programme priorities for the next meeting of the Committee on 23rd April 2010. Please note that South Gloucestershire Council has kindly offered to host this meeting.
- 2.3 Members are requested to identify a suitable date in late July (in order to maintain the three month cycle of meetings) and a host authority. Suggested dates are Friday 16th or Friday 23rd July.
- 2.4 A draft Work Programme is attached, which includes the standing items that are reported to every meeting of the Committee.

3.0 Background Papers and Appendices

Appendices

Appendix A - Great Western Ambulance Joint Health Scrutiny Committee Work Programme 2009/10

Appendix A

Work Programme

Great Western Ambulance Joint Health Scrutiny Committee Work Programme 2009/10 - Updated 9th December 2009

Please note:

- Where possible, a 45 minute pre-meeting will be held before all formal Committee meetings. These will be held in private.
- Members are reminded that the Work Programme is a live document and will be reviewed at every Committee meeting to ensure that it remains relevant and to plan future meetings.

Friday 29th January 2010 at 11.00 at (at The Guildhall, Bath)

Proposed Outcome	Issues to be Considered	Witnesses Required	Evidence Required
To consider any issues arising	To consider the latest	Representative from	Commissioners Monthly
from the Monthly Performance	data regarding key	GWAS	Report (December
Information for December	performance information	 Representative from 	2009), GWAS
2009, and response times for	 To raise any issues with 	Gloucestershire PCT	 Board Performance
district councils.	officers from GWAS and		Report (November
(also included will be a full	Gloucestershire PCT		2009) GWAS
breakdown of handover	 To determine whether 		 Handover times/delays
times/delays by hospital, as	any further action is		by hospital
per outstanding item from last	required by the Joint		
meeting)	Committee		
Update from local authority	 To enable individual 	• N/A	 Extracts of minutes from
Health Overview and Scrutiny	HOSCs to advise the		local authority HOSCs

Committees (HOSCs)	Joint Committee of any		
	work they are		
	outcomes of such work		
Benchmarking of GWAS – Performance Data	To consider comparative performance data which allows members to see the figures relating to GWAS in the		 Benchmarking data from GWAS (received from Alison Scott, GWAS)
	context of other ambulance services across the country.		
GWAS Declaration against Core Standards	 To consider the GWAS Declaration to the CQC against the Core Standards 	Victoria Blake, GWAS	 Declaration (received from Victoria Eld, GWAS)
Report back from Task and Finish Group on Rural Response Times	 To comment on draft Terms of Reference 		Draft TOR
Update on CFRs		John Oliver, GWAS	Progress report on CFR plan (from Keith Scott, GWAS)
Future Strategic Direction of GWAS 2010-2015		David Whiting, GWAS	Paper form David Whiting
To review the Committee's	 To review the 	Scrutiny Officer	GWA Joint Health Scrutiny
work programme	Committee's work programme to ensure		Committee Work Programme 2009/10
	that it remains relevant		

Friday 23rd April 2010 at 11.00 at (at South Gloucestershire Council, venue to be confirmed)

Proposed Outcome	Issues to be Considered	Witnesses Required	Evidence Required
To consider any issues arising from the Monthly Performance Report (March 2010), and response times for district councils.	 To consider the latest data regarding key performance information To raise any issues with officers from GWAS and Gloucestershire PCT To determine whether any further action is required by the Joint Committee 	 Representative from GWAS Representative from Gloucestershire PCT 	 Monthly Performance Report (March 2010), GWAS District Response Times
Report back from Short Life Group Group on Rural Response Times			
GWAS Draft Integrated Business Plan (Item referred from meeting of 31/7/2009)			
Outcomes of the merger of Avon Gloucester and Wiltshire Ambulance Services (Item referred from meeting of 31/7/2009)			
To review the Committee's	To review the	 Scrutiny Officer 	GWA Joint Health Scrutiny

work programme to ensure that it remains relevant	Committee's work programme to ensure		Committee Work Programme 2010/11
	that it remains relevant		
Update from local authority	 To enable individual 	• N/A	Extracts of minutes from
Health Overview and Scrutiny	HOSCs to advise the		local authority HOSCs
Committees (HOSCs)	Joint Committee of any		
	work they are		
	undertaking and the		
	outcomes of such work		

July 2010 (date to be agreed) at (hosting arrangements to be agreed)

Proposed Outcome	Issues to be Considered	Witnesses Required	Evidence Required
To consider any issues arising from the Monthly Performance Report (June 2010), and response times for district councils.	 To consider the latest data regarding key performance information To raise any issues with officers from GWAS and Gloucestershire PCT To determine whether any further action is 	 Representative from GWAS Representative from Gloucestershire PCT 	 Monthly Performance Report (June 2010), GWAS District Response Times
	required by the Joint Committee		
To review the Committee's	 To review the 	•	•
work programme to ensure	Committee's work		
that it remains relevant	programme to ensure		

	that it remains relevant		
Update from local authority	 To enable individual 	• N/A	 Extracts of minutes from
Health Overview and Scrutiny	HOSCs to advise the		local authority HOSCs
Committees (HOSCs)	Joint Committee of any		
	work they are		
	undertaking and the		
	outcomes of such work		

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